



DEPARTMENT OF VETERANS AFFAIRS  
Debt Management Center  
Bishop Henry Whipple Federal Building  
P.O. Box 11930  
St. Paul, MN 55111-0930

File Number:  
Payee Number:  
Person Entitled:  
Deduction Code:  
Questions? <https://ask.va.gov/>  
(Please provide the information above  
on any related correspondence)

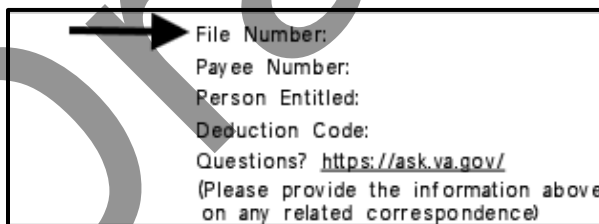
Education benefit overpayments managed by the Debt Management Center (DMC) have been migrated to a new system. This includes:

- Chapter 30 – Montgomery GI Bill
- Chapter 33 – Post 9/11 GI Bill
- Chapter 35 – Survivors’ and Dependents’ Education Assistance
- Chapter 1606 – Montgomery GI Bill – Selected Reserve

We are changing the way we identify your debt. DMC transitioned from using your VA File Number or SSN to a debt specific Receivable ID to improve security.

#### HOW TO IDENTIFY THE RECEIVABLE ID

The Receivable ID will be viewable on education letters in the current file number field on the top right of the page (see example below). Although the number will now be the Receivable ID, the letter will still say “File Number”. You will know it is a Receivable ID if the entire number is visible. Previously listed file numbers only show the last 4-digits.



For assistance identifying your Receivable ID:

- Visit the Debt Portal at [www.va.gov/manage-va-debt](http://www.va.gov/manage-va-debt) and go to “more details” to find the Receivable ID
- Call 1-800-827-0648 (6:30 a.m. to 6 p.m. CT Monday through Friday) to ask a debt counselor
- Send a message to <https://ask.va.gov/>

#### USING THE RECEIVABLE ID FOR PAYMENTS

Moving forward, the Receivable ID will need to be provided on all communication regarding your education debt, to include online payments, or payments made through other available options. It is important to note, if you have multiple education debts you will have a unique Receivable ID for each debt, meaning you will need to make individual payments per Receivable ID.

We appreciate your patience as we work to integrate this change. Thank you for allowing us to serve you.

Respectfully,

Debt Management Center  
U.S. Department of Veterans Affairs

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