



That's (Not) Helpful

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What You'll Learn



Helpful vs Unhelpful Volunteer

Being Like Play Doh


How to teach others to be like Play Doh instead of chalk.

Final tips & takeaways, including what to do with a problematic volunteer.



Chalk is Not Flexible (Unhelpful Volunteer)

It's pretty, useful and fun but snaps when
not used as intended.





Flexibility is a key
component of
successful
volunteerism.

Flexibility will cause you to be content where you are, doing whatever you are asked to do.

What does a kids' toy have to do with anything, anyway?

You'll find out!





Play Doh is Flexible. (Helpful Volunteer)

It molds itself to the shape of the container it is in.

It is nontoxic.

It is FUN!




It brings people together.

Helpful Volunteers...

- Show up on time, prepared.
- Follow instructions because they listened well.
- Pay attention to the details instead of proposing/enacting “creative alternatives”.
- Exemplify humility.
- Don't feel that any job is beneath them.
- Willingness to learn new things.
- Are mindful of boundaries and the experiences of others.



Unhelpful Volunteers...

- Want special treatment or tasks.
 - Unwilling to follow instructions because they “know better”.
 - Create conflict.
 - Participating for the wrong reasons.
 - Treat those they are serving with disrespect, intentionally or unintentionally.
 - Undependable.
 - Refuse to learn new things.
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Supply List

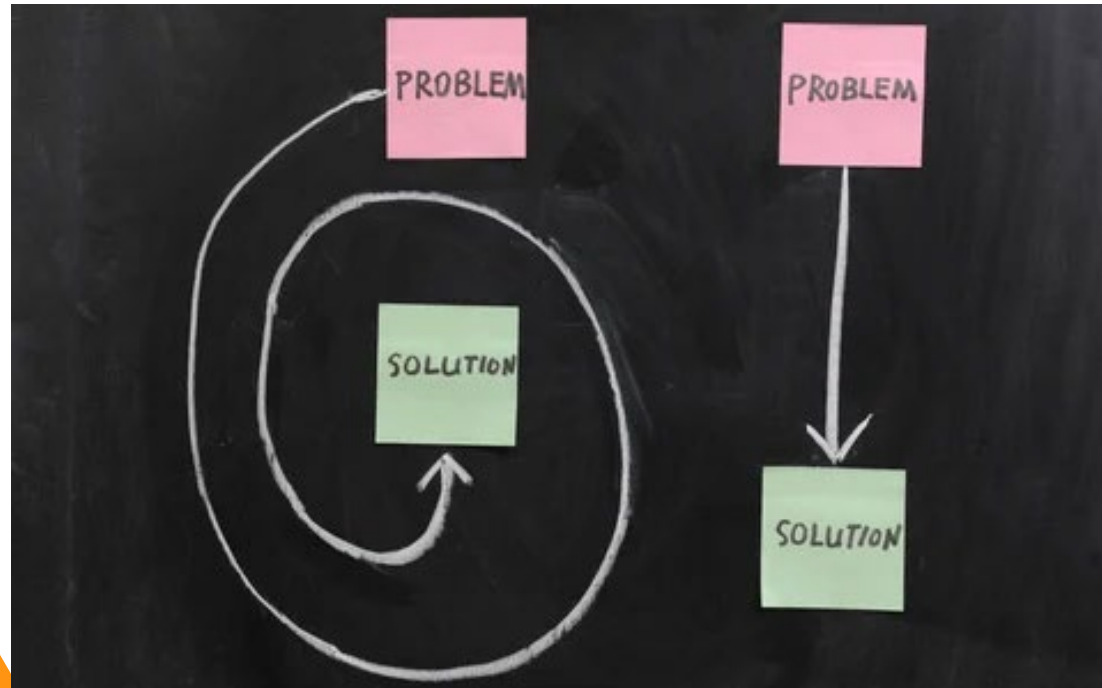
For each participant in the Play Doh Activity, you will need:

A can of Play Doh or other modeling/molding clay.

A selection of cookie cutters or other small containers.



When all options are exhausted...



It is OK to “fire” a volunteer. Before you do, though, make sure you:

- have documented the problem sufficiently.
- have a witness to the conversation asking the volunteer not to return.

Remember...

Flexibility can also be adaptability. SO...



Thank you!



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