

**Veterans Memorial Building
90 East Spring Street
Cookeville, TN 35501**

Presentation Link				
Tuesday	April 16, 2024	Location	Speaker	Speaker Contact Information
09:00 am – 09:05 am	Welcome & Introductions	“	Michael Rinck, Regional Director & Ron Dvorsky, Training Director	michael.rinck@tn.gov ronald.dvorsky@tn.gov
09:05 am – 9:35 am	NVLSP’s Lawyers Serving Warriors® Program - Discharge Upgrade Program	“	Abigail Reynolds, Staff Attorney, Lawyers Serving Warriors®	abigail@nvlsp.org
9:35 am – 9:45 am	Break	“		
9:45 am – 10:25 am	VA Healthcare Expansion and Eligibility Process	“	John Griffin, MHA, MBA, Business Implementation Manager, VA Midsouth Healthcare Network	john.griffin@va.gov
10:25 am – 10:35 am	Break	“		
10:35 am – 11:05 am	VA Travel Claims	“	Heather Elliott THVS	heather.elliott1@va.gov
11:05 am – 11:35 am	Tennessee Department of Veteran Services: State Veterans Cemeteries	“	Kevin Knowles, Cemetery Director, East TN State Veterans Cemetery	michael.knowles@tn.gov
11:35 am – 11:45 am	Break			
11:45 am – 12:00 pm	Accreditation Policy & Procedures Update, Reminders, Q&A		Travis Murphy, Assistant Commissioner	travis.murphy@tn.gov
	Mandatory Events Complete			
12:00 pm – 1:00 pm	Lunch (lunch not provided)			
1:00 pm – 3:00 pm	VetraSpec Filing Clinic (Optional Training)	“	Rebecca Gallion, Quality & Appeals Specialist and Ron Dvorsky, Training Director	rebecca.gallion@tn.gov ronald.dvorsky@tn.gov