

Partnership by the Numbers

State & County Veterans Claim Services

State Claims Filed 5,712	County Claims Filed 12,847	Combined Claims 18,557	State Training Hours 16,770	County Training Hours 40,230	BVA Hearings 564	BVA Retro-Awards \$12,729,370
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State Cemetery Operations

Total Burials 2,761	Funeral Home Partnerships 495	Pre-Registrations 1,992	Headstones Set 2,237
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Outreach and Engagements

Outreach Events 445	VRBR Awarded 57	Customer Surveys 1,483	Customer Inquiries 2,865
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- 149 VA Accredited County Veteran Service Officers
- 77% of Counties Support Nationally Recognized Virtual Hearing Network



FY25 Accomplishments & Programs



Claims & Appeals Support

Secured millions in benefits



TN VETLAN POPULATION MAP Dashboard

Visualizes service delivery across counties



Expanded Cemetery Operations

Timely, dignified services across regions



New TVB Claims Management System

Replaced old legacy system with new scalable technology and Products to Support Data Driven Decision Making



Veteran Ready Business Program

Connecting local employers to Veteran talent



Honor Guard Grant Program (HGGP)

Reinforces ceremonial honors at funerals



These are your wins as much as ours

Partnership is the engine behind every achievement.



Department of

Veterans Services

Mission:
Our mission is to serve veterans of all eras through passionate advocacy, informative outreach, and an honorable final resting place.

Values:
T - rust
R - espect
A - dvocacy
C - ommitment
E - xcellence

Vision:
To make Tennessee the national leader in serving Service Members, Veterans and their Families.

TN Department of **Veterans Services**
Effective: July 01, 2025

- Tri-Stars & Stripes: Governors Council for Service Members, Veterans, & their Families**
- Commissioner Baker - Chair
 - Tri-Stars Chief of Staff Nick Atwood
 - MHSAS, LWD Ex-Officio
 - Tennessee General Assembly
 - Higher Education & Business
 - City or County Mayor
 - VSOs and Veteran Coalitions

- Veteran Education, Training, and Employment**
TN Higher Education Commission & TN Department of Labor & Workforce Development
- Transition Assistance Programs
 - State Approving Agency (G.I. Bill Programs)
 - University Outreach
 - Survivors & Dependents Education Programs
 - Employer Awards

