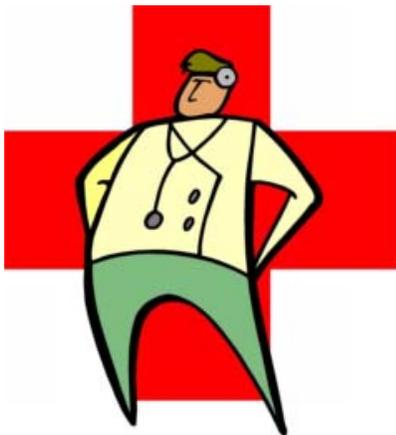




*Compiled By:*



*In Conjunction With:*



*Table of Contents*

I. Report Overview

- Note from the Director of WIA with THEC..... 4
- Executive Summary
  - ❖ General Provisions of WIA..... 6
  - ❖ Eligible Training Providers & Performance Data ..... 7
- Tennessee Higher Education Commission and the Workforce Investment Act ..... 9
- Data Sources..... 10
- Data Limitations..... 13
- Description of Performance Standards..... 14
- Abbreviations Guide & Description ..... 17
- 2004-2005 State Wide List Changes ..... 18
- Additional Report Information..... 19
- Exceptional Training Providers ..... 20

II. Analysis of Local Workforce Investment Areas

- Local Workforce Investment Area 1 – Individual Provider Reports 23
  - ❑ COMMERCIAL CARRIER SERVICES, INC..... 24
  - ❑ NORTHEAST STATE TECHNICAL COMMUNITY COLLEGE..... 25
  - ❑ TENNESSEE TECHNOLOGY CENTER AT ELIZABETHTON..... 26
- Local Workforce Investment Area 2 – Individual Provider Reports 27
  - ❑ LINCOLN MEMORIAL UNIVERSITY..... 28
  - ❑ SMOKEY MOUNTAIN TRUCKING INSTITUTE..... 29
  - ❑ TENNESSEE TECHNOLOGY CENTER AT MORRISTOWN..... 30
  - ❑ UNITED TRUCK DRIVING SCHOOL, INC..... 31
  - ❑ WALTERS STATE COMMUNITY COLLEGE..... 32
- Local Workforce Investment Area 3 – Individual Provider Reports 33
  - ❑ PELLISSIPPI STATE COMMUNITY COLLEGE..... 34
- Local Workforce Investment Area 4 – Individual Provider Reports 35
  - ❑ BLOUNT MEMORIAL HOSPITAL, INC..... 36
  - ❑ OAK RIDGE HOUSING TRAINING CORPORATION..... 37
  - ❑ ROANE STATE COMMUNITY COLLEGE ..... 38
  - ❑ TENNESSEE TECHNOLOGY CENTER AT CROSSVILLE..... 39
  - ❑ TENNESSEE TECHNOLOGY CENTER AT HARRIMAN..... 40
  - ❑ TENNESSEE TECHNOLOGY CENTER AT JACKSBORO..... 41
  - ❑ TENNESSEE TECHNOLOGY CENTER AT ONEIDA/HUNTSVILLE... 42
- Local Workforce Investment Area 5 – Individual Provider Reports 43
  - ❑ ACADEMY OF ALLIED HEALTH..... 44
  - ❑ AMERICAN RED CROSS – HIWASSEE CHAPTER..... 45
  - ❑ CHATTANOOGA STATE TECHNICAL COMMUNITY COLLEGE..... 46
  - ❑ NEW HORIZONS COMPUTER LEARNING CENTER – CHATTANOOGA... 47
  - ❑ TENNESSEE TECHNOLOGY CENTER AT ATHENS..... 48



➤ Local Workforce Investment Area 6 – Individual Provider Reports	49
❑ GEORGIA CAREER INSTITUTE OF MCMINNVILLE CAMPUS.....	50
❑ MOTLOW STATE COMMUNITY COLLEGE.....	51
❑ TENNESSEE TECHNOLOGY CENTER AT MCMINNVILLE.....	52
➤ Local Workforce Investment Area 7 – Individual Provider Reports	53
❑ NASHVILLE STATE TECHNICAL INSTITUTE – COOKEVILLE CENTER...	54
❑ TENNESSEE TECHNOLOGY CENTER AT LIVINGSTON.....	55
➤ Local Workforce Investment Area 8 – Individual Provider Reports	56
❑ AUSTIN PEAY STATE UNIVERSITY.....	57
❑ DRAUGHONS JUNIOR COLLEGE – CLARKSVILLE.....	58
❑ NORTH CENTRAL INSTITUTE.....	59
❑ SUMNER COUNTY PRACTICAL NURSING PROGRAM.....	60
❑ TENNESSEE TECHNOLOGY CENTER AT DICKSON.....	61
❑ VOLUNTEER STATE COMMUNITY COLLEGE.....	62
➤ Local Workforce Investment Area 9 – Individual Provider Reports	63
❑ HIGH-TECH INSTITUTE – NASHVILLE.....	64
❑ MEDICAL INSTITUTE OF TECHNOLOGY.....	65
❑ NASHVILLE AUTO DIESEL COLLEGE.....	66
❑ NASHVILLE COLLEGE OF MEDICAL CAREERS.....	67
❑ NEW HORIZONS COMPUTER LEARNING CENTER – NASHVILLE.	68
❑ TECHSKILLS – NASHVILLE.....	69
❑ TENNESSEE CAREER COLLEGE.....	70
❑ TENNESSEE TECHNOLOGY CENTER AT HARTSVILLE.....	71
❑ TENNESSEE TECHNOLOGY CENTER AT MURFREESBORO.....	72
❑ TRANSPORTATION TRAINING CENTER.....	73
❑ TRUCK DRIVER INSTITUTE, INC.....	74
❑ VOLUNTEER TRAINING CENTER, INC. – MURFREESBORO.....	75
➤ Local Workforce Investment Area 10 – Individual Provider Reports	76
❑ COLUMBIA STATE COMMUNITY COLLEGE.....	77
❑ TENNESSEE TECHNOLOGY CENTER AT HOHENWALD.....	78
❑ TENNESSEE TECHNOLOGY CENTER AT PULASKI.....	79
➤ Local Workforce Investment Area 11 – Individual Provider Reports	80
❑ BETHEL COLLEGE.....	81
❑ DRIVER TRAINING CENTER, LLC DBA DRIVE TRAIN.....	82
❑ FIRST CLASS TRUCKING SCHOOL.....	83
❑ JACKSON STATE COMMUNITY COLLEGE.....	84
❑ NATIONAL BARBER COLLEGE.....	85
❑ SUPPLEMENTAL SERVICES – JACKSON.....	86
❑ TENNESSEE TECHNOLOGY CENTER AT CRUMP.....	87
❑ TENNESSEE TECHNOLOGY CENTER AT JACKSON.....	88
❑ TENNESSEE TECHNOLOGY CENTER AT MCKENZIE.....	89
❑ TENNESSEE TECHNOLOGY CENTER AT PARIS.....	90
❑ TENNESSEE TECHNOLOGY CENTER AT WHITEVILLE.....	91
❑ WEST TENNESSEE BUSINESS COLLEGE.....	92



➤ Local Workforce Investment Area 12	93
❑ DYERSBURG STATE COMMUNITY COLLEGE.....	94
❑ HEARTLAND TRUCK DRIVING INSTITUTE – DYERSBURG.....	95
❑ TENNESSEE TECHNOLOGY CENTER AT COVINGTON.....	96
❑ TENNESSEE TECHNOLOGY CENTER AT NEWBERN.....	97
❑ TENNESSEE TECHNOLOGY CENTER AT RIPLEY.....	98
❑ WEST KENTUCKY TECHNICAL AND COMMUNITY COLLEGE.....	99
➤ Local Workforce Investment Area 13 – Individual Provider Reports	100
❑ CONCORDE CAREER COLLEGE.....	101
❑ HEALTH-TECH INSTITUTE OF MEMPHIS.....	102
❑ INSTITUTE OF ALLIED HEALTH AND COMMERCE.....	103
❑ JETT BARBER COLLEGE.....	104
❑ MEMPHIS ACADEMY OF BARBERING.....	105
❑ MEMPHIS URBAN LEAGUE.....	106
❑ NATIONAL EDUCATIONAL TRAINING CENTERS, LLC.....	107
❑ NEW HORIZONS COMPUTER LEARNING CENTER – MEMPHIS....	108
❑ PYRAMID BEAUTY AND BARBER SCHOOL.....	109
❑ REMINGTON COLLEGE MEMPHIS CAMPUS.....	110
❑ SOUTHWEST TECHNICAL COMMUNITY COLLEGE.....	111
❑ TENNESSEE TECHNOLOGY CENTER AT MEMPHIS.....	112
❑ THE WORK PLACE INC. / BRIDGES.....	113
❑ UCP – MEMPHIS WORKS.....	114

## Note from the Director of WIA with THEC

This is the 4<sup>th</sup> edition of the Tennessee Higher Education Commission's (THEC) *Performance Report of Statewide Eligible Training Providers*. The inaugural report received a tremendous amount of attention and accolades, culminating with being listed on the Federal government's WIA website as a *Promising Practice*. In the time since the release of the first report, THEC has made significant improvements in our data infrastructure, policies and procedures, and the WIA quarterly reporting process. All of these changes were made with the intention of lessening the reporting obligation for our training providers while simultaneously ensuring that we obtained the mandated performance data in a standardized and timely fashion.



Roosevelt L. Noble, Ph.D.

Some of the internal changes that we have made since the initial report include:

- ❖ **Development of a Standardized Method of Reporting** – The new method of reporting specified for providers the exact format of the report and the only codes that could appear for each field. Any report not received in the standardized format was returned to the provider and treated as if it was never received. With this change, A) it was easier to detect and correct inaccurate data problems, and B) we were able to generate systematic statistical programming commands to perform various types of analysis.
- ❖ **Changing the Report Submission Medium** – Providers had the option of submitting their quarterly reports electronically beginning April 15, 2003. After realizing the simplicity of new method, we required that all reports be submitted electronically beginning October 15, 2003. Electronic submissions allow for more thorough checking of the accuracy of the data given that less time is spent on tasks such as data entry. In addition, allowing providers to submit their reports electronically has also virtually eliminated the problem of receiving reports late.
- ❖ **More Performance Data Feedback** – THEC provides all of our training institutions with more feedback on their performance information throughout the year. Within 10 business days of submitting their quarterly performance report, all of our providers receive a cleaned copy of their recently submitted report, and a Quarterly Report Summary that details all of their performance data (by quarter) for the current fiscal year.

These are just three of the many improvements made to the THEC data infrastructure, policies and procedures, and quarterly report process. Because of the many enhancements, this report improves on the previous editions in several ways. With each addition of the report, we strive to improve the appearance as well as the level of analysis. The 3<sup>rd</sup> Edition differs in that the focus was on including more provider based performance measures to give potential WIA students a bigger and better performance picture for each program. These improvements are described in detail below.

- ❖ **More Provider Based Performance Measures** – The 2005 report includes the previous additions as well as expands the scope of the individual provider performance measures. In addition to the traditional completion and placement rates, the 2005 report also includes:

- ★ *Average Time to Completion:* For the WIA student population, we have provided a measure of the average amount of time that it took students to complete each training program. This is valuable information for dislocated WIA students who perhaps desire to return to the labor force rather quickly.
- ★ *Long Term Placement Rate Assessment:* Assessment of two placement rates covering a span of two quarters. The first placement rate will reflect the number of participants employed the quarter immediately following completion of a certified training program. The second placement rate will reflect the number of participants employed in the first or second quarter immediately following the completion of a certified training program. The intent of the second option is to reflect a better placement rate for training programs that require an additional license or examination upon completion before a participant can begin to work in that particular field.
- ★ *6-Month Retention Rates:* For each program, this measure provides the percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later.
- ★ *Average Wage at Completion:* Average wage the quarter following completion for those successfully placed during the first quarter after program completion.
- ★ *6-Month Average Wage:* Average 6-month wage for those successfully placed during the first quarter after program completion.

In sum, the report supplies valuable information to assist state and local WIA officials as well as potential WIA students in making informed choices when selecting training programs. An essential feature of the Workforce Investment Act is the “Customer Choice” orientation of the program. Individuals seeking assistance through WIA funding have the freedom of choice in selecting the training program that best fits their personal and career needs. As such, it is important that customers receive accurate information regarding the performance record of all training providers eligible to participate in the WIA program. Informed customer choice requires a stringent system of accountability for all certified training providers.

We hope you find the information provided in the *2005 Performance Report of Statewide Eligible Training Providers* beneficial and informative. The report is an extension of the Tennessee Higher Education Commission’s responsibility to evaluate all WIA providers based on performance data to determine their subsequent eligibility to the *Statewide List*.

Sincerely,

*Rosevelt L. Noble*

Rosevelt L. Noble, Ph.D.



On August 7, 1998, President Clinton signed the Workforce Investment Act of 1998 (WIA)-comprehensive reform legislation that superseded the Job Training Partnership Act (JTPA) and amended the Wagner-Peyser Act. The WIA reformed Federal job training programs and created a new, comprehensive workforce investment system. The reformed system was intended to be customer-focused, to help Americans access the tools they need to manage their careers through information and high quality services, and to help U.S. companies find skilled workers.

Specifically, the Workforce Investment Act embodies seven key principles:

**1. Streamlined Services Through the One-Stop Delivery System:**

Programs and providers co-locate, coordinate, and integrate activities and information, so that the system as a whole is coherent and accessible for individuals and businesses alike.

**2. Empowering Individuals:**

WIA provides financial power through Individual Training Accounts, while simultaneously offering greater levels of information and guidance, through the one-stop delivery system.

**3. Universal Access:**

All individuals have access to the one-stop system and to core employment-related services. At the one-stop, students have universal access to information about job vacancies, career options, student financial aid, and instructions on how to conduct a job search, write a resume, or interview with an employer.

**4. Increased Accountability:**

The goal of WIA is to increase employment, retention, and earnings of participants, and in doing so, improve the quality of the workforce to sustain economic growth, enhance productivity and competitiveness, and reduce welfare dependency.

**5. Strong Role for Local Workforce Investment Boards and the Private Sector:**

In a coordinated effort, business-led boards act as "boards of directors," focusing on strategic planning, policy development, and oversight of the local workforce investment system.

**6. State and Local Flexibility:**

States and localities have increased flexibility, with significant authority reserved for the Governor and chief elected officials, to build on existing reforms in order to implement innovative and comprehensive workforce investment systems tailored to meet the particular needs of local and regional labor markets.

**7. Improved Youth Programs:**

Youth programs are linked more closely to local labor market needs and community youth programs and services, and with strong connections between academic and occupational learning.



*Executive Summary - Eligible Training Providers & Performance Data*

The Workforce Investment Act establishes requirements that a provider of a training program must meet in order to remain eligible to receive adult or dislocated worker funds under this title. There are two sets of requirements -- the first set relating to a providers **initial eligibility** and the second set relating to a provider maintaining **subsequent eligibility**.

Initial Eligibility

With respect to requirements for initial eligibility during the early stages of WIA implementation, a training provider that was a postsecondary education institution certified under the Higher Education Act and provided a program leading to a two or four-year degree or certificate, or that was an entity that carried out an apprenticeship program registered under the National Apprenticeship Act, was automatically eligible to receive funds if they filed an appropriate application with a local board. Providers of programs not meeting either of those two conditions had to satisfy alternative procedures that were established by the Governor for initial eligibility. That procedure was to include appropriate levels of performance if the provider had previously provided training services and other appropriate criteria.

Presently, the local boards certify all applications for initial eligibility to the statewide list. The local board submits the applications to the Tennessee Higher Education Commission (THEC) and THEC distributes a single list of providers identified from all local areas, making it available through the One-Stop System. Subsequent to the initial eligibility period, all providers (including those that were automatically eligible) must meet performance criteria established by the Governor to maintain eligibility.

Subsequent Eligibility

The performance criteria include levels of performance for all individuals participating in the provider's program relating to: the rate of completion; the percentage of all such individuals who obtain unsubsidized employment (which also may include the percentage of those who obtained such employment in occupations related to the program); and the wages at placement of such individuals. The criteria also include levels of performance relating only to students receiving WIA funds who participated in the provider's program. These criteria include the percentage of those participants who completed the program and obtained unsubsidized employment, the retention rate in such employment and the wage rate of those participants who completed the applicable program 6 months after employment; and the rate of licensure or certification as appropriate of those who completed. Each provider also must submit information relating to the costs of the program. The local boards may modify the performance criteria for programs of providers in the local areas by increasing the levels of performance above the minimum levels established by the Governor.

The performance information for each eligible program of a provider relating to these criteria are provided annually to the local boards. The Governor or the local boards may require providers to submit other additional program-specific information. The local boards or the Governor also may accept performance information consistent with the requirements of the Higher Education Act to fulfill these requirements. On-the-job training (OJT) and customized training are not subject to these requirements; however, the Governor may require such institutions to provide performance information to the one-stop operator and may establish performance criteria.



A participant may select any eligible program in the state if all other criteria relating to initial and subsequent eligibility for training services are met. An essential feature of the Workforce Investment Act was the “Customer Choice” orientation of the program. Individuals seeking assistance through WIA funding have the freedom of choice in selecting the training program that best fits their personal and career needs. As such, it is important that customers receive accurate information regarding the performance records of all training providers eligible to participate in the WIA program. Informed customer choice requires a stringent system of accountability for all certified training providers. Since the goal of the Workforce Investment Act is to obtain gainful employment, providers must demonstrate through performance data that in addition to simply completing a certified program, the obtained credential subsequently leads to increased employment opportunities.

Along with the goal of informed customer choice, analysis of performance data is also necessary to ensure the integrity of the Workforce Investment Act. To protect the WIA program from saturation with fraudulent or ineffective training providers, the Workforce Investment Act requires subsequent eligibility decisions based on annual performance standards. Only those programs compliant with mandated performance standards are eligible for continued placement onto the *Statewide List of Eligible Training Providers*.

The current report provides a performance assessment of completion and job placement rates for all WIA certified training providers in the state of Tennessee. Specifically, the report details performance data for the period covering July 1, 2004 through June 30, 2005. The report summarizes the performance data for each certified training program within the respective Local Workforce Investment Areas that enrolled 10 or more WIA participants during the report period.



*Executive Summary - THEC and the Workforce Investment Act*

During the implementation stage of the Workforce Investment Act in Tennessee, then Governor Don Sundquist designated the Tennessee Higher Education Commission (THEC) as the state agency responsible for maintaining the *Statewide List of Eligible Training Providers*. The Commission's experience as the state-authorizing body for Postsecondary School Authorization well positioned the agency for developing and maintaining a statewide list of WIA certified providers and programs.

As part of developing and maintaining the list, THEC is responsible for coordinating five functional components of the WIA program. These components include:

- ❖ ***Development of Applications and Standard Operating Procedures*** – THEC is charged with developing the initial eligibility application and other important documents in the WIA process such as quarterly performance report forms. In addition, the Commission is also responsible for developing policies and guidelines in alignment with federal legislation.
- ❖ ***Application Confirmation*** – THEC confirms that all institutions applying for WIA certification in the state of Tennessee have the necessary state approval for legal operation. Thus, THEC is responsible for verifying with authorizing agencies, such as the Barbering and Nursing Board, that all providers and programs certified by a local workforce investment board have the necessary approval for state operation.
- ❖ ***Management and Dissemination of Statewide List*** – THEC maintains the *Statewide List of Eligible Training Providers* and disseminates this list through the THEC web site. Although the federal legislation does not require the list to be in the form of a web site, this is the national model and preferred mechanism for distribution. The list must be 100 percent accurate concerning program and performance information and the list must be available to all prospective students in a manner that is easily accessible and widely utilized.
- ❖ ***Evaluation and Appeals*** – THEC oversees three activities associated with evaluation and appeals: 1) the evaluation of performance data, 2) the investigation of complaints on behalf of the students, and 3) the investigation of formal appeals filed by providers denied entrance onto the statewide list. When necessary, THEC conducts appeal hearings in coordination with the Department of Labor and Workforce Development and representatives from the Local Workforce Investment Boards.
- ❖ ***Removal Procedures*** – THEC is responsible for removing providers from the statewide list when the provider: 1) fails to submit quarterly performance data, 2) loses the necessary approval for operation in the State of Tennessee, 3) requests removal from the statewide list, or 4) for any other reason deemed just cause for removal by THEC.

The current report is an extension of the THEC's responsibility to manage and disseminate the *Statewide List of Eligible Training Providers*. The report's findings are intended to assist state and local officials, as well as potential WIA participants in the effective utilization of WIA funds.



The WIA Quarterly Performance Reports provided the vast majority of the performance information on the WIA and ALL of student populations. However, giving the difficulty in obtaining information for the ALL of student population by program, certain providers received exemptions from reporting this information to the Tennessee Higher Education Commission. Those granted exemptions are the Tennessee public 4-Year Universities, the Community Colleges, and the Technology Centers. These providers submit performance data for their WIA students only, and THEC receives performance data for their ALL of student populations from the *Tennessee Board of Regents*.

In all, six data sources were utilized in compiling the current report:

- ❖ WIA Quarterly Performance Reports – Covering July 1, 2004 through June 30, 2005.
- ❖ Tennessee Board of Regents – *Regular and Supplemental Enrollment Reports* for Summer 2004, Fall 2004, and Spring 2005.
- ❖ Tennessee Board of Regents – *2004-2005 Annual Report of Graduates* for 4-year universities and community colleges.
- ❖ Tennessee Board of Regents – *Tennessee Technology Centers Student Information System 2004-2005 Enrollment Report*.
- ❖ Tennessee Department of Labor and Workforce Development (TDOL & WD), Division of Employment Security – Tennessee Unemployment Insurance Wage Records (TUIWR) from January 1, 2004 through June 30, 2006.

**WIA Quarterly Performance Reports – Description**

All WIA certified training providers are required to submit quarterly reports detailing program progress for both WIA and ALL of students. “ALL of students” refer to the total number of students, and not just to the number of non-WIA students. Intrinsicly, WIA students are a component of the figures describing the ALL of student population.

In each report, the certified provider documents the number of newly enrolled students, dropouts, completers, still enrolled, etc. In addition, when a student successfully completes a certified training program, THEC submits the student’s social security number to both TUIWR and to the WRIS at the conclusion of the fiscal year to check for wages the quarter following completion. Consequently, effective evaluation of each training program requires that providers submit all of the above information for both the WIA and ALL of student populations.

The quarterly performance reports are due at THEC on the 15<sup>th</sup> day following each quarter. Specifically, the report periods and due dates are as follows:

Table 1 – Quarterly Report Schedule

Quarter	Time Period			Due Date
1 <sup>st</sup>	July 1	Through	September 30	October 15
2 <sup>nd</sup>	October 1	Through	December 31	January 15
3 <sup>rd</sup>	January 1	Through	March 31	April 15
4 <sup>th</sup>	April 1	Through	June 30	July 15



Providers who fail to submit a performance report are subject to the *Schedule of Consequences* designed to address such issues. The *Schedule of Consequences* involves two levels of action beginning at level one, where the provider is temporarily suspended from the *Statewide List of Eligible Training Providers* and all 13 of the local workforce investment boards and the Department of Labor and Workforce Development are informed of the provider's suspension status. At level two of the *Schedule of Consequences*, the provider is permanently removed from the Statewide List for a period of two consecutive quarters.

The current report may not include 4 quarters of performance data for all providers. In some cases a provider may not have become WIA certified until the last 2 or 3 quarters of the report period. There are two types of providers who are exempt from submitting quarterly reports and thus do not appear in the current report.

1. Any provider whose initial application into WIA was certified between July 1, 2004 and June 30, 2005 and who did not receive a WIA student during that time is not required to begin submitting WIA quarterly reports to THEC until receiving a minimum of one WIA student. However, if the minimum of one WIA student was enrolled during the time after certification, the provider is required to submit a performance report.
2. Any provider that has **NEVER** received a WIA student (from their inception into WIA) does not have to complete a quarterly performance report until they receive their first WIA student. This exemption does not refer to the quarter of the report, but rather the period that covers the provider's initial inception into WIA up through June 30, 2005. Subsequently, after one WIA student is received, the provider is required to forever report on that particular program.

Given conditions 1 and 2 from above, not all of the providers who appear on the *Statewide List of Eligible Training Providers* will appear in the current report.

### **TBR Regular and Supplemental Enrollment Reports – Description**

The enrollment reports consist of a record on each student attending the institution on the census date. The census date is the 14<sup>th</sup> calendar day from the beginning of classes each term. A record is generated for each student attending the institution, regardless of his/her courses. The data files include continuing education and co-op students, as well as regular resident students. The report from each institution is submitted through the reporting institutions governing board to the Tennessee Board of Regents.

General Guidelines of the TBR Enrollment Data Files:

-  Courses are reported in the term in which the ending date of the course falls. The only exception to this rule is when a course, which is in progress on the 14<sup>th</sup> day of a term has an ending date in the succeeding term prior to the 14<sup>th</sup> day of the succeeding term. In these cases the course is reported in the regular report of the first term.
-  Only those courses actually in progress on the 14<sup>th</sup> day census date are reported in the regular report. All other courses are reported in the supplemental report of the term in which the ending date of the course falls.
-  Short courses are reported in the supplemental report even if they are in progress on the 14<sup>th</sup> day census date.



- ❖ Students enrolled exclusively in continuing education units are reported in the supplemental report. In addition, reporting on continuing education units was optional.
- ❖ Students who are permitted to enter a course after the 14<sup>th</sup> day are reported in the supplemental report.

**TBR Annual Report of Graduates – Description**

The Annual Report of Graduates consists of information on each student who completed academic programs during the 2004-2005 year. The year is defined as all of the academic terms from summer 2004 term through spring 2005 term. All 4-year universities and community colleges submitted the reports to the TBR no later than August 5, 2005.

**TBR TTC Student Information System 2004-2005 Enrollment Report – Description**

The student information report is due in the TBR office no later than 15 calendar days after the completion of each term. The term dates are the same as those for the WIA Quarterly Performance Reports.

The enrollment report consists of a record for each student who attended the institution during a term. If a student enrolls in more than one program in a term, then a separate record is generated for each program. In the case of satellite sites, the lead institutions submit the report electronically.

The enrollment report for the technology centers includes all of the graduate information, thus there is no need for a separate graduates report.

**Tennessee Unemployment Insurance Wage Records (TUIWR) – Description**

The Workforce Investment Act creates a performance accountability system to assess the effectiveness of states and local areas in achieving continuous improvement of workforce investment activities. The system requires that each state and local area, as part of a regular performance accountability assessment, consider the impact of workforce investment services upon wages of the recipients of those services.

Utilizing Tennessee Unemployment Insurance Wage Records (TUIWR) provided by the Tennessee Department of Labor and Workforce Development, THEC checked for reported wages across the state of Tennessee. TUIWR data provided wage information for eight consecutive quarters spanning from January 1, 2004 through June 30, 2006. In all, 243,957 wage records from Tennessee were analyzed in computing placement the rates. The 243,957 records reflected wage data for 26,616 students who completed training programs in the state of Tennessee.

In a secured file from the Division of Employment Security, THEC received the eight quarters of wage information for each completer. Only those individuals with a reported wage amount during the quarter immediately following the completion of a WIA certified training program are classified as a job placement. The obtained wage amount does not have to be in the individual's particular field of study, and THEC does not know nature of the business conducted by the employer who submitted each particular wage.



**TBR Regular and Supplemental Enrollment Reports – Limitations**

1. No Continuing Education Indicator – The TBR data are divided into two files. One has all of the information for the Technology Centers, while the other has the 4-year universities and 2-year Community Colleges. The Technology Center files have a variable indicating whether a student is continuing education (i.e. at the time of reporting the student had not completed but was still enrolled). The university and community college file however does not have a still enrolled indicator. Therefore, in the individual provider summaries, the abbreviation “NA” (Not Applicable) appears under the column titled “Still Enrolled.”

2. Proxy ALL of Student Completion Rate – Because of the lack of a still enrolled indicator, the ALL of student completion rate for 4-year universities and community colleges is not exactly comparable to the remaining WIA providers. THEC calculates completion rates by subtracting the number of students still enrolled from the total population of enrollments (See page 14). However, in the case of the 4-year universities and the community colleges, THEC had to determine the total population of eligible completers, and then compute the ALL of student completion rate based on how many of these individuals were recorded in the *Annual Report of Graduates*.

**TUIWR - Limitations**

1. Unfound Social Security Numbers – Some certified programs train students for self-employment (i.e. barbering), in which case their wage amounts would not show up in the Tennessee Unemployment Insurance Wage Records or in the WRIS. The same would occur for deceased individuals or those who joined the military. In which case, an unfound social security number does not necessarily mean an individual did not have gainful employment; it just means the social security number was not matched in either of the two sources utilized for wage information (TUIWR and WRIS).

2. Failure to Submit ALL of Student Social Security Numbers – Providers are generally exceptional in submitting social security numbers for WIA completers; however, many neglect to do so for their ALL of student completers (in this case non-WIA completers). As a result, their ALL of student placement rates may not reflect their true rate of placement. Each provider is aware of the importance of submitting social security numbers for ALL completers and the failure to submit this information does not exempt the provider from meeting this performance standard.

3. Out-of-State Wages – The TUIWR does not report wages for anyone who completes a training program in Tennessee but has reported wages in a different state. For instance, if a participant is gainfully employed in Kentucky, their wages will not show up in the TUIWR system and this individual will not be counted as a placement without supplemental data.



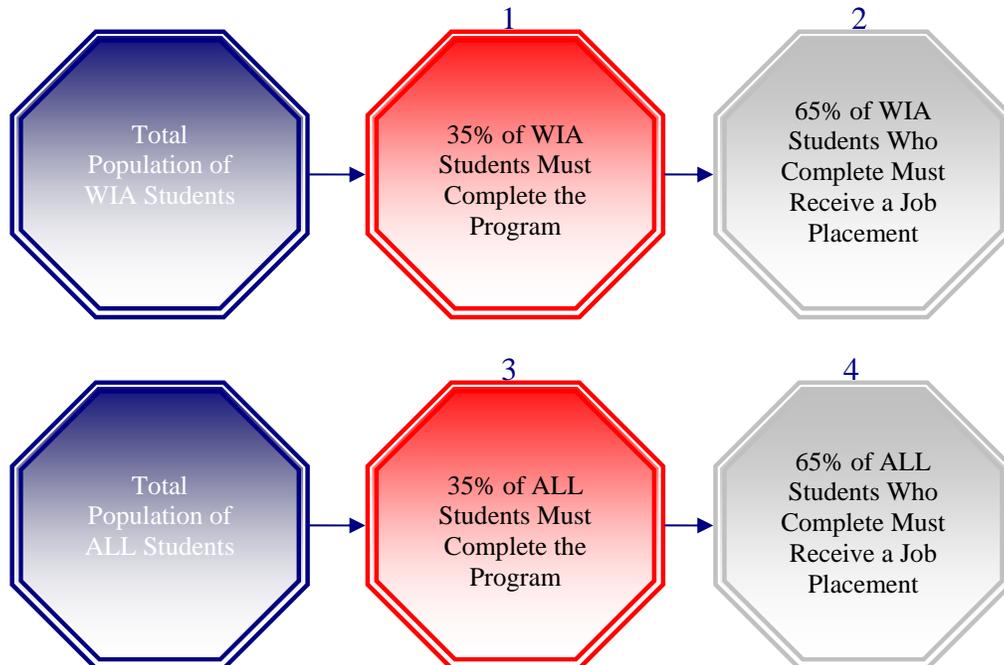
The procedures for determination of subsequent eligibility includes a review of each certified training program that has served at least 10 WIA students since its initial inception onto the *Statewide List of Eligible Training Providers*. The current report includes performance analysis for all certified programs that received a **minimum of 10** WIA students between the period of July 1, 2004 through June 30, 2005. However, only those programs with a minimum of 10 WIA students enrolled during this time are considered in subsequent eligibility decisions. To remain subsequently eligible to receive WIA funds, each certified program **must meet one of four performance standards**.

Any program receiving at least 10 WIA students and failing to meet at least one of the four performance measures is subsequently ineligible to receive WIA students. Those programs removed from the list are eligible for reinstatement at the end of the suspension period, which expires at the conclusion of each fiscal year.

### Performance Standards – Text Description

- The **WIA completion rate** for each program must be equal to or greater than 35 percent.
- The **ALL of student completion rate** for each program must be equal to or greater than 35 percent.
- The **WIA placement rate** for each program must be equal to or greater than the 65 percent.
- The **ALL of student placement rate** for each program must be equal to or greater than 65 percent.

Figure 2 – Illustration of the Four Performance Standards



## Calculation of Performance Standards

THEC calculates the performance standards for WIA training providers as follows:

### Completion Rate

$$\left\{ \frac{\text{Total Number of Completers During the Fiscal Year}}{(\text{Total Number Enrolled During the Fiscal Year}) - (\text{Total Number Still Enrolled at End of Year})} \right\} * 100$$

The ALL of student completion rates for the 4-year universities and the community colleges were calculated using a slightly different equation given the absence of an indicator for the number of students still enrolled. The first step in computing the ALL of student completion rate for this subset of providers was to find the total population of eligible completers.

The total population of eligible completers at the 4-year universities was established by extracting from the *TBR Regular and Supplemental Enrollment Reports* only those students classified as a “Senior or a Fifth Year Undergraduate.”

Note: According to the Data Dictionary for the *TBR Regular and Supplemental Enrollment Report*, a fifth-year undergraduate is a student enrolled in a program, which normally takes five years to complete, e.g. some engineering programs or medical technology degrees. The term does not describe students who take five years to complete a four-year degree.

For the community colleges, the total population of eligible completers was established by extracting from the *TBR Regular and Supplemental Enrollment Reports* only those students classified as a “Sophomore” or those classified as “Undergraduate Special.”

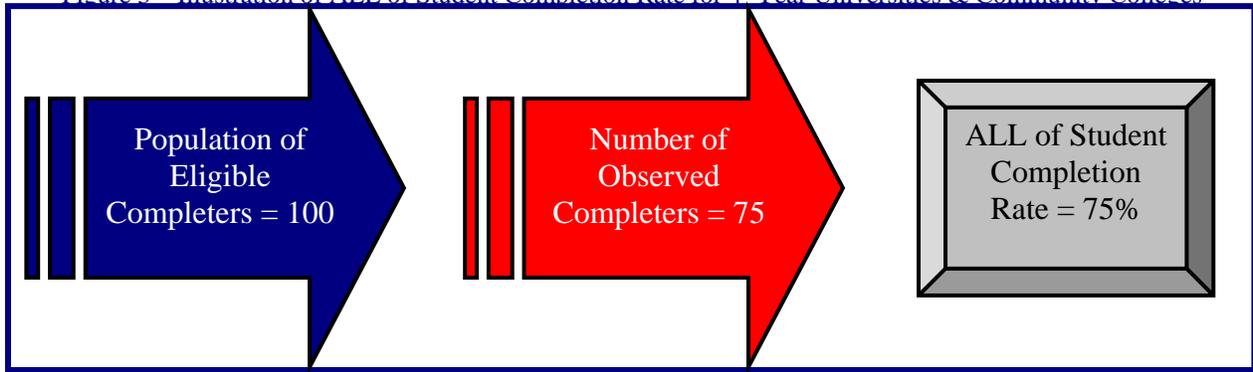
Note: According to the Data Dictionary for the *TBR Regular and Supplemental Enrollment Report*, an Undergraduate Special student is classified as one who is 1) non-degree seeking and holds no degree or certificate; or 2) non-degree seeking, holding any level degree, but taking only courses for undergraduate credit; or 3) non-degree seeking, holding no bachelor’s degree, and taking courses for both graduate and undergraduate credit; or 4) one seeking a Technical Certificate or Credit.

The community college ALL of student performance rates include undergraduate special students, because a significant proportion of WIA students fall into this category (particularly condition 4).

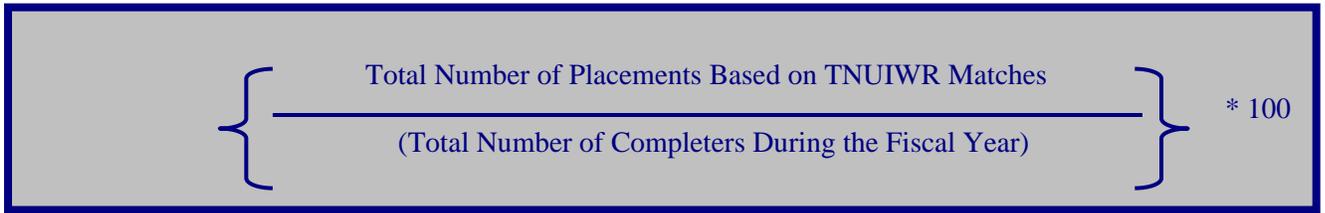
The ALL of student completion rate for the 4-year universities and community colleges was estimated by computing the percentage of the population of eligible completers found in the *Annual Report of Graduates* (see Figure 3). The percentages were computed by program.

For example, assume that Middle Tennessee State University (MTSU) has 100 students enrolled in their psychology program that are classified as a senior according to the *TBR Regular and Supplemental Enrollment Reports* for the 2004-05 academic year. If 75 of these students are reported in the *2005 Annual Report of Graduates*, then MTSU’s annual completion rate for their psychology program is figured as 75%.

Figure 3 – Illustration of ALL of Student Completion Rate for 4-Year Universities & Community Colleges

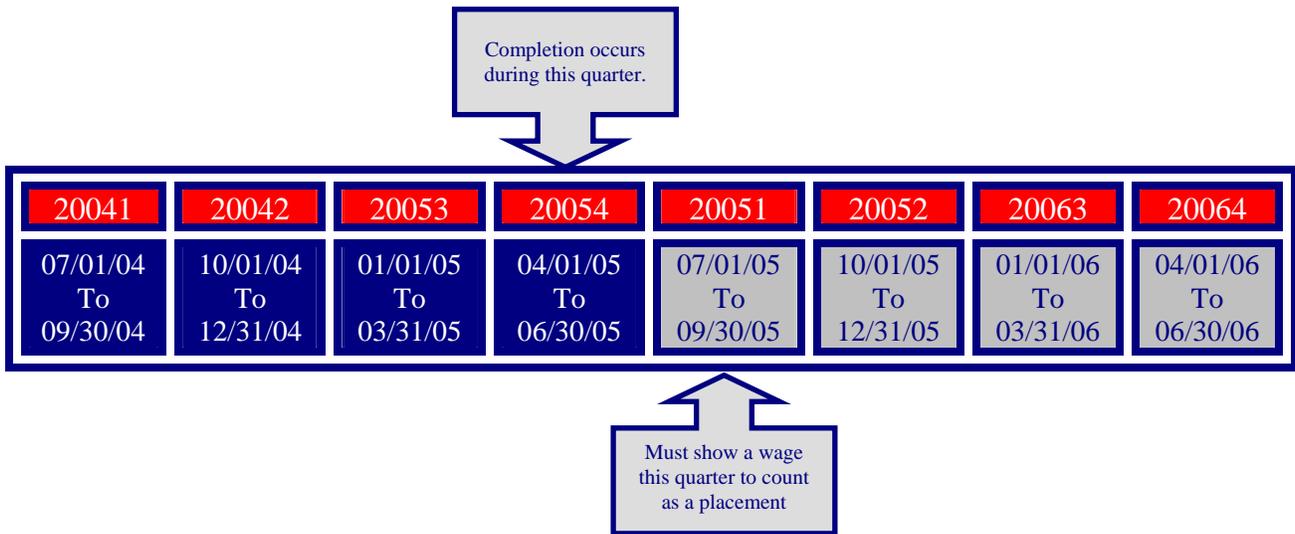


Placement Rate



*What is Considered a Placement?*

Figure 4 – Illustration of Placement Indicator



The blue cells indicate the quarters included in the current annual report. For every social security number submitted in the TUIWR query, THEC receives any reported wage amount for the specified eight quarters. If an individual was unemployed for one quarter, then the returned file would only contain seven reported wage amounts. The reported wage amounts are aggregated by quarter, i.e. if an individual was working for two different employers for any particular quarter, the two wage amounts are added together to reflect one quarterly earnings indicator. In determining job placements, THEC considers when the individual completed their respective program. For instance, if an individual completed a WIA program during the fourth quarter of 2005, in order for the provider to receive credit for this individual as a job placement, the completer must show a wage during the first quarter of 2005 (see Figure 4).

*Abbreviations Guide & Description*

Throughout the individual provider summary pages, there appears a series of abbreviations denoting the following:

- NC NO COMPLETERS - The program in consideration did not have a completer during the report period and therefore, they did not qualify to have a corresponding placement rate or a measure reflecting the average time to completion for the WIA student population.
- NA NOT APPLICABLE – As of the report conclusion date (06/30/05), the total number of students enrolled in the certified program during the fiscal year is exactly equal to the number of students listed as “still enrolled.” Therefore, since these individuals have not yet completed, it is not possible to calculate the program completion rate. This abbreviation most frequently appears in the WIA completion and placement columns.
- NP NO PLACEMENTS – The program in question did not have any completers who were successfully placed within the first quarter following program completion. In such cases, the placements rates and wage information will be limited.
- ND NO DATA - The provider failed to submit performance data for a certain segment of their student population. Failure to report performance data occurs most frequently on the ALL of student population, particularly for the larger providers. However, failure to submit the information does not exempt the provider from meeting the performance measure. Consequently, providers who fail to meet both WIA performance measure and neglect to submit ALL of student information face an increased risk of removal from the statewide list.
- ID INACCURATE DATA – In some cases, providers has submitted performance values that are mathematically impossible. All providers were granted the opportunity to correct this information in December 2005. Some either neglected to re-submit the data or re-submitted without corrections.
- UD UNFOUND DATA – Some of the ALL of student performance data for the TBR schools was unfound for two reasons. 1) In some cases, the TBR institutions may offer temporary or specialty programs that are WIA approved but are not reported in the *TBR Regular and Supplemental Enrollment Reports* or the *Annual Report of Graduates*. Thus, the provider may submit performance data to THEC concerning the WIA student population; however, the ALL of student performance data is unfound in these particular cases. This was primarily a problem among the community colleges. 2) In a few cases, WIA students were classified as being in programs designated for graduate students. Since these were such rare occasions and typically involving only one random WIA student, no ALL of student performance data was extracted for graduate programs. This was primarily a problem among the 4-year universities. In either case, when unfound data was the problem for the ALL of student population, the WIA figures were used as a proxy.

Table 4 lists those institutions added to the *Statewide List of Eligible Training Providers* during the 2004-05 fiscal year. There were 6 new providers added to the statewide list.

Table 4 – 2004-05 Statewide List Additions

Provider	LWIA
All American Schools	5
B/R & Associates Truck Driver Training	11
Career Academy	13
Cumberland Academy	9
National College of Business and Technology – Knoxville	3
Trevecca Nazarene University	9

Table 5 provides a list of those institutions deleted from the *Statewide List of Eligible Training Providers* during the 2004-05 fiscal year. In all, there were 13 providers deleted from the statewide list. The providers were removed for various reasons as indicated by the table. Specifically, 6 providers requested removal, 4 were removed for failing to submit quarterly performance data, and 3 were removed for school closures.

Table 5 – 2004-05 Statewide List Removals

Provider	LWIA	Reason
Career Creations Institute	6	RQD
Clarksville Area Chamber of Commerce & Workforce Development	8	PRR
CompUSA – Nashville	9	RSC
Jett Barber College	13	RQD
Magnificent Barber School of Knowledge	1	RSC
Memphis City Schools	13	RQD
National Educational Training Centers, LLC	13	PRR
New Horizons Computer Learning Center – Kingsport	1	RSC
Professional College Barber College	11	RQD
Sage Technical Services CDL Truck Driving School	13	PRR
Sumner County Practical Nursing Program	8	PRR
Technical & Field Engineering, Inc.	4	PRR
The Hair Academy	9	PRR

PRR = Provider requested removal

RQD = Removed because the provider failed to submit a quarterly performance report

RSC = Removed as a result of the school closing

Terminated Providers and Programs

Some of the providers and programs presented in the report were removed from the *Statewide List of Eligible Training Providers* during the fiscal year. For a variety of reasons, i.e. failure to submit performance data or provider request for removal, several providers no longer participate in the Workforce Investment Act program. However, any provider that has ever received a WIA student is included in the report, regardless of their status on the statewide list. Table 3 presents a list of those providers included in this report that have been deleted from the Statewide List.

Table 3 – Deleted Providers that Appear in the Report

Provider Name
First Class Trucking School
Institute of Allied Health and Commerce
Jett Barber College
Memphis Academy of Barbering
National Educational Training Centers, LLC
Sumner County Practical Nursing Program
Supplemental Services Inc. of Tennessee - Jackson

Inaccurate Data Statement

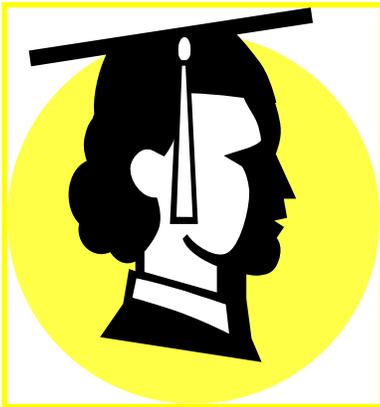
In December 2005, all providers received an *Annual Review Summary* detailing the figures that would appear in the current annual report, and were granted the opportunity to provide corrections. In the memo accompanying the *Annual Review Summary*, the providers received notice that programs with inaccurate data problems would be treated as failing to meet that particular performance standard. Thus, those institutions that neglected to re-submit annual corrections are still subject to removal from the statewide list for failing to meet one of four performance standards.

# *Exceptional Training Providers*



# *Exceptional Training Providers*

Exceptional Training Providers (ETP) are those three institutions with the highest combined probability of WIA student completion and placement. For each institution, THEC computed a Success Score that reflects the aggregated probability of a WIA student completing a program multiplied by the probability of being placed after completion. Aggregated probability involves the summation of all of the individual program performance data for any particular institution to reflect one overall WIA completion and placement rate for the school collectively. Thus, ETP must have strong performance measures in all of their WIA programs, as any program with weak performance numbers will likely reduce their overall Success Score.



Probability of WIA Student Completing

\*



Probability of WIA Student Placing

= Success Score

For an interpretation of an estimated Success Score, consider the following example. If ABC Computing has a WIA student completion rate of 95% and a WIA student placement rate of 75%, then the Success Score for ABC Computing equals 0.7125 (0.95 \* 0.75). Interpreted statistically, we would say that the likelihood that a WIA student completes a program at ABC Computing and later receives a job placement is 71.25%.

There are four categories of Exceptional Training Provider Awards, and only the top three success scores in each category classified as ETP. In the case of a tie, the award goes to the institution that serviced the greatest number of WIA students. Twenty-five is the minimum number of WIA students that must enroll at an institution during the fiscal year in order for the provider to be considered for an Exceptional Training Provider Award. After computing the Success Score for each provider included in the report, the institutions were assigned to one of four tiers according to the number of WIA students enrolled during the 2004 fiscal year.

	Number of WIA Students Enrolled
Tier 1	150+
Tier 2	100 – 149
Tier 3	50 – 99
Tier 4	25 – 49

Those institutions receiving this honor will receive individual recognition at the annual THEC performance workshop.



# 2004 WIA Exceptional Training Providers

*Congratulations!*



*Congratulations!*

*Congratulations!*

*Congratulations!*

## Tier 1 – Exceptional Training Providers

Provider	# of Programs	# of WIA Students	Success ☺Score☺
TENNESSEE TECHNOLOGY CENTER AT PULASKI	13	153	60.77%
TENNESSEE TECHNOLOGY CENTER AT ELIZABETHTON	13	166	59.22%

## Tier 2 – Exceptional Training Providers

Provider	# of Programs	# of WIA Students	Success ☺Score☺
DRIVER TRAINING CENTER, LLC DBA DRIVE TRAIN	1	140	81.34%
TENNESSEE TECHNOLOGY CENTER AT MORRISTOWN	24	123	73.27%
INSTITUTE OF ALLIED HEALTH AND COMMERCE	4	129	71.30%

## Tier 3 – Exceptional Training Providers

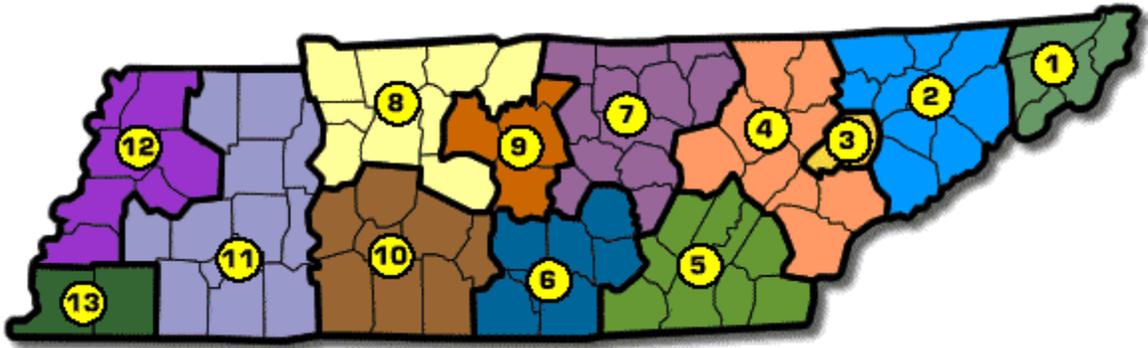
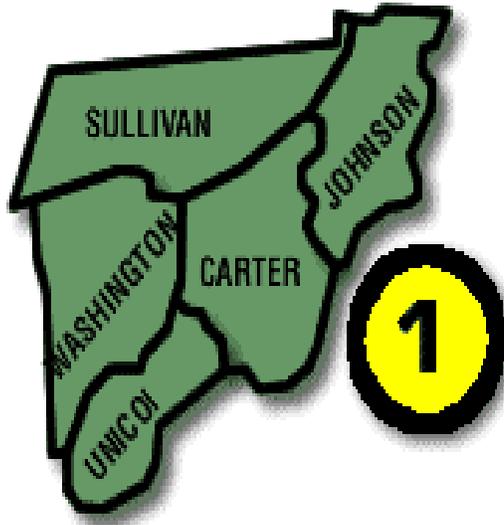
Provider	# of Programs	# of WIA Students	Success ☺Score☺
BLOUNT MEMORIAL HOSPITAL, INC.	3	69	87.50%
AUSTIN PEAY STATE UNIVERSITY	251	73	88.89%
CONCORDE CAREER COLLEGE	10	78	88.10%

## Tier 4 – Exceptional Training Providers

Provider	# of Programs	# of WIA Students	Success ☺Score☺
TENNESSEE TECHNOLOGY CENTER AT JACKSON	17	34	88.89%
HIWASSEE CHAPTER OF THE AMERICAN RED CROSS	1	38	88.57%
VOLUNTEER TRAINING CENTER - MURFREESBORO	1	36	87.88%

# Local Workforce Investment Area

1



## 2004-05 Annual Performance Report Individual Provider Summaries



COMMERCIAL CARRIER SERVICES

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Hours) <sup>A</sup>	Actual Completion Time (Days) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
<b>WIA STUDENTS</b>	PROFESSIONAL DRIVER TRAINING	29	24	180	3.3	85.71	15	75.00	79.17	100.00	4284.37	8867.85
<b>ALL STUDENTS</b>	PROFESSIONAL DRIVER TRAINING	130	121	180	3.2	96.03	93	76.86	85.95	95.70	5056.36	11086.36
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



NORTHEAST STATE TECHNICAL COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
<b>WIA STUDENTS</b>	BUSINESS MANAGEMENT TECHNOLOGY	12	5	24	22.2	100.00	3	60.00	80.00	100.00	4087.09	9825.43
	COMPUTER AND INFORMATION SCIENCES TECHNOLOGY	10	4	24	21.6	100.00	1	25.00	50.00	100.00	5266.52	9800.44
	ELECTRICAL TECHNOLOGY	11	6	24	15.7	85.71	1	25.00	50.00	100.00	1063.49	2712.63
	MEDICAL ASSISTING	11	2	24	20.8	33.33	2	100.00	100.00	100.00	1987.70	6139.33
	OFFICE ADMINISTRATION TECHNOLOGY	28	12	24	21.4	75.00	5	45.45	72.73	100.00	2810.27	7879.18
<b>ALL STUDENTS</b>	BUSINESS MANAGEMENT TECHNOLOGY	338	37	24	UD	18.05	26	74.29	82.86	96.15	6320.29	13561.29
	COMPUTER AND INFORMATION SCIENCES TECHNOLOGY	231	20	24	UD	12.74	13	59.09	68.18	92.31	4603.36	9385.39
	ELECTRICAL TECHNOLOGY	111	19	24	UD	31.15	11	57.89	68.42	81.82	4585.78	10605.40
	MEDICAL ASSISTING	71	10	24	UD	21.28	8	80.00	90.00	100.00	1997.48	5081.26
	OFFICE ADMINISTRATION TECHNOLOGY	219	35	24	UD	27.56	21	58.33	75.00	100.00	3303.89	7457.04
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT ELIZABETHTON

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	19	12	12	12.4	100.00	6	54.55	72.73	100.00	2518.03	6216.74
	COMPUTER OPERATIONS TECHNOLOGY	13	6	20	13.7	85.71	3	50.00	50.00	100.00	3702.01	7798.81
	ELECTRICAL AND ELECTRONIC EQUIPMENT REPAIR	20	8	16	10.9	100.00	7	87.50	100.00	100.00	2417.86	6422.12
	PRACTICAL NURSING	94	39	12	11.4	61.90	33	84.62	92.31	100.00	3138.42	9109.61
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	19	12	12	UD	100.00	6	50.00	75.00	100.00	2518.03	6216.74
	COMPUTER OPERATIONS TECHNOLOGY	42	18	20	UD	75.00	9	50.00	61.11	100.00	3290.73	6727.82
	ELECTRICAL AND ELECTRONIC EQUIPMENT REPAIR	33	14	16	UD	87.50	11	78.57	92.86	100.00	3460.01	8259.59
	PRACTICAL NURSING	312	103	12	UD	54.79	90	86.54	95.19	97.78	3363.05	9199.84
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

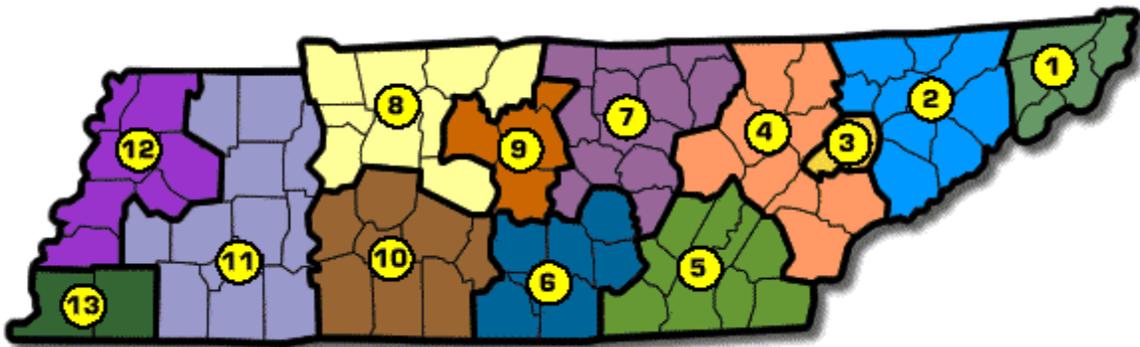
NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



# Local Workforce Investment Area

2



2004-05 Annual Performance Report

Individual Provider Summaries



LINCOLN MEMORIAL UNIVERSITY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	NURSING	38	11	60	84.4	84.62	11	100.00	100.00	100.00	7490.57	16934.85
ALL STUDENTS	NURSING	399	123	60	93.3	79.87	114	92.68	95.12	99.12	8166.30	17589.15
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



SMOKEY MOUNTAIN TRUCKING INSTITUTE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Weeks) <sup>A</sup>	Actual Completion Time (Weeks) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
<b>WIA STUDENTS</b>	CLASS A COMMERCIAL DRIVERS LICENSE	25	23	3	3.4	100.00	14	66.67	76.19	85.71	5549.58	12859.76
<b>ALL STUDENTS</b>	CLASS A COMMERCIAL DRIVERS LICENSE	68	66	3	3.6	100.00	44	72.13	81.97	88.64	5569.45	11853.90
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

**NOTATION KEY:**

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT MORRISTOWN

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	17	13	15	14.2	92.86	10	76.92	92.31	90.00	2355.59	5979.38
	PRACTICAL NURSING	85	60	12	12.1	89.55	52	86.67	95.00	96.15	3499.64	9149.58
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	177	59	15	UD	64.84	59	45.00	85.00	86.67	2636.19	5762.54
	PRACTICAL NURSING	190	77	12	UD	66.38	77	67.00	94.81	95.52	3644.71	9319.69
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



UNITED TRUCK DRIVING SCHOOL, INC.

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) <sup>A</sup>	Actual Completion Time (Weeks) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	COMMERCIAL DRIVERS LICENSE: CLASS A	55	48	3	2.6	97.96	39	81.25	89.58	92.31	5996.70	12353.88
ALL STUDENTS	COMMERCIAL DRIVERS LICENSE: CLASS A	126	115	3	2.7	99.14	97	84.35	91.30	91.75	6297.44	12795.82
 The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



WALTERS STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	NURSING	14	8	16	14.6	88.89	6	75.00	100.00	100.00	3296.89	12881.82
ALL STUDENTS	NURSING	259	117	16	UD	80.14	98	83.76	95.73	100.00	3916.66	13388.00
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

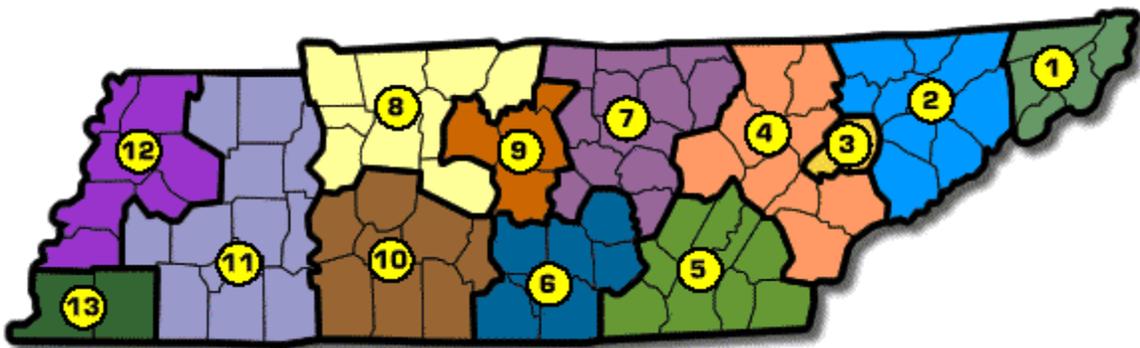
NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



# Local Workforce Investment Area

3



2004-05 Annual Performance Report

Individual Provider Summaries

PELLISSIPPI STATE TECHNICAL COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	UNIVERSITY PARALLEL	13	4	NA	23.7	44.44	1	25.00	25.00	100.00	1259.72	5940.75
ALL STUDENTS	UNIVERSITY PARALLEL	6689	384	NA	UD	10.48	217	56.36	59.48	94.01	3670.31	7361.86
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

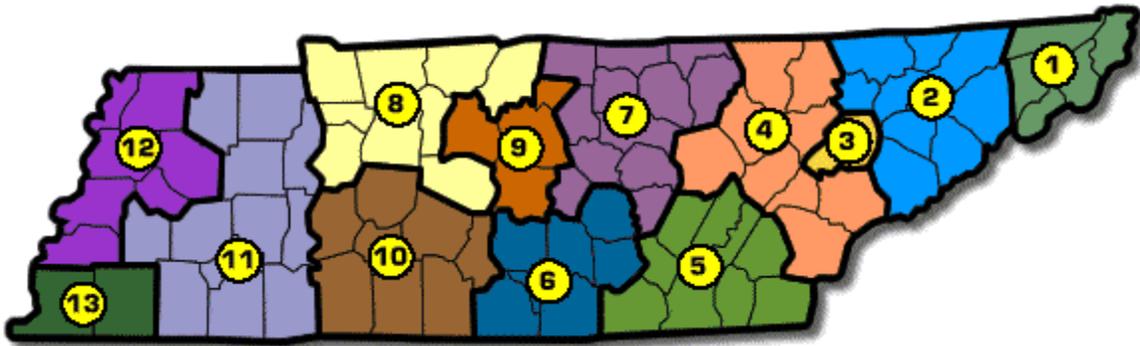
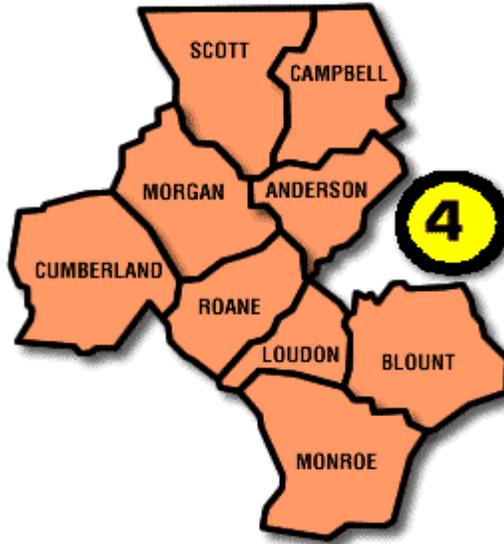
NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



# Local Workforce Investment Area

4



2004-05 Annual Performance Report

Individual Provider Summaries

BLOUNT MEMORIAL HOSPITAL, INC.

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	LICENSED PRACTICAL NURSING	65	33	11	47.5	91.67	31	93.94	93.94	100.00	5285.45	12119.97
ALL STUDENTS	LICENSED PRACTICAL NURSING	69	36	11	47.5	90.00	34	94.44	94.44	100.00	5190.05	11815.73
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



OAK RIDGE HOUSING TRAINING CORPORATION

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	COMMERCIAL DRIVER LICENSE	54	33	7	13.5	75.00	25	75.76	75.76	92.00	4305.20	9140.68
ALL STUDENTS	COMMERCIAL DRIVER LICENSE	56	35	7	13.5	76.09	27	77.14	77.14	92.59	4413.93	9357.30
 The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



ROANE STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	GENERAL EDUCATION	15	0	24	NA	NA	NC	NC	NC	NC	NC	
	NURSING	18	4	24	13.2	50.00	3	75.00	100.00	100.00	3866.63	13985.10
ALL STUDENTS	GENERAL EDUCATION	2787	222	24	UD	13.77	115	52.04	56.11	92.17	3061.64	6158.30
	NURSING	266	108	24	UD	65.85	95	87.96	96.30	100.00	4292.94	14334.76
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT CROSSVILLE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	16	11	12	11.0	78.57	8	72.73	72.73	87.50	3377.52	7756.13
	COMPUTER OPERATIONS TECHNOLOGY	15	9	20	20.4	90.00	7	77.78	88.89	100.00	4121.63	8645.05
	INDUSTRIAL MAINTENANCE	12	10	16	11.6	100.00	6	60.00	70.00	100.00	6113.68	12148.75
	PRACTICAL NURSING	27	19	12	10.9	70.37	14	73.68	89.47	85.71	3235.28	8931.29
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	55	20	12	UD	50.00	16	80.00	80.00	93.75	3543.94	7459.28
	COMPUTER OPERATIONS TECHNOLOGY	44	13	20	UD	52.00	9	64.29	71.43	100.00	3847.71	8093.63
	INDUSTRIAL MAINTENANCE	51	37	16	UD	92.50	30	83.33	88.89	90.00	5049.39	10035.04
	PRACTICAL NURSING	67	37	12	UD	55.22	30	81.08	91.89	90.00	3099.89	8542.09
 The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TENNESSEE TECHNOLOGY CENTER AT HARRIMAN

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage; Completion <sup>G</sup>	Average Wage; 6-Months <sup>H</sup>
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	34	31	15	14.7	96.88	19	70.37	77.78	89.47	3598.04	7206.72
	CERTIFIED NURSE ASSISTANT	12	11	3	1.0	91.67	8	72.73	90.91	100.00	2328.17	5247.38
	PRACTICAL NURSING	36	32	12	11.3	88.89	28	87.50	93.75	89.29	3512.37	9216.16
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	71	54	15	UD	85.71	37	67.27	76.36	94.59	3924.03	7911.63
	CERTIFIED NURSE ASSISTANT	41	36	3	UD	87.80	30	91.67	91.67	93.33	3106.69	6165.34
	PRACTICAL NURSING	61	50	12	UD	81.97	43	94.00	94.00	93.02	3798.96	9537.95
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT JACKSBORO

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	PRACTICAL NURSING	24	22	12	11.8	91.67	18	81.82	95.45	94.44	2929.74	8249.28
ALL STUDENTS	PRACTICAL NURSING	72	54	12	UD	75.00	44	83.02	90.57	93.18	3292.74	7919.80
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT ONEIDA/HUNTSVILLE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	28	11	15	7.9	84.62	5	45.45	54.55	100.00	3934.13	8297.76
	COMPUTER OPERATIONS TECHNOLOGY	10	7	18	10.8	87.50	5	71.43	71.43	100.00	2506.49	4644.24
	PRACTICAL NURSING	29	11	12	12.1	57.89	10	90.91	100.00	100.00	3841.05	10275.94
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	53	22	15	UD	53.66	15	65.22	69.57	93.33	3280.92	6865.17
	COMPUTER OPERATIONS TECHNOLOGY	29	13	18	UD	56.52	8	61.54	69.23	100.00	2900.69	5599.30
	PRACTICAL NURSING	45	19	12	UD	59.38	17	94.44	100.00	82.35	3110.63	7777.39
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

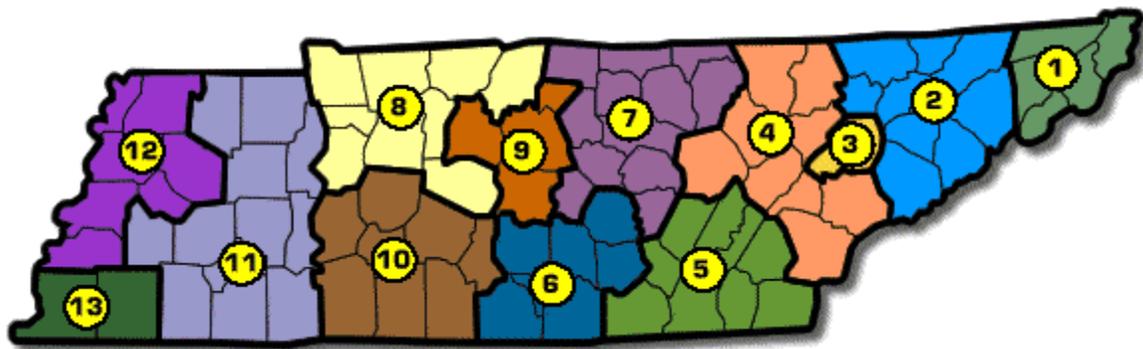
NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



# Local Workforce Investment Area

5



2004-05 Annual Performance Report

Individual Provider Summaries

ACADEMY OF ALLIED HEALTH

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Week) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	CLINICAL MEDICAL ASSISTANT	14	6	16	15.8	85.71	4	66.67	66.67	100.00	4086.02	8607.83
ALL STUDENTS	CLINICAL MEDICAL ASSISTANT	100	68	16	18.8	93.15	49	72.06	79.41	89.80	3373.56	6894.22
 The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



AMERICAN RED CROSS – HIWASSEE CHAPTER

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	CERTIFIED NURSING ASSISTANT	38	35	12	6.5	100.00	31	88.57	91.43	90.32	3494.93	6918.25
ALL STUDENTS	CERTIFIED NURSING ASSISTANT	111	99	12	6.8	97.06	77	77.78	80.81	87.01	3427.92	6656.02
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



CHATTANOOGA STATE TECHNICAL COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	COMMERCIAL TRUCK DRIVING	13	10	12	2.8	90.91	7	70.00	70.00	71.43	3195.99	5344.25
	PRACTICAL NURSING	16	8	12	11.3	61.54	4	50.00	57.50	100.00	4027.13	12639.48
ALL STUDENTS	COMMERCIAL TRUCK DRIVING	UD	UD	12	UD	UD	7	70.00	70.00	71.43	3195.99	5344.25
	PRACTICAL NURSING	UD	UD	12	UD	UD	4	50.00	57.50	100.00	4027.13	12639.48
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



NEW HORIZONS COMPUTER LEARNING CENTER - CHATTANOOGA

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	MICROSOFT CERTIFIED SYSTEMS ADMINISTRATOR	17	10	12	8.3	83.33	6	60.00	60.00	66.67	4652.61	8150.77
	MICROSOFT OFFICE USER SPECIALIST	21	6	12	10.1	40.00	5	83.33	83.33	100.00	5217.15	11386.47
ALL STUDENTS	MICROSOFT CERTIFIED SYSTEMS ADMINISTRATOR	27	17	12	9.7	85.00	8	47.06	47.06	75.00	4855.55	9682.77
	MICROSOFT OFFICE USER SPECIALIST	22	6	12	10.1	40.00	5	83.33	83.33	100.00	5217.15	11386.47
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT ATHENS

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	15	9	12	11.3	100.00	6	66.67	88.89	100.00	2921.09	7454.24
	PRACTICAL NURSING	50	29	12	12.0	93.55	25	86.21	96.55	92.00	3786.68	9204.16
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	56	39	12	UD	90.70	22	56.41	69.23	95.45	6718.07	14049.38
	PRACTICAL NURSING	76	37	12	UD	92.50	33	89.19	97.30	93.94	3881.77	9298.68
 <p>The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

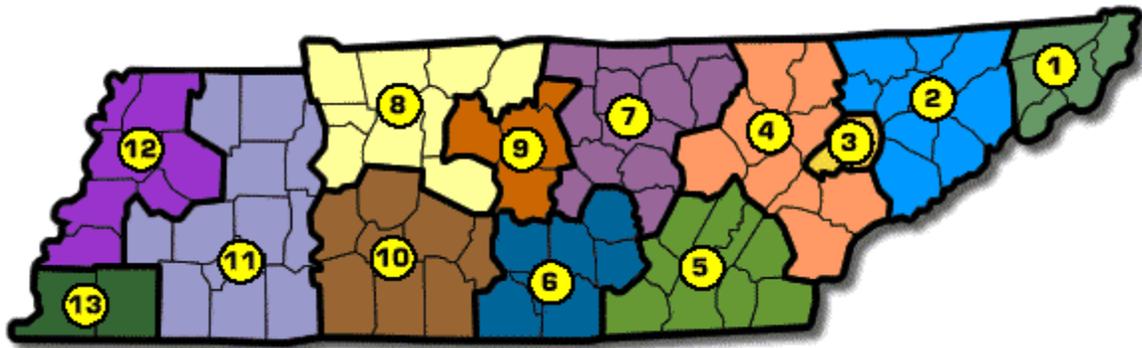
NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



# Local Workforce Investment Area

6



## 2004-05 Annual Performance Report Individual Provider Summaries

GEORGIA CAREER INSTITUTE MCMINNVILLE CAMPUS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	COSMETOLOGY	10	7	12	11.5	100.00	3	42.86	42.86	100.00	3491.39	8013.91
ALL STUDENTS	COSMETOLOGY	137	27	12	13.2	39.71	11	40.74	48.15	81.82	1612.94	4219.31
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



MOTLOW STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	BUSINESS TECHNOLOGY	18	3	24	20.2	23.08	0	0	66.67	NP	NP	NP
ALL STUDENTS	BUSINESS TECHNOLOGY	309	30	24	UD	13.95	17	56.67	76.67	94.12	5384.06	10714.11
 The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT MCMINNVILLE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	10	3	12	14.4	60.00	2	66.67	100.00	100.00	4337.60	8890.71
	COMPUTER OPERATIONS TECHNOLOGY	11	1	16	16.2	11.11	1	100.00	100.00	100.00	5598.70	11439.00
	PRACTICAL NURSING	13	4	12	13.4	44.44	4	100.00	100.00	100.00	3849.56	10825.80
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	98	77	12	UD	92.77	63	81.82	85.71	96.83	9308.17	18314.45
	COMPUTER OPERATIONS TECHNOLOGY	37	20	16	UD	66.67	12	60.00	60.00	83.33	3379.27	6738.97
	PRACTICAL NURSING	91	38	12	UD	66.33	35	92.11	92.11	100.00	4112.30	10749.14
 <p>The programs listed to the right were removed from the WIA <i>Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

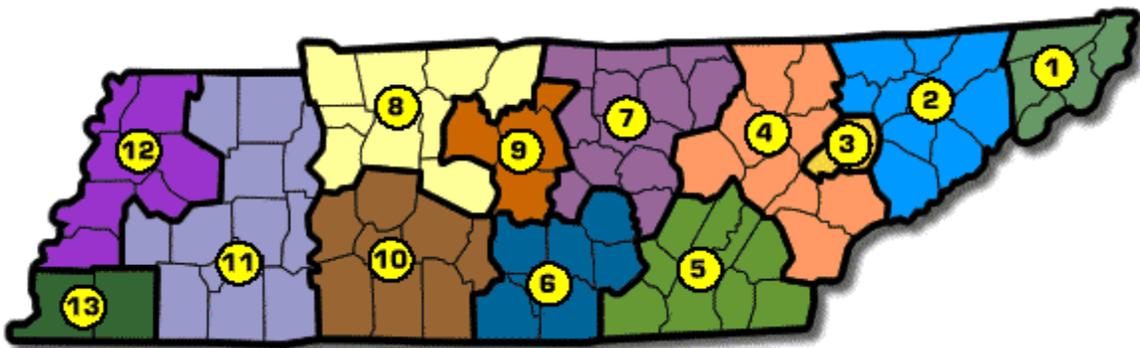
NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



# Local Workforce Investment Area

7



2004-05 Annual Performance Report

Individual Provider Summaries



NASHVILLE STATE COMMUNITY COLLEGE - COOKEVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	OFFICE ADMINISTRATION	18	1	24	28.3	33.33	1	100.00	100.00	100.00	4626.12	9690.20
ALL STUDENTS	OFFICE ADMINISTRATION	370	28	24	UD	14.07	19	67.86	71.43	94.74	4960.17	10514.09
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT LIVINGSTON

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	20	17	12	17.0	100.00	10	62.50	68.75	100.00	2584.62	5932.79
	PRACTICAL NURSING	90	43	12	11.7	79.63	37	86.05	95.35	97.30	3973.00	9714.22
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	87	34	12	UD	70.83	25	75.53	79.41	96.00	2556.08	5676.59
	PRACTICAL NURSING	656	521	12	UD	92.38	410	92.13	95.28	98.29	8300.43	16761.18
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

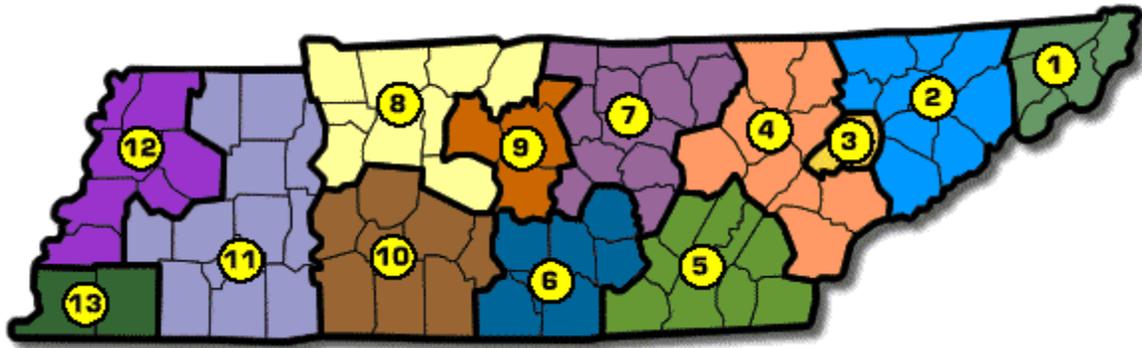
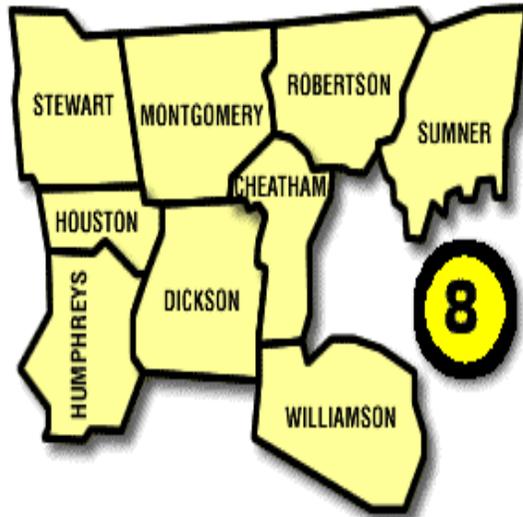
NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



# Local Workforce Investment Area

8



2004-05 Annual Performance Report

Individual Provider Summaries

AUSTIN PEAY STATE UNIVERSITY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Year) <sup>A</sup>	Actual Completion Time (Year) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	NURSING	52	50	4	1.9	98.04	43	86.00	90.00	93.02	8542.83	18825.78
ALL STUDENTS	NURSING	247	61	4	UD	53.51	43	86.00	90.00	93.02	8542.83	18825.78
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



DRAUGHONS JUNIOR COLLEGE - CLARKSVILLE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Week) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	HEALTH INFORMATION TECHNOLOGY	11	4	60	91.4	100.00	2	50.00	50.00	50.00	3081.38	5048.98
	MEDICAL ASSISTING	25	13	60	75.1	100.00	6	46.15	76.92	83.33	3903.74	6472.76
ALL STUDENTS	HEALTH INFORMATION TECHNOLOGY	104	21	60	87.6	36.84	11	52.38	52.38	90.91	4037.84	7896.90
	MEDICAL ASSISTING	258	50	60	81.6	33.78	28	56.00	72.00	92.86	3462.35	6855.23
 <p>The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



NORTH CENTRAL INSTITUTE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	AVIATION MAINTENANCE TECHNOLOGY PART 147	101	24	15	73.1	45.28	14	58.33	70.83	92.86	5369.44	11460.65
	AVIATION MAINTENANCE TECHNOLOGY PART 65 – MINI	122	120	0.3	1.1	98.36	34	28.33	45.00	85.29	6446.50	15148.21
	AVIATION TECHNOLOGY	147	77	24	8.2	98.72	16	21.05	30.26	100.00	13054.49	25406.96
	FEDERAL COMMUNICATION COMMISSION	75	75	0.1	0.3	100.00	16	21.33	34.67	100.00	8881.47	20430.81
ALL STUDENTS	AVIATION MAINTENANCE TECHNOLOGY PART 147	101	24	15	73.1	45.28	14	58.33	70.83	92.86	5369.44	11460.65
	AVIATION MAINTENANCE TECHNOLOGY PART 65 - MINI	122	120	0.3	1.1	98.36	34	28.33	45.00	85.29	6446.50	15148.21
	AVIATION TECHNOLOGY	147	77	24	8.2	98.72	16	21.05	30.26	100.00	13054.49	25406.96
	FEDERAL COMMUNICATION COMMISSION	75	75	0.1	0.3	100.00	16	21.33	34.67	100.00	8881.47	20430.81
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



SUMNER COUNTY PRACTICAL NURSING

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) <sup>A</sup>	Actual Completion Time (Days) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	SUMNER COUNTY PRACTICAL NURSING PROGRAM	19	19	12	48.1	100.00	14	73.68	84.21	100.00	3528.51	9532.00
ALL STUDENTS	SUMNER COUNTY PRACTICAL NURSING PROGRAM	23	23	12	48.1	100.00	18	78.26	86.96	100.00	3846.07	10161.74
 The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT DICKSON

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage; Completion <sup>G</sup>	Average Wage; 6-Months <sup>H</sup>	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	17	8	12	13.1	66.67	7	87.50	87.50	100.00	2581.96	6361.98
	HEATING, VENTILATION, AIR CONDITIONING, AND REFRIG.	10	6	20	18.6	85.71	4	66.67	66.67	100.00	3973.10	9233.58
	PRACTICAL NURSING	51	23	12	11.6	79.31	22	95.65	100.00	100.00	4254.36	10137.03
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	160	86	12	UD	71.67	65	75.58	81.40	95.38	4925.93	10351.50
	HEATING, VENTILATION, AIR CONDITIONING, AND REFRIG.	74	47	20	UD	78.33	38	80.85	87.23	94.74	6944.75	13847.61
	PRACTICAL NURSING	143	54	12	UD	71.05	50	92.59	98.15	100.00	5111.33	11670.01
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



VOLUNTEER STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	GENERAL BUSINESS ADMINISTRATION	12	3	24	19.3	60.00	0	0	100.00	NP	NP	NP
	RADIOGRAPHY	11	2	24	41.2	100.00	0	0	0	NP	NP	NP
	RESPIRATORY CARE TECHNOLOGY	13	7	24	13.2	100.00	0	0	0	NP	NP	NP
	UNIVERSITY PARALLEL	14	3	24	17.2	33.33	1	33.33	66.67	100.00	6500.00	13500.00
ALL STUDENTS	GENERAL BUSINESS ADMINISTRATION	777	72	24	UD	15.13	42	58.33	70.83	92.86	6532.43	12849.24
	RADIOGRAPHY	99	29	24	UD	78.38	0	0	0	NP	NP	NP
	RESPIRATORY CARE TECHNOLOGY	49	15	24	UD	50.00	0	0	6.67	NP	NP	NP
	UNIVERSITY PARALLEL	3970	280	24	UD	12.37	179	64.16	68.82	94.41	4005.89	8070.35
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

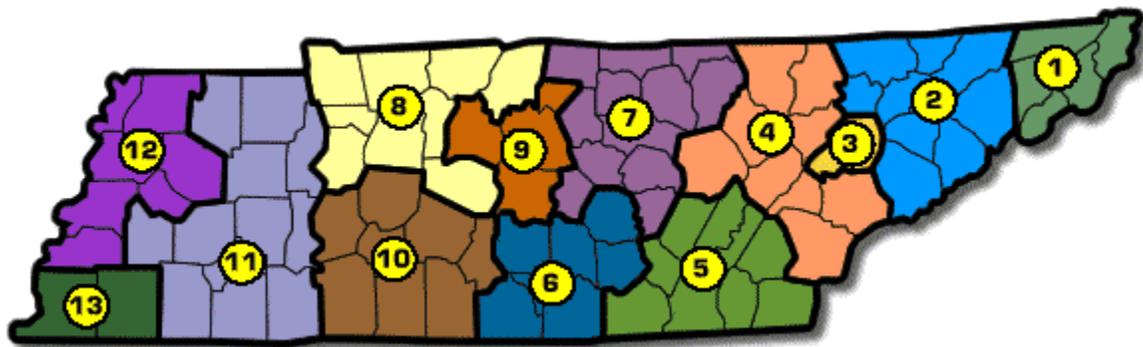
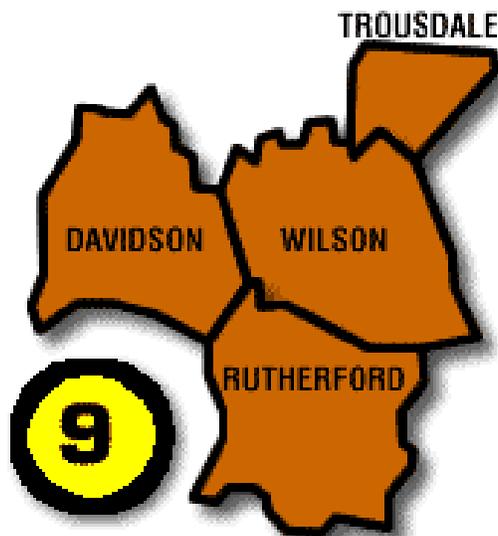
NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



# Local Workforce Investment Area

9



2004-05 Annual Performance Report

Individual Provider Summaries

HIGH-TECH INSTITUTE – NASHVILLE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Weeks) <sup>A</sup>	Actual Completion Time (Weeks) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	DENTAL ASSISTANT	17	4	35	47.2	66.67	4	100.00	100.00	100.00	3759.44	6153.00
	LIMITED SCOPE X - RAY TECHNICIAN	19	4	62	76.0	80.00	NP	NP	NP	NP	NP	NP
ALL STUDENTS	DENTAL ASSISTANT	165	10	35	53.0	16.95	10	100.00	100.00	90.00	3514.26	6213.88
	LIMITED SCOPE X - RAY TECHNICIAN	367	110	62	76.3	60.77	NP	NP	NP	NP	NP	NP
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

MEDICAL INSTITUTE OF TECHNOLOGY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) <sup>A</sup>	Actual Completion Time (Weeks) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	NURSE ASSISTANT TRAINING	36	32	9	4.6	100.00	25	78.13	81.25	88.00	3314.88	7203.18
ALL STUDENTS	NURSE ASSISTANT TRAINING	191	152	9	4.6	90.48	118	77.63	86.18	88.98	3186.69	6512.11
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



NASHVILLE AUTO-DIESEL COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	AUTOMOTIVE AND DIESEL TECHNOLOGY	16	3	87	60.1	50.00	2	100.00	100.00	100.00	4855.51	11369.54
ALL STUDENTS	AUTOMOTIVE AND DIESEL TECHNOLOGY	1027	208	87	54.1	55.91	129	62.32	71.98	93.80	5966.10	12883.43
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



NASHVILLE COLLEGE OF MEDICAL CAREERS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	MEDICAL ASSISTANT - DAYS	20	17	36	41.8	94.44	16	94.12	100.00	100.00	3673.87	7653.17
ALL STUDENTS	MEDICAL ASSISTANT - DAYS	277	122	36	41.0	73.94	102	83.61	91.80	95.10	3613.48	7576.92
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



NEW HORIZONS COMPUTER LEARNING CENTER - NASHVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	APPLICATION	100	50	12	13.0	100.00	34	68.00	70.00	100.00	6469.04	13111.71
	COMPTIA	17	12	2	13.0	100.00	3	25.00	41.67	66.67	6453.96	11406.91
	MICROSOFT	17	15	12	13.0	100.00	10	66.67	80.00	100.00	12262.04	24691.81
ALL STUDENTS	APPLICATION	196	108	12	13.0	100.00	69	63.89	67.59	98.55	7852.95	15745.18
	COMPTIA	103	65	2	13.1	100.00	33	50.77	55.38	90.91	7742.06	15437.36
	MICROSOFT	82	51	12	13.0	100.00	25	49.02	56.86	100.00	11379.41	22493.09
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TECHSKILLS - NASHVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) <sup>A</sup>	Actual Completion Time (Weeks) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	A + CERTIFICATION	13	10	7	7.4	90.91	5	55.56	66.67	100.00	12050.49	22670.81
ALL STUDENTS	A + CERTIFICATION	47	35	7	5.8	92.11	22	64.71	73.53	95.45	8690.80	16365.34
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TENNESSEE CAREER COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	PARALEGAL - DAY	21	10	10	11.2	90.91	6	60.00	70.00	83.33	4475.31	8392.13
ALL STUDENTS	PARALEGAL - DAY	41	18	10	11.8	69.23	19	76.00	84.00	94.74	4415.45	8673.37
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT HARTSVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) <sup>A</sup>	Actual Completion Time (Months) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	INDUSTRIAL MAINTENANCE	10	10	16	17.0	100.00	8	80.00	80.00	100.00	6231.57	14420.58
	PRACTICAL NURSING	21	21	12	11.8	100.00	20	95.24	95.24	90.00	3494.16	8778.93
ALL STUDENTS	INDUSTRIAL MAINTENANCE	75	47	16	UD	79.66	39	82.98	82.98	97.44	9551.33	18277.54
	PRACTICAL NURSING	30	26	12	UD	86.67	25	96.15	96.15	92.00	3805.02	9784.33
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT MURFREESBORO

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	PRACTICAL NURSING	46	22	12	12.7	78.57	19	86.36	95.45	100.00	3446.64	9525.69
ALL STUDENTS	PRACTICAL NURSING	74	48	12	UD	85.71	40	88.89	95.56	97.50	3744.15	10066.84
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TRANSPORTATION TRAINING CENTER

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) <sup>A</sup>	Actual Completion Time (Weeks) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	TRUCK DRIVER TRAINING 162.5 HOUR PROGRAM	22	15	2	2.7	100.00	15	100.00	100.00	73.33	5375.12	9983.22
ALL STUDENTS	TRUCK DRIVER TRAINING 162.5 HOUR PROGRAM	141	122	2	2.9	92.42	101	82.79	89.34	93.07	5512.03	11680.84
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TRUCK DRIVER INSTITUTE, INC.

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Weeks) <sup>A</sup>	Actual Completion Time (Weeks) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	SEMI-TRACTOR - TRAILER DRIVER TRAINING	18	10	3	2.6	76.92	9	90.00	100.00	100.00	5773.05	14218.31
ALL STUDENTS	SEMI-TRACTOR - TRAILER DRIVER TRAINING	19	11	3	2.7	78.57	9	81.82	90.91	100.00	5773.05	14215.31
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



VOLUNTEER TRAINING CENTER, INC. - MURFREESBORO

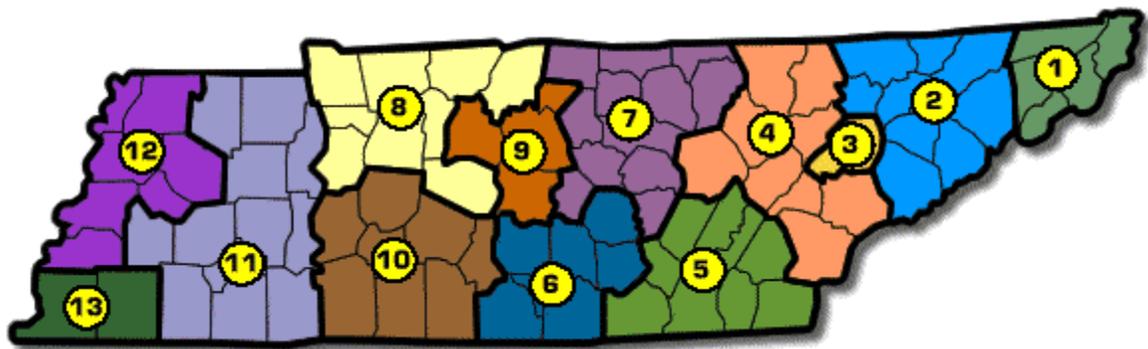
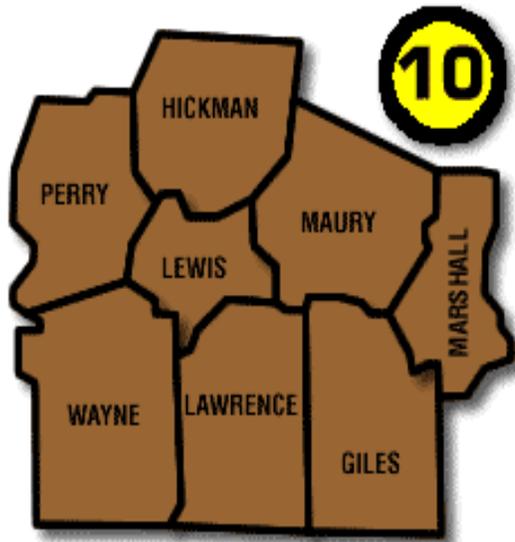
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) <sup>A</sup>	Actual Completion Time (Weeks) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage; Completion <sup>G</sup>	Average Wage; 6-Months <sup>H</sup>
WIA STUDENTS	COMMERCIAL DRIVERS LICENSE CLASS A TRAINING	36	33	3	1.19	100.00	29	87.88	93.94	89.66	5617.08	11474.48
ALL STUDENTS	COMMERCIAL DRIVERS LICENSE CLASS A TRAINING	479	418	3	1.58	92.89	340	81.34	86.36	92.35	5311.07	11314.92
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



# Local Workforce Investment Area 10



## 2004-05 Annual Performance Report Individual Provider Summaries

COLUMBIA STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Weeks) <sup>A</sup>	Actual Completion Time (Weeks) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	BUSINESS TECHNOLOGY	15	10	60	23.4	76.92	3	33.33	55.56	33.33	398.17	1904.83
	COMPUTER FUNDAMENTALS FOR THE WORKPLACE I AND II	51	50	5	1.0	98.04	38	77.55	91.84	92.11	7113.26	13684.11
	GENERAL TRANSFER	13	3	24	20.2	30.00	3	100.00	100.00	100.00	2058.33	4197.44
	NURSING	27	22	24	31.3	95.65	13	59.09	90.91	92.31	2115.65	8335.57
ALL STUDENTS	BUSINESS TECHNOLOGY	168	20	60	UD	13.51	8	40.00	50.00	75.00	3757.82	7740.24
	COMPUTER FUNDAMENTALS FOR THE WORKPLACE I AND II	51	50	5	UD	98.04	38	77.55	91.84	92.11	7113.26	13684.11
	GENERAL TRANSFER	2939	281	24	UD	16.54	171	60.85	65.48	92.40	3292.60	6986.16
	NURSING	409	126	24	UD	60.29	94	74.60	94.44	97.87	3623.10	12912.98
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TENNESSEE TECHNOLOGY CENTER AT HOHENWALD

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	PRACTICAL NURSING	18	7	12	12.0	100.00	7	100.00	100.00	85.71	3061.75	7829.92
ALL STUDENTS	PRACTICAL NURSING	115	55	12	UD	93.22	53	96.36	96.36	94.34	4257.65	10100.58
 The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT PULASKI

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	45	36	12	14.8	92.31	23	63.89	72.22	95.65	2832.70	6549.05
	COMPUTER OPERATIONS TECHNOLOGY	10	4	20	17.6	57.14	2	50.00	50.00	100.00	7287.83	11487.52
	HEATING, VENTILATION, AIR CONDITIONING & REFRIG.	33	25	20	15.5	92.59	15	60.00	64.00	80.00	3815.22	8383.20
	INDUSTRIAL ELECTRICITY	11	7	16	15.9	87.50	4	57.14	100.00	100.00	6015.42	12957.59
	INDUSTRIAL MAINTENANCE	19	14	16	16.8	93.33	13	92.86	100.00	100.00	5886.38	12806.43
	PRACTICAL NURSING	27	26	12	12.6	96.30	18	69.23	88.46	100.00	4692.12	11400.97
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	129	50	12	UD	74.63	36	72.00	80.00	97.22	3001.36	6653.63
	COMPUTER OPERATIONS TECHNOLOGY	37	12	20	UD	46.15	5	41.67	66.67	100.00	4187.76	7492.03
	HEATING, VENTILATION, AIR CONDITIONING & REFRIG.	65	42	20	UD	80.77	27	64.29	66.67	88.89	5315.54	11300.25
	INDUSTRIAL ELECTRICITY	45	22	16	UD	75.86	13	59.09	77.27	92.31	7822.03	16120.53
	INDUSTRIAL MAINTENANCE	143	109	16	UD	87.90	79	72.48	77.06	98.73	7742.46	16281.43
	PRACTICAL NURSING	85	55	12	UD	84.62	43	79.63	90.74	97.67	5577.98	11490.44
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

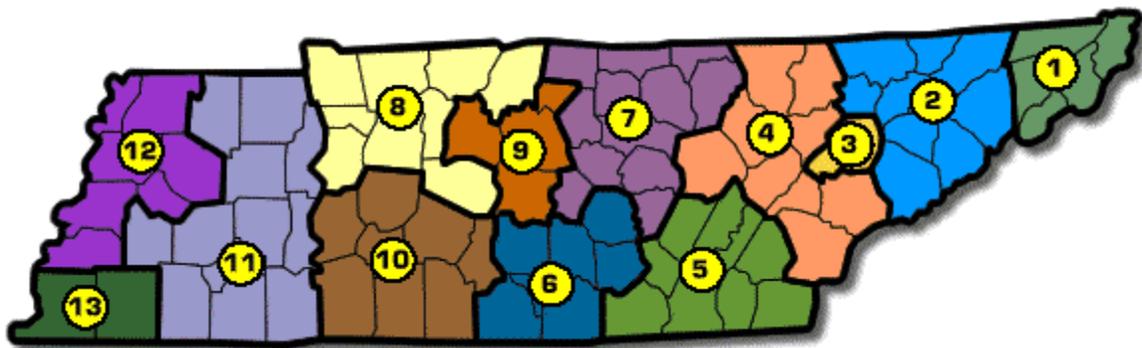
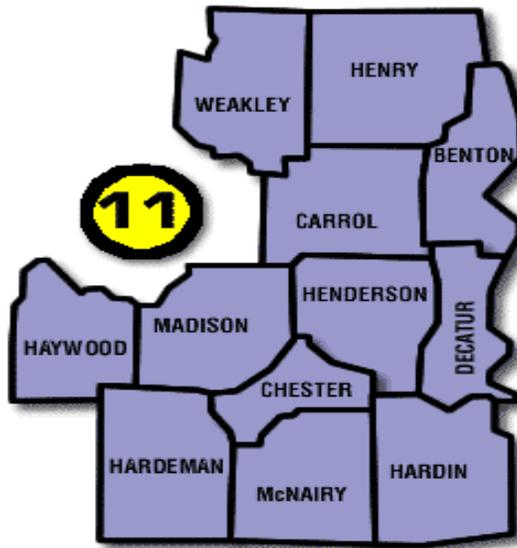
NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



# Local Workforce Investment Area

11



2004-05 Annual Performance Report

Individual Provider Summaries

BETHEL COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	SUCCESS PROGRAM	12	5	14	17.7	100.00	2	40.00	40.00	100.00	7401.46	15626.52
ALL STUDENTS	SUCCESS PROGRAM	1049	416	14	13.8	80.93	322	81.11	83.88	95.34	8316.27	16615.42
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



DRIVER TRAINING CENTER, LLC DBA DRIVE TRAIN

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Day) <sup>A</sup>	Actual Completion Time (Day) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	TRACTOR TRAILER TRAINING	140	133	14	13.1	99.25	109	81.95	91.73	90.83	4726.94	10207.02
ALL STUDENTS	TRACTOR TRAILER TRAINING	187	175	14	13.2	97.77	145	82.86	92.00	92.41	5190.42	11196.32
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



FIRST CLASS TRUCKING SCHOOL

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	TRUCK DRIVER TRAINING	50	41	3	3.3	87.23	31	75.61	82.93	80.65	3762.13	7847.28
ALL STUDENTS	TRUCK DRIVER TRAINING	52	43	3	3.3	87.76	32	74.42	81.40	81.25	3798.23	7901.34
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

JACKSON STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	BASIC EMERGENCY MEDICAL TECHNICIAN	11	0	18	NC	0.00	NC	NC	NC	NC	NC	NC
	COMPUTER INFORMATION SYSTEMS	18	1	24	16.4	11.11	2	100.00	100.00	100.00	3398.96	16725.24
	NON DEGREE SEEKING	12	0	NA	NC	0.00	NC	NC	NC	NC	NC	NC
	NURSING	45	10	24	27.3	45.45	8	88.89	88.89	100.00	3983.84	10824.00
	RADIOGRAPHY	19	9	24	24.2	90.00	9	100.00	100.00	100.00	6992.69	13955.32
	UNIVERSITY PARALLEL	45	6	UD	22.2	27.27	2	40.00	40.00	100.00	1348.44	1758.79
ALL STUDENTS	BASIC EMERGENCY MEDICAL TECHNICIAN	123	0	18	UD	0.00	NC	NC	NC	NC	NC	NC
	COMPUTER INFORMATION SYSTEMS	224	29	24	UD	21.80	21.00	72.41	72.41	100.00	5210.41	12126.10
	NON DEGREE SEEKING	12	0	NA	UD	0.00	NC	NC	NC	NC	NC	NC
	NURSING	365	90	24	UD	54.22	77	85.56	90.00	100.00	4822.83	13954.33
	RADIOGRAPHY	95	34	24	UD	87.18	34	97.14	100.00	100.00	7053.74	15021.30
	UNIVERSITY PARALLEL	2338	168		UD	11.48	110	65.09	68.64	91.82	3712.39	7529.55
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



NATIONAL BARBER COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	BARBERING AND HAIRSTYLING	13	4	9	8.7	66.67	2	50.00	50.00	100.00	103.18	1514.46
ALL STUDENTS	BARBERING AND HAIRSTYLING	23	11	9	10.8	84.62	5	45.45	45.45	100.00	2529.54	5238.37
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

SIPPLEMENTAL SERVICES - JACKSON

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	SUPPLEMENTAL NURSING ASSISTANT PROGRAM	11	10	5	4.6	90.91	8	80.00	90.00	100.00	2030.49	4428.52
ALL STUDENTS	SUPPLEMENTAL NURSING ASSISTANT PROGRAM	18	16	5	4.6	88.89	13	81.25	93.75	100.00	1569.77	3880.68
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TENNESSEE TECHNOLOGY CENTER AT CRUMP

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	16	8	9	14.2	88.89	0	0.00	0.00	NP	NP	NP
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	72	24	9	UD	38.71	13	54.17	54.17	92.31	3037.74	5861.38
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT JACKSON

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	PRACTICAL NURSING	13	6	12	11.7	85.71	6	100.00	100.00	100.00	6511.07	15539.90
ALL STUDENTS	PRACTICAL NURSING	147	58	12	UD	66.67	52	89.66	94.83	100.00	4672.61	11221.46
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TENNESSEE TECHNOLOGY CENTER AT MCKENZIE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Week) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	26	18	12	14.7	94.74	14	77.78	83.33	100.00	2867.13	6948.16
	INDUSTRIAL MAINTENANCE	16	12	16	16.9	92.31	10	90.91	90.91	100.00	7018.56	12636.26
	PRACTICAL NURSING	44	15	12	11.5	75.00	12	80.00	100.00	91.67	3114.47	9369.46
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	90	47	12	UD	79.66	34	72.34	82.98	88.24	3375.22	7068.84
	INDUSTRIAL MAINTENANCE	50	22	16	UD	73.33	18	81.82	86.36	100.00	6882.44	13060.66
	PRACTICAL NURSING	61	17	12	UD	62.96	12	70.59	88.24	91.67	3114.47	9269.46
 The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT PARIS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	13	10	15	13.6	100.00	8	80.00	90.00	100.00	2583.00	5152.52
	INDUSTRIAL MAINTENANCE	19	9	12	10.0	90.00	6	66.67	77.78	100.00	5713.65	13094.10
	PRACTICAL NURSING	69	28	12	14.4	75.68	23	82.14	89.29	91.30	3161.36	8577.00
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	74	45	15	UD	91.84	30	66.67	73.33	86.67	2301.23	4806.53
	INDUSTRIAL MAINTENANCE	57	35	12	UD	83.33	27	79.41	82.35	96.30	7250.18	15237.61
	PRACTICAL NURSING	155	57	12	UD	66.52	46	80.70	91.23	95.65	3792.66	9464.80
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT WHITEVILLE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	PRACTICAL NURSING	49	16	12	12.6	59.26	15	93.75	93.75	93.33	3744.87	10661.94
ALL STUDENTS	PRACTICAL NURSING	97	41	12	UD	65.08	33	80.49	90.24	96.97	3926.69	10792.23
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



WEST TENNESSEE BUSINESS COLLEGE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	MEDICAL ASSISTING	11	8	60	64.3	100.00	6	75.00	100.00	100.00	3664.12	7735.34
ALL STUDENTS	MEDICAL ASSISTING	222	53	60	71.4	63.86	39	73.58	88.68	97.44	3823.44	7678.57
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

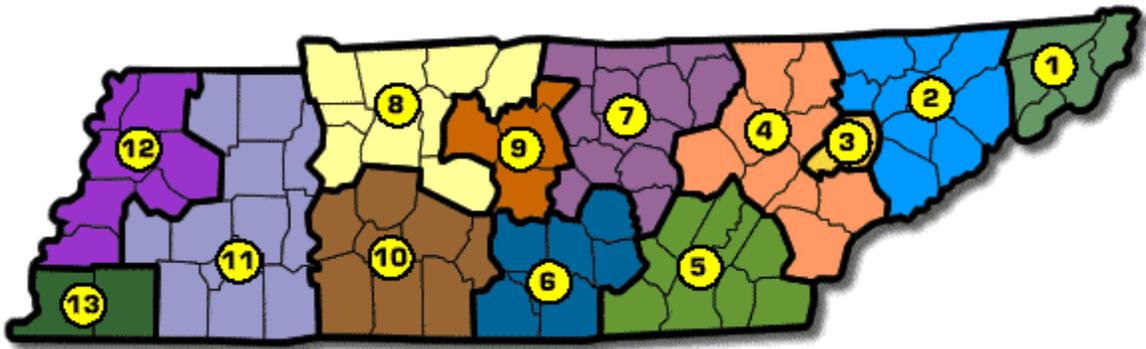
NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



# Local Workforce Investment Area

12



2004-05 Annual Performance Report

Individual Provider Summaries



DYERSBURG STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Year) <sup>A</sup>	Actual Completion Time (Year) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	BUSINESS RELATED TECHNOLOGY	10	3	2	1.3	60.00	2	66.67	100.00	100.00	5791.76	14058.08
	HEALTH INFORMATION TECHNOLOGY	11	4	2	1.4	57.14	2	66.67	100.00	100.00	7330.21	19078.22
	MANUFACTURING SYSTEMS TECHNOLOGY	10	0	2	NC	0.00	NC	NC	NC	NC	NC	NC
	NURSING	33	14	2	1.1	100.00	8	57.14	100.00	100.00	3136.25	13958.88
ALL STUDENTS	BUSINESS RELATED TECHNOLOGY	272	38	2	UD	21.71	26	68.42	78.95	100.00	5939.68	12681.97
	HEALTH INFORMATION TECHNOLOGY	128	18	2	UD	20.45	9	50.00	66.67	100.00	4425.55	10053.12
	MANUFACTURING SYSTEMS TECHNOLOGY	9	0	2	UD	0.00	NC	NC	NC	NC	NC	NC
	NURSING	693	56	2	UD	15.43	48	84.21	100.00	97.92	4674.01	14621.87
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



HEARTLAND TRUCK DRIVING INSTITUTE - DYERSBURG

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Day) <sup>A</sup>	Actual Completion Time (Day) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	COMMERCIAL DRIVING COURSE	90	85	30	25.1	95.51	67	78.82	88.24	95.52	5991.32	12715.33
ALL STUDENTS	COMMERCIAL DRIVING COURSE	95	90	30	25.3	95.74	72	80.00	88.89	95.83	6012.48	12771.21
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TENNESSEE TECHNOLOGY CENTER AT COVINGTON

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	10	5	12	13.9	62.50	2	40.00	80.00	100.00	3946.19	9283.66
	PRACTICAL NURSING	19	9	12	10.5	64.29	9	100.00	100.00	100.00	4636.86	14404.90
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	42	17	12	UD	62.96	10	58.82	88.24	90.00	3262.42	7258.80
	PRACTICAL NURSING	40	12	12	UD	46.15	12	100.00	100.00	100.00	5291.01	14978.62
 The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TENNESSEE TECHNOLOGY CENTER AT NEWBERN

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	20	7	12	13.0	53.85	5	71.43	71.43	100.00	5217.82	11732.26
	HEATING, VENTILATION, AIR CONDITIONING, AND REFRIG.	10	6	20	16.6	100.00	5	100.00	100.00	80.00	4761.68	11011.00
	INDUSTRIAL MAINTENANCE	16	14	16	13.1	93.33	12	85.71	85.71	100.00	7516.93	16626.12
	PRACTICAL NURSING	24	11	12	11.1	78.57	8	72.73	100.00	100.00	2521.15	8808.37
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	69	20	12	UD	35.71	12	60.00	60.00	91.67	3544.40	7651.95
	HEATING, VENTILATION, AIR CONDITIONING, AND REFRIG.	49	17	20	UD	54.84	14	82.35	82.35	78.57	4978.67	10577.68
	INDUSTRIAL MAINTENANCE	72	34	16	UD	70.83	27	79.41	82.35	100.00	9135.44	18276.54
	PRACTICAL NURSING	60	20	12	UD	62.50	14	70.00	100.00	100.00	2796.70	8726.82
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT RIPLEY

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	24	14	12	14.3	100.00	8	57.14	78.57	75.00	1972.48	4597.29
	COMPUTER OPERATIONS TECHNOLOGY	14	7	20	14.7	100.00	3	42.86	71.43	100.00	3086.52	7730.96
	PATIENT CARE TECHNICIAN	25	20	6	5.3	95.24	14	70.00	80.00	92.86	2984.60	6743.62
	PRACTICAL NURSING	35	22	12	11.5	84.62	19	86.36	95.45	94.74	3453.97	9798.07
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	62	30	12	UD	76.92	19	63.33	80.00	89.47	3111.85	7088.45
	COMPUTER OPERATIONS TECHNOLOGY	32	16	20	UD	72.73	8	50.00	62.50	57.50	2757.36	6396.63
	PATIENT CARE TECHNICIAN	56	36	6	UD	90.00	26	74.29	88.57	96.15	2679.87	5899.76
	PRACTICAL NURSING	88	36	12	UD	65.45	29	80.56	94.44	93.10	3235.93	8782.39
 The programs listed to the right were removed from the WIA Statewide List of Eligible Training Providers for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



WEST KENTUCKY TECHNICAL AND COMMUNITY COLLEGE

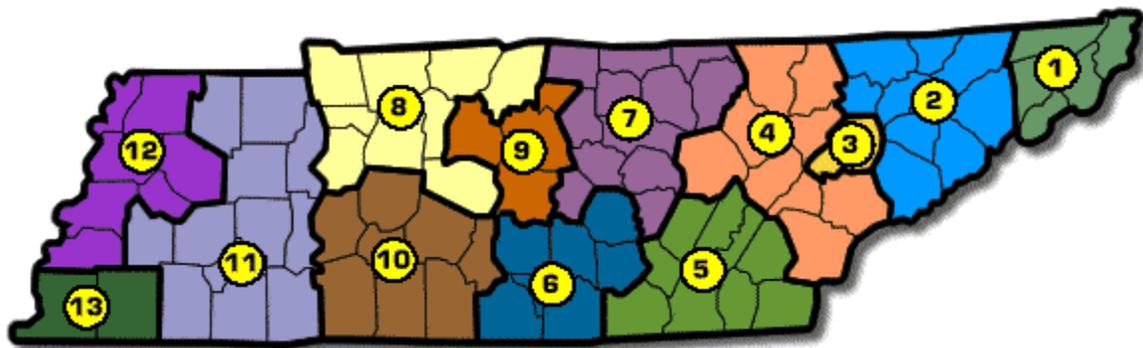
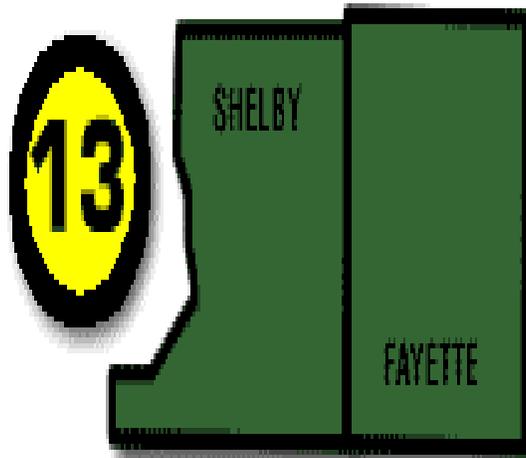
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	COMMERCIAL DRIVERS LICENSE TRUCK DRIVING	12	10	4	3.7	83.33	6	60.00	70.00	100.00	4678.01	10850.76
ALL STUDENTS	COMMERCIAL DRIVERS LICENSE TRUCK DRIVING	116	95	4	3.5	91.35	57	60.00	80.00	98.25	4395.59	11523.93
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



# Local Workforce Investment Area 13



## 2004-05 Annual Performance Report Individual Provider Summaries

CONCORDE CAREER COLLEGE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Week) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	DENTAL ASSISTANT	10	3	32	35.2	100.00	3	100.00	100.00	100.00	5343.13	11145.95
	MEDICAL ASSISTANT	27	16	30	35.1	100.00	15	93.75	100.00	100.00	3213.86	7011.94
	MEDICAL OFFICE PROFESSIONAL	17	11	32	37.6	100.00	10	90.91	90.91	90.00	2826.52	5680.91
	RESPIRATORY THERAPY A.A.S. DEGREE	11	4	60	73.9	66.67	3	75.00	75.00	100.00	2821.68	10269.22
ALL STUDENTS	DENTAL ASSISTANT	316	142	32	41.2	78.89	106	74.65	83.10	89.62	3674.71	7306.26
	MEDICAL ASSISTANT	603	268	30	36.9	72.83	180	67.16	77.61	91.11	3234.36	6804.01
	MEDICAL OFFICE PROFESSIONAL	428	192	32	42.5	66.44	139	73.94	80.85	89.93	3463.06	7082.03
	RESPIRATORY THERAPY A.A.S. DEGREE	178	51	60	74.3	52.04	38	74.51	84.31	97.37	3966.92	11687.73
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



HEALTH TECH INSTITUTE OF MEMPHIS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	MEDICAL BILLING	19	9	20	30.3	90.00	8	88.89	100.00	87.50	2905.63	5921.07
ALL STUDENTS	MEDICAL BILLING	22	12	20	28.8	92.31	10	83.33	91.67	90.00	4548.80	9169.52
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

INSTITUTE OF ALLIED HEALTH AND COMMERCE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Week) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	CERTIFIED NURSING ASSISTANT	63	57	5	6.2	100.00	44	77.19	85.96	93.18	2925.92	6398.28
	DENTAL ASSISTANT PROGRAM	19	13	22	21.8	86.67	9	69.23	76.92	88.89	2716.09	5922.61
	MEDICAL ASSISTANT PROGRAM	47	39	8	8.3	90.70	29	74.36	84.62	89.66	3798.76	7575.05
ALL STUDENTS	CERTIFIED NURSING ASSISTANT	93	79	5	6.0	95.18	59	74.68	83.54	93.22	3246.43	6961.77
	DENTAL ASSISTANT PROGRAM	21	15	22	22.0	88.24	10	66.67	80.00	90.00	2715.35	6231.22
	MEDICAL ASSISTANT PROGRAM	52	44	8	8.3	91.67	31	70.45	81.82	87.10	3982.86	7797.89
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

**NOTATION KEY:**

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



JETT BARBER COLLEGE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>	
WIA STUDENTS	BARBERING	20	3	12	22.4	37.50	2	66.67	66.67	100.00	3104.53	3415.09
ALL STUDENTS	BARBERING	55	5	12	17.8	27.78	2	40.00	40.00	100.00	3104.53	3415.09
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

MEMPHIS ACADEMY OF BARBERING

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	MASTER BARBER	10	9	10	16.5	90.00	3	33.33	44.44	66.67	3753.47	6673.68
ALL STUDENTS	MASTER BARBER	39	15	10	19.8	78.95	7	46.67	53.33	85.71	4913.46	9195.76
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

MEMPHIS URBAN LEAGUE, INC

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	MEDICAL OFFICE TECHNOLOGY	10	8	10	13.1	88.89	5	62.50	62.50	100.00	1916.07	4957.28
ALL STUDENTS	MEDICAL OFFICE TECHNOLOGY	39	24	10	13.2	70.59	16	66.67	75.00	75.00	1988.88	4604.89
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

NATIONAL EDUCATIONAL TRAINING CENTERS, LLC

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	VITAL NURSING ASSISTANT TRAINING PROGRAM	16	16	4	3.3	100.00	14	87.50	87.50	92.86	2745.70	5612.76
ALL STUDENTS	VITAL NURSING ASSISTANT TRAINING PROGRAM	75	71	4	3.6	94.67	56	78.87	85.92	91.07	2821.00	5742.30
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

NEW HORIZONS COMPUTER LEARNING CENTER - MEMPHIS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	MICROSOFT OFFICE USER SPECIALIST	15	8	12	13.1	80.00	6	75.00	87.50	100.00	6894.65	12206.95
ALL STUDENTS	MICROSOFT OFFICE USER SPECIALIST	18	10	12	13.1	76.92	7	70.00	80.00	100.00	6850.98	12864.75
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

PYRAMID BEAUTY AND BARBER SCHOOL

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	MASTER BARBER	16	1	39.5	39.4	100.00	1	100.00	100.00	100.00	5119.72	8093.02
ALL STUDENTS	MASTER BARBER	19	1	39.5	39.4	100.00	1	100.00	100.00	100.00	5119.72	8093.02
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

REMINGTON COLLEGE-MEMPHIS CAMPUS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	MEDICAL ASSISTING	12	5	32	36.5	83.33	4	80.00	80.00	100.00	2457.39	6288.16
ALL STUDENTS	MEDICAL ASSISTING	688	253	32	36.8	59.39	152	60.08	73.12	91.45	3143.23	6756.74
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

SOUTHWEST TENNESSEE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	NURSING	14	0	15	NC	0.00	NC	NC	NC	NC	NC	NC
	RADIOLOGIC TECHNOLOGY	11	3	15	22.3	60.00	1	50.00	50.00	100.00	6381.00	11852.09
	UNIVERSITY PARALLEL	35	5	NA	13.1	38.46	1	33.33	66.67	0.00	2745.07	2745.07
ALL STUDENTS	NURSING	264	54	15	UD	39.13	50	92.59	94.44	98.00	7280.99	19409.51
	RADIOLOGIC TECHNOLOGY	75	23	15	UD	58.97	1	4.17	4.17	100.00	9381.00	11852.09
	UNIVERSITY PARALLEL	4502	177	NA	UD	6.49	109	61.58	67.80	91.74	4414.68	8904.01
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TENNESSEE TECHNOLOGY CENTER AT MEMPHIS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) <sup>A</sup>	Actual Completion Time (Month) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	13	11	15	5.3	91.67	7	63.64	90.91	85.71	1280.01	4464.57
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	108	59	15	UD	67.82	32	55.17	68.97	93.75	3263.39	7373.25
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

THE WORKPLACE INC./BRIDGES

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	CERTIFIED NURSE ASSISTANT TRAINING PROGRAM	27	26	4	3.66	96.30	20	76.92	80.77	100.00	2520.01	5585.15
ALL STUDENTS	CERTIFIED NURSE ASSISTANT TRAINING PROGRAM	45	42	4	3.63	95.45	31	73.81	83.33	100.00	2776.79	622.39
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



UCP MEMPHIS WORKS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) <sup>A</sup>	Actual Completion Time (Week) <sup>B</sup>	Completion Rate (Percentage) <sup>C</sup>	Total Placements	Placement Rate 1 (Percentage) <sup>D</sup>	Placement Rate 2 (Percentage) <sup>E</sup>	Retention Rate (Percentage) <sup>F</sup>	Average Wage: Completion <sup>G</sup>	Average Wage: 6-Months <sup>H</sup>
WIA STUDENTS	NURSING ASSISTANT	27	26	8	7.7	96.30	17	65.38	73.08	94.12	3653.79	7086.99
	OFFICE TECHNOLOGY	12	11	10	10.0	100.00	3	27.27	45.45	66.67	3275.03	4877.84
ALL STUDENTS	NURSING ASSISTANT	38	36	8	7.7	94.74	23	63.89	75.00	95.65	3478.15	6799.33
	OFFICE TECHNOLOGY	43	33	10	9.5	91.67	13	39.39	45.45	84.62	3387.64	6189.27
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion