



STATE OF TENNESSEE  
**DEPARTMENT OF LABOR AND WORKFORCE DEVELOPMENT**  
Workforce Services Division  
220 French Landing Drive  
Nashville, TN 37243-1002  
(615) 741-1031

**MEMORANDUM**

**TO:** Kyla Guyette, Executive Director, LWDA Greater Memphis  
Kristie Bennett, Regional Director, TNDLWD  
Commissioner Dr. Jeff McCord, Department of Labor and Workforce Development  
Commissioner Penny Schwinn, Department of Education  
Commissioner Bob Rolfe, Department of Economic and Community Development  
Commissioner Danielle Barnes, Department of Human Services  
Mr. Patrick Jaynes, State Director, Senator Lamar Alexander's Office  
Mr. Charles Flint, Chief of Staff, Senator Marsha Blackburn's Office  
Congressman Steve Cohen  
Senator Katrina Robinson  
Representative Joe Towns, Jr.  
Mayor Lee Harris  
Mayor Jim Strickland

**FROM:** *MM* Michael Needel  
Director, Business Services, Workforce Development

**DATE:** April 27, 2020

**SUBJECT:** Employee Dislocation Notification  
iQor  
WARN # 202000123

iQor has filed an official WARN Notice with the Tennessee Department of Labor and Workforce Development, notifying the agency of a permanent layoff which is effective April 4, 2020. These layoffs will occur beginning April 4, 2020 and will be completed on April 20, 2020. The total number of affected workers is 29. This company is located 4600 Pleasant Hill Road, Memphis, TN 38118. The company notified the Tennessee Department of Labor and Workforce Development's Dislocated Worker Unit on April 14, 2020.

The employees at the facility are not represented by a collective bargaining agreement. The Greater Memphis Local Workforce Development Area rapid response team, employed Workforce Investment

Network has been notified to coordinate services with the employer and affected employees. The Greater Memphis Local Workforce Development Board will be responsible for the oversight of the continued follow up of Rapid Response and Dislocated Worker services associated with this event. If you need additional information or have questions, please contact the Dislocated Worker Unit at (615) 253-6355.

For legislative office inquiries concerning this WARN, please contact:

Stamatia Xixis | Legislative Liaison  
220 French Landing Dr., Nashville, TN 37243  
p. 615-770-1710, c. 615-490-2558  
[stamatia.xixis@tn.gov](mailto:stamatia.xixis@tn.gov)

For media inquiries concerning this WARN, please contact:

Chris Cannon | Assistant Administrator  
220 French Landing Dr., Nashville, TN 37243  
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[Chris.Cannon@tn.gov](mailto:Chris.Cannon@tn.gov)

  
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