MEMORANDUM

TO: Kyla Guyette, Executive Director, LWDA Greater Memphis
    Darryl Causey, Regional Director, TNDLWD
    Commissioner Dr. Jeff McCord, Department of Labor and Workforce Development
    Commissioner Penny Schwinn, Department of Education
    Commissioner Bob Rolfe, Department of Economic and Community Development
    Commissioner Danielle Barnes, Department of Human Services
    Mr. Patrick Jaynes, State Director, Senator Lamar Alexander's Office
    Mr. Charles Flint, Chief of Staff, Senator Marsha Blackburn's Office
    Congressman Steve Cohen
    Senator Katrina Robinson
    Representative Joe Towns, Jr.
    Mayor Lee Harris
    Mayor Jim Strickland

FROM: Michael Needel
    Director, Business Services, Workforce Development

DATE: February 12, 2020

SUBJECT: Employee Dislocation Notification - Reissue
    IQor Global Services LLC
    WARN # 202000008

IQor Global Services LLC has filed an official WARN Notice with the Tennessee Department of Labor and Workforce Development, notifying the agency of a permanent layoff which is effective April 6, 2020, with all separations completed within two weeks from this date. This mass layoff is expected to be permanent. The total number of affected workers is 131. This company is located at 4600 Pleasant Hill Road, Memphis, TN 38118. The company notified the Tennessee Department of Labor and Workforce Development’s Dislocated Worker Unit on February 7, 2020.

The employees at the facility are not represented by a collective bargaining agreement. The Greater Memphis Local Workforce Development Area rapid response team, employed by the Workforce
Investment Network has been notified to coordinate services with the employer and affected employees. The Greater Memphis Local Workforce Development Board will be responsible for the oversight of the continued follow up of Rapid Response and Dislocated Worker services associated with this event. If you need additional information or have questions, please contact the Dislocated Worker Unit at (615) 253-6355.

For legislative office inquiries concerning this WARN, please contact:
Stamatia Xitis | Legislative Liaison
220 French Landing Dr., Nashville, TN 37243
p. 615-770-1710, c. 615-490-2558
stamatia.xitis@tn.gov

For media inquiries concerning this WARN, please contact:
Chris Cannon | Assistant Administrator
220 French Landing Dr., Nashville, TN 37243
p. 615-253-4251, c. 615-426-5074
Chris.Cannon@tn.gov

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