

Tennessee Workforce Investment Act 2008 Performance Report of Statewide Eligible Training Providers



Compiled By:



In Conjunction With:



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Note from the Director of WIA with THEC

This is the 7th edition of the Tennessee Higher Education Commission's (THEC) *Performance Report of Statewide Eligible Training Providers*. The inaugural report received a tremendous amount of attention and accolades, culminating with being listed on the Federal government's WIA website as a *Promising Practice*. In the time since the release of the first report, THEC has made significant improvements in our data infrastructure, policies and procedures, and the WIA quarterly reporting process. All of these changes were made with the intention of lessening the reporting obligation for our training providers while simultaneously ensuring that we obtained the mandated performance data in a standardized and timely fashion.



Rosevelt L. Noble, Ph.D.

Some of the internal changes that we have made since the initial report include:

- **Development of a Standardized Method of Reporting** – The new method of reporting specified for providers the exact format of the report and the only codes that could appear for each field. Any report not received in the standardized format was returned to the provider and treated as if it was never received. With this change, A) it was easier to detect and correct inaccurate data problems, and B) we were able to generate systematic statistical programming commands to perform various types of analysis.
- **Changing the Report Submission Medium** – Providers had the option of submitting their quarterly reports electronically beginning April 15, 2003. After realizing the simplicity of new method, we required that all reports be submitted electronically beginning October 15, 2003. Electronic submissions allow for more thorough checking of the accuracy of the data given that less time is spent on tasks such as data entry. In addition, allowing providers to submit their reports electronically has also virtually eliminated the problem of receiving reports late.
- **More Performance Data Feedback** – THEC provides all of our training institutions with more feedback on their performance information throughout the year. Within 10 business days of submitting their quarterly performance report, all of our providers receive a cleaned copy of their recently submitted report, and a Quarterly Report Summary that details all of their performance data (by quarter) for the current fiscal year.

These are just three of the many improvements made to the THEC data infrastructure, policies and procedures, and quarterly report process. Because of the many enhancements, this report improves on the previous editions in several ways. With each addition of the report, we strive to improve the appearance as well as the level of analysis. The 3rd Edition differs in that the focus was on including more provider based performance measures to give potential WIA students a bigger and better performance picture for each program. These improvements are described in detail below.

- **More Provider Based Performance Measures** – The 2008 report includes the previous additions as well as expands the scope of the individual provider performance measures. In addition to the traditional completion and placement rates, the 2008 report also includes:

- ★ *Average Time to Completion:* For the WIA student population, we have provided a measure of the average amount of time that it took students to complete each training program. This is valuable information for dislocated WIA students who perhaps desire to return to the labor force rather quickly.
- ★ *Long Term Placement Rate Assessment:* Assessment of two placement rates covering a span of two quarters. The first placement rate will reflect the number of participants employed the quarter immediately following completion of a certified training program. The second placement rate will reflect the number of participants employed in the first or second quarter immediately following the completion of a certified training program. The intent of the second option is to reflect a better placement rate for training programs that require an additional license or examination upon completion before a participant can begin to work in that particular field.
- ★ *6-Month Retention Rates:* For each program, this measure provides the percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later.
- ★ *Average Wage at Completion:* Average wage the quarter following completion for those successfully placed during the first quarter after program completion.
- ★ *6-Month Average Wage:* Average 6-month wage for those successfully placed during the first quarter after program completion.

In sum, the report supplies valuable information to assist state and local WIA officials as well as potential WIA students in making informed choices when selecting training programs. An essential feature of the Workforce Investment Act is the “Customer Choice” orientation of the program. Individuals seeking assistance through WIA funding have the freedom of choice in selecting the training program that best fits their personal and career needs. As such, it is important that customers receive accurate information regarding the performance record of all training providers eligible to participate in the WIA program. Informed customer choice requires a stringent system of accountability for all certified training providers.

We hope you find the information provided in the *2008 Performance Report of Statewide Eligible Training Providers* beneficial and informative. The report is an extension of the Tennessee Higher Education Commission’s responsibility to evaluate all WIA providers based on performance data to determine their subsequent eligibility to the *Statewide List*.

Sincerely,

Rosevelt L. Noble

Rosevelt L. Noble, Ph.D.

Executive Summary – General Provisions of WIA

On August 7, 1998, President Clinton signed the Workforce Investment Act of 1998 (WIA)-comprehensive reform legislation that superseded the Job Training Partnership Act (JTPA) and amended the Wagner-Peyser Act. The WIA reformed Federal job training programs and created a new, comprehensive workforce investment system. The reformed system was intended to be customer-focused, to help Americans access the tools they need to manage their careers through information and high quality services, and to help U.S. companies find skilled workers.

Specifically, the Workforce Investment Act embodies seven key principles:

1. Streamlined Services Through the One-Stop Delivery System:

Programs and providers co-locate, coordinate, and integrate activities and information, so that the system as a whole is coherent and accessible for individuals and businesses alike.

2. Empowering Individuals:

WIA provides financial power through Individual Training Accounts, while simultaneously offering greater levels of information and guidance, through the one-stop delivery system.

3. Universal Access:

All individuals have access to the one-stop system and to core employment-related services. At the one-stop, students have universal access to information about job vacancies, career options, student financial aid, and instructions on how to conduct a job search, write a resume, or interview with an employer.

4. Increased Accountability:

The goal of WIA is to increase employment, retention, and earnings of participants, and in doing so, improve the quality of the workforce to sustain economic growth, enhance productivity and competitiveness, and reduce welfare dependency.

5. Strong Role for Local Workforce Investment Boards and the Private Sector:

In a coordinated effort, business-led boards act as "boards of directors," focusing on strategic planning, policy development, and oversight of the local workforce investment system.

6. State and Local Flexibility:

States and localities have increased flexibility, with significant authority reserved for the Governor and chief elected officials, to build on existing reforms in order to implement innovative and comprehensive workforce investment systems tailored to meet the particular needs of local and regional labor markets.

7. Improved Youth Programs:

Youth programs are linked more closely to local labor market needs and community youth programs and services, and with strong connections between academic and occupational learning.

Executive Summary - Eligible Training Providers & Performance Data

The Workforce Investment Act establishes requirements that a provider of a training program must meet in order to remain eligible to receive adult or dislocated worker funds under this title. There are two sets of requirements -- the first set relating to a providers **initial eligibility** and the second set relating to a provider maintaining **subsequent eligibility**.

Initial Eligibility

With respect to requirements for initial eligibility during the early stages of WIA implementation, a training provider that was a postsecondary education institution certified under the Higher Education Act and provided a program leading to a two or four-year degree or certificate, or that was an entity that carried out an apprenticeship program registered under the National Apprenticeship Act, was automatically eligible to receive funds if they filed an appropriate application with a local board. Providers of programs not meeting either of those two conditions had to satisfy alternative procedures that were established by the Governor for initial eligibility. That procedure was to include appropriate levels of performance if the provider had previously provided training services and other appropriate criteria.

Presently, the local boards certify all applications for initial eligibility to the statewide list. The local board submits the applications to the Tennessee Higher Education Commission (THEC) and THEC distributes a single list of providers identified from all local areas, making it available through the One-Stop System. Subsequent to the initial eligibility period, all providers (including those that were automatically eligible) must meet performance criteria established by the Governor to maintain eligibility.

Subsequent Eligibility

The performance criteria include levels of performance for all individuals participating in the provider's program relating to: the rate of completion; the percentage of all such individuals who obtain unsubsidized employment (which also may include the percentage of those who obtained such employment in occupations related to the program); and the wages at placement of such individuals. The criteria also include levels of performance relating only to students receiving WIA funds who participated in the provider's program. These criteria include the percentage of those participants who completed the program and obtained unsubsidized employment, the retention rate in such employment and the wage rate of those participants who completed the applicable program 6 months after employment; and the rate of licensure or certification as appropriate of those who completed. Each provider also must submit information relating to the costs of the program. The local boards may modify the performance criteria for programs of providers in the local areas by increasing the levels of performance above the minimum levels established by the Governor.

The performance information for each eligible program of a provider relating to these criteria are provided annually to the local boards. The Governor or the local boards may require providers to submit other additional program-specific information. The local boards or the Governor also may accept performance information consistent with the requirements of the Higher Education Act to fulfill these requirements. On-the-job training (OJT) and customized training are not subject to these requirements; however, the Governor may require such institutions to provide performance information to the one-stop operator and may establish performance criteria.

A participant may select any eligible program in the state if all other criteria relating to initial and subsequent eligibility for training services are met. An essential feature of the Workforce Investment Act was the “Customer Choice” orientation of the program. Individuals seeking assistance through WIA funding have the freedom of choice in selecting the training program that best fits their personal and career needs. As such, it is important that customers receive accurate information regarding the performance records of all training providers eligible to participate in the WIA program. Informed customer choice requires a stringent system of accountability for all certified training providers. Since the goal of the Workforce Investment Act is to obtain gainful employment, providers must demonstrate through performance data that in addition to simply completing a certified program, the obtained credential subsequently leads to increased employment opportunities.






Along with the goal of informed customer choice, analysis of performance data is also necessary to ensure the integrity of the Workforce Investment Act. To protect the WIA program from saturation with fraudulent or ineffective training providers, the Workforce Investment Act requires subsequent eligibility decisions based on annual performance standards. Only those programs compliant with mandated performance standards are eligible for continued placement onto the *Statewide List of Eligible Training Providers*.

The current report provides a performance assessment of completion and job placement rates for all WIA certified training providers in the state of Tennessee. Specifically, the report details performance data for the period covering July 1, 2007 through June 30, 2008. The report begins with a statewide analysis of the federally mandated performance data. Following the statewide analysis, the report summarizes the performance data for each Local Workforce Investment Area and then for each individual certified training provider.

Executive Summary - THEC and the Workforce Investment Act

During the implementation stage of the Workforce Investment Act in Tennessee, then Governor Don Sundquist designated the Tennessee Higher Education Commission (THEC) as the state agency responsible for maintaining the *Statewide List of Eligible Training Providers*. The Commission's experience as the state-authorizing body for Postsecondary School Authorization well positioned the agency for developing and maintaining a statewide list of WIA certified providers and programs.

As part of developing and maintaining the list, THEC is responsible for coordinating five functional components of the WIA program. These components include:

-  ***Development of Applications and Standard Operating Procedures*** – THEC is charged with developing the initial eligibility application and other important documents in the WIA process such as quarterly performance report forms. In addition, the Commission is also responsible for developing policies and guidelines in alignment with federal legislation.
-  ***Application Confirmation*** – THEC confirms that all institutions applying for WIA certification in the state of Tennessee have the necessary state approval for legal operation. Thus, THEC is responsible for verifying with authorizing agencies, such as the Barbering and Nursing Board, that all providers and programs certified by a local workforce investment board have the necessary approval for state operation.
-  ***Management and Dissemination of Statewide List*** – THEC maintains the *Statewide List of Eligible Training Providers* and disseminates this list through the THEC web site. Although the federal legislation does not require the list to be in the form of a web site, this is the national model and preferred mechanism for distribution. The list must be 100 percent accurate concerning program and performance information and the list must be available to all prospective students in a manner that is easily accessible and widely utilized.
-  ***Evaluation and Appeals*** – THEC oversees three activities associated with evaluation and appeals: 1) the evaluation of performance data, 2) the investigation of complaints on behalf of the students, and 3) the investigation of formal appeals filed by providers denied entrance onto the statewide list. When necessary, THEC conducts appeal hearings in coordination with the Department of Labor and Workforce Development and representatives from the Local Workforce Investment Boards.
-  ***Removal Procedures*** – THEC is responsible for removing providers from the statewide list when the provider: 1) fails to submit quarterly performance data, 2) loses the necessary approval for operation in the State of Tennessee, 3) requests removal from the statewide list, or 4) for any other reason deemed just cause for removal by THEC.

The current report is an extension of the THEC's responsibility to manage and disseminate the *Statewide List of Eligible Training Providers*. The report's findings are intended to assist state and local officials, as well as potential WIA participants in the effective utilization of WIA funds.

The WIA Quarterly Performance Reports provided the vast majority of the performance information on the WIA and ALL of student populations. However, giving the difficulty in obtaining information for the ALL of student population by program, certain providers received exemptions from reporting this information to the Tennessee Higher Education Commission. Those granted exemptions are the Tennessee public 4-Year Universities, the Community Colleges, and the Technology Centers. These providers submit performance data for their WIA students only, and THEC receives performance data for their ALL of student populations from the *Tennessee Board of Regents*.

In all, six data sources were utilized in compiling the current report:

- ❖ WIA Quarterly Performance Reports – Covering July 1, 2007 through June 30, 2008.
- ❖ Tennessee Board of Regents – *Regular and Supplemental Enrollment Reports* for Summer 2007, Fall 2007, and Spring 2008.
- ❖ Tennessee Board of Regents – *2007-2008 Annual Report of Graduates* for 4-year universities and community colleges.
- ❖ Tennessee Board of Regents – *Tennessee Technology Centers Student Information System 2007-2008 Enrollment Report*.
- ❖ Tennessee Department of Labor and Workforce Development (TDOL & WD), Division of Employment Security – Tennessee Unemployment Insurance Wage Records (TUIWR) from April 1, 2007 through March 31, 2009.
- ❖ Wage Record Interchange System (WRIS) – National Unemployment Insurance Wage Records for each participant by quarter from April 1, 2007 through March 31, 2009.

WIA Quarterly Performance Reports – Description

All WIA certified training providers are required to submit quarterly reports detailing program progress for both WIA and ALL of students. “ALL of students” refer to the total number of students, and not just to the number of non-WIA students. Intrinsicly, WIA students are a component of the figures describing the ALL of student population.

In each report, the certified provider documents the number of newly enrolled students, dropouts, completers, still enrolled, etc. In addition, when a student successfully completes a certified training program, THEC submits the student’s social security number to both TUIWR and to the WRIS at the conclusion of the fiscal year to check for wages the quarter following completion. Consequently, effective evaluation of each training program requires that providers submit all of the above information for both the WIA and ALL of student populations.

The quarterly performance reports are due at THEC on the 15th day following each quarter. Specifically, the report periods and due dates are as follows:

Table 1 – Quarterly Report Schedule

Quarter	Time Period			Due Date
1 st	July 1	Through	September 30	October 15
2 nd	October 1	Through	December 31	January 15
3 rd	January 1	Through	March 31	April 15
4 th	April 1	Through	June 30	July 15

Providers who fail to submit a performance report are subject to the *Schedule of Consequences* designed to address such issues. The *Schedule of Consequences* involves two levels of action beginning at level one, where the provider is temporarily suspended from the *Statewide List of Eligible Training Providers* and all 13 of the local workforce investment boards and the Department of Labor and Workforce Development are informed of the provider's suspension status. At level two of the *Schedule of Consequences*, the provider is permanently removed from the Statewide List for a period of two consecutive quarters.

The current report may not include 4 quarters of performance data for all providers. In some cases a provider may not have become WIA certified until the last 2 or 3 quarters of the report period. There are two types of providers who are exempt from submitting quarterly reports and thus do not appear in the current report.


1. Any provider whose initial application into WIA was certified between July 1, 2007 and June 30, 2008 and who did not receive a WIA student during that time is not required to begin submitting WIA quarterly reports to THEC until receiving a minimum of one WIA student. However, if the minimum of one WIA student was enrolled during the time after certification, the provider is required to submit a performance report.
2. Any provider that has **NEVER** received a WIA student (from their inception into WIA) does not have to complete a quarterly performance report until they receive their first WIA student. This exemption does not refer to the quarter of the report, but rather the period that covers the provider's initial inception into WIA up through June 30, 2008. Subsequently, after one WIA student is received, the provider is required to forever report on that particular program.

Given conditions 1 and 2 from above, not all of the providers who appear on the *Statewide List of Eligible Training Providers* will appear in the current report.

TBR Regular and Supplemental Enrollment Reports – Description

The enrollment reports consist of a record on each student attending the institution on the census date. The census date is the 14th calendar day from the beginning of classes each term. A record is generated for each student attending the institution, regardless of his/her courses. The data files include continuing education and co-op students, as well as regular resident students. The report from each institution is submitted through the reporting institutions governing board to the Tennessee Board of Regents.

General Guidelines of the TBR Enrollment Data Files:

-  Courses are reported in the term in which the ending date of the course falls. The only exception to this rule is when a course, which is in progress on the 14th day of a term

has an ending date in the succeeding term prior to the 14th day of the succeeding term. In these cases the course is reported in the regular report of the first term.

- ❖ Only those courses actually in progress on the 14th day census date are reported in the regular report. All other courses are reported in the supplemental report of the term in which the ending date of the course falls.
- ❖ Short courses are reported in the supplemental report even if they are in progress on the 14th day census date.
- ❖ Students enrolled exclusively in continuing education units are reported in the supplemental report. In addition, reporting on continuing education units was optional.
- ❖ Students who are permitted to enter a course after the 14th day are reported in the supplemental report.

TBR Annual Report of Graduates – Description

The Annual Report of Graduates consists of information on each student who completed academic programs during the 2007-2008 year. The year is defined as all of the academic terms from summer 2007 term through spring 2008 term. All 4-year universities and community colleges submitted the reports to the TBR no later than August 2008.

TBR TTC Student Information System 2007-2008 Enrollment Report – Description

The student information report is due in the TBR office no later than 15 calendar days after the completion of each term. The term dates are the same as those for the WIA Quarterly Performance Reports.

The enrollment report consists of a record for each student who attended the institution during a term. If a student enrolls in more than one program in a term, then a separate record is generated for each program. In the case of satellite sites, the lead institutions submit the report electronically.

The enrollment report for the technology centers includes all of the graduate information, thus there is no need for a separate graduates report.

Tennessee Unemployment Insurance Wage Records (TUIWR) – Description

The Workforce Investment Act creates a performance accountability system to assess the effectiveness of states and local areas in achieving continuous improvement of workforce investment activities. The system requires that each state and local area, as part of a regular performance accountability assessment, consider the impact of workforce investment services upon wages of the recipients of those services.

Utilizing Tennessee Unemployment Insurance Wage Records (TUIWR) provided by the Tennessee Department of Labor and Workforce Development, THEC checked for reported wages across the state of Tennessee. TUIWR data provided wage information for eight consecutive quarters spanning from April 1, 2007 through March 31, 2009. In all, 138,976 wage records from Tennessee were analyzed in computing placement the rates. The 138,976 records reflected wage data for 17,881 students who completed training programs in the state of Tennessee.

In a secured file from the Division of Employment Security, THEC received the eight quarters of wage information for each completer. Only those individuals with a reported wage amount during the quarter immediately following the completion of a WIA certified training program are classified as a job placement. The obtained wage amount does not have to be in the individual's particular field of study, and THEC does not know nature of the business conducted by the employer who submitted each particular wage.

Wage Record Interchange System (WRIS) - Description

The Wage Record Interchange System (WRIS) is an important element in the effort of states to comply with the program assessment and reporting requirements of the Workforce Investment Act. In order to realistically measure the benefits derived from workforce investment services, wages earned outside the state where the services were provided must be measured in addition to those earned locally.

Through WRIS, requesting states can obtain access to other states' confidential Unemployment Insurance (UI) wage data for individuals to whom the requesting states have provided workforce investment services. All states participating in the WRIS have entered into Data Sharing Agreements with one another, thereby agreeing that their employees, contractors and/or agents will handle WRIS data in a manner that will protect its confidentiality to the greatest extent possible. Individuals at THEC with access to WRIS data have signed a form acknowledging their understanding of the confidential nature of the WRIS data and their obligation to follow prescribed standards for its proper handling.

Complementing the information obtained from TUIWR, the WRIS was designed to obtain wage data for the following individuals in WIA certified programs:




-  Individuals who received services in a WIA program and who subsequently relocated to another state for employment.
-  Individuals who reside in the state where they received services in a WIA program but who obtained their primary employment in another state.
-  Individuals who reside in the state where they received services in a WIA program and who obtained employment in their resident state as well as secondary employment in another state.

Figure 1 shows all of the states currently participating in the WRIS. With Tennessee bordering eight states, it is important that we check for wages beyond the Tennessee state line.

In the current report, the WRIS provided wage information for eight consecutive quarters for the time period spanning from April 1, 2007 through March 31, 2009. In all, the WRIS supplied 14,413 wage records that were analyzed computing placement rates. The 14,413 wage records were extracted from Unemployment Insurance Wage data in 45 states. The states that did not respond to the THEC WRIS query were Arkansas, Colorado, Hawaii, Iowa and Nebraska. Thus, the current report does not include wage information for any participant who completed a WIA certified program in the state of Tennessee and obtained gainful employment in these states. Seven of the states directly bordering Tennessee supplied wage records. Table 2 presents a breakdown of the top 20 states supplying wage records for inclusion in the current report. Not surprisingly, seven of the eight states that directly border Tennessee appear among the top 20 (**bold states**).

Figure 1 – States Participating in WRIS

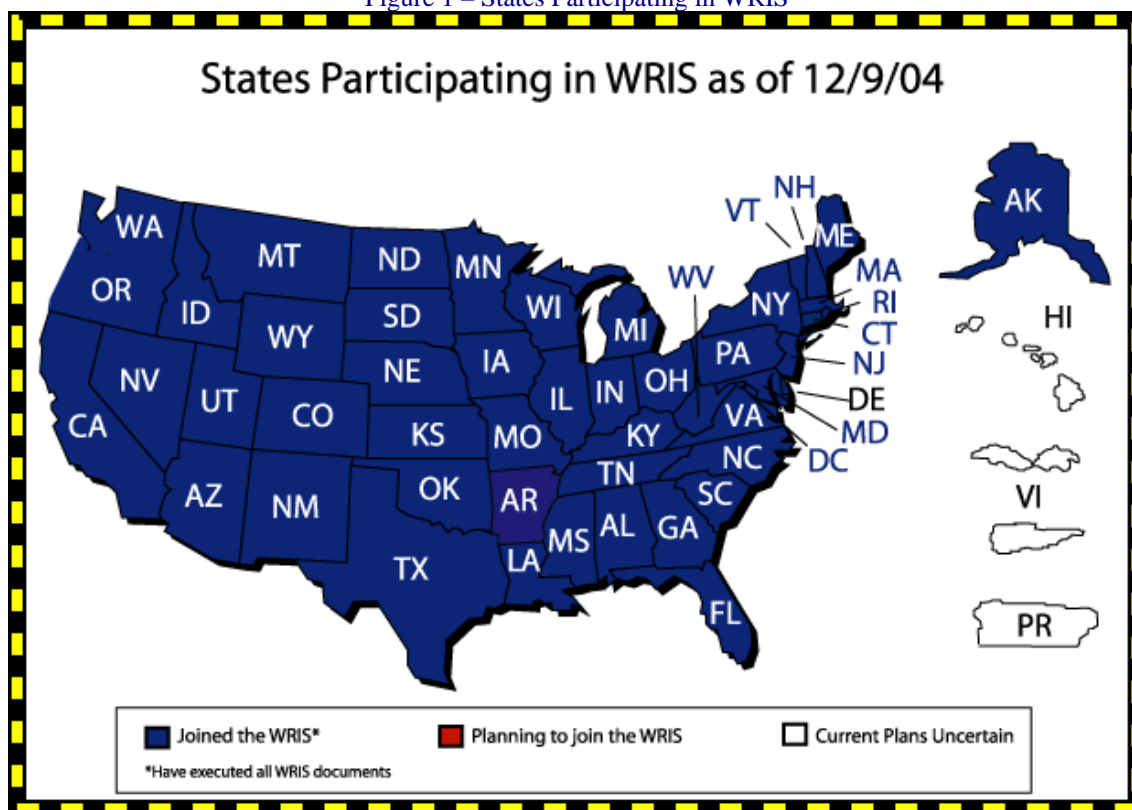


Table 2

State	Number of Wage Records Submitted
Kentucky	3,085
Virginia	1,428
Florida	1,004
Georgia	928
North Carolina	839
Alabama	800
Texas	732
Illinois	521
California	458
Missouri	388
South Carolina	368
Louisiana	329
Oklahoma	305
Michigan	299
Mississippi	261
Kansas	252
Ohio	212
Wisconsin	205
Pennsylvania	183
New York	177

TBR Regular and Supplemental Enrollment Reports – Limitations

1. No Continuing Education Indicator – The TBR data are divided into two files. One has all of the information for the Technology Centers, while the other has the 4-year universities and 2-year Community Colleges. The Technology Center files have a variable indicating whether a student is continuing education (i.e. at the time of reporting the student had not completed but was still enrolled). The university and community college file however does not have a still enrolled indicator. Therefore, in the individual provider summaries, the abbreviation “NA” (Not Applicable) appears under the column titled “Still Enrolled.”

2. Proxy ALL of Student Completion Rate – Because of the lack of a still enrolled indicator, the ALL of student completion rate for 4-year universities and community colleges is not exactly comparable to the remaining WIA providers. THEC calculates completion rates by subtracting the number of students still enrolled from the total population of enrollments (See page 14). However, in the case of the 4-year universities and the community colleges, THEC had to determine the total population of eligible completers, and then compute the ALL of student completion rate based on how many of these individuals were recorded in the *Annual Report of Graduates*.

TUIWR & WRIS - Limitations

1. Unfound Social Security Numbers – Some certified programs train students for self-employment (i.e. barbering), in which case their wage amounts would not show up in the Tennessee Unemployment Insurance Wage Records or in the WRIS. The same would occur for deceased individuals or those who joined the military. In which case, an unfound social security number does not necessarily mean an individual did not have gainful employment; it just means the social security number was not matched in either of the two sources utilized for wage information (TUIWR and WRIS).

2. Failure to Submit ALL of Student Social Security Numbers – Providers are generally exceptional in submitting social security numbers for WIA completers; however, many neglect to do so for their ALL of student completers (in this case non-WIA completers). As a result, their ALL of student placement rates may not reflect their true rate of placement. Each provider is aware of the importance of submitting social security numbers for ALL completers and the failure to submit this information does not exempt the provider from meeting this performance standard.

Description of Performance Standards

The procedures for determination of subsequent eligibility includes a review of each certified training program that has served at least 10 WIA students since its initial inception onto the *Statewide List of Eligible Training Providers*. The current report includes performance analysis for all certified programs that received a **minimum of 10** WIA students between the period of July 1, 2007 through June 30, 2008. However, only those programs with a minimum of 10 WIA students enrolled during this time are considered in subsequent eligibility decisions. To remain subsequently eligible to receive WIA funds, each certified program **must meet one of four performance standards**.

Any program receiving at least 10 WIA students and failing to meet at least one of the four performance measures is subsequently ineligible to receive WIA students. Those programs removed from the list are eligible for reinstatement at the end of the suspension period, which expires at the conclusion of each fiscal year.

Performance Standards – Text Description





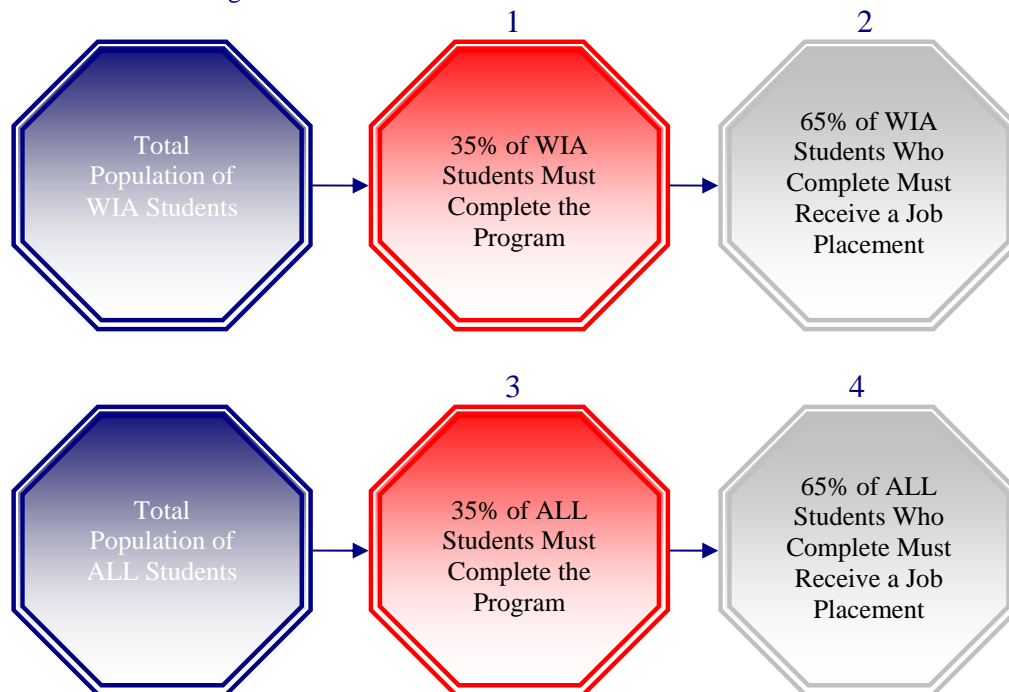
-  The **WIA completion rate** for each program must be equal to or greater than 35 percent.
-  The **ALL of student completion rate** for each program must be equal to or greater than 35 percent.
-  The **WIA placement rate** for each program must be equal to or greater than the 65 percent.
-  The **ALL of student placement rate** for each program must be equal to or greater than 65 percent.

Figure 2 – Illustration of the Four Performance Standards



Calculation of Performance Standards

THEC calculates the performance standards for WIA training providers as follows:

Completion Rate

$$\left\{ \frac{\text{Total Number of Completers During the Fiscal Year}}{(\text{Total Number Enrolled During the Fiscal Year}) - (\text{Total Number Still Enrolled at End of Year})} \right\} * 100$$

The ALL of student completion rates for the 4-year universities and the community colleges were calculated using a slightly different equation given the absence of an indicator for the number of students still enrolled. The first step in computing the ALL of student completion rate for this subset of providers was to find the total population of eligible completers.

The total population of eligible completers at the 4-year universities was established by extracting from the *TBR Regular and Supplemental Enrollment Reports* only those students classified as a “Senior or a Fifth Year Undergraduate.”

Note: According to the Data Dictionary for the *TBR Regular and Supplemental Enrollment Report*, a fifth-year undergraduate is a student enrolled in a program, which normally takes five years to complete, e.g. some engineering programs or medical technology degrees. The term does not describe students who take five years to complete a four-year degree.

For the community colleges, the total population of eligible completers was established by extracting from the *TBR Regular and Supplemental Enrollment Reports* only those students classified as a “Sophomore” or those classified as “Undergraduate Special.”

Note: According to the Data Dictionary for the *TBR Regular and Supplemental Enrollment Report*, an Undergraduate Special student is classified as one who is 1) non-degree seeking and holds no degree or certificate; or 2) non-degree seeking, holding any level degree, but taking only courses for undergraduate credit; or 3) non-degree seeking, holding no bachelor’s degree, and taking courses for both graduate and undergraduate credit; or 4) one seeking a Technical Certificate or Credit.

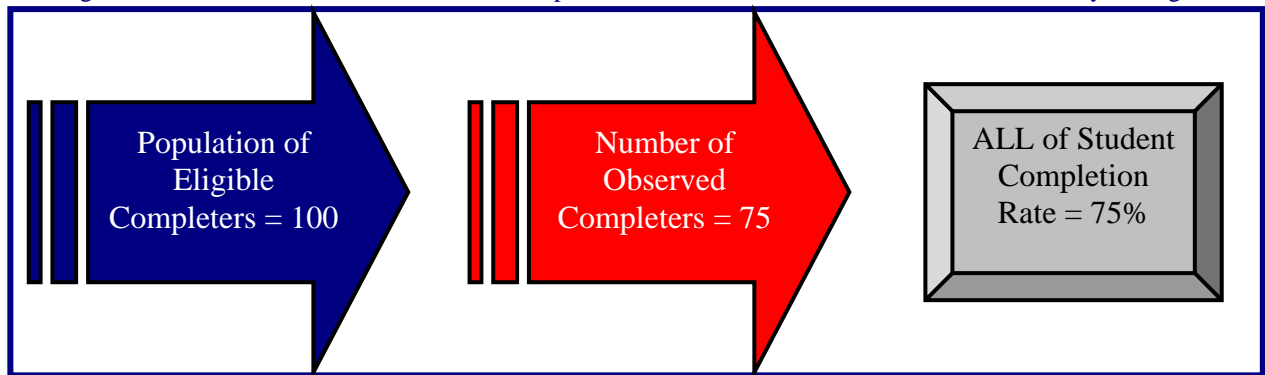
The community college ALL of student performance rates include undergraduate special students, because a significant proportion of WIA students fall into this category (particularly condition 4).

The ALL of student completion rate for the 4-year universities and community colleges was estimated by computing the percentage of population of eligible completers that were found in the 2006-2007 *Annual Report of Graduates* (see Figure 3). The percentages were computed by program.

For example, assume that Middle Tennessee State University (MTSU) has 100 students enrolled in their psychology program that are classified as a senior according to the *TBR Regular and Supplemental Enrollment Reports* for the 2007-08 academic year. If 75 of these students are

reported in the 2008 *Annual Report of Graduates*, then MTSU's annual completion rate for their psychology program is figured as 75%.

Figure 3 – Illustration of ALL of Student Completion Rate for 4-Year Universities & Community Colleges

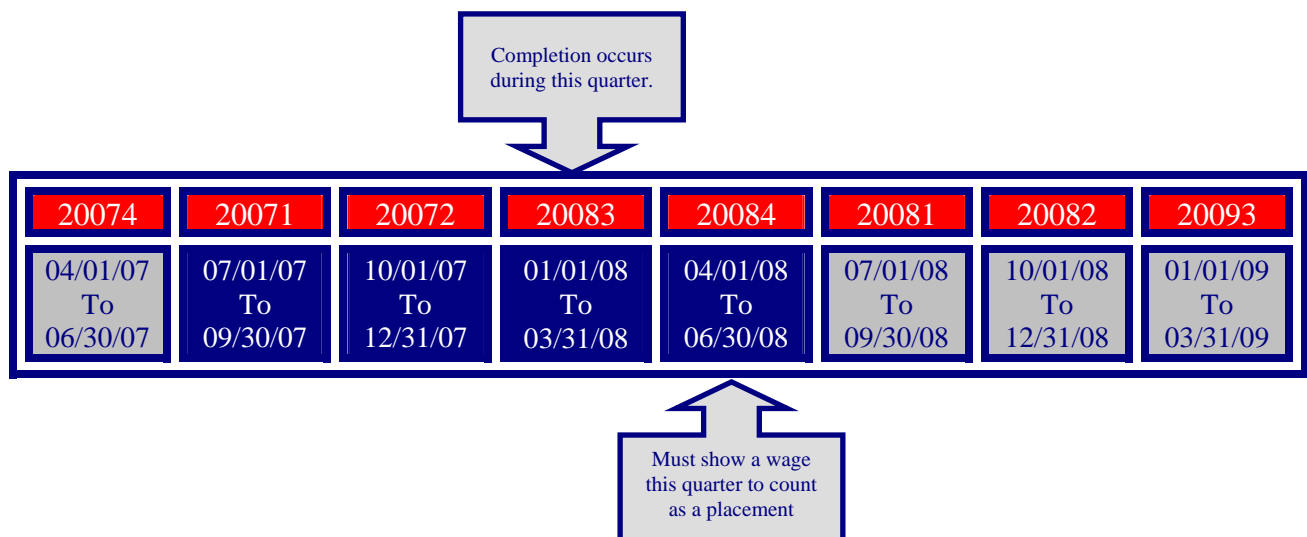


Placement Rate

$$\left\{ \frac{\text{Total Number of Placements Based on WRIS \& UIWR Matches}}{(\text{Total Number of Completers During the Fiscal Year})} \right\} * 100$$

What is Considered a Placement?

Figure 4 – Illustration of Placement Indicator



The blue cells indicate the quarters included in the current annual report. For every social security number submitted in the WRIS and TUIWR queries, THEC receives any reported wage amount for the specified eight quarters. Both of WRIS and TUIWR data files are combined into one database. This process adds the wages were earned outside of Tennessee, to the participants' in-state earnings. If an individual was unemployed for one quarter, then the returned file would only contain seven reported wage amounts. In addition to combining the two wage sources, the

reported wage amounts are aggregated by quarter, i.e. if an individual was working for two different employers for any particular quarter, the two wage amounts are added together to reflect one quarterly earnings indicator. In determining job placements, THEC considers when the individual completed their respective program. For instance, if an individual completed a WIA program during the fourth quarter of 2007, in order for the provider to receive credit for this individual as a job placement, the completer must show a wage during the first quarter of 2008 (see Figure 4).

Abbreviations Guide & Description

Throughout the individual provider summary pages, there appears a series of abbreviations denoting the following:

- NC NO COMPLETERS - The program in consideration did not have a completer during the report period and therefore, they did not qualify to have a corresponding placement rate or a measure reflecting the average time to completion for the WIA student population.
- NA NOT APPLICABLE – As of the report conclusion date (06/30/08), the total number of students enrolled in the certified program during the fiscal year is exactly equal to the number of students listed as “still enrolled.” Therefore, since these individuals have not yet completed, it is not possible to calculate the program completion rate. This abbreviation most frequently appears in the WIA completion and placement columns.
- NP NO PLACEMENTS – The program in question did not have any completers who were successfully placed within the first quarter following program completion. In such cases, the placements rates and wage information will be limited.
- ND NO DATA - The provider failed to submit performance data for a certain segment of their student population. Failure to report performance data occurs most frequently on the ALL of student population, particularly for the larger providers. However, failure to submit the information does not exempt the provider from meeting the performance measure. Consequently, providers who fail to meet both WIA performance measure and neglect to submit ALL of student information face an increased risk of removal from the statewide list.
- ID INACCURATE DATA – In some cases, providers has submitted performance values that are mathematically impossible. All providers were granted the opportunity to correct this information in June 2008. Some either neglected to re-submit the data or re-submitted without corrections.
- UD UNFOUND DATA – Some of the ALL of student performance data for the TBR schools was unfound for two reasons. 1) In some cases, the TBR institutions may offer temporary or specialty programs that are WIA approved but are not reported in the *TBR Regular and Supplemental Enrollment Reports* or the *Annual Report of Graduates*. Thus, the provider may submit performance data to THEC concerning the WIA student population; however, the ALL of student performance data is unfound in these particular cases. This was primarily a problem among the community colleges. 2) In a few cases, WIA students were classified as being in programs designated for graduate students. Since these were such rare occasions and typically involving only one random WIA student, no ALL of student performance data was extracted for graduate programs. This was primarily a problem among the 4-year universities. In either case, when unfound data was the problem for the ALL of student population, the WIA figures were used as a proxy.

2007-2008 Statewide List Changes

Table 4 lists those institutions added to the *Statewide List of Eligible Training Providers* during the 2007-08 fiscal year. There were 5 new providers added to the statewide list.

Table 4 – 2007-08 Statewide List Additions

Provider	LWIA
Lebanon Beauty & Style Academy	9
Miller-Motte Technical College - Goodlettsville	9
Nashville General Hospital at Meharry	9
RoadRunner Driving Academy	11
Superior Drivers Institute	10

Table 5 provides a list of those institutions deleted from the *Statewide List of Eligible Training Providers* during the 2007-08 fiscal year. In all, there were 13 providers deleted from the statewide list. The providers were removed for various reasons as indicated by the table. Specifically, 2 providers requested removal, 5 were removed for failing to submit quarterly performance data, and 6 were removed for school closures.

Table 5 – 2007-08 Statewide List Removals

Provider	LWIA	Reason
All American Driving Academy	6	RQD
Catalyst Training & Consulting	13	RSC
First Class Driving Academy	11	RSC
Georgia Career Institute – Murfreesboro	9	RQD
Massage Institute of Cleveland	5	PRR
Memphis City Schools	13	RQD
National Barber College	11	RSC
Prepare To Care Training Center, Inc.	5	RQD
Superior Truck Driving School	11	RSC
Tennessee Career College	9	RSC
Union University – The Launch Program	11	PRR
Volunteer Training Center – Lawrenceburg	10	RSC
West Kentucky Community & Technical College	12	RQD

PRR = Provider requested removal

RPA = Removed for failure to renew Postsecondary School Authorization

RQD = Removed because the provider failed to submit a quarterly performance report

RSC = Removed as a result of the school closing

Terminated Providers and Programs

Some of the providers and programs presented in the report were removed from the *Statewide List of Eligible Training Providers* during the fiscal year. For a variety of reasons, i.e. failure to submit performance data or provider request for removal, several providers no longer participate in the Workforce Investment Act program. However, any provider that has ever received a WIA student is included in the report, regardless of their status on the statewide list. Table 3 presents a list of those providers included in this report that have been deleted or suspended from the Statewide List.

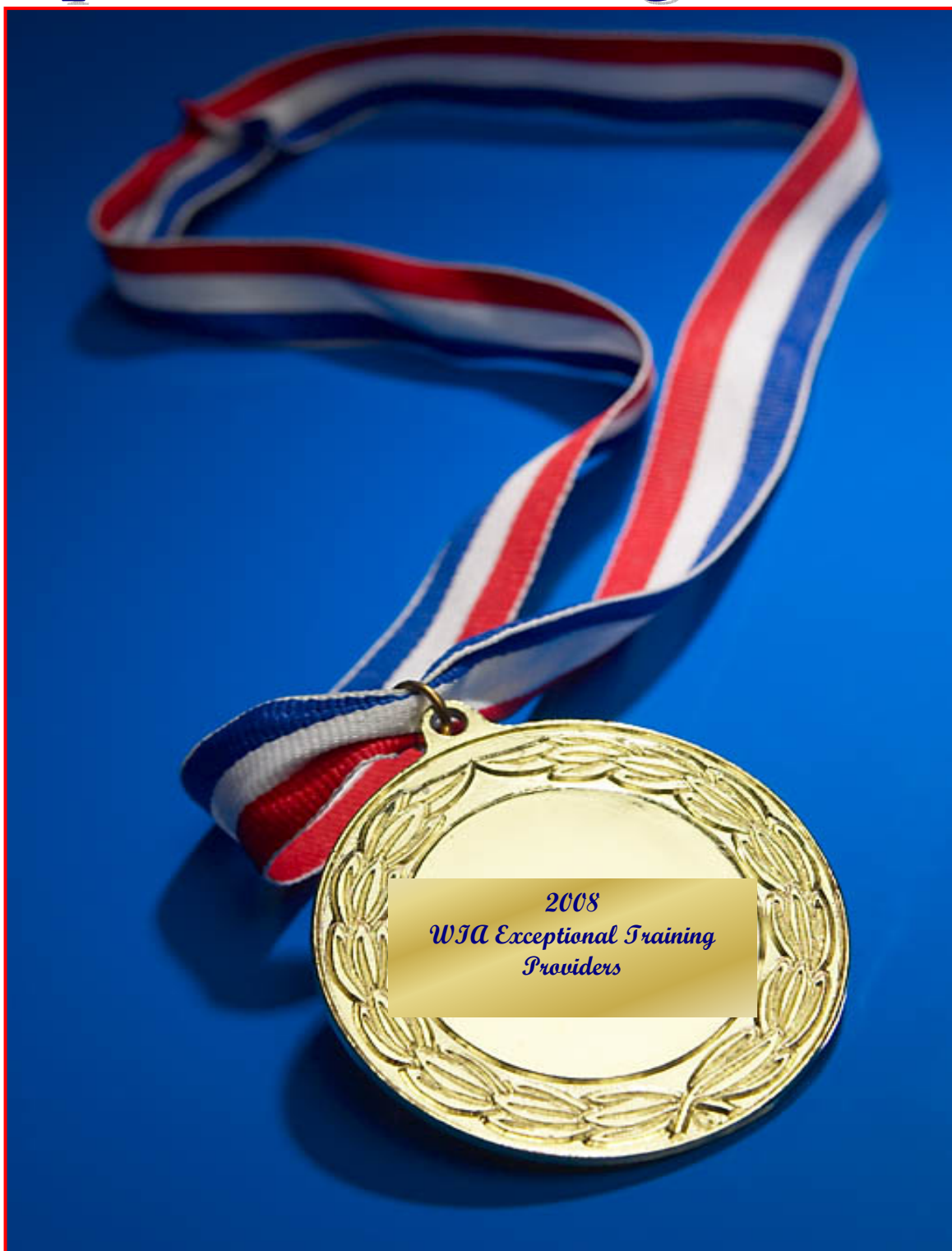
Table 3 – Deleted or Suspended Providers that Appear in the Report

Provider Name
Volunteer Training Center, Inc. – Chattanooga
Volunteer Training Center, Inc. – Lawrenceburg
Volunteer Training Center, Inc. – Murfreesboro

Inaccurate Data Statement

In June 2008, all providers received an *Annual Review Summary* detailing the figures that would appear in the current annual report, and were granted the opportunity to provide corrections. In the memo accompanying the *Annual Review Summary*, the providers received notice that programs with inaccurate data problems would be treated as failing to meet that particular performance standard. Thus, those institutions that neglected to re-submit annual corrections are still subject to removal from the statewide list for failing to meet one of four performance standards.

Exceptional Training Providers



Exceptional Training Providers

Exceptional Training Providers (ETP) are those three institutions with the highest combined probability of WIA student completion and placement. For each institution, THEC computed a Success Score that reflects the aggregated probability of a WIA student completing a program multiplied by the probability of being placed after completion. Aggregated probability involves the summation of all of the individual program performance data for any particular institution to reflect one overall WIA completion and placement rate for the school collectively. Thus, ETP must have strong performance measures in all of their WIA programs, as any program with weak performance numbers will likely reduce their overall Success Score.



Probability of WIA
Student Completing

*



Probability of WIA
Student Placing

= **Success Score**

For an interpretation of an estimated Success Score, consider the following example. If ABC Computing has a WIA student completion rate of 95% and a WIA student placement rate of 75%, then the Success Score for ABC Computing equals 0.7125 ($0.95 * 0.75$). Interpreted statistically, we would say that the likelihood that a WIA student completes a program at ABC Computing and later receives a job placement is 71.25%.

There are four categories of Exceptional Training Provider Awards, and only the top three success scores in each category classified as ETP. In the case of a tie, the award goes to the institution that serviced the greatest number of WIA students. Twenty-five is the minimum number of WIA students that must enroll at an institution during the fiscal year in order for the provider to be considered for an Exceptional Training Provider Award. After computing the Success Score for each provider included in the report, the institutions were assigned to one of four tiers according to the number of WIA students enrolled during the 2004 fiscal year.

	Number of WIA Students Enrolled
Tier 1	150+
Tier 2	100 – 149
Tier 3	50 – 99
Tier 4	25 – 49

Those institutions receiving this honor will receive individual recognition at the annual THEC performance workshop.

2008 WIA Exceptional Training Providers

Congratulations!



Congratulations!

Congratulations!

Congratulations!

Tier 1 – Exceptional Training Providers

Provider	# of Programs	# of WIA Students	Success ☺Score☺
Driver Training Center, LLC DBA Drive Train	1	161	69%
Tennessee Technology Center at Elizabethton	39	205	65%
Tennessee Health Careers, LLC	1	161	65%
Tennessee Technology Center at Athens	30	154	64%

Tier 2 – Exceptional Training Providers

Provider	# of Programs	# of WIA Students	Success ☺Score☺
Northeast State Technical Community College	67	105	84%
New Horizons CLC at Nashville	11	124	75%
Volunteer Training Center at Murfreesboro	1	116	71%

Tier 3 – Exceptional Training Providers

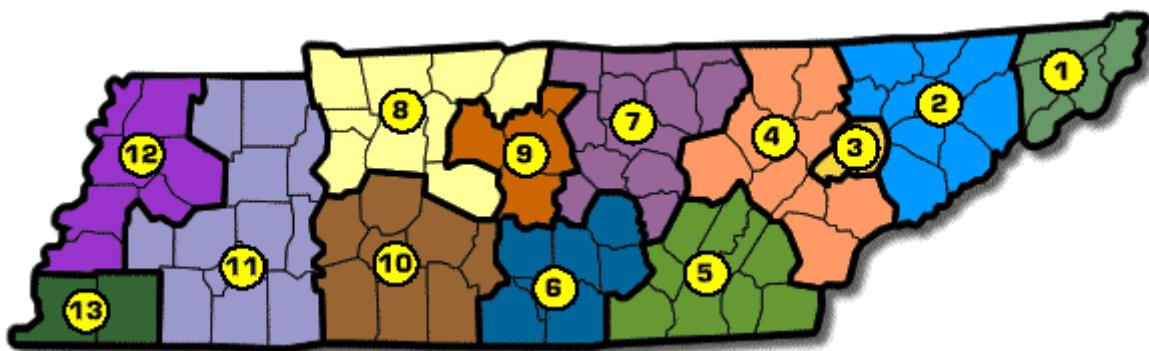
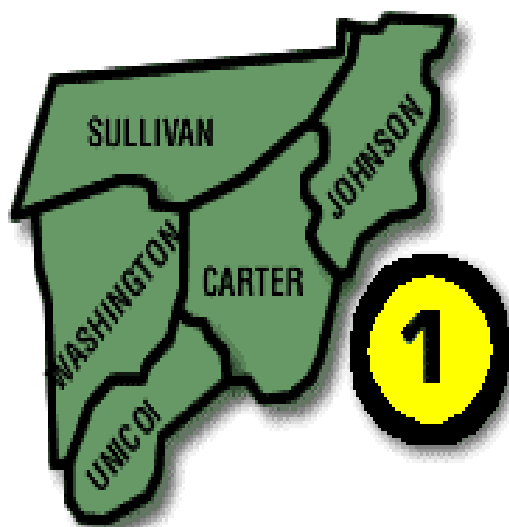
Provider	# of Programs	# of WIA Students	Success ☺Score☺
Blount Memorial Hospital, Inc.	3	81	92%
United Truck Driving School, Inc.	1	88	82%
Bridges, Inc. / The Work Place	4	82	81%

Tier 4 – Exceptional Training Providers

Provider	# of Programs	# of WIA Students	Success ☺Score☺
Tri-County Driving Academy, Inc.	3	26	87%
New Horizons CLC at Memphis	5	32	82%
American Red Cross - Hiwassee Chapter	1	48	68%


Local Workforce Investment Area

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2007-08 Annual Performance Report


Individual Provider Summaries

COMMERCIAL CARRIER SERVICES												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Hours) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PROFESSIONAL DRIVER TRAINING	68	62	180	3.76	96.88	49	79.03	82.26	89.80	\$5,304	\$11,018
ALL STUDENTS	PROFESSIONAL DRIVER TRAINING	131	121	180	3.75	98.37	101	83.47	86.78	91.09	\$5,405	\$11,102
	The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion


NORTHEAST STATE TECHNICAL COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CARDIOVASCULAR TECHNOLOGY	16	4	24	10.35	100.00	4	100.00	100.00	100.00	\$5,770	\$11,446
	COMPUTER & INFORMATION SCIENCES TECHNOLOGY	12	4	24	16.05	100.00	4	100.00	100.00	75.00	\$4,419	\$9,512
	ELECTRICAL TECHNOLOGY	25	1	24	23.23	50.00	1	100.00	100.00	100.00	\$4,738	\$9,458
	INDUSTRIAL TECHNOLOGY	10	2	24	13.55	50.00	2	100.00	100.00	100.00	\$5,759	\$13,613
	OFFICE ADMINISTRATION TECHNOLOGY	11	2	24	20.00	66.67	2	100.00	100.00	100.00	\$4,449	\$9,377
ALL STUDENTS												
	The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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H	Average 6-month wage for those successfully placed during the first quarter after program completion


TENNESSEE TECHNOLOGY CENTER AT ELIZABETHTON

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AUTOMOTIVE TECHNOLOGY	10	3	20	19.50	100.00	1	33.33	100.00	100.00	\$3,117	\$6,479
	BUSINESS SYSTEMS TECHNOLOGY	25	10	12	13.31	100.00	7	70.00	80.00	85.71	\$1,901	\$2,985
	ELECTRICAL AND ELECTRONIC EQUIPMENT REPAIR	13	7	16	14.97	100.00	7	100.00	100.00	100.00	\$3,875	\$8,059
	PRACTICAL NURSING	132	75	12	11.96	89.29	56	74.67	92.00	98.21	\$4,972	\$11,459
ALL STUDENTS	AUTOMOTIVE TECHNOLOGY	22	9	20	UD	81.82	6	66.67	88.89	100.00	\$2,705	\$5,947
	BUSINESS SYSTEMS TECHNOLOGY	80	36	12	UD	92.31	23	63.89	75.00	91.30	\$1,850	\$4,186
	ELECTRICAL AND ELECTRONIC EQUIPMENT REPAIR	38	21	16	UD	100.00	16	76.19	76.19	93.75	\$3,744	\$8,822
	PRACTICAL NURSING	149	149	12	UD	78.87	101	67.76	88.59	95.05	\$4,116	\$10,303
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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TRI-COUNTY DRIVING ACADEMY, INC

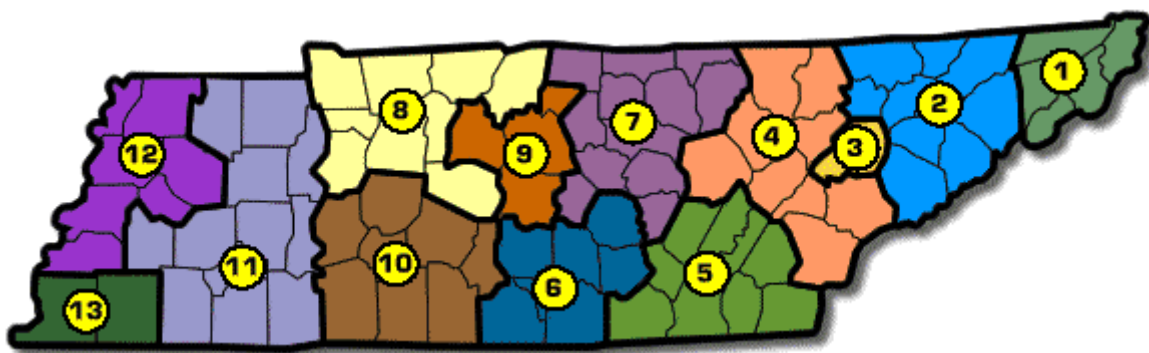
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CLASS A COMMERCIAL DRIVER TRAINING	10	8	4	2.50	100.00	7	87.50	87.50	85.71	\$2,621	\$8,104
	HEAVY EQUIPMENT OPERATIONS	16	15	5	4.56	100.00	13	86.67	86.67	92.31	\$7,215	\$13,795
ALL STUDENTS	CLASS A COMMERCIAL DRIVER TRAINING	138	129	4	3.31	96.27	97	75.19	85.27	91.75	\$5,146	\$11,106
	HEAVY EQUIPMENT OPERATIONS	61	57	5	4.56	100.00	31	54.39	61.40	90.32	\$5,629	\$11,827
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H	Average 6-month wage for those successfully placed during the first quarter after program completion


Local Workforce Investment Area

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2007-08 Annual Performance Report


Individual Provider Summaries

LINCOLN MEMORIAL UNIVERSITY												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	NURSING	47	20	60	84.2	80.00	17	89.47	89.47	94.12	\$9,201	\$19,798
ALL STUDENTS	NURSING	522	131	60	91.0	60.09	118	90.77	90.77	96.61	\$8,413	\$18,805
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SMOKEY MOUNTAIN TRUCKING INSTITUTE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CLASS A COMMERCIAL DRIVERS LICENSE	70	64	3	3.6	98.46	52	81.25	84.38	90.38	\$3,883	\$8,551
ALL STUDENTS	CLASS A COMMERCIAL DRIVERS LICENSE	151	141	3	3.4	98.60	107	75.89	80.85	92.52	\$4,231	\$9,249
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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TENNESSEE TECHNOLOGY CENTER AT MORRISTOWN

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	40	17	15	12.3	94.44	12	70.59	76.47	100.00	\$2,836	\$7,075
	HEATING, VENTILATION, AC & REFRIGERATION	15	2	18	15.1	40.00	0	0.00	0.00	NP	NP	NP
	INDUSTRIAL ELECTRICITY	11	3	15	15.8	75.00	2	66.67	66.67	100.00	\$3,105	\$4,638
	INDUSTRIAL MAINTENANCE	18	5	15	17.2	100.00	3	60.00	60.00	100.00	\$5,235	\$11,338
	MACHINE TOOL TECHNOLOGY	10	4	18	15.8	100.00	3	75.00	100.00	100.00	\$5,567	\$12,505
	PRACTICAL NURSING	94	56	12	8.7	73.68	45	80.36	89.29	97.78	\$3,885	\$9,777
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	171	67	15	UD	60.36	35	52.24	70.15	100.00	\$3,071	\$7,631
	HEATING, VENTILATION, AC & REFRIGERATION	63	18	18	UD	64.29	6	33.33	38.89	100.00	\$3,022	\$7,789
	INDUSTRIAL ELECTRICITY	122	34	15	UD	60.71	29	85.29	97.06	96.55	\$8,965	\$17,659
	INDUSTRIAL MAINTENANCE	182	88	15	UD	86.27	79	90.80	93.10	97.47	\$7,674	\$15,524
	MACHINE TOOL TECHNOLOGY	144	100	18	UD	87.72	82	82.00	85.00	97.56	\$7,562	\$15,907
	PRACTICAL NURSING	323	219	12	UD	79.06	150	68.49	87.21	92.67	\$2,921	\$7,197
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion


UNITED TRUCK DRIVING SCHOOL, INC.

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL DRIVERS LICENSE: CLASS A	88	84	3	2.7	100.00	69	82.14	89.29	85.51	\$4,730	\$9,656
ALL STUDENTS	COMMERCIAL DRIVERS LICENSE: CLASS A	134	128	3	2.8	100.00	108	84.38	89.84	86.11	\$5,069	\$10,332
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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H	Average 6-month wage for those successfully placed during the first quarter after program completion

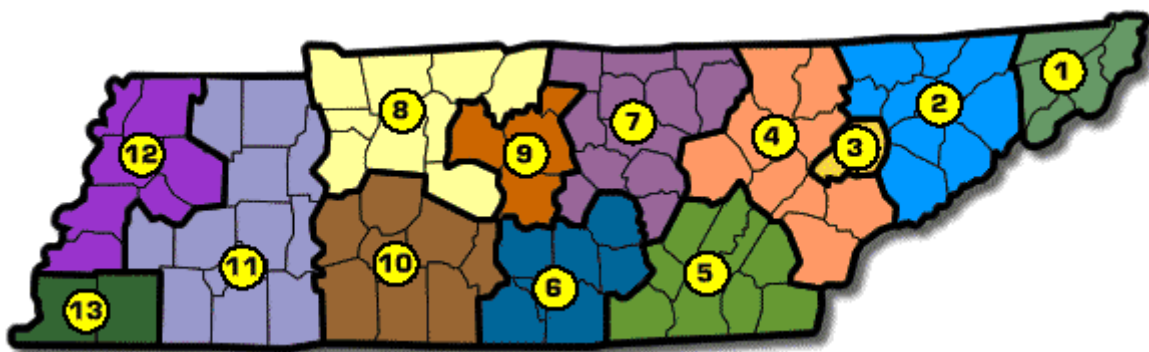
WALTERS STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	NURSING	37	25	16	15.0	92.59	24	96.00	96.00	100.00	\$9,998	\$20,846
ALL STUDENTS												
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion


Local Workforce Investment Area 3



2007-08 Annual Performance Report

Individual Provider Summaries


PELLISSIPPI STATE TECHNICAL COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	UNIVERSITY PARALLEL	12	2	UD	35.3	66.67	2	100.00	100.00	100.00	\$1,361	\$2,647
ALL STUDENTS												
	The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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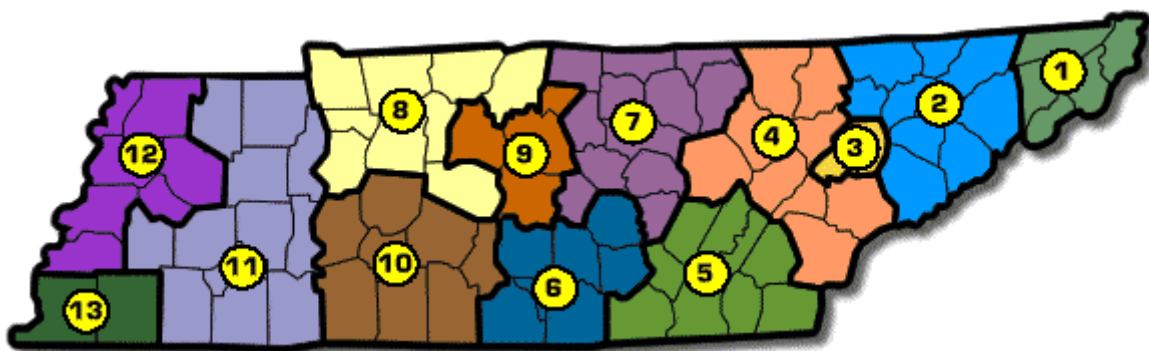
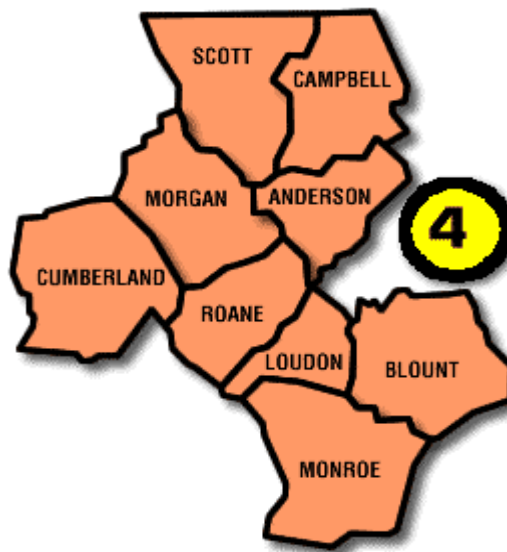
TENNESSEE TECHNOLOGY CENTER AT KNOXVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PRACTICAL NURSING	13	7	12	11.2	58.33	5	71.43	100.00	100.00	\$3,857	\$11,661
ALL STUDENTS	PRACTICAL NURSING	238	152	12	UD	77.16	84	73.04	84.35	95.24	\$3,245	\$8,627
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion


Local Workforce Investment Area 4



2007-08 Annual Performance Report

Individual Provider Summaries


BLOUNT MEMORIAL HOSPITAL, INC.

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CERTIFIED NURSING ASSISTANT	30	30	1.4	1.4	100.00	28	93.33	93.33	92.86	\$4,376	\$8,460
	LICENSED PRACTICAL NURSING	51	31	11	11	100.00	28	90.32	90.32	100.00	\$5,756	\$12,269
ALL STUDENTS	CERTIFIED NURSING ASSISTANT	30	30	1.4	6.2	100.00	28	93.33	93.33	92.86	\$4,376	\$8,460
	LICENSED PRACTICAL NURSING	84	40	11	47.6	95.24	35	87.50	90.00	97.14	\$5,559	\$11,795
	The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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D	Percentage of completers who were gainfully employed the first quarter after program completion
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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion


EAST TENNESSEE SCHOOL OF COSMETOLOGY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COSMETOLOGY	18	13	12	11.0	100.00	5	38.46	46.15	100.00	\$2,901	\$6,331
ALL STUDENTS	COSMETOLOGY	59	30	12	11.6	85.71	13	43.33	53.33	92.31	\$2,630	\$5,891
	The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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H	Average 6-month wage for those successfully placed during the first quarter after program completion


OAK RIDGE HOUSING TRAINING CORPORATION

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL DRIVER LICENSE	56	32	8	10.9	69.57	17	53.12	78.12	76.47	\$5,135	\$9,987
ALL STUDENTS												
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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TENNESSEE TECHNOLOGY CENTER AT CROSSVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	18	9	12	7.7	75.00	7	77.78	88.89	100.00	\$3,206	\$6,779
	INDUSTRIAL MAINTENANCE	11	4	16	10.9	100.00	2	50.00	50.00	100.00	\$4,527	\$10,643
	PRACTICAL NURSING	37	16	12	12.8	69.57	13	81.25	81.25	92.31	\$5,094	\$11,730
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	55	27	12	UD	65.85	20	74.07	77.78	95.00	\$2,086	\$4,529
	INDUSTRIAL MAINTENANCE	57	25	16	UD	80.65	15	60.00	76.00	93.33	\$6,380	\$13,547
	PRACTICAL NURSING	160	77	12	UD	62.60	37	74.00	84.00	97.30	\$4,092	\$10,200
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H	Average 6-month wage for those successfully placed during the first quarter after program completion


TENNESSEE TECHNOLOGY CENTER AT HARRIMAN

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PRACTICAL NURSING	32	18	12	10.6	78.26	15	93.75	100.00	100.00	\$5,570	\$12,540
ALL STUDENTS	PRACTICAL NURSING	115	60	12	UD	68.97	41	68.33	83.33	100.00	\$3,862	\$10,179
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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TENNESSEE TECHNOLOGY CENTER AT JACKSBORO

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	13	10	12	12.5	90.91	4	40.00	60.00	100.00	\$1,118	\$3,022
	COMPUTER OPERATIONS TECHNOLOGY	12	6	20	17.9	100.00	5	83.33	83.33	80.00	\$2,758	\$5,945
	PHLEBOTOMY	10	8	3.2	3.5	80.00	1	33.33	33.33	100.00	\$2,096	\$3,608
	PRACTICAL NURSING	38	23	12	13.4	88.46	18	78.26	95.65	100.00	\$6,423	\$15,344
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	66	44	12	UD	78.57	29	69.05	73.81	93.10	\$4,773	\$9,450
	COMPUTER OPERATIONS TECHNOLOGY	29	16	20	UD	84.21	8	50.00	56.25	87.50	\$2,679	\$5,542
	PHLEBOTOMY	10	8	3.2	UD	80.00	1	33.33	33.33	100.00	\$2,096	\$3,608
	PRACTICAL NURSING	72	63	12	UD	87.50	39	80.65	80.65	87.18	\$4,589	\$11,600
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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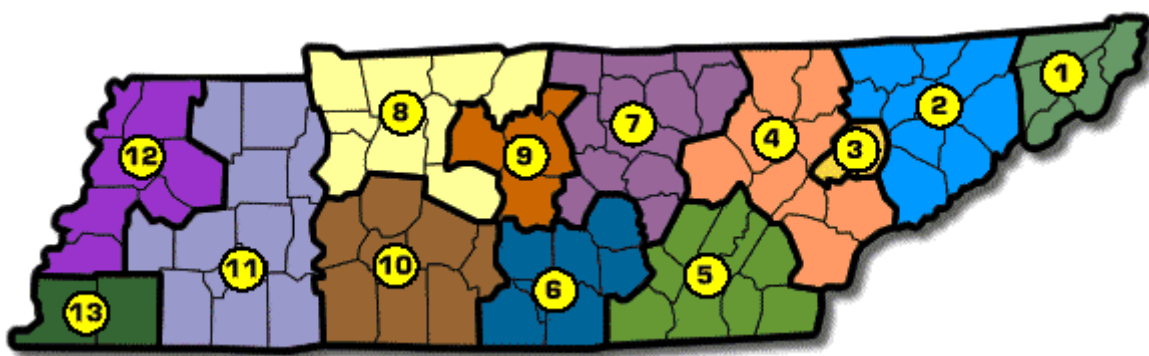
TENNESSEE TECHNOLOGY CENTER AT ONEIDA/HUNTSVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	18	13	15	14.7	100.00	4	40.00	50.00	100.00	\$1,860	\$5,356
	PRACTICAL NURSING	45	20	12	11.4	86.96	11	55.00	95.00	90.91	\$2,444	\$9,290
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	79	33	15	UD	54.10	14	45.16	61.29	100.00	\$4,103	\$8,786
	PRACTICAL NURSING	121	89	12	UD	86.41	50	56.18	83.15	96.00	\$3,194	\$8,830
	The programs listed to the right were removed from the WIA <i>Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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Local Workforce Investment Area 5



2007-08 Annual Performance Report


Individual Provider Summaries

ACADEMY OF ALLIED HEALTH												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CLINICAL MEDICAL ASSISTANT	62	35	16	17.4	83.33	23	65.71	71.43	95.65	\$3,799	\$7,977
	PHLEBOTOMY TECHNICIAN	10	5	8	6.1	71.43	4	80.00	80.00	100.00	\$2,209	\$5,094
ALL STUDENTS	CLINICAL MEDICAL ASSISTANT	111	69	16	17.2	88.46	48	69.57	73.91	93.75	\$3,734	\$7,830
	PHLEBOTOMY TECHNICIAN	76	64	8	5.2	91.43	52	81.25	85.94	92.31	\$3,333	\$6,602
	The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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ALL-AMERICAN SCHOOLS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMPUTER BASIC FUNDAMENTALS & MED INSURANCE - BAC	17	15	26	19.0	100.00	7	46.67	46.67	85.71	\$3,540	\$7,205
	INTRODUCTORY COMPUTER SKILLS & A+ PROGRAM - HOS	15	10	12	10.1	100.00	7	70.00	70.00	100.00	\$2,797	\$6,637
	MICROSOFT CERTIFIED SYSTEM ADMINISTRATOR PROGRAM	11	11	16	14.3	100.00	6	54.55	63.64	100.00	\$4,519	\$9,528
ALL STUDENTS	COMPUTER BASIC FUNDAMENTALS & MED INSURANCE - BAC	17	15	26	19.0	100.00	7	46.67	46.67	85.71	\$3,540	\$7,205
	INTRODUCTORY COMPUTER SKILLS & A+ PROGRAM - HOS	15	10	12	10.1	100.00	7	70.00	70.00	100.00	\$2,797	\$6,637
	MICROSOFT CERTIFIED SYSTEM ADMINISTRATOR PROGRAM	13	11	16	14.3	100.00	8	61.54	69.23	100.00	\$5,305	\$11,149
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

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B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion


AMERICAN RED CROSS – HIWASSEE CHAPTER

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CERTIFIED NURSING ASSISTANT	48	39	12	4.9	95.12	28	71.79	76.92	89.29	\$2,545	\$5,570
ALL STUDENTS	CERTIFIED NURSING ASSISTANT	109	85	12	5.1	93.41	56	65.88	72.94	92.86	\$2,984	\$6,599
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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CHATTANOOGA STATE TECHNICAL COMMUNITY COLLEGE

CHATTANOOGA STATE TECHNICAL COMMUNITY COLLEGE												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL TRUCK DRIVING	19	13	12	2.5	86.67	9	69.23	84.62	100.00	\$4,603	\$10,547
	PRACTICAL NURSING	10	8	12	9.7	100.00	8	100.00	100.00	100.00	\$6,056	\$14,772
ALL STUDENTS												
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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NEW HORIZONS COMPUTER LEARNING CENTER - CHATTANOOGA

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MICROSOFT CERTIFIED SYSTEMS ADMINISTRATOR	25	4	12	1.7	57.14	4	100.00	100.00	100.00	\$8,713	\$18,958
	MICROSOFT OFFICE USER SPECIALIST	10	2	12	6.2	50.00	1	50.00	50.00	100.00	\$8,054	\$16,863
ALL STUDENTS	MICROSOFT CERTIFIED SYSTEMS ADMINISTRATOR	27	4	12	1.7	50.00	4	100.00	100.00	100.00	\$8,713	\$18,958
	MICROSOFT OFFICE USER SPECIALIST	10	2	12	6.2	50.00	1	50.00	50.00	100.00	\$8,054	\$16,863
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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TENNESSEE TECHNOLOGY CENTER AT ATHENS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	36	5	12	10.6	55.56	3	60.00	60.00	100.00	\$2,125	\$5,154
	INDUSTRIAL ELECTRICITY	12	3	15	9.1	75.00	2	66.67	100.00	100.00	\$12,017	\$22,234
	PRACTICAL NURSING	57	20	12	11.0	86.96	19	95.00	95.00	94.74	\$5,953	\$12,651
	WELDING, BRAZING & SOLDERING	13	3	12	3.9	75.00	3	100.00	100.00	66.67	\$2,088	\$3,930
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	88	53	12	UD	88.33	44	83.02	86.79	100.00	\$9,425	\$19,197
	INDUSTRIAL ELECTRICITY	37	22	15	UD	95.65	12	54.55	77.27	100.00	\$4,906	\$10,348
	PRACTICAL NURSING	64	60	12	UD	93.75	41	68.33	88.33	95.12	\$4,053	\$10,891
	WELDING, BRAZING & SOLDERING	42	32	12	UD	96.97	28	87.50	93.75	89.29	\$5,346	\$11,277
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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VOLUNTEER TRAINING CENTER, INC. - CHATTANOOGA

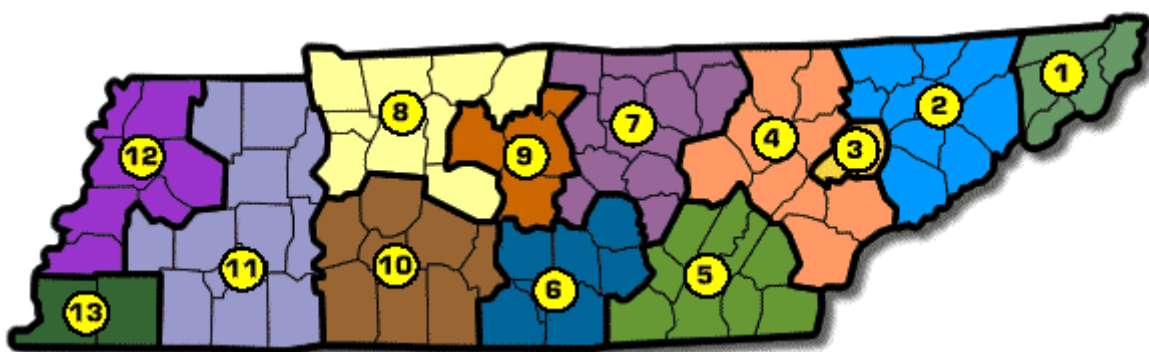
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL DRIVERS LICENSE TRAINING	48	40	3	2.7	93.02	29	72.50	80.00	89.66	\$3,778	\$8,014
ALL STUDENTS	COMMERCIAL DRIVERS LICENSE TRAINING	537	417	3	2.8	82.25	289	69.30	78.18	89.27	\$4,420	\$9,245
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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Local Workforce Investment Area


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2007-08 Annual Performance Report

Individual Provider Summaries

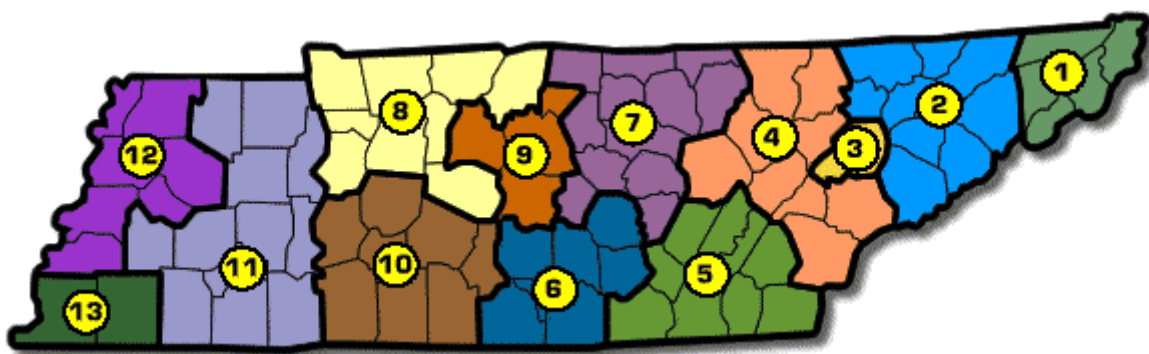
TENNESSEE TECHNOLOGY CENTER AT MCMINNVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	25	9	12	14.8	75.00	6	66.67	77.78	83.33	\$2,457	\$5,261
	COMPUTER OPERATIONS TECHNOLOGY	11	4	16	14.3	80.00	2	50.00	50.00	100.00	\$3,013	\$7,954
	INDUSTRIAL MAINTENANCE	27	18	16	16.4	90.00	8	44.44	50.00	100.00	\$4,822	\$10,948
	MACHINE TOOL TECHNOLOGY	10	4	18	17.6	66.67	3	75.00	75.00	100.00	\$7,136	\$13,290
	PRACTICAL NURSING	10	5	12	11.8	100.00	5	100.00	100.00	100.00	\$4,205	\$9,804
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	142	113	12	UD	91.13	93	82.30	84.96	97.85	\$7,580	\$13,787
	COMPUTER OPERATIONS TECHNOLOGY	40	12	16	UD	85.71	6	50.00	50.00	100.00	\$2,242	\$6,478
	INDUSTRIAL MAINTENANCE	94	73	16	UD	94.81	57	78.08	80.82	100.00	\$9,111	\$18,481
	MACHINE TOOL TECHNOLOGY	32	17	18	UD	85.00	11	64.71	82.35	100.00	\$7,689	\$15,644
	PRACTICAL NURSING	85	45	12	UD	76.27	31	68.89	91.11	100.00	\$2,716	\$7,911
	The programs listed to the right were removed from the WIA <i>Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
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Local Workforce Investment Area 7



2007-08 Annual Performance Report

Individual Provider Summaries


NASHVILLE STATE COMMUNITY COLLEGE – COOKEVILLE CENTER

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	POLICE SCIENCE TECHNOLOGY	10	3	24	30.2	100.00	2	66.67	66.67	100.00	\$1,683	\$5,007
ALL STUDENTS												
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TENNESSEE TECHNOLOGY CENTER AT LIVINGSTON

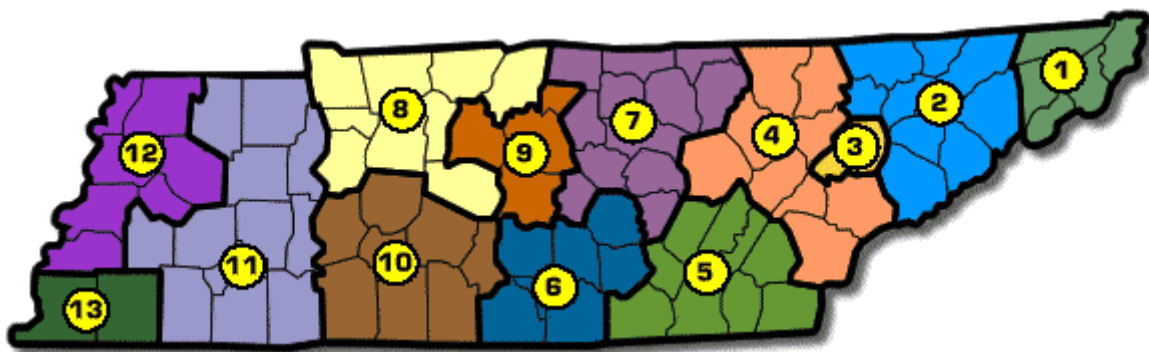
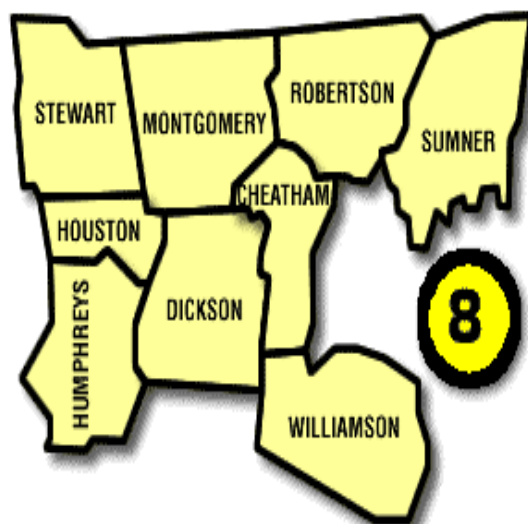
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUILDING CONSTRUCTION TECHNOLOGY	10	0	20	NC	NC	NC	NC	NC	NC	NC	NC
	INDUSTRIAL MAINTENANCE	10	2	20	6.8	100.00	1	50	100.00	0.00	\$149	\$149
	PRACTICAL NURSING	110	39	12	12.0	82.98	28	71.79	94.87	96.43	\$2,486	\$8,563
ALL STUDENTS	BUILDING CONSTRUCTION TECHNOLOGY	35	18	20	UD	90.00	11	61.11	66.67	72.73	\$2,676	\$5,573
	INDUSTRIAL MAINTENANCE	60	36	20	UD	83.72	14	38.89	61.11	85.71	\$2,544	\$5,840
	PRACTICAL NURSING	296	203	12	UD	86.38	105	53.57	73.47	91.43	\$2,330	\$6,431
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Local Workforce Investment Area

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2007-08 Annual Performance Report


Individual Provider Summaries

AUSTIN PEAY STATE UNIVERSITY												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Year) ^A	Actual Completion Time (Year) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	NURSING	21	18	4	5.5	100.00	12	92.31	92.31	75.00	\$5,373	\$12,824
ALL STUDENTS												
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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NORTH CENTRAL INSTITUTE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AVIATION MAINTENANCE TECHNOLOGY PART 147	29	13	15	20.6	65.00	11	84.62	100.00	100.00	\$5,856	\$12,899
	AVIATION TECHNOLOGY	26	5	24	8.4	22.73	2	40.00	40.00	100.00	\$9,812	\$21,971
ALL STUDENTS	AVIATION MAINTENANCE TECHNOLOGY PART 147	83	24	15	19.7	50.00	22	91.67	100.00	95.45	\$5,554	\$12,094
	AVIATION TECHNOLOGY	127	46	24	1.8	56.10	19	41.30	43.48	100.00	\$9,408	\$19,439
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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TENNESSEE HEALTH CAREERS, LLC

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Days) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CERTIFIED NURSING AIDE TRAINING	161	133	7	4.5	86.36	100	75.19	79.70	90.00	\$2,920	\$6,184
ALL STUDENTS	CERTIFIED NURSING AIDE TRAINING	359	290	7	4.7	90.62	214	73.79	77.24	91.59	\$3,343	\$6,896
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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TENNESSEE TECHNOLOGY CENTER AT DICKSON

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AUTOMOTIVE TECHNOLOGY	16	6	20	18.0	100.00	6	100.00	100.00	100.00	\$4,700	\$10,715
	BUSINESS SYSTEMS TECHNOLOGY	29	10	12	9.8	55.56	7	70.00	70.00	100.00	\$3,151	\$7,026
	COSMETOLOGY	15	8	14	12.4	66.67	1	12.50	12.50	100.00	\$3,681	\$6,475
	HEATING, VENTILATION, AIR CONDITIONING & REFRIGERATION	17	6	20	16.1	75.00	4	80.00	100.00	100.00	\$6,409	\$12,902
	INDUSTRIAL MAINTENANCE	15	8	24	14.5	72.73	5	62.50	75.00	100.00	\$4,512	\$12,272
	MEDICAL CODING	38	24	1.2	4.2	75.00	20	86.96	91.30	95.00	\$3,835	\$7,943
	PRACTICAL NURSING	88	53	12	12.3	82.81	32	60.38	86.79	100.00	\$5,160	\$12,563
	SURGICAL TECHNOLOGY	13	7	12	11.7	100.00	6	85.71	85.71	100.00	\$6,279	\$11,989
ALL STUDENTS	AUTOMOTIVE TECHNOLOGY	54	24	20	UD	92.31	19	79.17	95.83	100.00	\$3,780	\$7,986
	BUSINESS SYSTEMS TECHNOLOGY	172	91	12	UD	63.19	50	54.35	65.22	96.00	\$4,984	\$10,364
	COSMETOLOGY	89	37	14	UD	60.66	17	45.95	64.86	88.24	\$2,161	\$4,993
	HEATING, VENTILATION, AIR CONDITIONING & REFRIGERATION	89	46	20	UD	76.67	38	82.61	86.96	94.74	\$7,333	\$14,844
	INDUSTRIAL MAINTENANCE	162	99	24	UD	77.95	81	82.65	85.71	95.06	\$8,189	\$16,632
	MEDICAL CODING	89	73	1.2	UD	87.95	53	74.65	77.46	98.11	\$4,525	\$9,442
	PRACTICAL NURSING	177	83	12	UD	72.81	50	60.24	87.95	98.00	\$4,384	\$11,611
	SURGICAL TECHNOLOGY	22	12	12	UD	57.14	11	84.62	92.31	100.00	\$3,627	\$8,507
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

VOLUNTEER STATE COMMUNITY COLLEGE

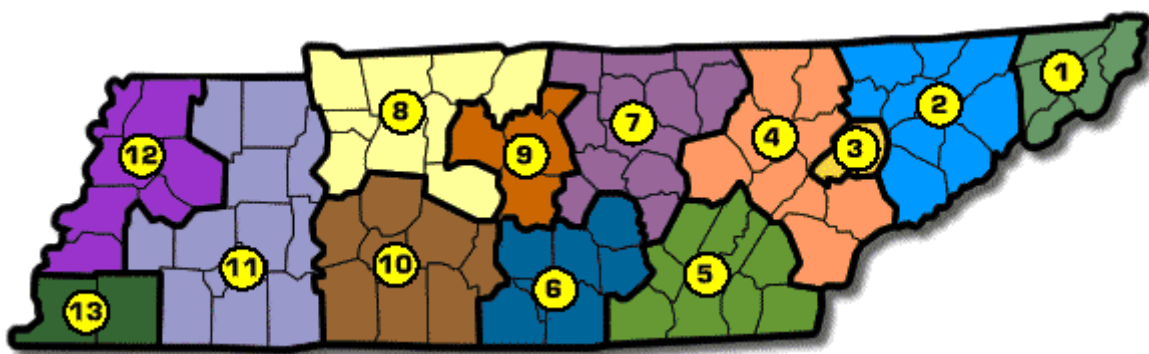
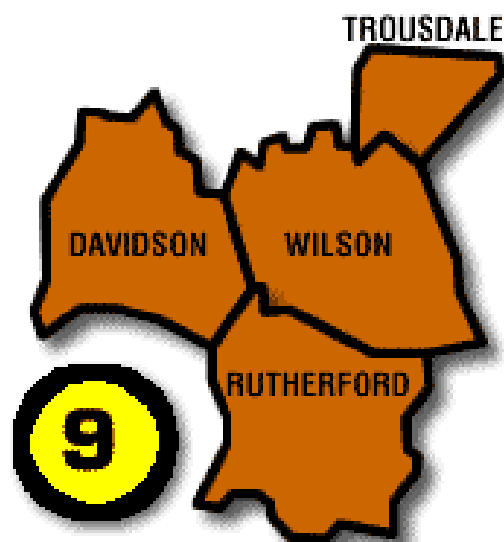
VOLUNTEER STATE COMMUNITY COLLEGE												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	DIAGNOSTIC MEDICAL SONOGRAPHY	10	5	12	13.3	83.33	5	100.00	100.00	100.00	\$10,039	\$19,970
	GENERAL BUSINESS ADMINISTRATION	11	3	24	14.4	42.86	3	100.00	100.00	66.67	\$4,722	\$10,462
ALL STUDENTS												
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H	Average 6-month wage for those successfully placed during the first quarter after program completion

Local Workforce Investment Area


9



2007-08 Annual Performance Report

Individual Provider Summaries


CUMBERLAND UNIVERSITY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Days) ^A	Actual Completion Time (Days) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	ONE-DAY BUSINESS APPLICATION WORKSHOP – BASIC ACCESS	54	54	1	1	100.00	34	62.96	74.07	91.18	\$3,744	\$8,612
	ONE-DAY BUSINESS APPLICATION WORKSHOP – BASIC EXCEL	59	59	1	1	100.00	37	62.71	72.88	86.49	\$3,544	\$8,105
	ONE-DAY BUSINESS APPLICATION WORKSHOP – BASIC WORD	60	60	1	1	100.00	38	63.33	73.33	86.84	\$3,491	\$8,024
	ONE-DAY BUSINESS APPLICATION WORKSHOP – INT ACCESS	56	56	1	1	100.00	36	64.29	75.00	88.89	\$3,636	\$8,276
	ONE-DAY BUSINESS APPLICATION WORKSHOP – INT EXCEL	56	56	1	1	100.00	36	64.29	75.00	86.11	\$3,598	\$8,185
	ONE-DAY BUSINESS APPLICATION WORKSHOP – INT WORD	57	57	1	1	100.00	37	64.91	75.44	86.49	\$3,541	\$8,096
	ONE-DAY BUSINESS APPLICATION WORKSHOP – OUTLOOK	17	17	1	1	100.00	11	64.71	82.35	81.82	\$2,581	\$6,284
	ONE-DAY BUSINESS APPLICATION WORKSHOP-OUTLOOK/WIND	55	55	1	1	100.00	34	61.82	72.73	88.24	\$3,741	\$8,489
	ONE-DAY BUSINESS APPLICATION WORKSHOP - POWERPOINT	57	57	1	1	100.00	37	64.91	75.44	86.49	\$3,544	\$8,405
ALL STUDENTS												
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H	Average 6-month wage for those successfully placed during the first quarter after program completion


GOODWILL INDUSTRIES – MIDDLE TENNESSEE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Days) ^A	Actual Completion Time (Days) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMPUTER SKILLS TRAINING	16	13	65	60.2	92.86	9	69.23	76.92	77.78	\$4,685	\$8,572
ALL STUDENTS	COMPUTER SKILLS TRAINING	19	16	65	68.4	94.12	9	56.25	62.50	77.78	\$4,685	\$8,572
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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HIGH-TECH INSTITUTE - NASHVILLE

HIGH-TECH INSTITUTE - NASHVILLE												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MEDICAL ASSISTANT	19	9	35	37.6	90.00	7	77.78	88.89	100.00	\$2,789	\$7,570
	MEDICAL BILLING AND CODING	17	2	64	57.3	40.00	1	50.00	50.00	100.00	\$7,092	\$14,171
ALL STUDENTS	MEDICAL ASSISTANT	269	95	35	61.5	48.72	70	73.68	80.00	92.86	\$3,603	\$7,567
	MEDICAL BILLING AND CODING	168	55	64	70.3	52.38	47	85.45	89.09	95.74	\$4,804	\$10,110
	The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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H	Average 6-month wage for those successfully placed during the first quarter after program completion


NASHVILLE AUTO-DIESEL COLLEGE

NASHVILLE AUTO-DIESEL COLLEGE												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AUTOMOTIVE AND DIESEL TECHNOLOGY	33	15	87	58.8	75.00	10	66.67	73.33	100.00	\$6,359	\$13,509
	COLLISION REPAIR AND REFINISHING TECHNOLOGY	10	2	52	62.9	40.00	1	50.00	100.00	100.00	\$9,665	\$13,804
ALL STUDENTS	AUTOMOTIVE AND DIESEL TECHNOLOGY	1651	322	87	57.0	53.31	231	71.74	81.99	93.94	\$5,473	\$11,563
	COLLISION REPAIR AND REFINISHING TECHNOLOGY	738	205	52	57.9	63.66	147	71.71	83.41	91.84	\$3,707	\$7,935
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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H	Average 6-month wage for those successfully placed during the first quarter after program completion


NASHVILLE COLLEGE OF MEDICAL CAREERS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MEDICAL ASSISTANT - DAYS	12	4	36	37.8	66.67	3	75.00	100.00	100.00	\$1,375	\$4,662
ALL STUDENTS	MEDICAL ASSISTANT - DAYS	195	76	36	40.9	64.96	58	76.32	81.58	93.10	\$3,367	\$6,601
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NATIONAL COLLEGE OF BUSINESS AND TECHNOLOGY - NASHVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MEDICAL BILLING AND CODING	14	6	44	52.0	75.00	6	100.00	100.00	83.33	\$4,328	\$9,045
ALL STUDENTS	MEDICAL BILLING AND CODING	60	21	44	55.1	65.62	17	80.95	80.95	94.12	\$5,152	\$10,768
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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NEW HORIZONS COMPUTER LEARNING CENTER - NASHVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	APPLICATION	45	33	12	9.2	100.00	25	75.76	81.82	100.00	\$6,436	\$12,910
	COMPTIA	32	29	2	5.7	100.00	20	68.97	75.86	95.00	\$7,457	\$15,426
	HCIM PREMIER PROG: SPECIALIZATION IN MEDICAL CODING	14	9	12	11.7	100.00	8	88.89	100.00	100.00	\$6,879	\$13,809
	MICROSOFT PROGRAM	21	13	12	10.9	100.00	10	76.92	76.92	90.00	\$8,558	\$17,092
ALL STUDENTS	APPLICATION	87	58	12	9.5	100.00	42	72.41	77.59	97.62	\$6,649	\$13,507
	COMPTIA	80	70	2	6.3	100.00	52	74.29	77.14	94.23	\$6,843	\$13,868
	HCIM PREMIER PROG: SPECIALIZATION IN MEDICAL CODING	28	16	12	11.9	94.12	14	87.50	93.75	92.86	\$7,118	\$13,959
	MICROSOFT PROGRAM	77	52	12	11.2	100.00	40	76.92	76.92	97.50	\$8,261	\$16,681
	The programs listed to the right were removed from the WIA <i>Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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PROFESSIONAL BARTENDING SCHOOL												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BARTENDING / MIXOLOGY	13	8	2	2.9	61.54	5	62.50	62.50	100.00	\$2,844	\$6,477
ALL STUDENTS	BARTENDING / MIXOLOGY	994	605	2	3.1	64.02	479	79.17	84.30	88.31	\$4,137	\$8,494
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TECHSKILLS - NASHVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	A+ CERTIFICATION	13	10	7	19.5	90.91	9	90.00	90.00	88.89	\$3,760	\$7,996
ALL STUDENTS	A+ CERTIFICATION	35	20	7	19.5	95.24	18	90.00	90.00	88.89	\$6,154	\$12,199
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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TENNESSEE TECHNOLOGY CENTER AT HARTSVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PRACTICAL NURSING	24	8	12	11.5	61.54	8	100.00	100.00	87.50	\$6,435	\$12,005
ALL STUDENTS	PRACTICAL NURSING	93	53	12	UD	75.71	38	71.70	94.34	94.74	\$3,618	\$9,575
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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TENNESSEE TECHNOLOGY CENTER AT MURFREESBORO

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PRACTICAL NURSING	21	7	12	7.7	53.85	5	71.43	71.43	80.00	\$3,219	\$7,198
ALL STUDENTS	PRACTICAL NURSING	128	88	12	UD	82.24	57	64.77	79.55	92.98	\$3,765	\$8,973
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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TENNESSEE TECHNOLOGY CENTER AT NASHVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PRACTICAL NURSING	19	7	12	11.1	50.00	5	71.43	100.00	80.00	\$3,770	\$7,532
ALL STUDENTS	PRACTICAL NURSING	225	62	12	UD	41.89	43	69.35	93.55	97.67	\$2,698	\$8,623
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:


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B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TRANSPORTATION TRAINING CENTER												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	TRUCK DRIVER TRAINING 150 HOUR PROGRAM	63	56	2	2.1	90.32	41	73.21	80.36	95.12	\$5,463	\$11,926
ALL STUDENTS	TRUCK DRIVER TRAINING 150 HOUR PROGRAM	153	143	2	1.8	94.70	109	76.22	83.92	93.58	\$5,312	\$11,778
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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TRUCK DRIVER INSTITUTE, INC.

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	SEMI-TRACTOR - TRAILER DRIVER TRAINING	41	33	3	2.6	80.49	23	69.70	78.79	95.65	\$5,166	\$10,126
ALL STUDENTS	SEMI-TRACTOR - TRAILER DRIVER TRAINING	462	289	3	3.0	64.51	209	72.32	80.62	86.12	\$4,652	\$9,608
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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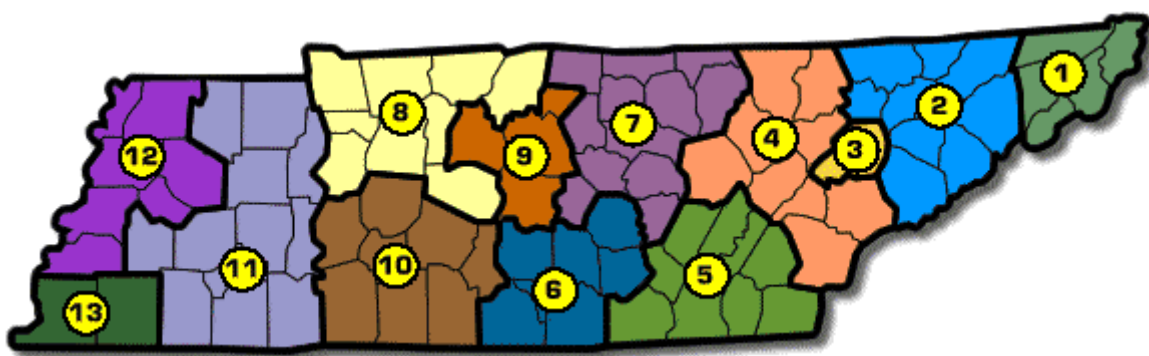
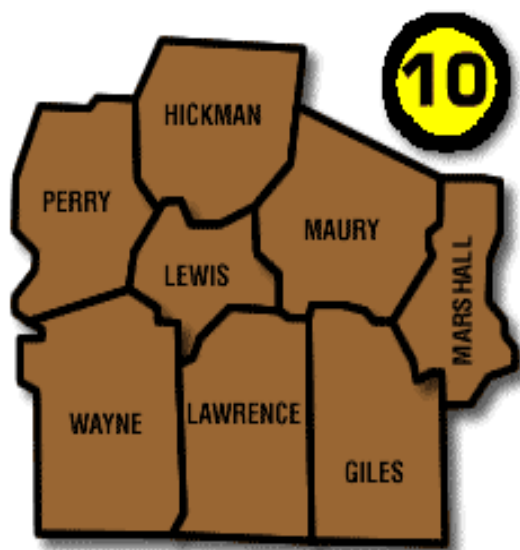
VOLUNTEER TRAINING CENTER, INC. - MURFREESBORO

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL DRIVERS LICENSE CLASS A TRAINING	116	99	3	2.9	90.00	78	78.79	81.82	83.33	\$4,332	\$8,478
ALL STUDENTS	COMMERCIAL DRIVERS LICENSE CLASS A TRAINING	637	516	3	3.0	86.43	377	73.06	80.04	85.41	\$5,156	\$10,124
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											


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H	Average 6-month wage for those successfully placed during the first quarter after program completion

Local Workforce Investment Area 10




2007-08 Annual Performance Report
Individual Provider Summaries

SUPERIOR DRIVERS INSTITUTE												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CLASS A COMMERCIAL DRIVER LICENSE TRAINING	59	57	3	2.6	96.61	38	66.67	84.72	84.21	\$3,786	\$7,428
ALL STUDENTS	CLASS A COMMERCIAL DRIVER LICENSE TRAINING	82	80	3	2.8	97.56	54	67.50	83.75	85.19	\$3,794	\$8,031
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TENNESSEE TECHNOLOGY CENTER AT HOHENWALD

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AUTOMOTIVE TECHNOLOGY	11	4	20	21.8	57.14	2	50.00	75.00	100.00	\$1,342	\$3,803
	BUSINESS SYSTEMS TECHNOLOGY	15	2	12	17.2	66.67	2	100.00	100.00	100.00	\$2,121	\$5,662
	PRACTICAL NURSING	50	11	12	12.0	64.71	11	100.00	100.00	100.00	\$5,954	\$13,825
ALL STUDENTS	AUTOMOTIVE TECHNOLOGY	50	29	20	UD	90.62	18	62.07	72.41	100.00	\$3,018	\$6,994
	BUSINESS SYSTEMS TECHNOLOGY	79	31	12	UD	79.49	20	64.52	70.97	90.00	\$3,189	\$6,962
	PRACTICAL NURSING	109	75	12	UD	88.24	48	64.00	93.33	97.92	\$3,180	\$9,214
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TENNESSEE TECHNOLOGY CENTER AT PULASKI

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	29	14	12	16.4	66.67	8	57.14	78.57	100.00	\$3,644	\$7,419
	COMPUTER OPERATIONS TECHNOLOGY	15	9	20	23.5	90.00	2	22.22	44.44	50.00	\$2,301	\$5,296
	INDUSTRIAL MAINTENANCE	26	22	16	19.1	95.65	12	54.55	63.64	100.00	\$5,045	\$9,849
	BUSINESS SYSTEMS TECHNOLOGY	100	40	12	UD	62.50	27	67.50	80.00	88.89	\$2,677	\$5,999
	COMPUTER OPERATIONS TECHNOLOGY	35	14	20	UD	56.00	4	28.57	50.00	75.00	\$2,976	\$8,503
	INDUSTRIAL MAINTENANCE	96	75	16	UD	85.23	42	56.00	66.67	92.86	\$4,311	\$9,099
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VOLUNTEER TRAINING CENTER, INC. - LAWRENCEBURG

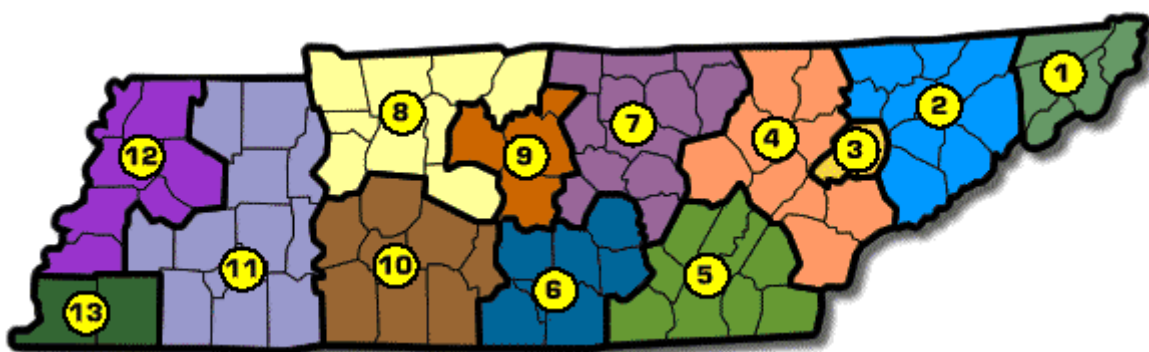
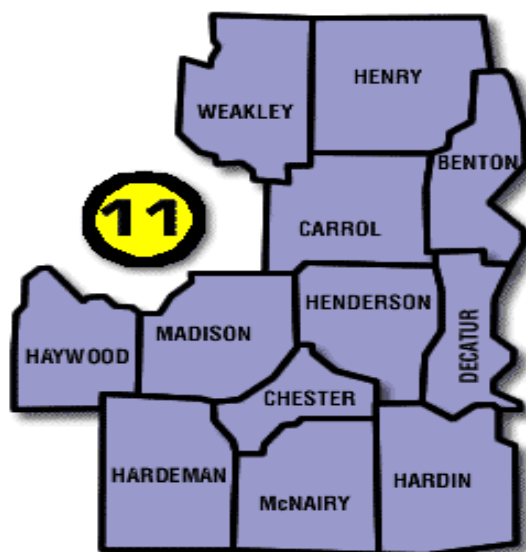
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL DRIVERS LICENSE CLASS A TRAINING	11	9	3	3.7	81.82	0	0.00	0.00	NP	NP	NP
ALL STUDENTS	COMMERCIAL DRIVERS LICENSE CLASS A TRAINING	56	47	3	2.8	83.93	0	0.00	2.13	NP	NP	NP
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Local Workforce Investment Area

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2007-08 Annual Performance Report


Individual Provider Summaries

BETHEL COLLEGE												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	SUCCESS PROGRAM	18	6	16	15.3	85.71	5	83.33	83.33	80.00	\$7,629	\$14,572
ALL STUDENTS	SUCCESS PROGRAM	1,002	264	16	14.7	77.65	229	86.74	87.88	95.20	\$8,530	\$17,156
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BODYWORKS SCHOOL OF MASSAGE INC.

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	THERAPEUTIC MASSAGE COMPETENCIES	12	7	40	38.6	87.50	4	57.14	57.14	100.00	\$2,800	\$4,933
ALL STUDENTS	THERAPEUTIC MASSAGE COMPETENCIES	31	20	40	39.0	86.96	13	65.00	65.00	84.62	\$3,686	\$6,637
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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DRIVER TRAINING CENTER, LLC DBA DRIVE TRAIN

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Day) ^A	Actual Completion Time (Day) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	TRACTOR TRAILER TRAINING	161	149	14	13.7	94.90	108	72.48	82.55	92.59	\$4,586	\$9,745
ALL STUDENTS	TRACTOR TRAILER TRAINING	205	190	14	13.7	94.53	140	73.68	84.74	92.14	\$4,647	\$9,791
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JACKSON STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MEDICAL CODING CERTIFICATION PROGRAM	36	24	15	11.5	80.00	21	87.50	87.50	95.24	\$3,867	\$7,908
	NON DEGREE SEEKING	15	0	UD	NC	0.00	NC	NC	NC	NC	NC	NC
	NURSING	49	9	24	31.4	64.29	8	88.89	100.00	100.00	\$11,646	\$23,237
	UNIVERSITY PARALLEL	33	5	UD	53.3	29.41	2	50.00	50.00	100.00	\$3,477	\$7,916
ALL STUDENTS												
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MILAN EXPRESS DRIVING ACADEMY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	TRUCK DRIVER TRAINING	57	51	4	4.2	91.07	42	82.35	90.20	88.10	\$6,223	\$12,425
ALL STUDENTS	TRUCK DRIVER TRAINING	79	69	4	4.2	90.79	58	84.06	91.30	89.66	\$6,566	\$13,069
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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ROADRUNNER DRIVING ACADEMY												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Days) ^A	Actual Completion Time (Days) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	TRUCK DRIVER TRAINING	47	47	16	17.2	100.00	26	55.32	59.57	92.31	\$3,536	\$8,142
ALL STUDENTS	TRUCK DRIVER TRAINING	48	48	16	17.1	100.00	27	56.25	60.42	92.59	\$3,589	\$8,097
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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TENNESSEE TECHNOLOGY CENTER AT CRUMP

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	51	31	9	19.9	50.00	20	64.52	80.65	90.00	\$2,637	\$5,543
	COMPUTER OPERATIONS TECHNOLOGY	14	9	9	18.7	90.00	6	66.67	77.78	83.33	\$1,561	\$4,569
	PRACTICAL NURSING	26	12	7	11.4	63.16	12	100.00	100.00	91.67	\$6,975	\$14,427
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	102	44	9	UD	65.67	27	61.36	77.27	85.19	\$2,353	\$5,099
	COMPUTER OPERATIONS TECHNOLOGY	35	15	9	UD	75.00	8	53.33	66.67	87.50	\$1,995	\$5,034
	PRACTICAL NURSING	45	32	7	UD	74.42	17	53.12	90.62	94.12	\$5,363	\$11,899
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NOTATION KEY:

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B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion


TENNESSEE TECHNOLOGY CENTER AT JACKSON

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	14	3	12	14.0	100.00	1	33.33	66.67	100.00	\$3,345	\$10,002
	PRACTICAL NURSING	40	13	12	10.3	65.00	7	53.85	76.92	100.00	\$2,798	\$11,609
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	136	56	12	UD	62.92	25	44.64	55.36	84.00	\$3,940	\$8,581
	PRACTICAL NURSING	185	78	12	UD	60.47	57	73.08	92.31	100.00	\$2,336	\$9,573
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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TENNESSEE TECHNOLOGY CENTER AT MCKENZIE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AUTOMOTIVE TECHNOLOGY	10	5	20	17.4	83.33	3	60.00	80.00	100.00	\$3,308	\$6,197
	BUSINESS SYSTEMS TECHNOLOGY	25	11	12	14.0	100.00	8	72.73	72.73	100.00	\$2,578	\$6,278
	HEATING, VENTILATION, AC & REFRIGERATION	11	2	18	11.1	66.67	2	100.00	100.00	100.00	\$3,220	\$4,717
	INDUSTRIAL MAINTENANCE	18	5	16	3.7	100.00	4	80.00	80.00	100.00	\$9,773	\$19,294
ALL STUDENTS	AUTOMOTIVE TECHNOLOGY	30	10	20	UD	58.82	5	50.00	70.00	100.00	\$4,551	\$8,681
	BUSINESS SYSTEMS TECHNOLOGY	104	56	12	UD	72.73	33	58.93	73.21	96.97	\$2,729	\$5,884
	HVAC & R	48	10	18	UD	34.48	8	80.00	90.00	100.00	\$7,730	\$15,361
	INDUSTRIAL MAINTENANCE	74	36	16	UD	78.26	28	77.78	86.11	100.00	\$8,320	\$16,901
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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TENNESSEE TECHNOLOGY CENTER AT PARIS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	34	13	12	12.4	68.42	10	76.92	92.31	90.00	\$2,286	\$5,301
	COMPUTER INFORMATION TECHNOLOGY	12	4	20	15.0	57.14	2	50.00	50.00	100.00	\$1,265	\$1,517
	GENERAL METAL WORK	12	5	12	9.5	71.43	4	100.00	100.00	100.00	\$3,797	\$7,839
	INDUSTRIAL MAINTENANCE	17	1	16	11.6	25.00	1	100.00	100.00	1000.0	\$11,441	\$22,978
	MOTORCYCLE AND ATV REPAIR	10	0	12	NC	0.00	NC	NC	NC	NC	NC	NC
	PRACTICAL NURSING	59	28	12	13.5	71.79	19	67.86	85.71	100.00	\$2,957	\$9,464
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	98	44	12	UD	68.75	23	52.27	70.45	95.65	\$2,271	\$5,203
	COMPUTER INFORMATION TECHNOLOGY	45	15	20	UD	60.00	7	46.67	46.67	100.00	\$3,153	\$6,459
	GENERAL METAL WORK	35	20	12	UD	68.97	14	70.00	75.00	92.86	\$6,244	\$12,027
	INDUSTRIAL MAINTENANCE	32	13	16	UD	65.00	8	61.54	76.92	100.00	\$7,330	\$15,072
	MOTORCYCLE AND ATV REPAIR	26	11	12	UD	61.11	6	54.55	54.55	83.33	\$2,087	\$3,717
	PRACTICAL NURSING	208	103	12	UD	66.88	69	66.99	86.41	95.65	\$2,570	\$7,780
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TENNESSEE TECHNOLOGY CENTER AT WHITEVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PRACTICAL NURSING	24	10	12	11.9	62.50	6	60.00	90.00	100.00	\$5,112	\$12,326
ALL STUDENTS	PRACTICAL NURSING	62	27	12	UD	60.00	17	62.96	88.89	100.00	\$3,221	\$9,312
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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UNIVERSITY OF TENNESSEE AT MARTIN

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Years) ^A	Actual Completion Time (Years) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BACHELOR OF UNIVERSITY STUDIES	10	3	4	2.6	100.00	1	33.33	33.33	100.00	\$9,521	\$19,427
ALL STUDENTS												
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WEST TENNESSEE BUSINESS COLLEGE

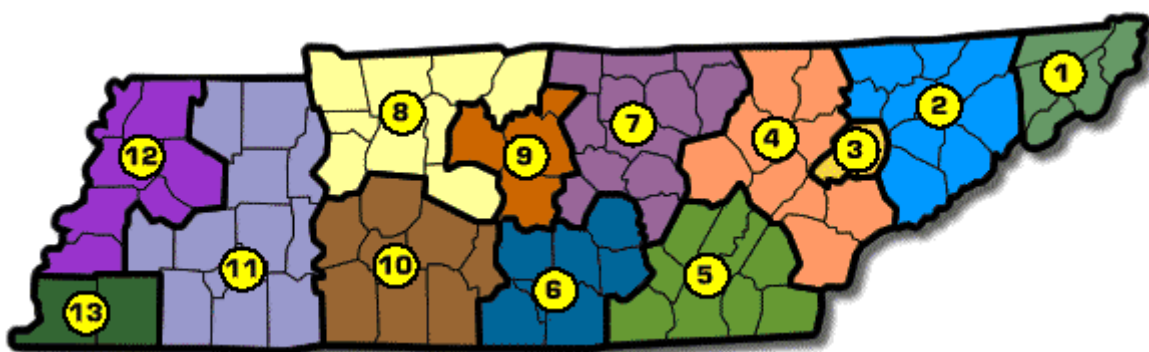
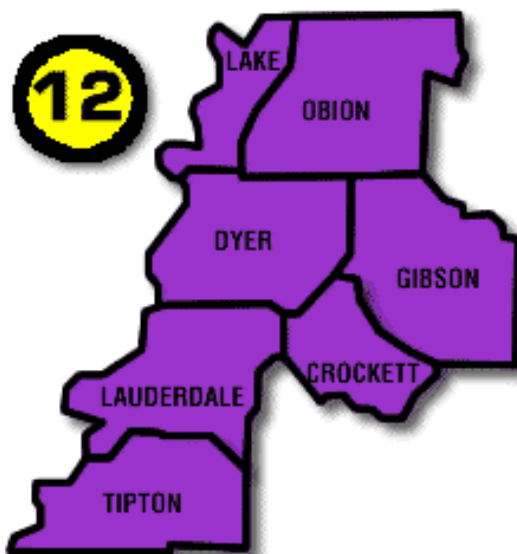
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MEDICAL ASSISTING	33	3	60	89.4	50.00	1	33.33	33.33	100.00	\$4,502	\$9,402
ALL STUDENTS	MEDICAL ASSISTING	450	48	60	69.1	58.54	39	81.25	89.58	94.87	\$3,176	\$6,724
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Local Workforce Investment Area


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2007-08 Annual Performance Report

Individual Provider Summaries


DYERSBURG STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Year) ^A	Actual Completion Time (Year) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	NURSING	66	12	2	1.2	57.14	12	100.00	100.00	100.00	\$9,599	\$21,180
ALL STUDENTS												
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HEARTLAND TRUCK DRIVING INSTITUTE - DYERSBURG

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL DRIVING COURSE	91	86	4	5.2	95.56	62	72.09	77.91	80.65	\$3,971	\$7,819
ALL STUDENTS	COMMERCIAL DRIVING COURSE	104	99	4	5.0	96.12	71	71.72	76.77	80.28	\$4,303	\$8,499
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SCHOOL OF CARING												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	NURSE AIDE TRAINING	15	8	3.5	2.6	100.00	7	87.50	87.50	71.43	\$2,781	\$5,707
ALL STUDENTS	NURSE AIDE TRAINING	30	13	3.5	2.6	92.86	10	76.92	84.62	80.00	\$2,767	\$5,789
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TENNESSEE TECHNOLOGY CENTER AT COVINGTON

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PRACTICAL NURSING	24	8	12	12.1	61.54	8	100.00	100.00	100.00	\$7,787	\$16,333
ALL STUDENTS	PRACTICAL NURSING	50	9	12	UD	50.00	9	100.00	100.00	100.00	\$6,931	\$14,536
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TENNESSEE TECHNOLOGY CENTER AT NEWBERN

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PRACTICAL NURSING	35	6	12	11.5	54.55	5	83.33	83.33	100.00	\$4,038	\$12,050
ALL STUDENTS	PRACTICAL NURSING	64	35	12	UD	72.92	22	62.86	88.57	100.00	\$2,593	\$10,020
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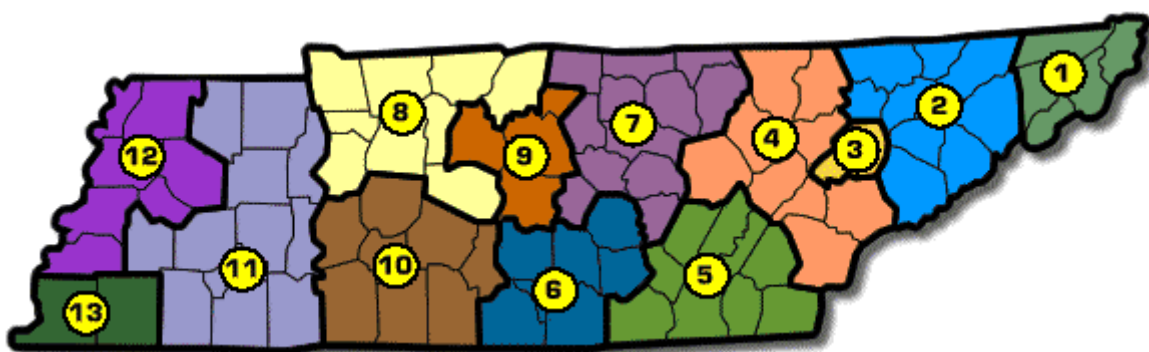
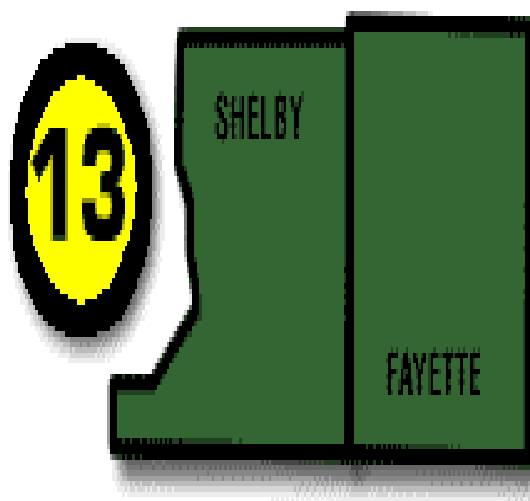
TENNESSEE TECHNOLOGY CENTER AT RIPLEY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	15	21	12	16.3	100.00	9	75.00	75.00	100.00	\$2,001	\$4,628
	PATIENT CARE TECHNICIAN	10	5	6	7.7	100.00	4	80.00	100.00	75.00	\$2,816	\$6,215
	PRACTICAL NURSING	29	17	12	10.8	85.00	10	58.82	94.12	80.00	\$2,925	\$7,998
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	97	22	12	UD	52.38	14	63.64	68.18	100.00	\$1,951	\$5,247
	PATIENT CARE TECHNICIAN	37	14	6	UD	73.68	10	71.43	92.86	80.00	\$2,132	\$5,245
	PRACTICAL NURSING	89	39	12	UD	82.98	19	65.52	89.66	89.47	\$2,478	\$7,109
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Local Workforce Investment Area 13




2007-08 Annual Performance Report Individual Provider Summaries

BRIDGES, INC.												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CERTIFIED NURSE ASSISTANT TRAINING PROGRAM	66	66	3	2.6	100.00	54	81.82	83.33	92.59	\$2,870	\$5,931
	MICROSOFT CERTIFIED DESKTOP SUPPORT TECHNICIAN	11	2	12	11.4	66.67	2	100.00	100.00	50.00	\$4,649	\$7,168
ALL STUDENTS	CERTIFIED NURSE ASSISTANT TRAINING PROGRAM	96	93	3	2.6	96.88	73	78.49	80.65	94.52	\$3,393	\$7,090
	MICROSOFT CERTIFIED DESKTOP SUPPORT TECHNICIAN	13	3	12	11.4	60.00	3	100.00	100.00	66.67	\$6,906	\$13,121
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E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

CAREER (CNA) ACADEMY												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CERTIFIED NURSING ASSISTANT	30	23	4	3.6	95.83	14	60.87	65.22	92.86	\$3,478	\$7,034
ALL STUDENTS	CERTIFIED NURSING ASSISTANT	67	50	4	3.6	96.15	36	72.00	76.00	86.11	\$3,340	\$6,667
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											


NOTATION KEY:

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B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

CONCORDE CAREER COLLEGE												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MEDICAL ASSISTANT	14	7	30	34.1	77.78	3	42.86	57.14	66.67	\$1,896	\$5,264
	MEDICAL OFFICE PROFESSIONAL	10	4	30	53.6	80.00	3	75.00	100.00	100.00	\$3,353	\$6,130
	RESPIRATORY THERAPY	10	0	60	NC	0.00	NC	NC	NC	NC	NC	NC
ALL STUDENTS	MEDICAL ASSISTANT	497	209	30	43.5	62.02	140	66.99	72.73	88.57	\$3,500	\$7,424
	MEDICAL OFFICE PROFESSIONAL	331	105	30	41.1	48.39	66	62.86	68.57	90.91	\$3,638	\$7,606
	RESPIRATORY THERAPY	237	45	60	75.6	34.35	25	55.56	71.11	88.00	\$4,752	\$11,359
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.		RESPIRATORY THERAPY									

NOTATION KEY:


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C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
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H	Average 6-month wage for those successfully placed during the first quarter after program completion

HEALTH TECH INSTITUTE OF MEMPHIS												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	HEALTH INFORMATION MANAGEMENT	40	15	36	37.9	78.95	9	60.00	66.67	88.89	\$4,833	\$9,643
ALL STUDENTS	HEALTH INFORMATION MANAGEMENT	41	16	36	39.9	80.00	9	56.25	62.50	88.89	\$4,833	\$9,643
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
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H	Average 6-month wage for those successfully placed during the first quarter after program completion


HIGH-TECH INSTITUTE - MEMPHIS

HIGH-TECH INSTITUTE - MEMPHIS												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	LIMITED SCOPE X-RAY TECHNICIAN	11	3	36	42.3	75.00	1	33.33	33.33	100.00	\$250	\$2,805
	MEDICAL ASSISTING	10	3	35	55.4	60.00	2	66.67	66.67	100.00	\$2,167	\$5,195
ALL STUDENTS	LIMITED SCOPE X-RAY TECHNICIAN	155	23	36	44.9	33.82	11	47.82	56.52	90.91	\$2,746	\$6,182
	MEDICAL ASSISTING	357	48	35	67.6	21.15	30	62.50	64.58	96.67	\$2,854	\$6,484
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
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LEMOYNE-OWEN COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Years) ^A	Actual Completion Time (Years) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS, MANAGEMENT, MARKETING & RELATED SKILLS	13	4	4	2.3	57.14	4	100.00	100.00	75.00	\$8,124	\$16,387
ALL STUDENTS												
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
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H	Average 6-month wage for those successfully placed during the first quarter after program completion

LOWENSTEIN HOUSE												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	ENVIRONMENTAL SERVICES	11	7	14	16.5	100.00	3	42.86	57.14	100.00	\$1,500	\$2,997
ALL STUDENTS	ENVIRONMENTAL SERVICES	12	8	14	17.2	100.00	4	50.00	62.50	100.00	\$1,881	\$3,113
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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H	Average 6-month wage for those successfully placed during the first quarter after program completion


MEMPHIS URBAN LEAGUE, INC.

MEMPHIS URBAN LEAGUE, INC.												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	INTERMEDIATE COMPUTER OPERATIONS	13	9	10	9.8	100.00	3	33.33	33.33	100.00	\$1,157	\$3,457
ALL STUDENTS	INTERMEDIATE COMPUTER OPERATIONS	19	13	10	9.8	100.00	4	30.77	30.77	100.00	\$2,481	\$6,466
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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D	Percentage of completers who were gainfully employed the first quarter after program completion
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NEW HORIZONS COMPUTER LEARNING CENTER - MEMPHIS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Years) ^A	Actual Completion Time (Years) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MICROSOFT OFFICE USER SPECIALIST	16	1	1	1.0	50.00	1	100.00	100.00	100.00	\$8,236	\$14,558
ALL STUDENTS	MICROSOFT OFFICE USER SPECIALIST	18	2	1	1.0	66.67	1	50.00	50.00	100.00	\$8,236	\$14,558
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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PRIVATE FIRST CLASS DRIVING ACADEMY												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL VEHICLES DRIVER'S COURSE	65	64	4	3.8	98.46	44	68.75	78.12	93.18	\$4,615	\$10,044
ALL STUDENTS												
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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ROADMASTER DRIVERS SCHOOL OF WEST MEMPHIS, INC.

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL TRUCK DRIVING, HEAVY	21	21	5	4.2	100.00	7	33.33	38.10	71.43	\$4,403	\$9,206
ALL STUDENTS	COMMERCIAL TRUCK DRIVING, HEAVY	684	562	5	3.6	82.16	301	53.56	61.21	79.07	\$4,122	\$8,760
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H	Average 6-month wage for those successfully placed during the first quarter after program completion

SOUTHWEST TENNESSEE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	NURSING	12	0	20	NC	NC	NC	NC	NC	NC	NC	NC
	UNIVERSITY PARALLEL	20	4	20	29.2	33.33	3	75.00	75.00	66.67	\$3,037	\$6,189
ALL STUDENTS												
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TECHSKILLS - MEMPHIS												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Days) ^A	Actual Completion Time (Days) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	A+ CERTIFICATION	10	7	60	66.7	100.00	6	85.71	85.71	66.67	\$3,503	\$6,452
ALL STUDENTS	A+ CERTIFICATION	25	15	60	88.7	83.33	12	80.00	80.00	83.33	\$5,303	\$9,293
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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TENNESSEE TECHNOLOGY CENTER AT MEMPHIS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AIRCRAFT MECHANICS	72	20	18	16.3	86.96	16	80.00	90.00	93.75	\$3,803	\$7,907
	BUSINESS SYSTEMS TECHNOLOGY	16	1	12	4.4	12.50	1	100.00	100.00	100.00	\$7,131	\$16,340
	COMMERCIAL TRUCK DRIVING	13	8	1.5	1.5	80.00	5	62.50	75.00	80.00	\$3,207	\$8,183
	DENTAL ASSISTANT	12	7	12	11.9	87.50	4	57.14	57.14	100.00	\$735	\$4,024
	PRACTICAL NURSING	69	34	12	11.2	85.00	23	67.65	85.29	100.00	\$3,408	\$8,137
ALL STUDENTS	AIRCRAFT MECHANICS	231	87	18	UD	66.92	68	77.27	85.23	97.06	\$4,743	\$10,280
	BUSINESS SYSTEMS TECHNOLOGY	94	21	12	UD	30.88	9	42.86	57.14	100.00	\$3,047	\$7,201
	COMMERCIAL TRUCK DRIVING	107	98	1.5	UD	92.45	67	68.37	76.53	88.06	\$4,709	\$9,210
	DENTAL ASSISTANT	53	23	12	UD	76.67	17	73.91	78.26	88.24	\$2,697	\$6,721
	PRACTICAL NURSING	148	81	12	UD	68.64	48	59.26	83.95	100.00	\$3,087	\$8,903
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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UNIVERSITY OF MEMPHIS												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Years) ^A	Actual Completion Time (Years) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	INDIVIDUAL STUDIES	15	2	4	0.6	100.00	1	100.00	100.00	100.00	\$11,441	\$22,978
	INTEGRATIVE STUDIES	13	5	4	2.1	100.00	1	100.00	100.00	100.00	\$1,009	\$5,047
	NURSING	36	1	4	0.3	100.00	1	100.00	100.00	100.00	\$11,537	\$23,849
ALL STUDENTS												
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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