



Division of TennCare IS Policy Manual

Revised—10/14/2019

Policy No: BTC-Pol-Enc-200701-003	
Subject: MCC/ DSNP Payments Made Directly to Members	
Approval: Encounter Policy Workgroup	Date: 06/22/2007

PURPOSE OF POLICY STATEMENT: To clarify TennCare’s position on the reporting of benefit payments made by the Managed Care Contractor (MCC) and Dual Special Needs Plans (DSNP) directly to TennCare plan members.

POLICY:

Payments made directly to TennCare plan members should be reported to TennCare as an encounter claim transaction with the following data elements populated as indicated below:

- A generic taxonomy code shall be sent for the Billing Provider in the 2000A Billing Provider Hierarchical Level in order to bypass NPI edits. This taxonomy code is 174400000X [other service provider, specialist, miscellaneous].
- A Billing provider entity identifier of “85” in NM101, an entity type of “2” in NM102 and “MBRPAID” in NM103 of the 2010AA Billing Provider Name loop.
- A billing provider tax ID of “626001445” shall be included in the REF02 and “EI” in REF01 of the 2010AA Billing Provider Name loop.
- A Billing provider secondary identifier of “MBRPAID” in the REF02 and “G2” in REF01 in 2010BB Payer Name loop.
- The actual provider of the service shall be reported as the Attending / Rendering Provider. There is an exception for all CHOICES and ECF CHOICES services where the Attending Provider should be submitted with the generic provider identifier of MBRPAID.
- All additional required encounter information must be reported.

POLICY EXCEPTIONS:

Below are general examples of exceptions to the policy. While this is not a comprehensive list, any additional exceptions are required to be shared with TennCare to determine approval as an exception to this policy.

1. The member paid via a credit card to a strictly online retail store for DME/SUPPLIES.
2. The member submitted receipts from a facility that is permanently closed or out of state.
3. Handwritten receipts for member payments to a law firm for medical records.

REFERENCE DOCUMENTS:

TennCare EDI Companion Guides
Washington Publishing Company- TR3s

OFFICES OF PRIMARY RESPONSIBILITY:

- TennCare IS Division—to ensure that encounters are submitted to TennCare in the approved format
- Information Systems Management Contractor – to process encounters through the TCMIS system
- MCCs / DSNPs - to follow transaction requirements
- Long Term Services and Supports (LTSS) – to ensure MCCs are following CRA requirements for CHOICES and ECF CHOICES Services
- Managed Care Operations – to ensure MCCs and DSNPs are following CRA / MIPPA requirements