



Martina Malek, FACHE

Interim Medical Center Director of the James H. Quillen VA Medical Center

Martina Malek, FACHE, is currently serving as the Interim Medical Center Director at the James H. Quillen VA Medical Center in Mountain Home, TN. Prior to this, she was the Deputy Director, Customer Experience Tools & Implementation (CX T&I) in the Veterans Experience Office (VEO) in Washington, DC. Ms. Malek was the Associate Director/Chief Experience Officer of the Minneapolis VAHCS and the VISN 23 Chief Experience Officer.

She has held various roles in the VA to include Interim Medical Center Director at St. Cloud VAHCS; Director of the Health Administration Service (HAS) in Minneapolis; and Director of the Prosthetic Treatment Center where she began her VA career as a purchasing agent.

She is the daughter of a career Army soldier, a lifelong Army brat, and an Army Mom.

Ms. Malek is a Fellow of the American College of Healthcare Executives (FACHE), a graduate of the Senior Executive Assessment Program (SEAP), and VA's Healthcare Leadership Development Program (HCLDP), as well as a certified VA Mentor. She holds a Master of Nonprofit and Public Administration degree and a Bachelor of Science in Business Administration.