

A **36 year old male** employee was **shot during a robbery** attempt while working the front counter at a late night convenience store. The victim was working alone in the Mapco Express when the suspect came into the store. There was no personal connection established between the suspect and the victim. Law enforcement believes this incident was a random act of violence.

Through a detailed investigation, it was determined that the employer did not establish effective measures to prevent employee exposure to violent conditions in the workplace such as robbery, shooting, etc.

There was approximately a 6-8ft blind spot between the cameras at the front counter. The employer did not install and regularly maintain alarm systems and other security devices, panic buttons, handheld alarms or noise devices, cellular phones and private channel radios where risk is apparent or may be anticipated. The employer did not install physical barriers between customers and workers, such as bullet-resistant enclosures with pass-through windows. The employer did not use drop safes to limit the availability of cash to cashiers and post signs stating that cashiers have limited access to cash. The employer did not use a panic button and responsive staff or other system that can be used to call for back-up assistance, when needed in an emergency.

**Citation(s) as Originally Issued**

A complete inspection was conducted at the accident scene. Some of the items cited may not directly relate to the fatality.

**Citation 1 Item 1**      **Type of Violation:**      **Serious**      **\$6,000**

**TCA 50-3-105(1):** Each employer shall furnish to each of its employees, conditions of employment and a place of employment free from recognized hazards that are causing or are likely to cause death or serious injury or harm to its employees:

In that an employee was shot and killed during a random store robbery. The employer did not establish effective measures to prevent employee exposure to violent conditions in the workplace such as robberies, shootings, etc.

32 Workplace Violence—Inspection#1493606 Mapco Express, Inc.

