

TDVS Benefits Bulletin **20-2**

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TDVS Updates

National Veterans Legal Services Program Updates

Since July, TDVS has sent 133 Board of Veterans' Appeals denials to NVLSP for review. NVLSP has offered appellate representation at the Court of Appeals for Veterans Claims to approximately 10% of these claimants, and we expect that number to continue to increase. TDVS has received very positive reviews of the service that NVLSP provides. Please remember to use the TDVS power of attorney to ensure that all your claimants are afforded this opportunity.

The agreement between TDVS and NVLSP stipulates that NVLSP be available for consultation on complex cases. Please ensure that you coordinate with the TDVS Appeals Division to set up these consultations. As a reminder, questions regarding forms, claims and appeals can generally be answered by your Regional Director or Appeals Division personnel.

Tennessee State Veterans' Homes

Tennessee State Veterans' Homes provide long term skilled nursing care for veterans, veteran spouses, and Gold Star parents at four locations across the State of Tennessee. The facilities are in Murfreesboro, Humboldt, Knoxville, and Clarksville.

The State Veterans' Homes recently produced an [informational brochure](#) that can serve as a great resource to educate veterans and family members about this resource.

VA and Veteran Benefit Updates

Urgent Care Benefits

As part of the VA MISSION Act, VA offers an urgent care benefit to eligible veterans. This benefit provides access to care for injuries and illnesses that require immediate attention but are not life-threatening. Veterans can contact the TriWest Interactive Voice Recording at



833-483-8669 in order to determine eligibility for this benefit and can locate an urgent care provider by using the [VA Urgent Care Locator](#).

VA Dental Insurance Program

Very few veterans are entitled to received VA dental treatment. However, veterans enrolled in VA health care and individuals enrolled in the VA's Civilian Health and Medical Program (CHAMPVA) are eligible for a [VA Dental Insurance Program](#), which may provide an opportunity for care.

Quality Review Insights

VA Clothing Allowance

Veteran's with clothing damaged by prosthetics, orthopedic devices or medicine provided for a service-connected condition may be eligible for an annual clothing allowance. When this form is packaged via VetraSpec, the Appeals Division must mail to the prosthetics representative at the VA medical center where the veteran resides. This may delay receipt and TDVS receives no type of filing confirmation using this method.

A better practice would be to encourage and assist veterans in providing VA Form 10-8678 (Application for Annual Clothing Allowance) directly to the prosthetic representative at the local VA medical center where they receive care.

Digital Filing

The Digits to Digits (D2D) program remains the Appeals Division's preferred method to file eligible forms, which include the VA Form 21-22, VA Form 21-0966 and VA Form 21-526EZ. Here are some tips to help ensure the forms you generate are D2D eligible.

- **Military Service Information.** Section V of the 21-526EZ requires information about a veteran's military service. Much of the information in blocks 18A. to 23B. is required in order to successfully file using D2D.
- VetraSpec has annotated the form in red text in order to assist users in properly completing military service information. Military Service information can be entered in the "Military Service" tab of VetraSpec in order to auto-populate 21-526Ezs. Select the "Military Service" button from VetraSpec's menu and either "Add New" or "Edit this Record" to add or edit a veteran's military service information.

VETRA*SPEC **MILITARY SERVICE DETAIL** Today is: Feb. 04, 2020
Logged in: Travis Murphy (travis.j.murphy) | [Logout](#)

HOME	SEARCH	ADD	RESOURCES	DOCUMENTS	REPORTS	FORMS	CALENDAR	MY TASKS					
QUICK OVERVIEW	MORE DETAILS	MILITARY SERVICE	CURRENT RATINGS	PENDING ISSUES	FINANCIAL ASSISTANCE	PAYMENTS	DEPENDENTS	COMMUNICATION	RECORDS	FINANCIALS	PACKAGE A CLAIM	MY VETS	DIRECT SUBMIT

MILITARY SERVICE DETAILS
TOTAL PERIODS OF SERVICE: 1

[EDIT THIS RECORD](#) [ADD A NEW RECORD](#)

SERVICE DETAILS

Additional digital filing tips can be found here -- [Digits to Digits and Digital Filing Fact Sheet](#)

Practice Like a Pro

VetraSpec's "My Tasks" Function

VetraSpec has a "My Task" function that allows users to set reminders and follow up notices for clients they are assisting. Here's a [step-by-step guide](#) to effectively use this tool.

TDVS Benefits Bulletins Can Be Found on the [VSO Tools](#) Portion of TDVS's Website