



## Guide for Volunteer Tennessee Commissioner Site Visits

This guide provides valuable insights into the questions to ask, key observations to make, and expectations for the [post-site visit survey](#).

### **Types of Service and Program Alignment:**

- Identify the types of service AmeriCorps members are performing and assess how these activities align with the program's performance measures.
- Evaluate how the program documents progress towards performance outcomes and determine if reasonable progress is being made on annual performance measures.

### **Obstacles to Success and Assistance Needed:**

- Determine if the program is facing any obstacles to success and inquire about the assistance needed to overcome these obstacles.

### **Engagement with AmeriCorps Members:**

- If possible, engage directly with AmeriCorps members to learn about their most rewarding and challenging aspects of their service.

### **Visibility and Promotion:**

- Assess if AmeriCorps members and staff wear AmeriCorps pins or shirts and if AmeriCorps posters are displayed (in-person visits only).
- Evaluate if the program effectively utilizes social media to promote AmeriCorps and Volunteer Tennessee.

### **Return on Public Investment:**

- Reflect on whether Volunteer Tennessee is achieving a satisfactory return on its public investment in the program.

### **Personal Investment:**

- Determine if you would consider making a donation to the program with your own funds.
- If not, identify the factors contributing to your decision. Note that this assessment is not a request for a donation but rather an evaluation of the program's alignment with personal donation standards.

### **Photo and Great Story:**

- Capture a photo (with permission) or screenshot (virtual visits) of the program staff and AmeriCorps members.
- Share the photo on social media, tagging Volunteer Tennessee.
- Provide a compelling story about the program's accomplishments or impacts to share with stakeholders.

By following these best practices, Volunteer Tennessee commissioners can conduct effective site visits that contribute to program improvement and stakeholder engagement.

*Thank You Volunteer Tennessee Commissioners!*