


Task Name	Duration	Start	Finish
Training Schedule			
Service Officer Quarterly Training			
Winter Web-Based	1.5 Hours	**Thu 01/02/2025	Fri 01/31/2025
Spring Regional Conferences Region 1, 2, 3, and 4	1 Day x 4	*Thu 4/01/2025	Tue 4/30/2025
Summer Web-Based	1.5 Hour	**Tue 07/01/2025	Thu 07/31/2025
Annual Training Conference (Knoxville)	3 Days	Mon 09/29/2025	Wen 10/01/2025
November Annual Examination	3 Hour	Fri 11/14/2025	Mon 11/17/2025
Winter Web-Based	1.5 Hour	**Thu 1/02/2025	Fri 01/31/2025
Service Officer Monthly Training			
December Lunch and Learn	1 Hour	Wen 12/11/2024	
February Lunch and Learn	1 Hour	Wen 02/12/2025	
March Lunch and Learn	1 Hour	Wen 03/12/2025	
May Lunch and Learn	1 Hour	Wen 05/14/2025	
June Lunch and Learn	1 Hour	Wen 06/11/2025	
August Lunch and Learn	1 Hour	Wen 08/13/2025	
September Lunch and Learn	1 Hour	Wen 09/10/2025	
Veterans Services Accreditation Course			
January 2025	5 Days	Mon 01/27/2025	Fri 01/31/2025
April 2025	5 Days	Mon 04/21/2025	Fri 04/25/2025
July 2025	5 Days	Mon 07/21/2025	Fri 07/25/2025
October 2025	5 Days	Mon 10/20/2025	Fri 10/24/2025
TDVS Customer Service Academy (Invite Only)			
Customer Service Academy - Memphis	2 Days	Tue 11/19/2024	Wed 11/20/2024
Customer Service Academy - Smyrna	2 Days	Wen 02/19/2025	Thu 02/20/2025
Customer Service Academy - Smyrna	2 Days	Tue 05/13/2025	Wen 05/14/2025

Updated 09/05/2025

* Awaiting confirmation of dates

** Awaiting NVLSP schedule

Respectfully,



Ron Dvorsky Jr
Training Director