

TDVS Benefits Bulletin 25-3

This month's bulletin is 1,046 words and will take just over 4 minutes of your time.

1 BIG THING: Tyler's Veterans' Benefits Software Selected as Tennessee's Next Claims Management System

Tyler Technologies Veterans' Benefits (TVB) Software was selected to replace the aging VetraSpec claims management system following a competitive procurement. As promised, TDVS will cover all costs associated with implementation and licensing. TDVS is fully committed to supporting you through this transition.

What's next:

- **March 12:** Lunch & Learn session providing system demonstration
- **April 1-15:** Regional-based training for TDVS employees and CVSOs
- **April 16-30:** Individualized training
- **May 10:** TVB Go Live

Be on the lookout for:

- Commissioner Baker's Letter to County Mayors and Executives Announcing the Selection
 - Stakeholder Engagement Portal
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
TDVS Updates

TDVS' Knowledge Library

-  Added **Benefits Bulletin 25-2 – VSO Tools – Benefits Bulletin – 2025**
-  Added **March 2025 TN County and State Veteran Service Officer Contact Roster March 2025 – VSO Tools – Organizations**
-  Added **TDVS Training Catalog**

Training Updates

What's next:

- **March Lunch & Learn** – Wednesday, 12, 2025, 11:30 – 12:30 CST – Introduction to Tyler Veterans' Benefits Software
- **April Mandatory Quarterly Accreditation Training** – Regional / In-person
 - **Region 1:** April 8, 2025; 9:00am – 4:00pm;  Jackson Area Chamber of Commerce, 197 Auditorium St. Jackson TN 38301

- **Region 2:** April 1, 2025; 9:00am - 4:00pm; □ Memorial Building, 308 W 7th St., Columbia, TN 38401
- **Region 3:** April 10, 2025; 9:00am - 4:00pm; □ Veterans Memorial Building, 90 East Spring Street, Cookeville, TN 38501
- **Region 4:** April 16, 2025; 9:00am – 4:00pm EST; □ TDOT, Region 1, 7345 Region Lane, Knoxville, TN 37914
- **May Lunch & Learn** – Wednesday, May 14, 2025, 11:30 – 12:30 CST – TBD
- **June Lunch & Learn** – Wednesday, June 11, 2025, 11:30 – 12:30 CST - TBD

2025 Training Schedule

*We value your input! To ensure future training offerings are relevant, impactful, and meet your advocacy needs, we want to hear from you. Please take a moment to **share your ideas** for training topics or subjects you'd like to see included in upcoming training sessions.*

TDVS Appeals & Accreditation Division – BVA Team Lead Transition

TDVS' current Board of Veterans' Appeals team leader , Ms. Liza Quinn, will be transitioning from the Department on March 14th. We wish Ms. Quinn the best and appreciate her advocacy on behalf of Tennessee Veterans across a variety of roles in the Department.

State of play:

- Mr. Lloyd Sharp will assume Ms. Quinn's role leading the BVA team and TDVS' advocacy before the Board of Veterans' Appeals.
- Ms. Ashley Thompson will assume Mr. Sharp's role as liaison with NVLSP's Lawyers Serving Warriors program in support of the Complex Claim – Discharge Upgrade – Program.

I need more:

- **TDVS Appeals & Accreditation Points of Contact March 2025** - Also Available on [TN.gov/Veteran](https://tn.gov/veteran)
- **TDVS Fact Sheet: Complex Claims Assistance Program Discharge Upgrades**

□ Exciting Improvements Coming to WTSVC! □

The West Tennessee State Veterans Cemetery will begin a parking lot expansion project at the committal chapel and administrative building starting February 24th.

What's happening: During construction, funeral processions will be rerouted to a temporary chapel located in the center of the cemetery grounds. This chapel will be a military-style tent, providing a dignified setting for immediate family members.

- Directional signage will guide funeral homes through the cemetery.
- The administrative building will remain accessible via an alternate entrance.
- A staff member will meet families at the tent chapel to assist with necessary paperwork.

We appreciate your patience and understanding as we work to enhance the facilities in service to our veterans and their families. Thank you for your support!

I need more: For additional information, contact the West Tennessee State Veterans Cemetery.

4000 Forest Hill Irene Road
 Memphis, TN 38125
 o. 901-543-7005
 f. 901-543-7141
wtsv.cemetery@tn.gov

VA and Veteran Benefit Updates ☐

VA Wellness Wednesday Financial Education Seminars

VA is offering the opportunity to participate in a Wellness Wednesday Financial Education series. This is a result of a partnership between the VA and Prudential Financial and offered by VA's Office of Outreach, Transition and Economic Development.

Background: The series addresses identified, financial literacy gaps across the military and veteran community. It is comprised of two programs:

- An online website portal which contains a roster of financial literacy information and resources available at www.prudential.com/Veteran
- The Wellness Wednesday Financial education series, offered the 3rd Wednesday of every month that focuses on a variety of topics such as purchasing a home, paying for college, and planning for retirement.

Next Learning Opportunity:

The VA – Retirement & Insurance Planning in Your 50's & 60's (2 Options)

Wednesday, March 19th 11:00am – 12:00pm

Wednesday, March 19th 2:00 – 3:00pm

[Register Here](#)

☐ Practice Like a Pro

☐ TDVS' knowledge library contains a variety of resources and tools to support your advocacy.

What's there:

- Fact Sheets
- TDVS Benefits Bulletins
- Templates
- Contact Lists
- And More

Zoom out: It also includes archived training resources consisting of slide presentations, videos, handouts and other training materials from 2019 to present. As the library has grown, ensuring the information is easily accessible has been a challenge.

☐ **Check out the new TDVS Training Catalog.** This searchable resource will make this training archive a more usable resource for you -- the boots on the ground.

[TDVS Training Catalog](#)

□ Advocacy Spotlight

Tennessee Veteran Ready Business Recognition Program

□ **Congratulations to all the businesses recognized through the Tennessee Veteran Ready Business Recognition Program for 2025!** From Memphis to Bristol, these businesses have gone above and beyond in their commitment to “Recruit,” “Hire,” and “Retain” service members, Veterans, and their families.

Catch up quick: Tennessee’s Veteran Ready Business Recognition Program launched July 1, 2024. This program aims to recognize businesses in Tennessee that go above and beyond to Recruit, Hire, and Retain service members, Veterans, and their families (SMVF). At TDVS, we help you go from “Veteran Friendly” to “Veteran Ready.”

I need more:

- **Check out all the businesses** recognized for going above and beyond to Recruit, Hire, and Retain service members, Veterans, and their families.
- If you know of a business or organization that would benefit from a presentation, please call 615-741-2345 to schedule a time.

□ **The next Application Period is now open!** To learn more or nominate a business visit: www.tn.gov/veteran.





*Are you a Veteran in crisis or concerned about one? You're not alone - the **Veterans Crisis Line** is here for you. You don't have to be enrolled in VA benefits or health care to call.*

*Do you have an advocacy success story or something you'd like to see included in an upcoming bulletin? If so, **share**.*

*Past TDVS Benefits Bulletins Can Be Found on the **VSO Tools** Portion of TDVS's Knowledge Library*



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