

Workplace Violence—Insp # 1618374 Tri Star Services, LLC DBA Twice Daily

A **34 year old male** employee was **shot to death** during an armed robbery of a gas station/convenience store. The victim was a third-shift cashier working a regular shift from approximately 10:00pm to 6:00am at the facility.

On the morning of the incident, two employees were working at the store. The victim was training another employee to work the third shift position, and it was his first night working the shift. At approximately 3:00am, the trainee took a smoke break and left the facility through the back door. At that time, an armed robbery suspect entered the facility through the front door and demanded money from the register. The victim complied with the armed robbery suspect's request, but the armed robber then walked behind the counter, fired a shot into the air, and then shot the victim before fleeing the store. He was shot once in the arm and once in the abdomen. The trainer, who was smoking cigarettes in the back lot of the store, claimed he did not hear the gunshots, and walked around the building to enter through the front door to resume his shift, where he saw a customer waiting to check out. When he stepped behind the front counter, he observed the victim lying on the floor and proceeded to call 9-1-1. The victim later died at the hospital from the gunshot wounds.

It was determined that this was the first time this store had been robbed or involved in a violent incident. Employees had received training on initial hire regarding what to do in the event of a robbery and were able to recall this training with accuracy. The training module advised employees to stay calm, cooperate with the armed robber, discreetly observe details, and comply with any demands. Employees also can turn off power to and lock the front doors from behind the counter with a switch, and all interviewed employees claimed they had been trained in what to do in the event of a robbery.

The incident was recorded via the company's surveillance cameras. It was determined that the victim knew what to do as evidenced by the surveillance video showing his compliance.

No citations were recommended for this incident.

Citation(s) as Originally Issued

A complete inspection was conducted at the accident scene. Some of the items cited may not directly relate to the fatality.

