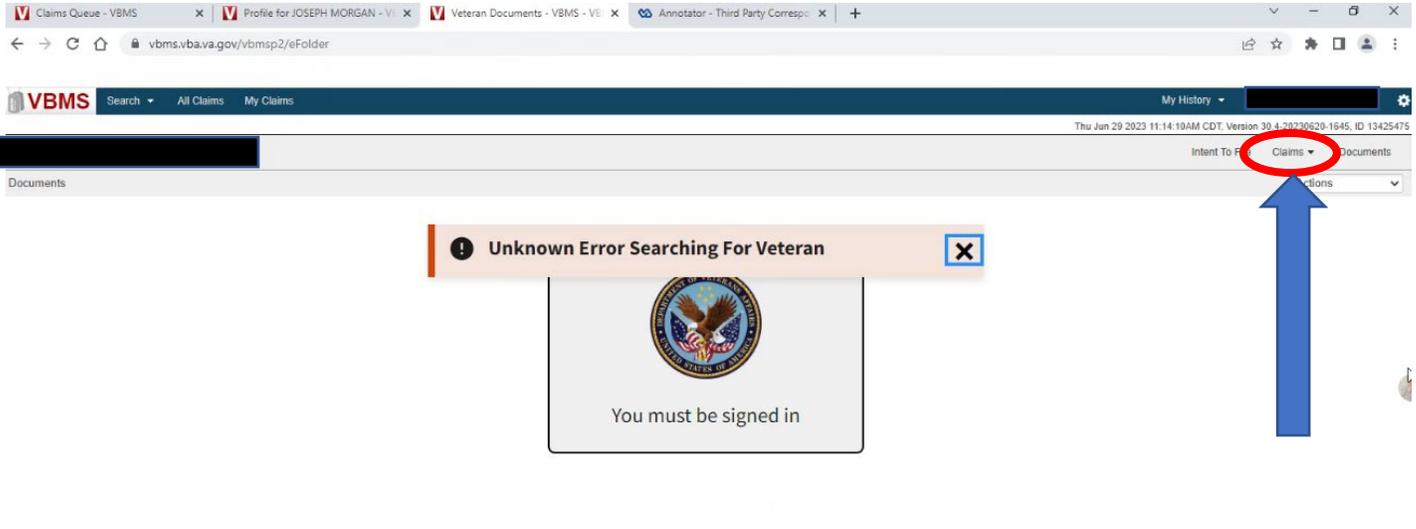


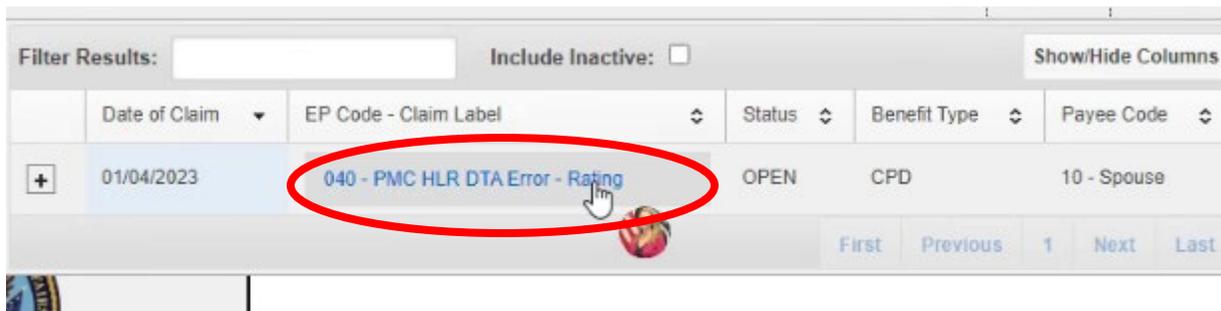
Accessing an established Survivor Claim Documents (interim work-around)

When accessing a survivors claim, you may be running into the below error. To view the documents please follow the below steps.

1) After queuing up the Veteran's file click the "claims" drop down on the right.



2) Click on the pending issue.



3) Click the "DOCUMENTS" on the left.

040 - PMC HLR DTA Error - Rating

Go to Work Item | Days Pending: 177 | Date of Claim: 01/04/2023 | Status: OPEN | Suspend Date: 04/28/2023 | Ready to Recall: No | Team Assigned to: N/A | Assigned to: N/A

EXPAND CLAIM DETAILS

Contentions Development Tracked Items Exams Claim Notes

Documents Exports Contention History

Contention Name	Alternate Contention ...	Type	Date of ...	Classification	Verified	Medical	CaseFlow
DIC		Supplemental	01/04/2023	Administrative Issue	Yes	Yes	

4) List of documents affiliated with the active case.

Veteran Documents

Document Type	Subject	Receipt Date
Third Party Correspondence		09/08/2013
Award Print		01/18/2011
VA Form 21-4138 Statement In Support of Claim	spouse statement	10/07/2013
VA 21-8947 Compensation and Pension Award		01/20/1998
VA Memo		10/07/2013

Cancel