# TENNESSEE DEPARTMENT OF CORRECTION

**ANNUAL REPORT 2010** 





#### **2010 ANNUAL REPORT**

Tennessee Department of Correction Fiscal Year 2009 – 2010 Annual Report Coordinated and Published by

Planning and Research Division

Dr. Mary Karpos, Director
Michael Gasiecki, Statistical Analyst Supervisor
Tanya Washington, Budget Analyst Coordinator
Tim Oliver, Administrative Services Assistant

To request a copy of this report, or other research information, contact us at

Telephone: 615-741-1000 ext. 8153 Email: planning.research@tn.gov

Visit the TDOC website: www.tn.gov/correction

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ADA inquiries or complaints should be directed to the Department of Correction, Human Resources Office, 3<sup>rd</sup> Floor Rachel Jackson Building, 320 Sixth Avenue North, Nashville, TN 37243-0465, Telephone 615-741-1000 ext. 8026 or TDD (for persons with hearing impairments), 615-532-4423.

#### **TABLE OF CONTENTS**

THE ORGANIZATION	3
Commissioner's Letter	5
Mission, Vision, Values	6
Organizational Chart	7
Department Goals	7
BUDGET & STAFFING	9
Vacancies in Uniformed Staff	11
Staffing Trends	11
Salary Comparisons	12
Correctional Officer Turnover	13
Budget	14
POPULATION, CAPACITY & TRENDS	15
Incarceration Rates	17
Institutional Capacity and Population Distribution	18
Operating Capacity and Population Projections	18
Felon Population Trends	20
Inmate Demographics	22
Average Sentence Lengths	23
Average Time Served	23
Admissions and Releases	24
OFFENDER ACCOUNTABILITY, PROGRAMS & SERVICES	27
Offender Accountability	29
Rehabilitative Services	30
Level of Service/Case Management Inventory (LS/CMI)	31
Substance Abuse Services	32
Education	33
Pre-Release Services	34
Victim Services	35
Volunteer Services	36
Religious Services	36
Inmate Programming	37
Community Service Work Crews	38
Clinical Services	39
INSTITUTIONS	41
Institutions and Security Designations	43
Incidents: Assaults, Deaths, and Escapes	44
Tennessee Correction Academy	45
Charles Bass Correctional Complex	46
DeBerry Special Needs Facility	46
Mark Luttrell Correctional Center	47
Morgan County Correctional Complex	47
Northeast Correctional Complex	48
Northwest Correctional Complex	48
Riverbend Maximum Security Institution	49
Southeastern Tennessee State Regional Correctional Facility	49
Tennessee Prison for Women	50
Turney Center Industrial Complex	50
West Tennesse State Penitentiary	51
Privately Managed Facilities	51

## THE ORGANIZATION



The May 2010 graduating class of the Tennessee Correction Academy located in Tullahoma, Tennessee, included 75 graduates – 12 support staff and 63 officers. Commissioner Ray was impressed with the class and believes future leaders are being trained every day at the Academy.

#### LETTER FROM THE COMMISSIONER



It is an honor to present the 2010 Annual Report for the Tennessee Department of Correction. This report is a tribute to the TDOC workforce who perform critical tasks on a daily basis. Their resolve to do good work makes this agency's accomplishments possible.

The accomplishments for this year include:

Cost efficient management of bed space

Programming that creates offender accountability

Partnerships that save money and foster successful offender reentry

Significant reduction in recidivism

Despite limited resources, TDOC remains committed to working efficiently to create long term reforms that ensure public safety. Creating and maintaining a successful management of available bed space not only ensures that taxpayer revenues are spent in the most cost efficient way, but also provides the assurance that serious offenders are being housed in a manner that protects the public.

Programmatic measures aimed at accurately assessing offenders' deficits are being utilized. These enable the identification of areas where targeted programming modifies behavior and increases accountability.

The Joint Offender Management Plan, initiated in 2009, created a partnership between TDOC and the Board of Probation and Parole to ensure an effective strategy for transition, supervision, and reintegration of offenders back in to the community. To date, this effort has produced more than \$33 million dollars in savings.

Efforts to decrease felon return to crime have been working. Recidivism has declined 3% and this has resulted in lower population projections for the future. These adjustments to the anticipated felon population in Tennessee represent not only significant savings in terms of reincarceration costs and the postponement of building new prisons, but also mean there are fewer victims of crime.

The TDOC stands ready to continue these efforts to improve the bottom line: keeping Tennessee's communities safe.

Sincerely,

Gayle Ray Commissioner

Sayle Ray



### MISSION...

To enhance public safety in Tennessee through the incarceration and rehabilitation of felony offenders.

## VISION...

The Department will maintain a standard of excellence in security and corrections through:

- Professional development of its employees.
- Operations enhanced by technology and best practices.
- Opportunities for offender rehabilitation to reduce recidivism.

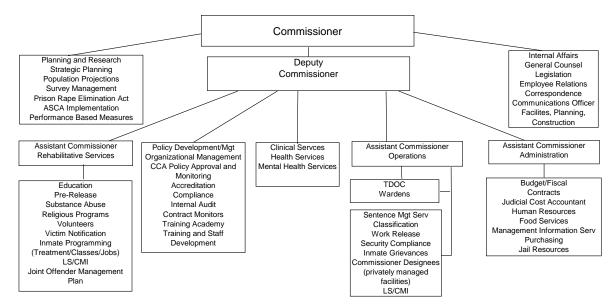
# VALUES...

- Responsibility and accountability to the citizens of Tennessee.
- Commitment to fair and ethical treatment of convicted felons.
- Respect for fellow employees
- Integrity in both external and internal relationships.

# Major Milestones and Accomplishments – Fiscal Year 2009 - 2010

- Began prison expansion project for the new state-of-the-art Bledsoe County Correctional Complex.
- In partnership with TRICOR, made preparations to assume the operation of Tennessee Cook Chill, which produces food for all 14 institutions.
- Performed over 860,000 hours of inmate community service work.
- Awarded 710 GEDs and 1,585 vocational certificates.
- Maintained department ACA accreditation with all institutions receiving a score of 100% on mandatory standards and 98.5% or better on non-mandatory standards.

#### ORGANIZATIONAL CHART



#### **DEPARTMENT GOALS**

The Tennessee Department of Correction (TDOC) exists for the purpose of safeguarding the public by providing supervision of convicted felons during their period of commitment to its jurisdiction.

The Department fulfills its obligations through the incarceration of inmates in a variety of secure institutional settings.

In an effort to ensure continued protection of the citizens of Tennessee in the most efficient and effective manner, TDOC has developed five major goals and strategies.
TDOC tracks its success regarding these goals on a quarterly basis.

#### **GOALS**

- 1. By 2013, 70% of all eligible inmates will complete evidence-based release readiness programming prior to release.
- 2. Through FY 2015, maintain American Correctional Association (ACA) accreditation for 100% of institutions, TCA, and Central Office.
- 3. By FY 2015, reduce felony returns to TDOC custody to 38% within three years after release from a TDOC facility.
- 4. Through FY 2015, maintain occupancy of available beds at 96%.
- 5. By FY 2015, TDOC will maintain an average correctional officer turnover rate of 25% or less.

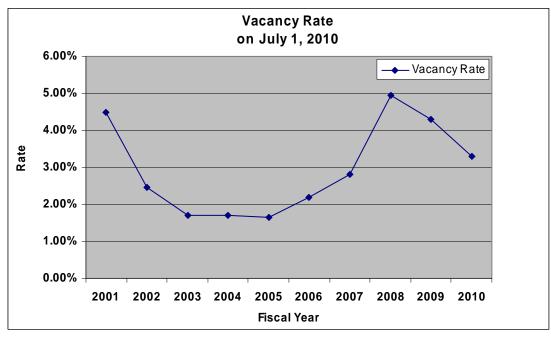
#### WHERE WE ARE

- 1. In FY 2010, 55% of all eligible inmates completed evidence-based release readiness programming.
- 2. In FY 2010, maintained Department ACA accreditation for 100% of institutions, TCA, and Central Office.
- 3. TDOC has currently reduced its three year felony return rate to 38.8%.
- 4. During FY 2010, 96% occupancy of available beds was achieved.
- 5. In FY 2010, the average correctional officer turnover rate was 19.5%.

# **BUDGET & STAFFING**

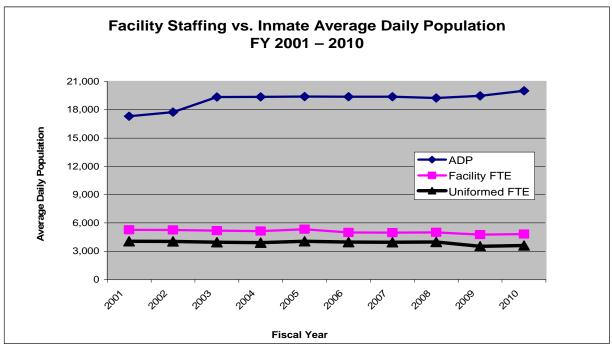


#### **VACANCIES IN UNIFORMED STAFF**



Correctional officer vacancy rates declined steadily from a high of 4.5% in fiscal year (FY) 2001 to a nine year low of 1.7% in FY 2003. The rate remained low throughout FY 2005, peaked at 5.0% in FY 2008, and took a downward turn in FY 2008. That trend continued through the FY 2010 which posted a rate of 3.3%.

#### STAFFING TRENDS



Correctional facility staffing trends are presented in the graph above. They include data on total facility staffing (expressed in FTEs or full time equivalents) and uniformed security staffing levels as compared to the average daily inmate population.

#### SALARY COMPARISONS

The ability to recruit and retain qualified staff continues to be a concern for the Department. Because salary levels are critical in recruitment and retention of staff, the Department closely monitors other correctional and law enforcement agencies to compare its salaries with those offered by agencies performing similar functions.

State DOC	Average Starting Salary
Alabama	\$28,517
Arkansas	\$27,492
Virginia	\$27,485
North Carolina	\$27,309
Missouri	\$26,784
Georgia	\$26,624
Tennessee	\$24,456
Kentucky	\$23,346
Mississippi	\$22,006

When compared to other neighboring state correctional departments, TDOC ranks 7<sup>th</sup> in the average starting salary for correctional officers.

Source: Southern Legislative Conference, July 2009.

Federal Bureau of Prisons	\$36,570
Shelby County Sheriff's Office	\$33,124
Hamilton County Sheriff's Office	\$32,090
Davidson County Sheriff's Office	\$30,349
Knox County Sheriff's Office	\$27,973

TDOC also ranks low when compared to other correctional and law enforcement agencies located near some of our facilities. These are some of the agencies with whom we directly compete in the recruitment and retention of uniformed staff.

#### **CORRECTIONAL OFFICER TURNOVER**

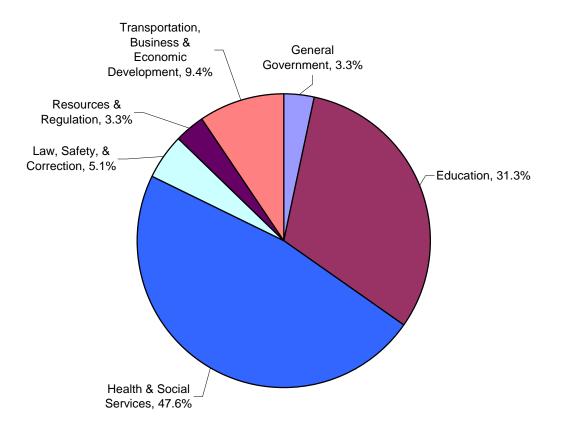
**TDOC Correctional Officer Turnover Rates: FY 2009 - 2010** 

Institution	Correctional Officer Turnover Rate	
Charles Bass Correctional Complex	СВСХ	38.4%
DeBerry Special Needs Facility	DSNF	19.9%
Mark Luttrell Correctional Facility	MLCC	30.6%
Morgan County Correctional Complex	MCCX	17.6%
Northeast Correctional Complex	NECX	9.9%
Northwest Correctional Complex	NWCX	13.9%
Riverbend Maximum Security Institution	RMSI	35.3%
Southeastern TN State Regional Facility	STSRCF	7.2%
Tennessee Prison for Women	TPFW	47.2%
Turney Center Industrial Complex	TCIX	13.9%
West Tennessee State Penitentiary	WTSP	13.7%
System-wide		19.5%

In fiscal year 2009 - 2010, the correctional officer turnover rate was 19.5% system-wide. This represents a decrease of 8.4 percentage points from the prior fiscal year rate of 27.9%. The turnover rate includes all correctional officers leaving positions, except those occurring when an employee is transferred or promoted within the TDOC system, and in the correctional officer series.

#### TDOC IN THE CONTEXT OF THE STATE BUDGET

#### FY 2009-2010 Total Budget Recommendations By Function of Government



The Governor's Budget included \$27.8 billion in recommended funding allocated by "functional area." Total funding provided to the Department of Correction for FY 2010 was \$685,675,100.

# POPULATION, CAPACITY, & TRENDS



#### **INCARCERATION RATES: TENNESSEE VS. OTHER STATES**

(Number incarcerated per 100,000 population)

State Incarceration Rates: June 30, 2009

Rank			Rank			Rank		
1	Louisiana	866	18	California	460	35	Hawaii	323
2	Mississippi	718	19	Indiana	459	36	New Mexico	320
3	Oklahoma	655	20	Delaware	459	37	Kansas	305
4	Texas	649	21	Ohio	449	38	New York	304
5	Alabama	637	22	Tennessee	434	39	New Jersey	297
6	Arizona	579	23	South Dakota	425	40	Iowa	281
7	Florida	558	24	Pennsylvania	400	41	Vermont	274
8	Georgia	533	25	Connecticut	396	42	Washington	269
9	Arkansas	531	26	Maryland	391	43	Nebraska	245
10	South Carolina	526	27	Wyoming	391	44	Utah	232
11	Missouri	516	28	Oregon	375	45	Rhode Island	229
12	Virginia	487	29	Montana	373	46	North Dakota	222
13	Kentucky	484	30	North Carolina	372	47	Massachusetts	215
14	Nevada	478	31	Wisconsin	371	48	New Hampshire	205
15	Michigan	473	32	Illinois	353	49	Minnesota	191
16	Idaho	471	33	Alaska	352	50	Maine	151
17	Colorado	464	34	West Virginia	341		All States	410

Source: Prison Inmates at Midyear 2009, Bureau of Justice Statistics.

Note: The following jurisdictions have integrated prison & jail systems: Delaware, Vermont, Connecticut, Alaska, Hawaii, and Rhode Island.

The mid-year 2009 statistics (released in June 2010) indicate that Tennessee has the 22nd highest incarceration rate in the country. The incarceration rate in Tennessee increased from 430 in June 2007 to 434 in June 2008 and remained unchanged in 2009.

TDOC INSTITUTIONAL	CAPACITY & POPIII	ATION DISTRIBUTION
IDOC INSTITUTIONAL	CAPACIII & FUFUL	ATION DISTRIBUTION

INSTITUTION	Total Beds	TDOC Operating	Assigned Count as of 6/30/2010		Population as a percentage of	
INSTITUTION	Available	Capacity			Available Beds	Operating Capacity
GENERAL PURPOSE FACILITIES	12,502	12,267	12,266		98.1%	100.0%
CLASSIFICATION FACILITIES	1,885	1,859	1,638		86.9%	88.1%
SPECIAL PURPOSE FACILITIES	800	736	756		94.5%	102.7%
HIGH SECURITY FACILITIES	5,759	5,636	5,553		96.4%	98.5%
TOTALS	20,946	20,498	20,213		96.5%	98.6%

Source: TDOC Population Overview Report.

In FY 2010, HCCF, MLCC, NECX, NWCX, SCCF, STSRC, TCIX, and WCFA were general purpose facilities; DSNF was a *special purpose* facility. MCCX, RMSI and WTSP were included in the count of *high security* facilities. CBCX and TPFW were *classification* facilities. WTSP also served as a classification facility in West Tennessee just as MCCX also served as a classification facility in East Tennessee.

#### **OPERATING CAPACITY VS. POPULATION PROJECTIONS**

#### **Population Projections**

The felon population projection numbers are produced for the Tennessee Department of Correction by JFA Associates in Washington, D.C. Twelve-year projections are developed for the total felon population (including those incarcerated in local jails), as well as for the individual male and female felon populations.

#### Capacity

The operational capacity numbers, which reflect a realistic estimate of bed availability within each institution, is set at 98-99% of the total beds at each institution. All planned and funded TDOC building projects are included in the following capacity assumptions. These capacity numbers include a portion of beds in county and local jails.

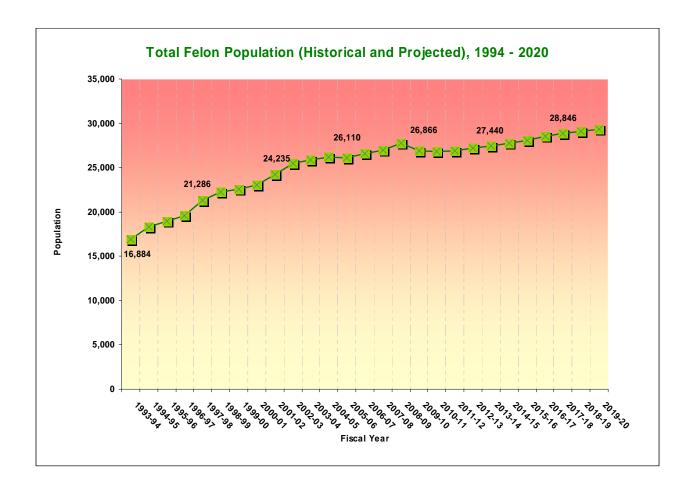
Fiscal Year End June 30th	Operating Capacity	Projected Population	Unmet Bed Demand
2010	26,806	26,866	60
2011	25,301	26,784	1,483
2012	25,446	26,898	1,452
2013	26,876	27,224	348
2014	26,876	27,440	564
2015	26,876	27,787	911
2016	26,876	28,072	1,196
2017	26,876	28,533	1,657
2018	26,876	28,846	1,970
2019	26,876	29,086	2,210
2020	26,876	29,354	2,478

Over the next 10 fiscal years (through June 2020), Tennessee's incarcerated population is projected to increase by a total of 9.3% (from 26,866 to 29,354). The operational capacity is expected to increase 0.3% during this same period.

#### **Unmet Bed Demand**

Based on the current trends and TDOC expansion plans, the unmet bed demand (the number of incarcerated felons exceeding the number of beds) is currently projected to be 1,483 in June 2011. The unmet bed demand is expected to reach a high of 2,478 by June 2020.

Fiscal Year End	Operating	g Capacity	Projected	Population	Unmet Be	d Demand
June 30th	Males	Females	Males	Males Females		Females
2010	24,873	1,933	24,801	2,065	-72	132
2011	23,368	1,933	24,704	2,080	1,336	147
2012	23,513	1,933	24,763	2,135	1,250	202
2013	24,943	1,933	25,042	2,182	99	249
2014	24,943	1,933	25,271	2,169	328	236
2015	24,943	1,933	25,559	2,228	616	295
2016	24,943	1,933	25,839	2,233	896	300
2017	24,943	1,933	26,252	2,281	1,309	348
2018	24,943	1,933	26,597	2,249	1,654	316
2019	24,943	1,933	26,835	2,251	1,892	318
2020	24,943	1,933	27,055	2,299	2,112	366



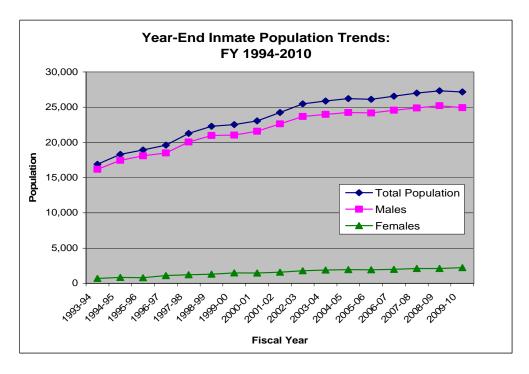
#### FELON POPULATION TRENDS

The felon population data included in this annual report is from the Tennessee Offender Management Information System (TOMIS) unless otherwise stated. Data from other sources may vary from TOMIS due to the time delay in the TOMIS data entry process. In some cases information is not received until several months after sentencing, admissions, release, etc. The data on this page and page 21 are from TDOC monthly population reports.

Total Felon Population: June 30, 2010

County/Local Jails	
Locally Sentenced	4,378
TDOC Backup	2,573
TDOC Prisons	20,213
Community Supervision	
Parole	12,068
Probation	50,953
Community Corrections	7,270
TOTAL	97,455

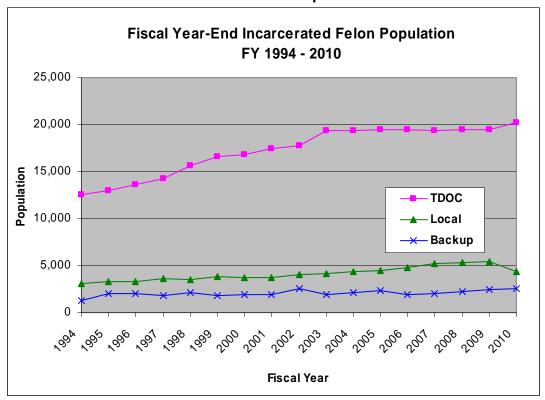
**Fiscal Year-End Inmate Population Trends** 



Over the past 17 fiscal years (1994 -2010), the incarcerated felon population (including TDOC backup and locally sentenced felons) has increased 60.9% (from 16,884 to 27,164). The male and female felon population increased 54.0% and 219.9% respectively during this same period.

During the past fiscal year, the total incarcerated felon population declined from 27,325 in June 2009 to 27,164 in June 2010, a decrease of 0.6%. The male felon population decreased 1.1% and the female felon population increased 5.4% during FY 2010.

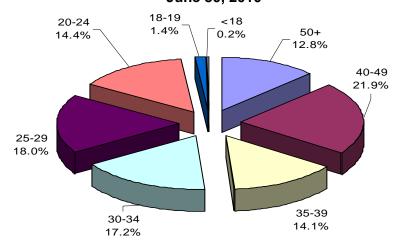




Since 1994, the TDOC in-house population has increased 61.1% (from 12,546 to 20,213). TDOC backup was 106.5% higher in June 2010 than in June 1994 (from 1,246 to 2,573); locally sentenced felons have increased 41.6% during this same period (from 3,092 to 4,378).

#### FELONY INMATE DEMOGRAPHICS: AGE, SEX, RACE

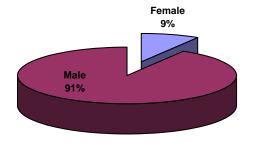
#### Felony Inmate Population by Age (System-wide) June 30, 2010

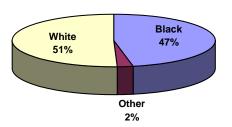


	TDOC INHOUSE	%	TDOC BACKUP	%	LOCAL FELON	%	SYSTEM- WIDE	%
50+	2,989	14.9%	292	7.1%	285	8.1%	3,566	12.8%
40-49	4,627	23.0%	812	19.7%	627	17.8%	6,066	21.9%
35-39	2,935	14.6%	565	13.7%	410	11.7%	3,910	14.1%
30-34	3,476	17.3%	770	18.6%	527	15.0%	4,773	17.2%
25-29	3,332	16.6%	902	21.8%	755	21.5%	4,989	18.0%
20-24	2,490	12.4%	734	17.8%	780	22.2%	4,004	14.4%
18-19	228	1.1%	55	1.3%	114	3.2%	397	1.4%
<18	29	0.1%	1	0.0%	17	0.5%	47	0.2%
Unknown	0	0.0%	1	0.0%	4	0.1%	5	0.0%
TOTAL	20,106	100%	4,132	100%	3,519	100%	27,757	100%

Source: Tennessee Offender Management Information System

# Felony Inmate Population by Sex and Race (System-wide) June 30, 2010





#### **AVERAGE SENTENCE LENGTHS BY PRIMARY OFFENSE**

**In-house Population** 

		AVERAGE SENTENCE LENGTH											
		FELONY INMATE POPULATION											
		TDOC BACKUP					LOCAL JAILS				SYSTEM-WIDE		
PRIMARY Offense Group	# OF OFFENDERS	% OF INHOUSE	AVERAGE SENTENCE (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE SENTENCE (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE SENTENCE (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE SENTENCE (yy/mm)	
PERSON	9,321	46.4%	22/02	535	12.9%	06/06	586	16.7%	04/04	10,442	37.6%	19/11	
PROPERTY	6,278	31.2%	12/07	1,868	45.2%	06/04	1,348	38.3%	03/11	9,494	34.2%	09/11	
SOCIETAL	3,514	17.5%	11/09	1,247	30.2%	06/01	910	25.9%	04/08	5,671	20.4%	09/04	
OTHER	976	4.9%	11/04	482	11.7%	03/10	333	9.5%	03/05	1,791	6.5%	07/10	
UNKNOWN	17	0.1%	N/A	0	0.0%	N/A	342	9.7%	N/A	359	1.3%	N/A	
TOTAL	20106	100.0%	16/03	4132	100.0%	05/07	3519	100.0%	03/09	27757	100.0%	12/09	

<sup>2,195</sup> offenders with sentences of death (89), and life (2,106) are included in the TDOC counts; however, these offenders are not included in calculation of average sentence lengths. The 359 offenders with an unknown primary offense group represent those with unprocessed judgment orders.

#### **Admissions**

				AVERAGI	<b>SENTENCE</b>	LENGTH			
				FELC	DNY ADMISSI	ONS			
		TDOC			LOCAL JAILS		9	SYSTEM-WIDE	
PRIMARY OFFENSE GROUP	# OF OFFENDERS	% OF INHOUSE	AVERAGE SENTENCE (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE SENTENCE (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE SENTENCE (yy/mm)
PERSON	1880	17.2%	10/04	580	17.1%	03/06	2460	16.8%	08/08
PROPERTY	4,682	42.8%	06/05	1,522	44.8%	03/02	6204	42.4%	05/07
SOCIETAL	3,148	28.8%	07/02	862	25.4%	03/08	4010	27.4%	06/05
OTHER	1229	11.2%	04/03	436	12.8%	02/07	1665	11.4%	03/10
UNKNOWN*	0	0.0%	N/A	0	0.0%	N/A	299	N/A	N/A
TOTAL	10939	100.0%	07/00	3400	100.0%	03/03	14638	100.0%	06/02

82 offenders with sentences of life (80), and death (2) are included in TDOC counts; however, these offenders are not included in calculation of average sentence length.

#### **AVERAGE TIME SERVED BY PRIMARY OFFENSE**

**Releases by Location** 

IXCICA	Ses by	Locat										
						AVERAGE T	IME SERVED					
						FELONY F	RELEASES					
		TDOC			BACKUP			LOCAL JAILS			SYSTEM-WIDE	
PRIMARY Offense Group	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)
PERSON	1,322	20.0%	09/04	536	11.8%	03/01	620	15.6%	02/04	2478	16.4%	06/03
PROPERTY	2,893	43.8%	05/10	1,969	43.2%	02/10	1,641	41.3%	01/11	6503	43.0%	04/00
SOCIETAL	1,833	27.7%	05/03	1,394	30.6%	03/00	1,168	29.4%	02/04	4395	29.0%	03/09
OTHER	561	8.5%	04/03	660	14.5%	02/02	543	13.7%	01/09	1764	11.7%	02/08
TOTAL	6609	100.0%	06/03	4559	100.0%	02/10	3972	100.0%	02/01	15140	100.0%	04/02

Average time served does not include four (4) unprocessed judgment orders. Total releases are 15,144.

<sup>\*</sup>The 299 offenders with unknown primary offense group represent those with unprocessed judgment orders.

#### **AVERAGE TIME SERVED BY PRIMARY OFFENSE**

By Release Type

	71	AVERAGE TIME SERVED										
			F	ELONY RELE			PF					
		PAROLE	•		EXPIRATION	LLL/(OL 111	ī	OTHER				
PRIMARY OFFENSE GROUP	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)			
PERSON	753	15.5%	09/02	1027	22.0%	06/04	77	29.7%	08/08			
PROPERTY	2068	42.6%	05/04	2185	46.8%	04/08	83	32.0%	04/01			
SOCIETAL OTHER	1647 383	34.0% 7.9%	04/11 04/02	946 515	20.2% 11.0%	04/06 03/06	82 17	31.7% 6.6%	03/04 02/11			
TOTAL	4851	100.0%	05/08	4673	100.0%	04/11	259	100.0%	05/02			

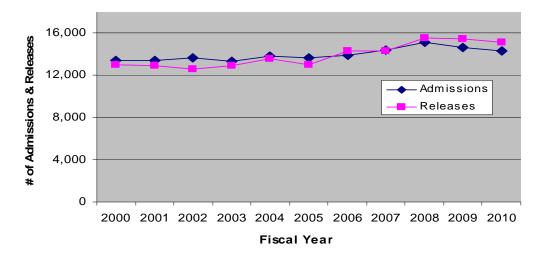
		PROBATION		COMMUNITY SUPERVISION SYSTEM-WI					:
PRIMARY OFFENSE GROUP	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)
PERSON	544	12.7%	02/01	77	7.2%	02/03	2478	16.4%	06/03
PROPERTY	1742	40.7%	01/10	425	39.6%	01/09	6503	43.0%	04/00
SOCIETAL	1234	28.8%	02/01	486	45.3%	02/05	4395	29.0%	03/09
OTHER	763	17.8%	01/05	86	8.0%	02/02	1764	11.7%	02/08
TOTAL	4283	100.0%	01/10	1074	100.0%	02/02	15140	100.0%	04/02

Average time served does not include four (4) unprocessed judgment orders. Total releases are 15,144.

For more detailed information go to: <a href="https://www.tn.gov/correction/planning/planning.html">www.tn.gov/correction/planning/planning.html</a> and click on the Statistical Abstract.

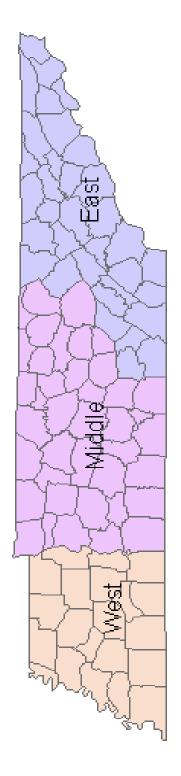
#### **ADMISSIONS AND RELEASES**

#### Yearly Admissions and Releases Fiscal Years 2000-2010



➤ Both admissions and releases declined in FY 2010. Admissions decreased by 0.17% and releases decreased by 1.85%.

# Admissions by Geographical Region: FY 2009–2010



	TDOC	LOCAL	SYSTEM- WIDE
West	2,386	2,128	4,514
Middle	4,323	991	5,314
East	4,230	281	4,511

The system-wide total in the above table does not include 299 unprocessed judgment orders. Total admissions are 14,638.

# OFFENDER ACCOUNTABILITY PROGRAMS & SERVICES



#### OFFENDER ACCOUNTABILITY

#### Introduction

Over the past several years, the Department of Correction has consistently placed a strong emphasis on offender accountability. TDOC collects fees for services such as telephone calls, copy machine use, postage, disciplinary actions, and frivolous lawsuits. In addition, the Department collects the following fees.

#### Reimbursement for Room and Board

Work release inmates must reimburse the Department for a portion of their room and board. Inmates adhere to a fee schedule of 35% of their weekly net pay, not to exceed \$12.50 per day. Certain minimum trusty inmates who participate in full-time educational release programs and work part time, making less than \$100 per week, pay 25% of their weekly net pay for room and board.

#### **Supervision Fee**

Inmates who are assigned to a work or educational release program pay a \$5 supervision fee each week. In addition, work release inmates are assessed a fee of \$14 per week for electronic monitoring.

#### Sick Call Fee

When inmates initiate medical, nursing, dental, or any other health service encounters, they are charged a fee of \$3 for a routine scheduled or non-scheduled encounter with health care staff. Fees are not assessed for any encounters required by policy or protocol or for follow-up care initiated by health care staff. If an inmate initiates an encounter by requesting emergency medical assistance or an emergency assessment and does not follow the procedures established for routine sick call, the co-payment charge for each such encounter shall be \$5. Health care is provided regardless of an inmate's ability to pay the co-pay charge.

#### **Drug Test Fee**

After a confirmation test, inmates assigned to a substance abuse treatment program who test positive on a drug or alcohol screen are required to incur the cost of the confirmation test. Inmates cited with a "refusal of a drug/alcohol screen" are assessed a fee of \$25.

#### **Criminal Injuries Fee**

Each inmate participating in work release programs, regardless of custody designation and participation in any other restitution program, must pay a Criminal Injuries Fee Privilege Tax levied for each offense for which the offender was convicted.

#### **Community Service Restitution**

All work release inmates must complete supervised, non-paid service at a public, non-profit site. Inmates are required to complete 16 hours of service for each year of their maximum sentence imposed. When community service restitution is not feasible, payments not to exceed \$30 per month must be paid to the Criminal Injuries Compensation Fund.

#### **Court Cost Repayment**

TDOC collects payments from an inmate trust fund account for court cost repayments ordered by the court.

#### REHABILITATIVE SERVICES

Statistics show that approximately 97% of all incarcerated felons are eventually released back into the community. Consequently, TDOC is committed to offering programs to help educate and rehabilitate inmates.

Research indicates that programming in prison and community corrections is the best method to reduce the risk of recidivism. Moreover, evidence-based programs can reduce recidivism by up to 25%. Providing offenders the opportunity to overcome addictions, obtain their GED, obtain job skills, and access to health and mental health care are all essential parts of corrections. **Programs are the best way to ensure community safety.** 

TDOC Inmate Programs and Services

- Substance Abuse Treatment
- Educational Services
- Pre-Release Services
- Vocational Training
- Victim Impact
- Life Skills Training
- Release Readiness Programs
- Volunteer Services
- Religious Services
- Inmate Jobs
- Work Release

#### **FY 2009-2010 HIGHLIGHTS**

- Implemented the Level of Service/Case Management Inventory (LS/CMI) in all facilities.
- 368 TDOC staff were certified as LS/CMI users and 24 were certified as LS/CMI trainers
- Implemented TAP-BIG, the individual treatment plan that makes program recommendations based on an offender's LS/CMI scores and his/her ability to complete a specific program prior to release.
- Awarded \$1,055,000 in stimulus funding from the Office of Criminal Justice Programs to implement substance abuse treatment, reentry services, and limited English proficiency services to offenders.
- Administered 854 WorkKeys assessments and awarded 544 gold, silver, and bronze Career Readiness Certificates.

For more information, please visit the Rehabilitative Services web page at: <a href="http://www.tn.gov/correction/rehabilitative/rehabilitativeservices.html">http://www.tn.gov/correction/rehabilitative/rehabilitativeservices.html</a>

## LEVEL OF SERVICE/CASE MANAGEMENT INVENTORY (LS/CMI)

The Department of Correction and the Board of Probation and Parole (BOPP) have jointly adopted the LS/CMI, a validated assessment instrument that is used to identify the criminogenic needs of each offender. The LS/CMI measures an offenders' risk/needs (risk to reoffend and the need for programming/treatment) as they relate to the following eight criminogenic needs:

- Criminal History
- Education/Employment
- Family/Marital
- Leisure/Recreation
- Companions
- Alcohol/Drug Problem
- Procriminal Attitude
- Antisocial Pattern

Offenders will receive an LS/CMI during the initial classification process if one has not already been completed by BOPP. Those currently in TDOC custody will also receive an LS/CMI every two years once they are within 1-6 years of possible release.

The LS/CMI will be used to identify an offender's needs upon entry into the criminal justice system, and will follow the offender's progress through his/her entire probation, incarceration, and parole period. This assessment will help match offenders to the specific programs and interventions that will reduce the likelihood of an offender recidivating.

Once an LS/CMI is completed, an individual case plan will be developed with specific program recommendations. Offenders will be placed in the recommended programs with priority given to those offenders with parole board mandates, those with the greatest need (based on the LS/CMI score), and those closest to release.

#### **Noteworthy Endeavors**

**Transition Centers** are designed to prepare offenders to live successfully in the free world by changing negative patterns of thinking, feeling, and behaviors that lead to criminal activities and other anti-social behaviors. The programs are designed for completion within a nine-month period and consist of three 3-month phases. Phase I is a treatment/ classroom phase that includes substance abuse treatment, life skills, victim awareness, cognitive behavior programming, and anger management. Phase II emphasizes substance abuse aftercare and job readiness, and Phase III consists of work release and programming related to job retention, family reunification, mentoring, and substance abuse aftercare. Transition Centers are located at the Charles Bass Correctional Complex and the Tennessee Prison for Women annexes.

Parole Technical Violator Diversion Program (PTVDP) is a partnership with the Board of Probation and Parole created to address the problem of technical violators re-entering the prison system. The program allows for a violator to be revoked and re-paroled in the same action by BOPP. The violator's program allows for release back to the community after completing a sixmonth program focused on substance abuse treatment, errors in thinking or life skills and transitional services. Prior to the PTVDP, a violator averaged a 14 month stay in TDOC.

Tennessee Re-Entry Collaborative (TREC) is a statewide initiative that was established in 2004 to provide a continuum of services for offenders reentering society by: 1) restoring victims, communities, and offenders, 2) helping offenders to be successful in order to reduce recidivism, and 3) promoting public safety. TREC is comprised of various state agencies, local law enforcement, and non-profit agencies from across the state. The desired outcome is to enhance public safety through improving the successful transition of offenders from prison to community and family through a collaborative effort of state agencies, community resources, and the offender.

#### SUBSTANCE ABUSE SERVICES

Substance abuse is associated with illness, death, and disabilities which are preventable health problems in America today and contributes to growth in the prison population. Studies demonstrate the effectiveness of substance abuse treatment in reducing drug use, criminal activity, homelessness, risky sexual behavior, and recidivism rates.

The Department's substance abuse programs are based on the idea that the program participant is ultimately responsible for his or her recovery. Participants work closely with counselors to develop individual programming goals and strategies. Programming focuses on individual needs and does not have to be voluntary. Mandated programming can result in longer stays in the program, which are associated with more successful programming outcomes.

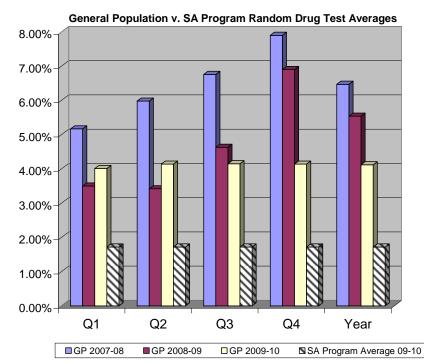
When in-prison, substance abuse treatment is combined with transitional release services, followed by community aftercare, which enhances the positive effects.

#### **Program Goal:**

Reduce the rate of recidivism by breaking the cycle of substance abuse, criminal behavior, and incarceration.

#### **DRUG SCREENS: FY 2009 - 2010**

Random drug screens are conducted monthly on 2.5% of the inmate population. These screens are necessary to identify the use of contraband substances frequently found in prison. In addition, substance abuse program participants are randomly selected for regularly scheduled drug tests. All positive screens are confirmed through additional testing, and graduated sanctions are used for any positive drug screen.



#### FY 2009 - 2010 Accomplishments

- Implemented Motivational Interviewing skills, Stages of Change theory and Cognitive Behavioral Therapy in all substance abuse programming.
- National consultants trained treatment staff in the following areas: Therapeutic Community model, Cognitive Behavioral therapy and Motivational Interviewing.
- Developed action plan to add 275 Therapeutic Community treatment beds to the system.
- Developed action plan to implement a 48 bed program dedicated to treating co-occurring disorders.

#### **EDUCATION**

The Department of Correction recognizes the critical role education and vocational training play in the successful rehabilitation of incarcerated felons. National research indicates the positive effect education and employment have in reducing recidivism.

TDOC operates as its own school system, recognized by the Department of Education, with the Commissioner acting as the Superintendent. Approximately 20% of the eligible inmate population is enrolled in either academic or vocational training. Education programs help create a correctional environment where inmates can be constructive while incarcerated and productive when they are released.

Qualified, committed teachers and support staff are vital toward our student success rate. All principals and teachers hold valid professional licenses granted by the Tennessee Department of Education.

All facilities have education programs that offer both adult basic education and GED preparation. Inmates are given the opportunity to take the GED test if they meet the requirements. During FY 2010, 710 GEDs were earned. TDOC serves as a testing center for

# administering the GED test and adheres to the guidelines set forth by the GED Testing Service in Washington, DC, the Tennessee Department of Labor and Workforce Development Adult Education Office and the State GED Administrator. Many inmates also participate in volunteer literacy programs.

Twelve of the institutions also offer vocational training. Many of these vocational programs follow a Tennessee Department of Education curriculum and provide a certificate upon graduation. During FY 2010, 1585 vocational certificates were issued. Graduates from Barbering, Cosmetology, and Electrical can also earn their license. A select number of vocational programs also offer certification/apprenticeships from the Department of Labor.

The Education division also oversees inmates participating in college programs. Courses are offered at NWCX and MCCX through the Workplace and Community Transition Training for Incarcerated Individuals Program grant. Female offenders at TPFW participate in the LIFE program, which offers college courses through Lipscomb University. Finally, inmates can participate in correspondence programs at their own expense.

	GED & Vocational Certificates: FY 2001-2010										
FY	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	
G.E.D	766	511	326	606	598	464	685	786	737	710	
Vocational	692	865	425	1434	1765	1473	1365	1342	1468	1585	

#### FY 2009-2010 Accomplishments

- Continued the Great Books program at two Nashville prisons—RMSI and DSNF—for a third year through a partnership with Middle TN State University and the Great Books Foundation in Chicago, IL.
- ➤ Principals and teacher supervisors were all trained to utilize the Framework of Evaluation. The Framework encourages teachers to move beyond their current level of performance. This encourages principals and teacher supervisors to work more closely with the teachers and help them improve teaching performance by maintaining focus upon specific areas of improvement.
- ➤ Hosted COMP (Classroom Organization and Management Program) training for TDOC academic teachers. The COMP is evidenced-based curriculum that covers such topics as maintaining good student behavior, improving student accountability, and conducting and facilitating instruction to maintain momentum.

#### PRE-RELEASE SERVICES

The revolving door of offenders leaving our correctional system and returning makes it abundantly clear that we must do more than simply confine offenders. The Tennessee Department of Correction offers pre-release programs to ensure that offenders leave our facilities better equipped to reenter our communities.

Pre-release and Transition Services are responsible for establishing programs at each institution to ease inmate adjustment from institutional to "free world" life, and ultimately reduce the likelihood that the offender will re-offend. In preparation for community reintegration, inmates attend programming in the following areas:

- ✓ Access to health care
- ✓ Anger management and coping skills
- ✓ Awareness of the impact of crime and its impact on victims
- ✓ Budgeting
- ✓ Decision-making and critical thinking
- ✓ Housing plans and options
- ✓ Job seeking and retention
   ✓ Legal issues and restoration of citizenship and voting rights
- ✓ Life-skills, self-esteem, and self-evaluation
- ✓ Obtaining identification needed for reentry success
- ✓ Parenting, family, and community reunification
- ✓ Substance abuse and use

Pre-release programs are funded and staffed by the TDOC state budget. Several institutions have access to volunteer programs/services that complement the existing programs. Volunteers are an asset in reducing recidivism by preparing offenders for reentry into our communities and are utilized and needed at each facility. See Volunteer Services http://www.tn.gov/correction/volunteer/volunteer.html.

#### **FY 2009 - 2010 STATISTICS**

- 26% of all inmates released graduated from the pre-release program
- 55% of program participants were released into the community
- 29% of program graduates were granted parole
- 24% of graduates were released at the expiration of their sentence.

#### FY 2009-2010 Accomplishments

- In partnership with Social Security Administration, completed pilot projects at TPW and DSNF to enhance the infrastructure for inmates applying for SSI benefits prior to release.
- > In partnership with Tennessee Department of Safety, revised procedures for implementation of Policy 511.05 – Identification for Post Release. Staff members at all institutions were trained and the Policy was fully implemented in March 2010.
- Granted a one year extension for the BJA FY 08 Prisoner Reentry Initiative Grant, "Nashville Works".

#### **VICTIM SERVICES**

**MISSION**: To work with applicable laws serving victims' interests in promoting public safety while utilizing recognized principles of offender behavioral change to help reduce the risk of repeat criminal behavior.

The Tennessee Department of Correction is committed to providing quality services to victims of crime. In line with that commitment, the Department is legally mandated to keep victims, family members, and interested parties informed of an offender's hearing dates, decisions, release dates, movements to facilities with lower security designations, and escapes. Each week, approximately 35 new people request to be notified about specific inmates, resulting in a weekly average of 140 various mailed and emailed notifications.

#### Accomplishments 2009-2010:

- Provided statewide Victim Impact facilitator training for 77 persons from TDOC, Spectrum, CCA, BOPP, and various community agencies.
- Developed and implemented Policy 506.16.4, Victim Involvement in the Execution Process, providing framework and procedures for victims of crime who choose to witness or attend an execution.
- Coordinated CISM training approved by the International Critical Incident Stress Foundation for 10 new TDOC-CISM team members in the required Individual and Group Crisis Intervention Courses (26 hours).
- Provided the CISM Newsletter and quarterly training for TDOC-CISM teams.

#### **VICTIM IMPACT CLASSES**

A 12-week curriculum of victim impact classes is included in TDOC substance abuse and therapeutic communities. These classes follow the model promoted through the National Office for Victims of Crime (OVC). Inmates receive 36 hours of instruction during one of the program phases regarding the impact of specific crimes. Taught by facilitators who have received specialized training regarding the impact of crime on victims and crime victims/survivors, who together provide powerful instruction regarding the impact of crime, these classes increase offender understanding of the impact of crime upon victims. Pre-release counselors provide a 1-3 day seminar for inmates through the TDOC pre-release program using either in person contact with crime victims/survivors or exposure to taped victim stories. Test scores show that most offenders have increased understanding of the impact of crime upon victims having taken the classes.

#### CRITICAL INCIDENT STRESS MANAGEMENT (CISM)

Official TDOC-CISM teams have now been established at all TDOC facilities (Policy #305.04) to care for our own in the aftermath of a critical incident. Each institution, Central Office, and the Academy is responsible for certifying six persons according to the International Critical Incident Stress Foundation (ICISF) rules and regulations. TDOC-CISM team is structured into three regions: West, Middle, and East. Institutions in each region work through an assigned Regional Coordinator, who in turn, works through the State Coordinator. Presently 79 of 81 CISM team members are eligible to be activated in case of a Critical Incident, with 4 vacancies to be filled. These members have received "Group" and "Individual" training as required by ICISF. In March, ten new staff members received certificates for 26 hours of "Group" and "Individual" training.

#### **VOLUNTEER SERVICES**

TDOC and the community work hand in hand to help offenders become better citizens while serving their sentence. Some 4,500 volunteers are used throughout TDOC to provide services to inmates and their families that are beyond the scope of the Department. These volunteers are our greatest outside resource in accomplishing goals.

Volunteers deliver important services in the areas of GED tutoring, financial planning, addiction recovery, fitness, and religious needs. Through volunteers, we are also expanding our ability to meet the needs of prisoner re-entry. The Good Samaritan Network is a network of faith-based and non-profit organizations that help offenders upon release with mentoring, housing, employment, food, clothing and transportation.

#### FY 2009 – 2010 Accomplishments

- > TDOC continued to facilitate and support the immense contributions provided by our 4500 volunteers.
- ➤ The Good Samaritan Network produced over fifty mentors that are actively assisting inmates in re-entry. TDOC received a grant extension from AmeriCorps VISTA to continue the Good Samaritan Network in 2010 2011.
- In partnership with the TN Community Resource Board, TDOC volunteer services launched the Fatherhood Development training initiative.
- Added volunteer-led fitness programming at the TN Prison for Women.

#### RELIGIOUS SERVICES

The Department of Correction recognizes the importance of religion and spirituality in helping inmates cope with incarceration and in preparing them for success after release. All of our institutions have at least one full-time professional chaplain. In addition, numerous volunteer chaplains and religious volunteers provide services to inmates of all faiths across the state.

In May of 2010, 71% of the 20,000 inmates in Tennessee identified themselves as Christian, while 24% were agnostic, atheist or reported no religious preference. The remaining 5% of inmates represented 23 different faith traditions, including Islam, Native American, Wiccan, Buddhist, Jewish and Rastafarian, among others.

#### FY 2009 – 2010 Accomplishments

- ➤ Updated Policy # 118.01 on religious programs.
- ➤ Responded to 10 requests from inmate groups for a total of 56 group religious accommodations submitted to the Religious Activities Committee.
- ➤ Hosted the annual Chaplains Retreat/In-service at the training academy.

## **INMATE PROGRAMMING (Jobs/Education/Treatment)**

The Department of Correction is legislatively mandated to establish and assign inmates to the following:

- Academic and vocational education
- Rehabilitative Services
- Jobs necessary for supporting the operations of the prisons
- Jobs that provide services to the community.

In 1994, the General Assembly created TRICOR (Tennessee Rehabilitative Initiative in Correction). TRICOR is responsible for developing inmate jobs in the following areas: manufacturing, business services, and agriculture.

All inmates in sufficient health are assigned to a job/class/treatment program if available. Inmate jobs assist in the management of Tennessee's prisons by keeping inmates occupied and supervised in meaningful work assignments while helping to defray the tax burden of their incarceration through productive labor.

#### FY 2009 – 20010 Accomplishments

- Prioritized registers for treatment programs and educational classes were created.
- Trained Inmate Job Coordinators in the use of prioritized registers.
- Created a report: Recommended Offenders Not on Register.
- Policy # 505.07, Inmate Programming (Jobs/Classes/Treatment), was revised to include new procedures such as prioritized registers.
- > Revised Handbook for Supervisors of Inmate Workers.
- Set-up tracking on TOMIS for new treatment programs and jobs.
- Tennessee Cook Chill established as an inmate job.

The majority of inmates have never held a job for very long and do not have the skills to compete in today's market. The poor work history and ethic most inmates share can be redirected by defining all prison program assignments in real-world, work day terms of expectation and rewards. Performance expectations are objective and easily measured for each job, class, and treatment program. Any inmate who refuses to successfully participate in an

assigned program can be issued a disciplinary infraction report. Inmates who successfully participate in their assigned program may earn a minuscule amount of money and program sentence credits. When coupled with academic and vocational training, work programs can provide job skills that will help inmates find employment upon release that pays a living wage. The result can be a reduced recidivism rate.

# INMATE ASSIGNMENTS June 30, 2010

Total Assigned	15,522	77.12%
Unassignable Status*	2,875	14.29%
Job Waiting List	1,729	8.59%
TOTAL INMATES	20,126	100.00%
% of Eligible Inmates Assigned		89.98%

<sup>\*</sup>Inmates who can not be assigned due to their status, which may include those in segregation, classification, etc.

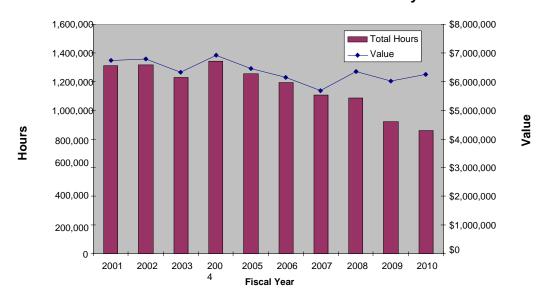
#### **COMMUNITY SERVICE WORK CREWS**

The Tennessee Department of Correction expects all inmates to work or attend school. One of the primary work venues for minimum security inmates is community service. The Inmate Work Crew program allows offenders to contribute to the community in a positive way while at the same time enforcing a sense of pride. Approximately 700 inmates are assigned to work crews each month. Since 1996, TDOC work crews have completed more than 17 million hours of community service for various state and local governments, as well as nonprofit agencies across the state, with an estimated savings of over \$78.8 million (based on the minimum wage). The actual value of this service is much higher given that most of the labor performed by these work crews could not be hired out for minimum wage.

Although inmates are typically associated with roadside clean-up, they are involved in a variety of community service work including Meals on Wheels, state park maintenance, cemetery landscaping, and new construction of community buildings.

In addition to the services inmate work crews provide, they also save millions of taxpayer dollars each year. In FY 2010 alone, community work crews performed over 860 thousand hours of service, resulting in a savings of over \$6.2 million (based on a minimum wage of \$7.25/hr).

#### **Total Hours and Estimated Value of Community Service Work**



#### **CLINICAL SERVICES DIVISION**

The mission of the Tennessee Department of Correction, Division of Clinical Services, is to provide the required constitutional level of healthcare in the most efficient, cost effective, and ethical manner possible while protecting the public health interest of the citizens of Tennessee. The following sections detail the healthcare services provided to our offender population.

#### **Health Services**

Upon intake into our prison system, all offenders receive extensive medical and dental screening and testing to identify their health status and treatment needs. Each of the Department's fourteen facilities maintains an on-site health clinic that provides a full range of medical, dental and mental health services. Services available to our offenders include but are not limited to: daily sick call visits, chronic disease clinics, dental care, pharmacy, laboratory testing, infirmary, emergency care, and inpatient services.

In FY'10, annual health services costs for health and dental care were reported to be \$3,278 per inmate. This cost is lower than the per-inmate costs in the Southeastern United States. Costs in Tennessee are primarily attributed price increases for pharmaceuticals and an increase in the incidence of chronic illnesses such as cancer, renal failure, heart and liver diseases, as well as an aging offender population.

Due to extensive utilization management efforts the Department achieved a 26% decrease in hospital admissions during the past year (See Table 1). These inpatient services accounted for approximately \$17.2 million of the Department's operating expenses. The average length of stay was 3.9 days for this same period.

Pharmaceutical costs for FY'10 totaled \$11.2 million, representing a significant percentage of the Department's total health care budget. The costs can be primarily attributed to the treatment of HIV, which accounted for approximately \$2 million (see Table 2).

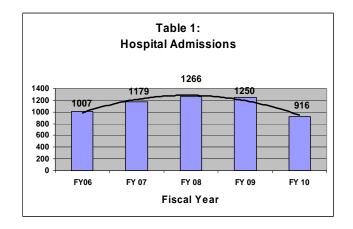
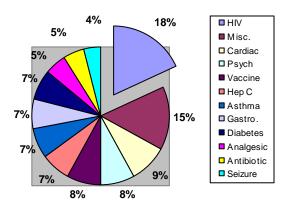


Table 2: FY'09-10 Pharmacy Costs: \$11.2 million % of Cost by Drug Class



The major focus continues to be the surveillance and containment of infectious diseases such as influenza, HIV, hepatitis C, MRSA, and TB as well as the treatment of chronic illnesses (e.g., liver disease, hypertension, and cancer). Further efforts that are underway to decrease health care costs include the expansion of telemedicine

services, the provision of regional diagnostics, staff training and development, and enhancing the utilization of infirmary care within our prison facilities.

#### **Mental Health Services**

The Office of Mental Health Services sets policy standards for the delivery of mental health treatment and evaluates the care provided throughout the TDOC system. The goals are to reduce the debilitating effects of serious mental illness and maximize each inmate's ability to participate in programs while maintaining a safe prison environment for inmates and staff. Mental Health collaborates with the mental health vendor to provide specialty services (e.g., Psychiatry and Psychology). A continuum of services is provided including psychological assessment, case management, medication management, crisis intervention, and parole evaluations.

Mental Health Services has implemented standardized protocols and guidelines for community transition of inmates with mental illness. The focus is treatment team effectiveness, case management, and transition/re-entry of mentally ill offenders. The mental health caseload has continued to grow statewide. Currently, there are approximately 6,384 mentally ill inmates diagnosed within the TDOC system, an increase of almost 7% from the previous FY.

Table 3 provides data on major DSM Groups in the TDOC population for FY'05 – FY'10. In the last few fiscal years, TDOC has utilized its resources to meet this increasing demand by implementing case management and utilization review.

Of the 6,384 inmates with mental health diagnoses within TDOC, 2,830 had a serious mental illness (e.g., Schizophrenia, Bipolar, Major Depression, and Psychosis) and 978 were diagnosed with co-occurring disorders.

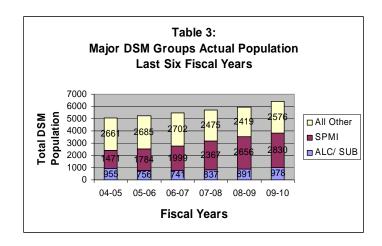
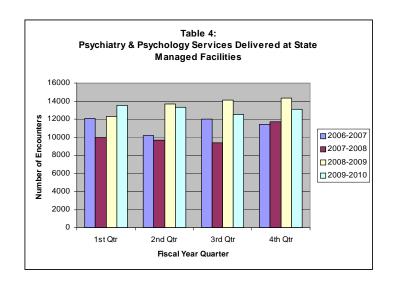


Table 4 provides data on the psychiatry and psychology services delivered. On average in FY'10, 50,595 mental health services were provided which is a 5% increase over the previous fiscal year. Psychiatric medication management accounts for 8% of the Department's pharmaceutical expenditures.

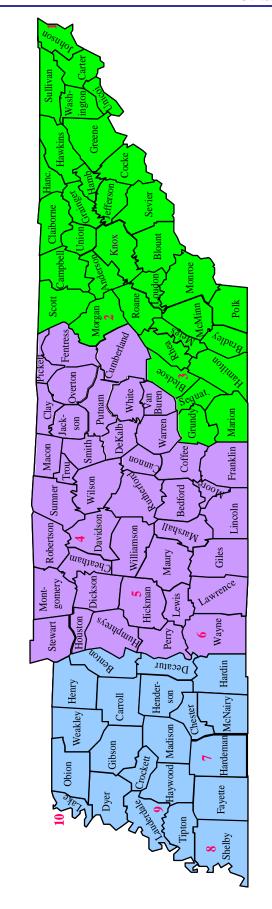


## Institutions



ommissioner Gayle Ray leads the groundbreaking ceremony for the new state-of-the-art Bledsoe County Correctional Complex. The facility will have the capacity to house more than 1,444 inmates and create approximately 500 new jobs for Bledsoe and surrounding counties. Other participants in the ceremony include (pictured left to right) Warden Jim Morrow, Deputy Commissioner David Mills, Director of Facilities Tom Robinson, and Assistant Commissioner Reuben Hodge.

TDOC Facilities and Security Designations: June 30, 2010



County	Facility	Security Level
1. Johnson	Northeast Correctional Complex	Maximum
2. Morgan	Morgan County Correctional Complex	Maximum
3. Bledsoe	Southeastern Tennessee State Regional Correctional Facility	Close
4. Davidson	Charles Bass Correctional Complex DeBerry Special Needs Facility Riverbend Maximum Security Institution Tennessee Prison for Women	Close Maximum Maximum Maximum
5. Hickman	Turney Center Industrial Complex	Close
6. Wayne	South Central Correctional Facility	Close
7. Hardeman	Hardeman County Correctional Facility Whiteville Correctional Facility	Medium Medium
8. Shelby	Mark Luttrell Correctional Center	Close
9. Lauderdale	West Tennessee State Penitentiary	Maximum
10. Lake	Northwest Correctional Complex	Close

	Number	Percent
Custody	o	o
Level	Offenders	Total
Maximum	1,013	2.0%
Close	029	3.3%
Medium	14,534	72.3%
Minimum	3,382	16.8%
Unclassified	209	2.5%
TOTAL	20,106	100.0%

Integrity \* Commitment \* Excellence

## **INCIDENTS: ASSAULTS, DEATHS, AND ESCAPES**

**INCIDENTS: FY 2009 - 2010** 

	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Total
Rape	0	0	0	2	2
Weapon Offenses	230	206	188	229	853
Drug Offenses	201	187	213	239	840
STG Offenses	159	150	176	160	645
Riot	0	0	0	0	0
Sexual Misconduct	175	204	205	209	793
Assault					
Assault on Offender	99	106	123	137	465
Assault on Staff	143	172	157	140	612
Death					
Homicide	0	0	0	1	1
Suicide	1	1	1	0	3
Accidental Death	0	0	0	0	0
Natural Death	15	15	19	18	67
Lethal Injection	0	1	0	0	1
Escape					
Secure Supervision	0	0	0	0	0
Minimum Security	0	3	1	0	4
Minimum Security - Work Crew - Supervised	0	1	0	2	3
Minimum Security - Work Crew - Unsupervised	0	0	0	0	0
Furlough/Pass	0	0	0	0	0
Non-Violent Incident Rate (per 100 inmates)	18.01	16.84	16.21	16.93	67.96
Violent Incident Rate (per 100 inmates)	2.07	2.04	1.96	2.03	8.10
Total Incident Rate (per 100 inmates)	20.08	18.88	18.16	18.97	76.06

#### TENNESSEE CORRECTION ACADEMY

The Tennessee Correction Academy (TCA), located in Tullahoma, was opened in 1984 and serves as the primary training and staff development center for Department of Correction personnel. The Academy also provides training to Board of Probation & Parole and Children's Services staff. Each year, over 6,000 people attend the Academy's numerous pre-service, inservice, or specialized training programs.

In 1993, the Academy became the second correctional training academy in the nation to achieve accreditation from the American Correctional Association.

# Tennessee Correction Academy Phone: 931-461-7100

#### Our Mission:

To ensure state of the art training to all employees whom we have the opportunity to serve.

#### **Our Vision:**

The Tennessee Correction Academy, through a focus on professional service, will set the example for excellence in the delivery of criminal justice training.



Superintendent Sam DiNicola

#### Accomplishments: FY 2009-2010

- > Served as the primary staff training resource for implementation of the state's most ambitious offender re-entry initiative in decades.
- More than doubled revenues received from previous year through training of outside agency personnel.
- > Celebrated the Academy's 25<sup>th</sup> anniversary of exemplary service.
- Established and implemented on-going Train the Trainer programming for all institutional Correctional Emergency Response Team Commanders.
- Further expanded cost-saving initiatives by nearly tripling the number of training hours delivered using non-residential methodologies such as distance learning and partnerships with Tennessee Technology Centers state-wide.

Tennessee Correction Academy Graduates									
Fiscal Year 01-02 02-03 03-04 04-05 05-06 06-07 07-08 08-09 09-16								09-10	
Graduates	1098	870	584	1199	1219	1448	1349	975	973

## **Charles Bass Correctional Complex**

The Charles Bass Correctional Complex (CBCX) in Nashville transitions in September 2010 to a time building and treatment facility which also houses offenders for Cook Chill operation. The Annex provides training to inmates re-entering society through Genesis Therapeutic community program (providing over 100,000 hours for government/non-profit agencies in Davidson/surrounding counties), with some inmates also on work release, working in the community, and paying maintenance fees. CBCX also provides the TDOC Central Transportation System for inmates to various institutions for court appointments statewide.



Warden Dwight Barbee

Avg. Daily Population: **989** Operating Capacity: **1,099** Security Level: **Close** Phone: **(615) 350-3361** 

#### Accomplishments: FY 2009 - 2010

- Received ACA reaccreditation for 2009.
- Statewide Cook Chill operation as of July 1, 2010.
- Evacuation of 300+ inmates due to natural disaster (flood) May 2010.
- Initiated LS/CMI survey May 2010.
- Mission transition from Classification to Time Building and Treatment Facility September 2010.

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## Lois M. DeBerry Special Needs Facility

The Lois M. DeBerry Special Needs Facility (DSNF) in Nashville provides a number of services for the Department, including acute and convalescent health care, intensive mental health intervention. In addition, geriatric, specialty clinics, short-stay and long-stay surgeries, individual treatment and diagnostic services that are not available at other facilities are provided to inmates through the transient unit and contract staff at DSNF. The standards of care at this institution are commensurate with standards established in the community.



Warden Jennie Jobe

Avg. Daily Population: **704** Operating Capacity: **736** Security Level: **Maximum** Phone: **(615) 350-2700** 

#### Accomplishments: FY 2009 - 2010

- > 2,718 Specialty Clinic appointments.
- Out of 17 inmates tested for a GED, 12 passed the exam.
- ➤ Thirty four (34) inmates completed the Pre-Release Program.
- Self Injurious Behavior Pilot project continues with one-on-one staff assignment to two inmates who severely self injure.

#### **Mark Luttrell Correctional Center**

The Mark Luttrell Correctional Center (MLCC), which includes a minimum security annex, is located in Memphis and is one of two female facilities in the state prison system. Opened in 1976 as a male institution, the facility was converted for females in June 1999. Major programs at MLCC include educational and library services, counseling, job assignments, religious services, medical and mental health. In addition, MLCC provides a number of support group programs such as Alcoholics Anonymous, therapeutic community programs, and drug education.



Warden Sharon Taylor

Avg. Daily Population: 418
Operating Capacity: 436
Security Level: Close
Phone: (901) 372-2080

#### Accomplishments: FY 2009 -2010

- ➤ The PAWS program trained 50 dogs & placed them in homes.
- All Cosmetology students taking the State Board Examination passed, 21 students passed GED exam, and 26 completed vocational programs.
- The Prison Fellowship Ministry began its initiative to start a community purposed for life-changing behavior and successful re-entry.
- Sharon Taylor was appointed Warden in May 2010, Stanley Dickerson appointed Deputy Warden in January 2010.
- > Began an In-house Domestic Violence Course.

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## **Morgan County Correctional Complex**

Morgan County Correctional Complex (MCCX) in Wartburg is located on the Cumberland Plateau in East Tennessee. Its mission is to provide a secure environment for adult male felons while providing jobs, educational and vocational training. MCCX serves as the reception/classification center for East Tennessee. It has an operating capacity of 2,417 and is currently designated as maximum security while housing all security classifications.



Warden David Osborne >

Avg. Daily Population: **2,162** Operating Capacity: **2,417** Security Level: **Maximum** Phone: **(423)** 346-1300

#### Accomplishments: FY 2009 – 2010

- Granted reaccreditation with 100% on mandatory, and 99% on non-mandatory standards.
- > 89 students graduated from five new vocational classes. 94 received GED certificates.
- Implemented full-time college program through the "Youth Offender Grant Program".
  - New Commissary Inventory Control Program implemented with expected savings of \$20,000.

### **Northeast Correctional Complex**

The Northeast Correctional Complex (NECX) main compound and annex is located in Mountain City with an annex in Carter County. NECX operates community service crews which provide several hundred thousand hours of labor to local government and nonprofit organizations each year. NECX offers intensive counseling programs for substance abuse and anger management, pre-release, and victim impact. The prison operates industries including a data plant and a Prison Industries Enhancement (PIE) Program with Anderson Hardwood Flooring. Inmates may also attend Adult Basic Education, GED, and Career Management for Success classes as well as vocational programs.



Avg. Daily Population: 1,816 Operating Capacity: 1,819 Security Level: Maximum Phone: (423) 727-7387

Accomplishments: FY 2009-2010

- Operate a PIE program with Anderson Hardwood Flooring employing approximately 300 inmates earning minimum wage.
- ➢ 60 inmates received GED certificates and 64 inmates earned vocational completion certificates.
- Scored 98.3% on annual inspection.
- ➤ NECX employees contributed \$8,600 to Charity fund.

Warden David Sexton

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## **Northwest Correctional Complex**

Northwest Correctional Complex (NWCX) in Tiptonville is located on approximately 250 acres in rural Lake County, along the Mississippi River, and near the Kentucky border. The main compound houses all custody levels of inmates. The minimum security unit houses the community service crews, and the annex houses minimum restricted custody inmates and youth offenders. NWCX offers a variety of educational opportunities for the inmate population including Adult Basic Education, GED preparation, and vocational programs.



Warden Tony Parker

Avg. Daily Population: **2,350** Operating Capacity: **2,377** Security Level: **Close** Phone: **(731) 253-5000** 

#### Accomplishments: FY 2009 - 2010

- ➤ As of FY 08-09, NWCX had the lowest cost per day of any of the State-operated facilities at a cost of \$56.23 per inmate. The cost at this time is \$49.75 per inmate which does not yet reflect some of our Edison and Cook/Chill charges.
- Has two Career Management classes.
- 68 inmates graduated from the academic program; 332 graduated from the vocational program and 83 inmates participated in the college courses.
- A new security upgrade project is being installed in the housing units of Site 1; expected completion date is in one year.
- > PREA funds used for security cameras at Site 2 housing units and the school.

## **Riverbend Maximum Security Institution**

Riverbend Maximum Security Institution (RMSI) in Nashville opened in 1989 and replaced the Tennessee State Penitentiary. RMSI's overall mission is to manage high-risk male offenders classified as either maximum or close security. RMSI houses the majority of Tennessee's inmates sentenced to death and is tasked with carrying out that sentence in the manner and time ordered by the court. RMSI also houses a number of medium and minimum security inmates who attend educational programming or work in institutional support jobs. The prison also offers GED, Adult Basic Education, and vocational classes.



Warden Ricky Bell

Avg. Daily Population: **703**Operating Capacity: **714**Security Level: **Maximum**Phone: **(615) 350-3100** 

Accomplishments: FY 2009 - 2010

- Graduated 69 inmates from the pre-release program.
- Received recognition for highest reduction in turnover of correctional officers for 2008 – 2009.
- Trained staff and implemented Level of Service/Case Management Inventory (LS/CMI) risk and needs assessment.

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## **Southeast Tennessee Regional Correctional Facility**

Southeastern Tennessee State Regional Correctional Facility (STSRCF), located near Pikeville in Bledsoe County, opened in 1979 as one of three regional prisons proposed by TDOC and approved by the legislature during the early 1970s. STSRCF offers quality programming which contains educational groups that include literacy, adult education, and vocational trade classes. TRICOR operates a 2,500-acre farm and a Prison Industry Enhancement (PIE) program at STSRCF. The PIE program provides employment for approximately 125 inmates through the preparation of wood flooring for Shaw Industries.



Warden Jim Morrow

Avg. Daily Population: **924** Operating Capacity: **971** Security Level: **Close** Phone: **(423) 881-3251** 

#### Accomplishments: FY 2009-2010

- ➤ The installation of cameras in housing units 11 & 12 (HRSP units), food service and various locations on the compound to monitor the activities of those inmates assigned to the HRSP units.
- The thirty year old cooling tower was replaced.
- A new 3,000 gallon grease trap was installed.
- Preliminary planning for an expansion project was completed.

#### **Tennessee Prison for Women**

The Tennessee Prison for Women (TPFW), located in Nashville, serves as the reception and classification center for female offenders. TPFW houses all security levels of inmates from work release to those under the sentence of death. TPFW offers academic courses that include Adult Basic Education, GED, and vocational classes. TRICOR provides job opportunities through the Tennessee Comprehensive Assessment Program (TCAP) test distribution center and the TennCare hotline. Inmates also have access to a full range of psychological and treatment programs which include substance abuse and sex offender treatment.



Warden Jewel Steele

Avg. Daily Population: **761** Operating Capacity: **760** Security Level: **Maximum** Phone: **(615) 741-1255** 

#### Accomplishments: FY 2009 - 2010

- Scored 100% on mandatory standards and 98.5% on nonmandatory standards of ACA inspection, achieving reaccreditation for an additional three years.
- > Successfully performed a Level 2 Emergency Operations Plan drill with the help of other local and state agencies.
- In conjunction with Leaving the Cocoon, a volunteer/ mentor group, graduated the first Family Reunification class in March 2010.
- Recognized 55 inmates who had successfully completed educational and vocational programs.

## **Turney Center Industrial Complex**

Turney Center Industrial Complex (TCIX) is in Only with an annex in Clifton. It is a time-building institution with emphasis on industry. The majority of beds are medium security. Academic programs include GED and Adult Basic Education. Vocational programs include cosmetology, cabinet making and mill work, industrial maintenance, landscaping, vocational office education, commercial food services, and career management for success. TRICOR industry programs include the wood and metal specialties. Inmates are also involved in support jobs at the facility.



Warden James Fortner

Avg. Daily Population: 1,536 Operating Capacity: 1,541 Security Level: Close Phone: (931) 729-5161

#### Accomplishments: FY 2009 - 2010

- Successfully re-accredited with the ACA scoring 100% and 99.3% on mandatory and non-mandatory standards, respectively.
- Effectively executed fiscal year allocation so that we came in under budget.
- More than exceeded departmental goal in reduction in overtime usage.
- Successfully completed LS/CMI training and implementation for targeted staff.

Institutions 51

## West Tennessee State Penitentiary

West Tennessee State Penitentiary (WTSP) in Henning is the largest multi-missioned facility in TDOC. It serves as the reception/classification center for West Tennessee.

Academic/Vocational courses offered are Adult Basic Education, GED, carpentry, masonry, computer, small engine repair, HVAC, Career Management for Success, barbering, and culinary arts. TRICOR provides training and job opportunities through its manufacturing and farming operations. Fruits and produce grown here help offset food costs at a number of TDOC institutions.



Warden Henry Steward

Avg. Daily Population: **2,492** Operating Capacity: **2,505** Security Level: **Maximum** Phone: **(731) 738-5044** 

#### Accomplishments: FY 2009 - 2010

- Planted 200 acres in vegetables, harvesting over \$260,000 (600,000 lbs) of vegetables for use in TDOC facilities.
- > 221 inmates received vocational certificates.
- 77 inmates received GEDs.
- Approximately 800 inmates completed LS/CMI.
- 317 inmates completed Substance Abuse Programs.

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# Privately Managed Facilities Corrections Corporation of America (CCA) Facilities

#### **Hardeman County Correctional Facility**

Hardeman County Correctional Facility (HCCF), located in Whiteville, Tennessee, is a private, time-building institution with a medium security designation. The Hardeman County Correctional Facilities Corporation owns HCCF and contracts with Corrections Corporation of America (CCA) for its management. HCCF has an operational capacity of 1,976 beds.

#### **South Central Correctional Facility**

South Central Correctional Facility (SCCF), located in Clifton, Tennessee, is a private, time-building institution with a medium security designation. SCCF is a state-owned facility and is managed by a contract with CCA. SCCF has an operational capacity of 1,642.

#### Whiteville Correctional Facility

Whiteville Correctional Facility (WCFA), located in Whiteville, Tennessee, is a private, time-building institution with a medium security designation. WCFA is managed by CCA and began housing TDOC felons in 2002. WCFA has an operational capacity of 1,505 beds.



## **Tennessee Department of Correction**

Rachel Jackson Building 6th Floor 320 Sixth Avenue North Nashville, Tennessee 37243-0465 615-741-1000

www.tn.gov/correction



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