## **Automated Review Summary Document**

The Automated Review Summary Document (ARSD) is a tool used to identify documents in the Veteran's eFolder to support claims processors in their review. Automated Decision Support extracts relevant key data terms from documents within the eFolder and provides a summary of findings in the Automated Review Summary Document.

Key evidence is sorted into 4 sections in the ARSD:

- Military Service Locations
- Schedular Evidence
- Other Medical Evidence
- Relevant Documents Unavailable for Automated Review

Findings within each section are organized in chronological order by observation date.

To assist with identifying evidence, users can quickly locate qualifying evidence in VBMS by Key Terms, Observation Date, VBMS Receipt Date, Page Number, or Document ID.

The ARSD can be used as part of evidence review, but claims processor still review all pertinent pieces of evidence and note it within the Rating Decision.



# **Automated Decision Support (ADS)**

**Quick Reference Guide** 



For additional resources, visit the Office of Production Optimization's website at:

https://vbaw.vba.va.gov/PRODUCTIONOFFICE



VBA recognizes the critical role Veterans Service Officers (VSOs) play in supporting our Veterans. This Quick Reference Guide is designed to support VSOs by providing information to assist Veterans in understanding the role of Automated Decision Support in the claims process.

### **Automated Decision Support**

The goal of Automated Decision Support (ADS) is to support claims processors in their decision making. This technology will result in faster, more accurate and more consistent decisions for Veterans and their beneficiaries—ultimately improving the VA customer experience.

ADS provides claims processors with decision-support tools to assist with development tasks. When a claim is established with automation-eligible contentions, medical evidence is gathered through a query of the Veteran's VBMS eFolder. Currently, more than 96 document types within the eFolder are downloaded for automation review, including, but not limited to, medical treatment records, service treatment records, and C&P exams. ADS extracts relevant key data terms from specific document types to provide a summary of findings and relevant information.

This information is automatically categorized and placed in an Automated Review Summary Document (ARSD). The data is also run through a rules-engine to determine if sufficient medical evidence is available to decide the claim. If sufficient medical evidence for rating purposes is found, the claim is marked Ready for Decision (RFD) and routed to a Rating Veterans Service Representative (RVSR) for review. If there is not enough medical evidence to decide the claim, an automated examination request will be submitted through the VBMS Exam Management System.

The Veterans Benefits Administration (VBA) has prioritized the modernization of technology efforts to provide improved benefits delivery to Veterans and beneficiaries.

VBA's goal is to achieve improved benefits delivery by focusing on three primary objectives:

- Improved timeliness
- Increased efficiency
- Improved accuracy

### Diagnostic Codes Eligible for Automated Review

As of December 5, 2022, all 26 PACT Act conditions are eligible for automation. A total of 54 diagnostic codes have been associated with these 26 overarching conditions.

#### **New claims or claims for increase rating:**

- Sinusitis
- Rhinitis
- Asthma

### **Claims for increase rating:**

- Respiratory Conditions
- Sleep Apnea
- Hypertension
- Gastrointestinal & Pancreatic Cancer
- Prostate Cancer
- Lymphoma, Lymmphatic Cancer & MGUS
- Migraine
- Respiratory Cancer
- Kidney Cancer & Reproductive Malignancies
- Melanoma
- Pleuritis
- Sarcoidosis