

TENNESSEE PUBLIC UTILITY COMMISSION



Andrew Jackson Building
502 Deaderick Street, 4th Floor
Nashville, Tennessee 37243

2025-2026 RENEWAL APPLICATION FOR AUTHORITY TO PROVIDE PUBLIC PAYPHONE SERVICE

(Tenn. Comp. R. & Regs. Rule 1220-4-2-.43 to 1220-4-2-.54)

Company ID Number _____ Docket Number _____
(To Be filled out by the TPUC)

Part I: General Information

Name of Applicant _____

Address _____

State _____ Zip Code _____ Phone No: _____

Email Address: _____

Name and telephone number of contact person authorized to respond to Commission inquiries Monday through Friday:

Name	Telephone
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Address	City	State	Zip
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Mail the completed renewal application to:

Tennessee Public Utility Commission
Consumer Services Division
502 Deaderick Street, 4th Floor
Nashville, TN 37243.

Should you have questions, please contact **Jimmie Hughes at jimmie.hughes@tn.gov or (615) 741-2904.**

Part II Service and Repair

A. Maintenance of Public Payphone (“COCOT”)

(1) How do you intend to service and maintain COCOTS

- _____ Personally
- _____ Full time Technician
- _____ Part Time Technician
- _____ Service/repair contract with 3rd party

(2) Identify names and qualifications of the party/parties responsible for service and repair.

Part III Display Card

Attach a copy of the display card posted on the pay telephone. This card must contain all required information listed in the attached Tenn. Comp. R. & Regs. 1220-4-2-.49 (1)(f):

- A. The charge and operating instructions.
- B. Long Distance Carrier, Address, and 800 Number must be on the card.
- C. Company Name, Address, Phone Number with a place for your TPUC ID Number.
- D. Information for using Long Distance, (0+Area Code + Number – within this Area Code and Outside this Area Code.
- E. Information for Collect Calls, Person-To-Person Calls, and Station-To-Station Calls.
- F. Directory Assistance (Local Calling Area) Outside Calling Area (411 or 1+411)
- G. Emergency Help (Dial)
- H. Dial _____ for Refund (Or indicate how you handle refunds)
- I. Free Calls – Toll Free 800 or 888 numbers, Repair Service. (This Instrument is serviced by: Name & Address and telephone number of Service Technician).
- J. Method of service provided—One-way (outbound calls only) or Two-way service

Attach a copy of the Display Card in this space:

Part VI Rule Compliance Agreement

- A. The Customer Owned Coin or Coinless Operated Telephone (“COCOT”) renewal authorization applicant, hereby, affirms the following:
- I have received, read and understands the Tennessee Public Utility Commission’s Public Payphone Service Rules and Regulations;
 - I understands the penalties for non-compliance with these rules and regulations;
 - I recognize all associated fees to provide Payphone Service, including the fee assessed for additional Payphone instruments;
 - I will comply with the TPUC Payphone Service Rules and all applicable state laws;
 - I will submit a monthly report to the TPUC indicating any COCOT additions accompanied with the proper fee;
 - All information provided in the attached COCOT registration document is true to the best of applicant’s knowledge.

Applicant Signature

Date

MONTHLY REPORT OF NEW COCOT ADDITIONS

If you have any questions call (615)741-2904

COMPANY NAME _____

AUTHORIZATION NUMBER _____

ADDRESS _____

CONTACT PERSON _____

TELEPHONE NUMBER _____

**COCOT NUMBER _____	LEC _____	EXG _____
LOCATION _____	If no physical address, use building name, cross streets, etc.	
ADDRESS _____	COUNTY _____	
CITY _____	STATE _____	ZIP _____ FCC NUMBER _____
UNDERLYING CARRIER(S) FOR BOTH LOCAL & LONG DISTANCE SERVICE _____		
INSTALLATION DATE _____ Circle if <u>one (1) way</u> or <u>two (2) way</u> service is provided		
MANUFACTURER'S NAME & MODEL NUMBER _____		
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MANUFACTURER'S NAME & MODEL NUMBER _____		

The report, along with the check for \$10.00 per new Payphone, is due by the 10th of each month.
Mail to: Tennessee Public Utility Commission, Consumer Services Division, 502 Deaderick Street, 4th Floor,
Nashville, TN 37243. If you have any questions, contact **Jimmie Hughes at jimmie.hughes@tn.gov**.