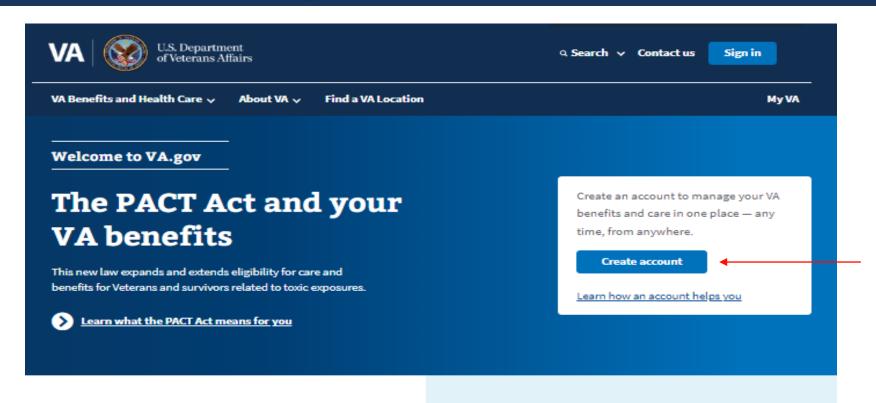


Step by Step Instructions on How to create an ID.me Account for VA.gov

## Go to www.va.gov and click Create Account



#### Search

Q

#### Other search tools

- Find a VA location
- → Find a VA form
- > Find benefit resources and support

#### **Top pages**

Check your claim or appeal status

Review your payment history

File for disability compensation

Schedule or manage health appointments

Refill or track a prescription

Compare GI Bill benefits

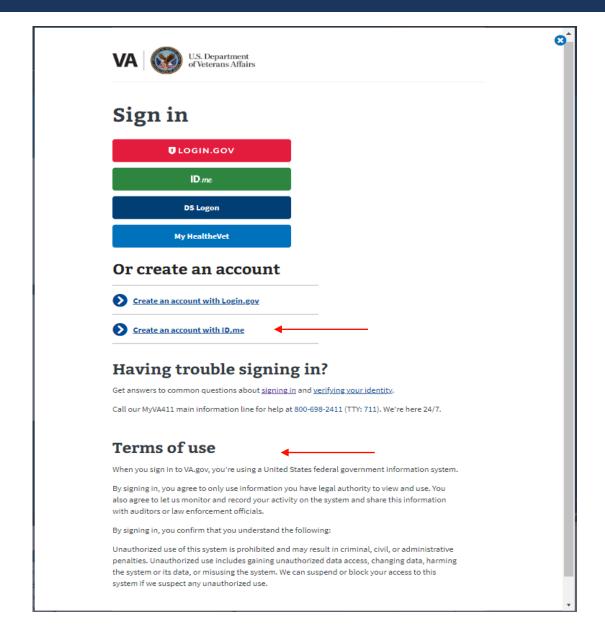
Get mental health care

Review or update your dependents

Get reimbursed for travel pay

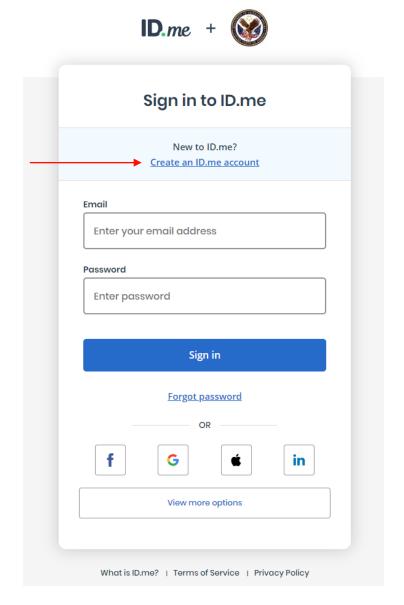
Get your VA medical records

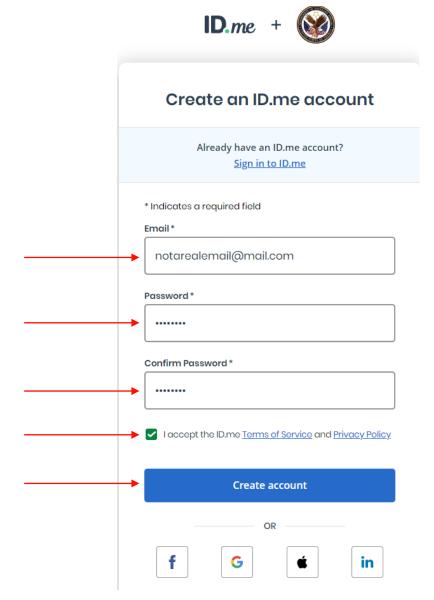




- Review the Terms of Use
- Select <u>Create an</u> <u>account with ID.me</u>







- <u>Create an ID.me</u>
   <u>Account</u>
- Enter Email
- Create a Password
- Accept Terms of service and Privacy Policy
- Create Account





#### **CONFIRM YOUR EMAIL ADDRESS** We sent an email to If you cannot find the email, please check your spam folder. It can take up to 10 minutes to receive the email. After your email is confirmed, return to this page to continue. Didn't receive the email? Resend my verification Can't click on the button in your email? Enter the 6-digit code from the email below. Why do I need to confirm my email? Continue

- ID.me will confirm the email used by sending an email
- Select <u>Confirm</u> <u>your email</u>

#### Welcome!

Thanks for creating an ID.me account!

ID.me simplifies how you verify and share your identity online, while helping keep your information safe.

You can confirm your email address by clicking the link below.

Confirm your email

Please note: This link will expire in 15 minutes.

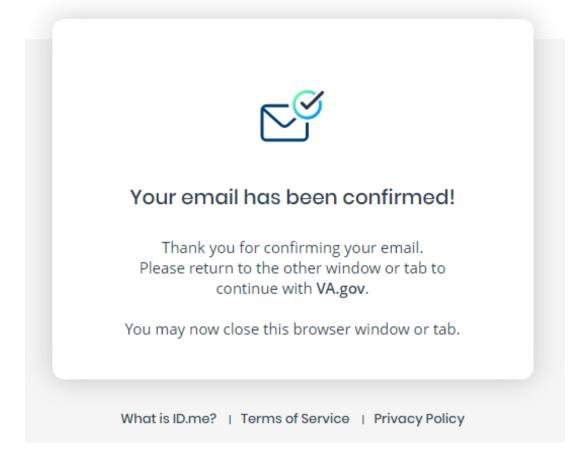
Can't click the button in this email?

Copy this code and enter it in your browser to complete the confirmation.

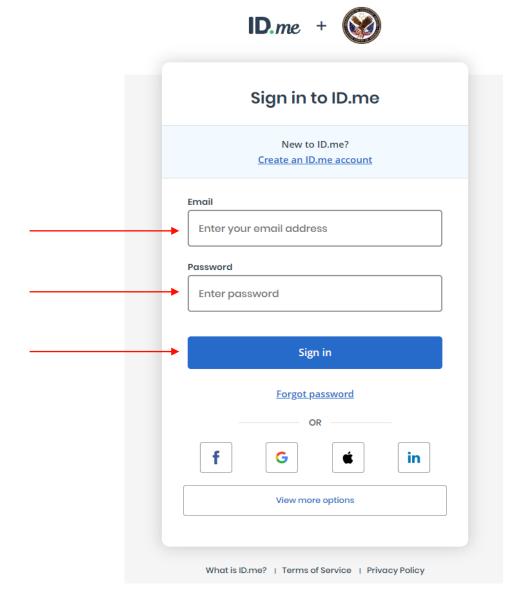


You should receive this notice. Continue with the next step.





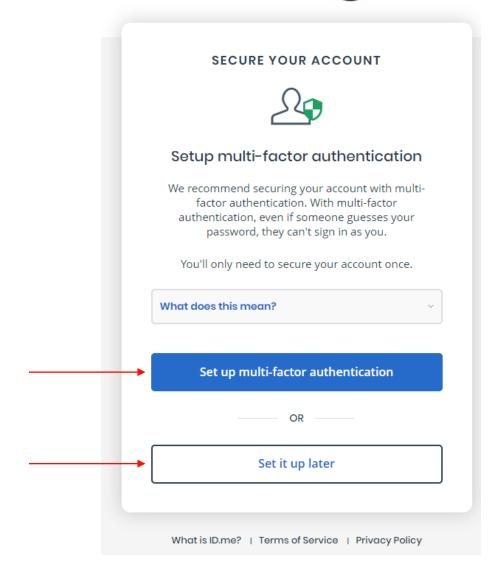




Sign in to ID.me



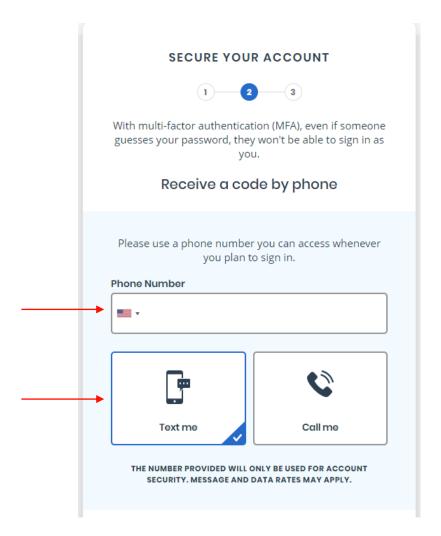




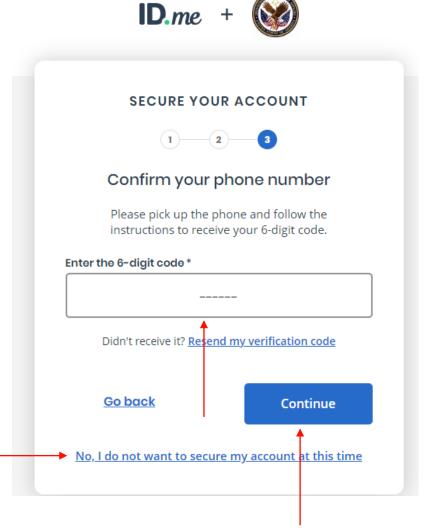
Choose to set up Multi-factor Authentication now or later.



#### Phone Multi-Factor Authentication Method



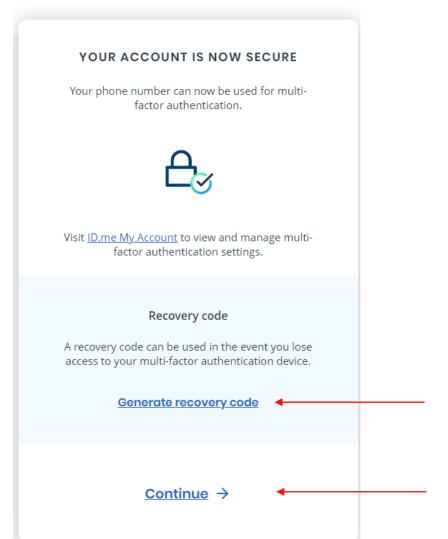
- EnterPhonenumber
- Select Text or Call me



- Enter code that is sent to your phone
- Continue

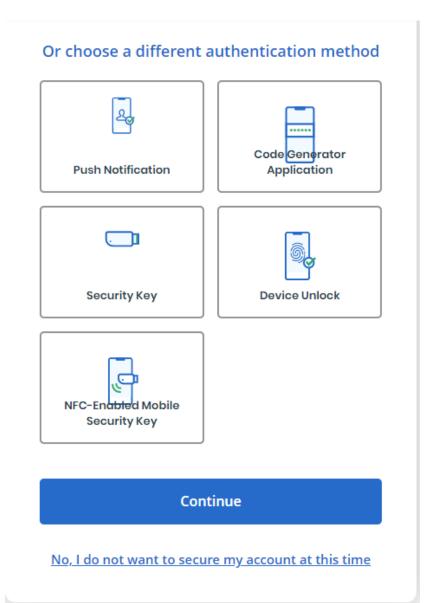






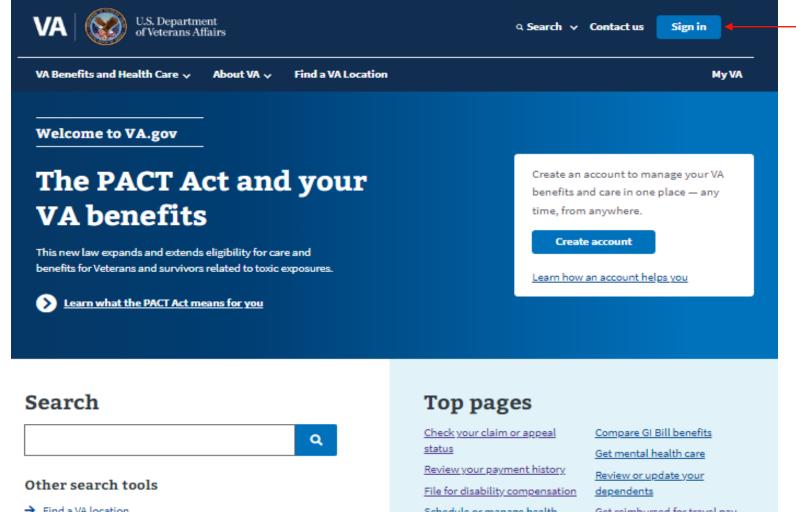
# Phone Authentication Verification





Additional methods of Authentication you can choose from





Sign-in Again

- Find a VA location
- → Find a VA form
- → Find benefit resources and support

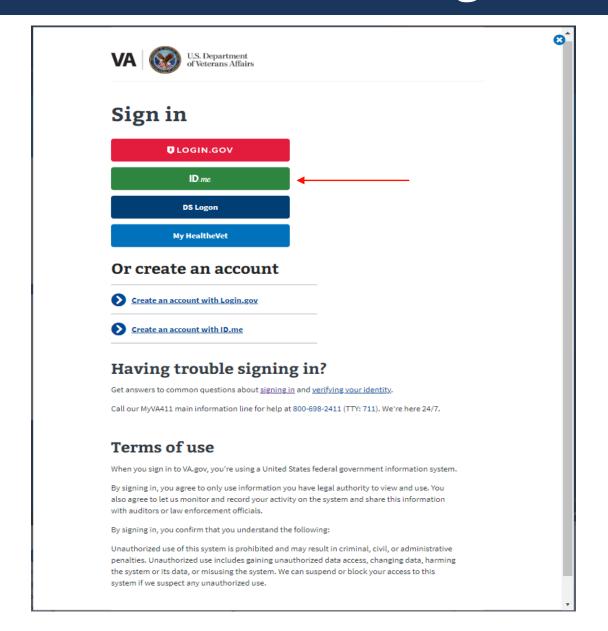
Schedule or manage health appointments

Refill or track a prescription

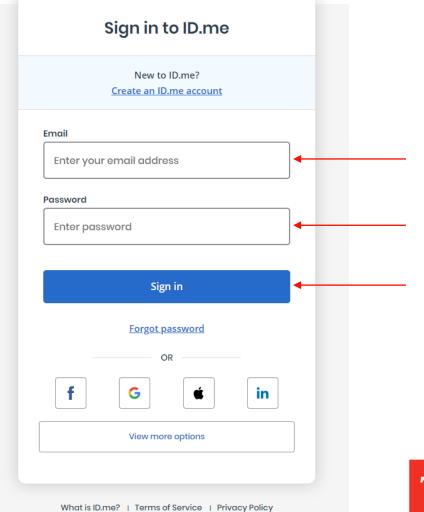
Get reimbursed for travel pay Get your VA medical records



# Sign in with ID.me

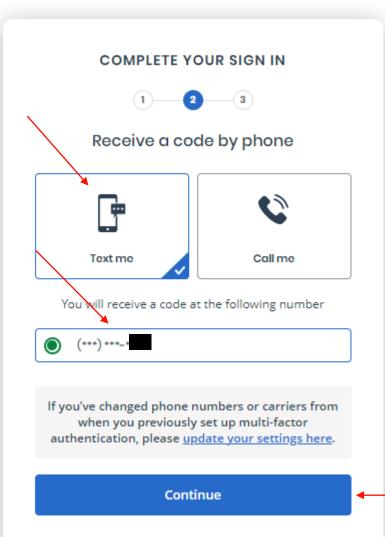






# Complete your sign in

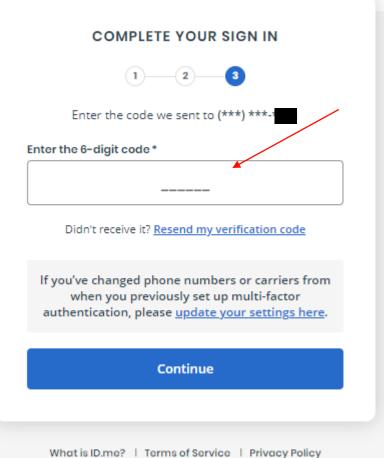




#### Code by text

Your **ID.me** verification code is . Don't share it. Anyone asking for it is stealing your identity.





### Verification of Identity Notice

You will see this notice. It is optional, but is needed to access most services

### **Verify your identity**



We'll need to verify your identity so that you can securely access and manage your benefits. Why does VA.gov verify identity?

This one-time process will take 5 - 10 minutes to complete.





## Verification of Identity Notice

If you do not verify your identity, you will see these notices when you try to access most services

Verify your identity to access more VA.gov tools and features

When you verify your identity, you can use VA.gov to do things like track your claims, refill your prescriptions, and download your VA benefit letters.

Verify Your Identity

Learn about how to verify your identity



# Verification of Identity

You can change your mailing and home addresses in your profile's contact information section. To do this, you need to be signed in to VA.gov with a verified account.

#### A Please verify your identity to change your address

We need to make sure you're you — and not someone pretending to be you — before we can give you access to your personal and health-related information. This helps us keep your information safe and prevent fraud and identity theft.

This one-time process takes about 5 to 10 minutes.

**Verify your identity** 

#### Review your benefit debt and copay bills online



#### A Please verify your identity to manage your VA debt

We need to make sure you're you — and not someone pretending to be you — before we can give you access to your personal and health-related information. This helps us keep your information safe and prevent fraud and identity theft.

This one-time process takes about 5 to 10 minutes.

Verify your identity

#### Download VA benefit letters

To receive some benefits, Veterans need a letter proving their status. Access and download your VA Benefit Summary Letter (sometimes called a VA award letter) and other benefit letters and documents online.



#### Please verify your identity to get your VA benefit letters

We need to make sure you're you — and not someone pretending to be you — before we can give you access to your personal and health-related information. This helps us keep your information safe and prevent fraud and identity theft.

This one-time process takes about 5 to 10 minutes.

**Verify your identity** 

#### Who can sign in to manage debt online

At this time, only Veterans and service members can use this tool to review their benefit overpayments and copay bills online.



## Verification of Identity

To verify identity choose *Verify with ID.me* 

# Verify your identity



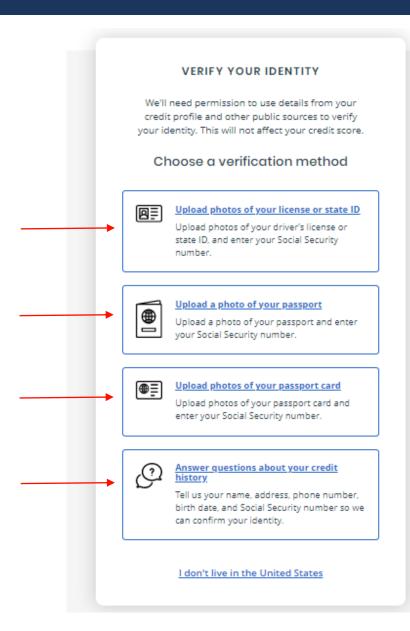
We'll need to verify your identity so that you can securely access and manage your benefits. Why does VA.gov verify identity?

This one-time process will take 5 - 10 minutes to complete.





## Verification of Identity



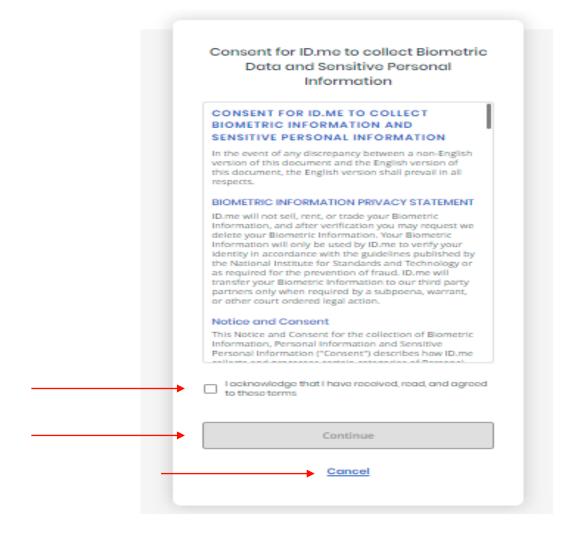
Choose Method of verification Consent for ID.me to collect Biometric Data and Sensitive Personal Information CONSENT FOR ID.ME TO COLLECT BIOMETRIC INFORMATION AND SENSITIVE PERSONAL INFORMATION In the event of any discrepancy between a non-English version of this document and the English version of this document, the English version shall prevail in all BIOMETRIC INFORMATION PRIVACY STATEMENT ID.me will not sell, rent, or trade your Biometric Information, and after verification you may request we delete your Biometric Information. Your Biometric Information will only be used by ID.me to verify your identity in accordance with the guidelines published by the National Institute for Standards and Technology or as required for the prevention of fraud. ID.me will transfer your Biometric Information to our third party partners only when required by a subpoena, warrant, or other court ordered legal action. Notice and Consent This Notice and Consent for the collection of Biometric Information, Personal Information and Sensitive Personal Information ("Consent") describes how ID.me Lacknowledge that I have received, read, and agreed Continue Cancel

Consent to Collect Data

#### What is Personal Sensitive Information and BIOMETRIC Information?

- Personal Sensitive Information includes Name, DOB, SS# Address, Drivers License Number, Passport and/or State ID Number.
- Biometric Data is a form of personal information related to biometric characteristics which can be used to identify you. Examples: fingerprints, voiceprints, scans of hand, facial and retina recognition etc.
- What biometric data do they collect? It depends on the services you are trying to access. Many services do not require biometric data. Some of the services that require a higher level of assurance of your identity include the IRS, VA, State unemployment or labor departments, among others.
- How do they use your data?
  - To verify Identity when you open an account or are signing in
  - To authenticate use of your account and the services for a transaction
  - To prevent fraudulent uses of ID.me's Services or the creation of multiple accounts where not prohibited by law.
  - To comply with legal obligations or to comply with a request from law enforcement or government entities
- ID.me does not sell or give away the data
- You may ask for the information to be deleted after verifying your identity.
- You may refuse to give consent for collection of this data but you will not have access to some services.

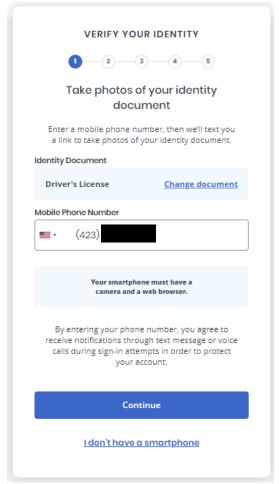


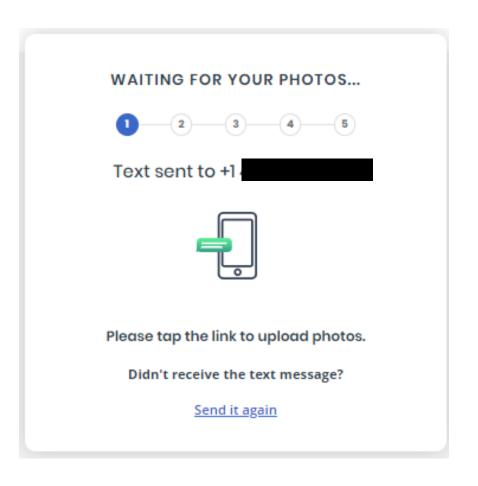


Either Agree to the terms or Cancel



If you agree to the terms, continue the verification process. If you are on a computer, ID.me will send a link to your phone to continue the verification process

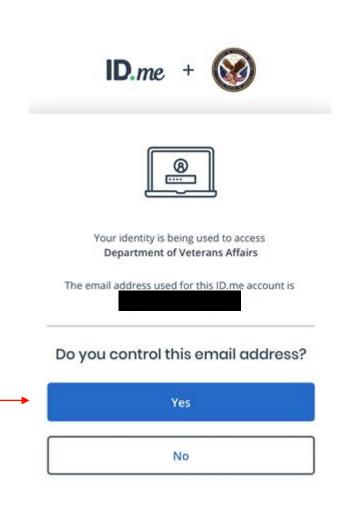






This message is from **ID.me**. Your identity is being used to log in to **Department of Veterans** Affairs. Please click this link to upload a picture or to report unauthorized use of your identity: <a href="https://">https://</a> verify.id.me/en/phones/

- Text message to upload a picture
- Click on the link



#### VERIFY YOUR IDENTITY

We'll need permission to use details from your credit profile and other public sources to verify your identity. This will not affect your credit score.

#### Choose a verification method



#### Upload photos of your license or state ID

Upload photos of your driver's license or state ID, and enter your Social Security number



#### Upload a photo of your passport

Upload a photo of your passport and enter your Social Security number.



#### Upload photos of your passport card

Upload photos of your passport card and enter your Social Security number.



#### Answer questions about your credit history

Tell us your name, address, phone number, birth date, and Social Security number so we can confirm your identity.

I don't live in the United States



#### TAKE PHOTOS WITH YOUR PHONE



#### Take photo of your driver's license or state ID

Take a photo of the front side of your document. Then click "Continue" to proceed.



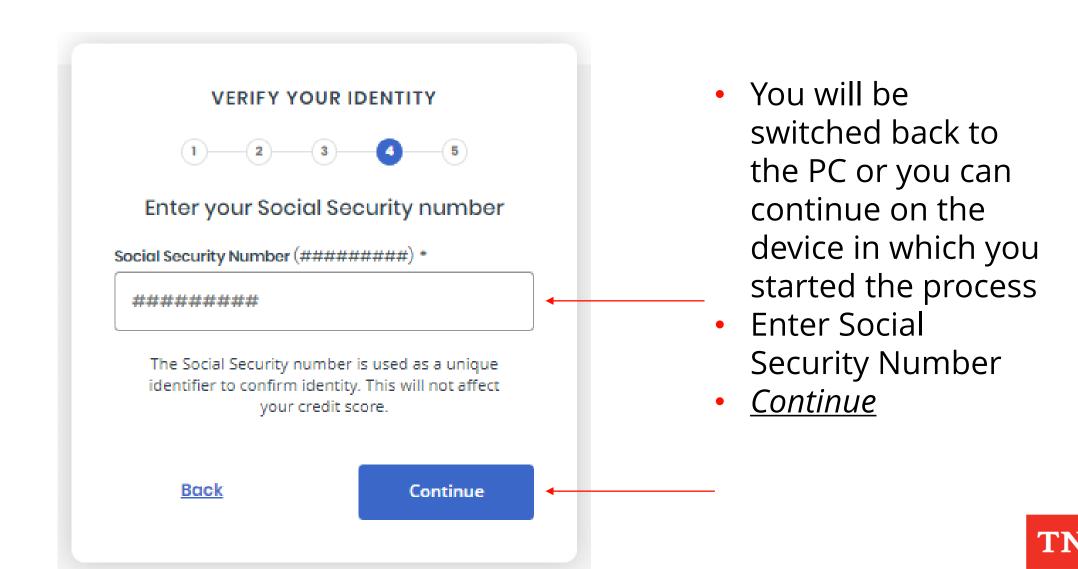
#### Please check the following to make sure your document can be processed:

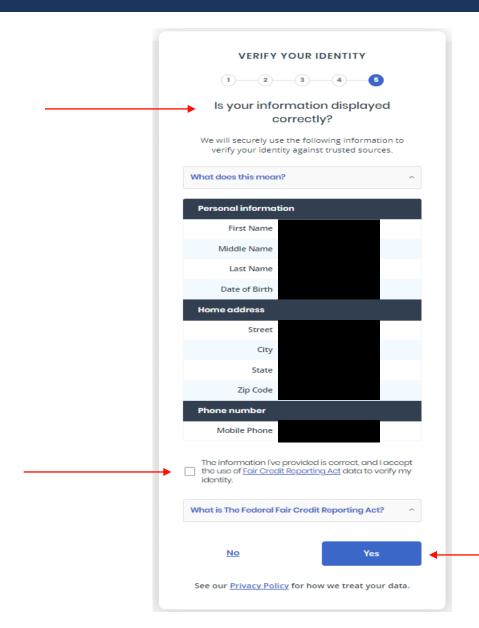
- The image is clear and not blurry (including your photo and/or barcode)
- All information is visible (e.g., expiration date)
- . The document is not captured at an angle

- Driver's License Method
- Take a picture of the front and back of the ID
- Continue





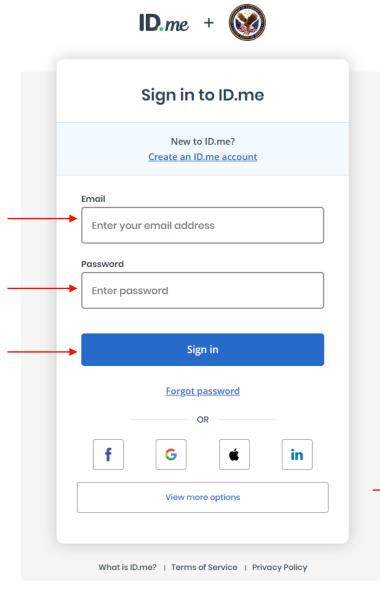




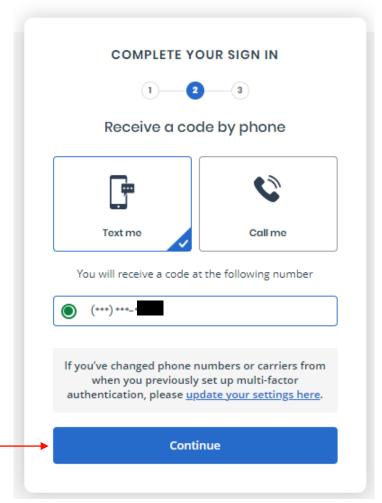
- Verify the information
- Check the agreement of use box
- Yes or No



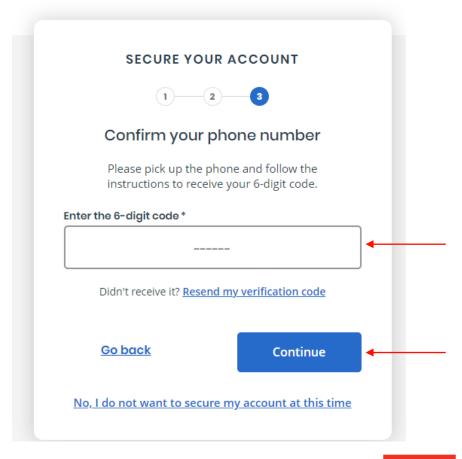
# Now, you can sign in!







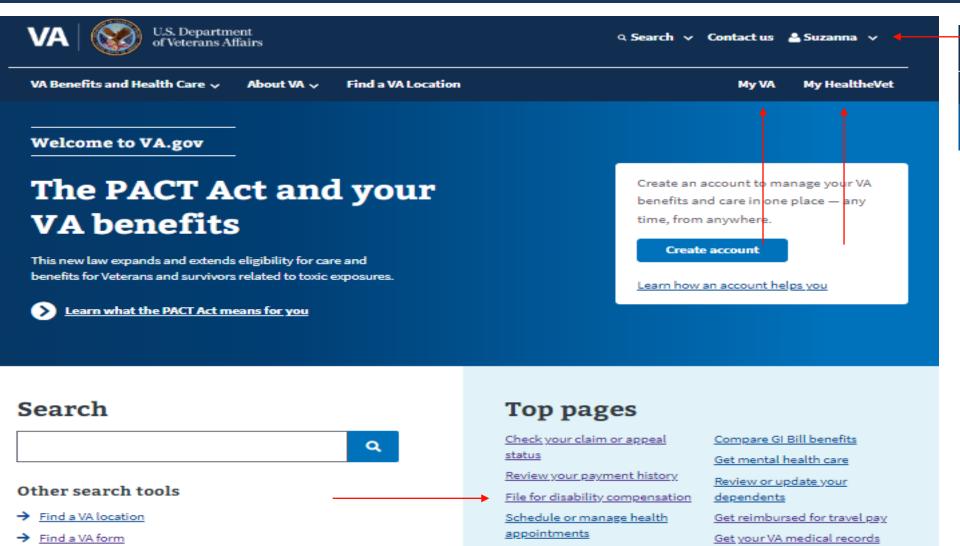




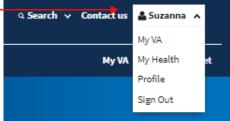


### New VA Homepage

Refill or track a prescription



→ Find benefit resources and support



There are several menus to choose from



## New VA Homepage Additional options

#### Explore VA benefits and health care



Apply for VA health care, find out how to access services, and manage your health and benefits online.



File a claim for disability compensation for conditions related to your military service, and manage your benefits over time.



Apply for and manage your GI Bill and other education benefits to help pay for college and training programs.



Apply for vocational rehabilitation services, get support for your Veteran-owned small business, and access other career resources.



Apply for monthly payments for wartime Veterans and survivors with limited or no income who meet certain age and disability requirements. Mousing assistance

Find out if you're eligible for a VA-backed home loan. If you have a service-connected disability, see if you qualify for a housing grant to help you live more independently.

Life insurance

Explore VA life insurance options for Veterans, service members, and families. Manage your policy online, file claims for benefits, and access helpful resources.



Get help planning a burial in a VA national cemetery, order a headstone or other memorial item to honor a Veteran's service, and apply for survivor and dependent benefits. Records

Apply for a printed Veteran ID card, get your VA benefit letters and medical records, and learn how to apply for a discharge upgrade.

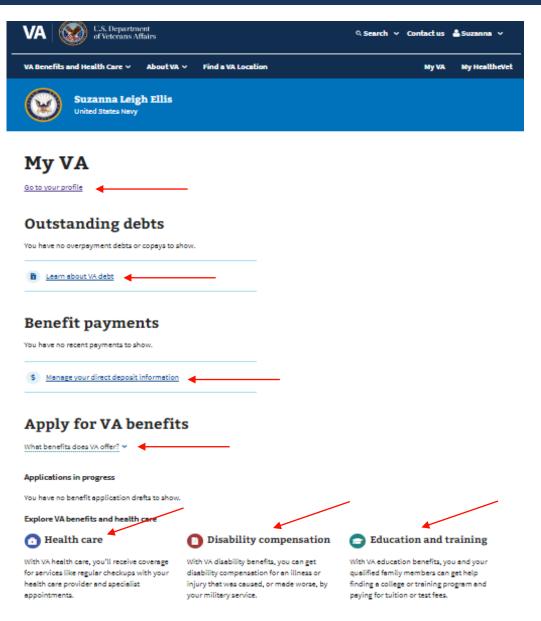
Service member benefits

Find out what benefits you may be eligible for during service and which time-sensitive benefits to consider when separating or retiring. 🖴 Family member benefits

Learn about the benefits you may qualify for as a spouse, dependent, or survivor. And find out what you're eligible for as a family member caring for a Veteran with disabilities. VA department information

Learn more about the VA departments that manage our benefit and health care programs.

# My VA



#### AccessVA

#### https://eauth.va.gov/accessva/

#### What is AccessVA?

AccessVA improves online interaction with the Department of Veterans Affairs (VA) for Veterans, family members, service members, and business partners by providing a single entry point for access to many VA websites and online applications. AccessVA enables VA websites and online applications to accept a growing number of federal and commercially issued credentials (which meet US Government standards), without the need to create and manage multiple VA website specific credentials.

#### **Increased Convenience and Options**

In the past, VA website or online applications required users to provide a username and password for use only on that site. This forced users to maintain many different usernames and passwords for multiple VA websites.

AccessVA allows users to login with Sign-In Partners they may already have such as DS Logon, CAC Card, VA PIV, and more.

Users who do not have one of the Sign-In Partners can register once and gain access to many VA websites, instead of registering for each website individually.

As AccessVA grows, users will have access to even more VA websites. It will also be able to accept more credentials allowing users to choose which is most convenient for them.



# AccessVA Sign-in Partners

#### AccessVA Home | About AccessVA | Contact Us

- ➤ About AccessVA (FAQ)
- AccessVA Sign-In Partners
- AccessVA Enabled Websites
- Contact Us

#### **Sign-In Partners**

AccessVA partners with government approved Sign-In Partners to issue digital credentials (i.e. username / password) used to identify a person signing into VA websites. If you do not already use one of the offered credentials, you can register at the Sign-In Partner's website.

#### Select a Sign-In Partner to learn more:



DS Logon



DoD CAC Card



**VA PIV Card** 



I LOGIN.GOV

LOGIN.GOV



#### **AccessVA Enabled Websites**

**AVA** 

Benefits Integration Platform (BIP)

**Box** 

Community Care Referrals and Authorization

(CCR&A)

**Direct Upload** 

Education Development Management System

(EDMS)

**eScreening** 

Fiduciary Accountings Submission Tool (FAST)

<u>Kahua</u>

IAM Invitation Service

iMove - Approver Portal

iMove - Employee Portal

iMove - Expense Portal

Life Insurance Online Policy Access

Veteran Travel Claim Entry

VHIC Self-Service

<u>yourIT</u>

Million Veteran Program (MVP)

My HealtheVet (MHV)

**PAWS Portal** 

**Prosthetics Vendor Portal** 

QuickSubmit

Remote Order Entry System (ROES)

Stakeholder Enterprise Portal (SEP)

Source Track

Sports4Vets

Stipends4Vets for Certifying Officials

VA Caregiver Support Program

VA Life Insurance (VALife)

VA Loan Electronic Reporting Interface

Reengineering (VALERI-R)

VA Salesforce SQUARES (SQUARES)

**Vet Sports Reporting** 

VetBiz Portal (VetBiz)

Veterans Identification Card (VIC)

Veteran Patient Statement



# Applications by Credentials

Application	DS Logon	DoD CAC	ID.me	LOGIN.GOV	My HealtheVet	VA PIV	VA Lo
ava	<b>Ø</b>		<b>Ø</b>	<b>Ø</b>	<b>Ø</b>		
BIP		<b>②</b>					
box			<b>Ø</b>				
CCR&A		<b>Ø</b>	<b>Ø</b>				
dmhs		<b>②</b>	<b>Ø</b>			<b></b>	
EDMS		<b>Ø</b>					
escreening	<b>Ø</b>		<b>O</b>		<b>②</b>		
FAST			<b>Ø</b>				
kahua			<b>Ø</b>	<b>Ø</b>		<b>Ø</b>	
iamiis	<b>Ø</b>	<b>Ø</b>	<b>Ø</b>	<b>Ø</b>	<b>②</b>	<b>Ø</b>	
mapprover		<b>Ø</b>	<b>Ø</b>	<b>Ø</b>		<b>Ø</b>	
memployee		<b>Ø</b>	<b>Ø</b>	<b>Ø</b>		<b></b>	
mexpense		<b>Ø</b>	<b>Ø</b>	<b>Ø</b>		<b>Ø</b>	
einsurance	<b>Ø</b>	<b>Ø</b>	<b>O</b>	<b>Ø</b>			
MVP	<b>Ø</b>	<b>Ø</b>	<b>O</b>	<b>Ø</b>	<b>Ø</b>	<b>Ø</b>	
MHV	<b>Ø</b>		<b>Ø</b>	<b>Ø</b>	<b>②</b>		
paws				<b>②</b>			
povidts			<b>Ø</b>				
quicksubmit	<b>Ø</b>	<b>Ø</b>	0	<b>②</b>	<b>②</b>	<b>Ø</b>	
ROES	<b>Ø</b>	<b>②</b>				<b>Ø</b>	
SEP			<b>Ø</b>			<b>Ø</b>	
smts			<b>Ø</b>	<b>②</b>			
sfvva	<b>Ø</b>		<b>Ø</b>		<b>Ø</b>		
sfvco			<b>Ø</b>				
carma			<b>O</b>				
VALife	<b>Ø</b>	<b>Ø</b>	0	<b>Ø</b>			

Applications by Credentials												
Application	DS Logon	DoD CAC	ID.me	LOGIN.GOV	My HealtheVet	VA PIV	VA Logon					
VALERI-R			<b>~</b>									
SQUARES			<b>Ø</b>									
VSF			<b>Ø</b>									
VetBiz	<b>②</b>		<b>Ø</b>	<b>②</b>		<b>Ø</b>						
VIC	<b>Ø</b>	<b>②</b>	<b>Ø</b>	<b>②</b>	<b>Ø</b>	<b>Ø</b>						
vbs	<b>②</b>		<b>Ø</b>		<b>②</b>							
bts	<b>②</b>		<b>Ø</b>	<b>②</b>	<b>②</b>	<b>②</b>						
vhic-ss	<b>Ø</b>	<b>②</b>	<b>Ø</b>	<b>②</b>	<b>②</b>	<b>Ø</b>						
yourit			<b>Ø</b>									

ID.me provides greater access to most of the Applications
\*IF YOU HAVE VERIFIED YOUR IDENTITY\*



## AccessVA Homepage



AccessVA Home | About AccessVA | Contact Us

Welcome to AccessVA. A solution for accessing VA's online services.

Click your category to see available applications you can sign in with:

I am a Veteran

I am a Family Member

I am a Service Member

I am a VA Business Partner

I am a VA Employee or Authorized Contractor

#### AccessVA Menu



AccessVA Home | About AccessVA | Contact Us

Welcome to AccessVA. A solution for accessing VA's online services.

Click your category to see available applications you can sign in with:

l am a Veteran







Veteran Patient Statement























I am a Family Member

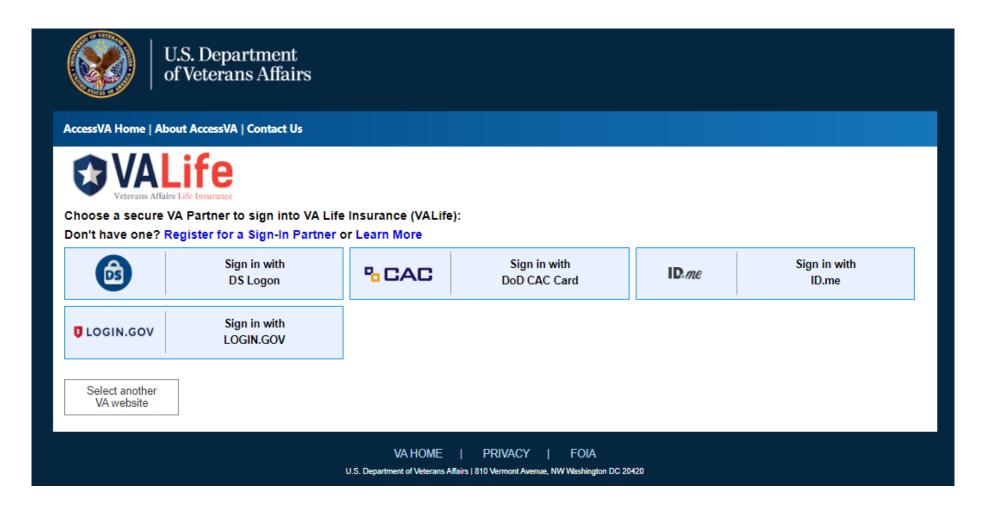
I am a Service Member

I am a VA Business Partner

I am a VA Employee or Authorized Contractor

#### AccessVA

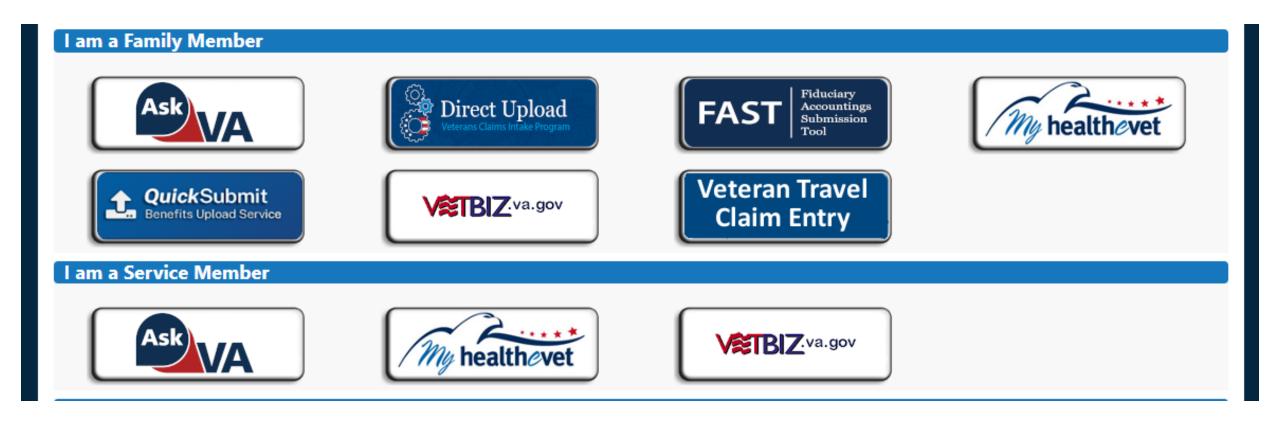
When you choose a service, it will give you an option to use whichever sign-in partner you want. ID.me is most always one of the options.





#### AccessVA

Services you can access as a Family Member or Service Member





## Benefits of Having a VA.gov Account

- Veterans can follow their claims
- Access Benefit Letters
- Change address/Direct Deposit
- Add Dependents
- Manage Debts
- Manage Healthcare
- AccessVA
- Apply for ID Cards
- Apply for VA Life Insurance
- Submit Travel Claims
- Obtain Community Care Referrals and Authorizations
- Access the VA Caregiver Support Program

