

Caseflow Overview

Liza Quinn, Appeals Advocate | 10/02/2024



Caseflow is a web application that enables the tracking and processing of appealed claims at the Board of Veterans' Appeals.



Overview

- Search for a case
- View case details
- View the hearing schedule
- Convert to virtual hearing
- Access virtual hearing link



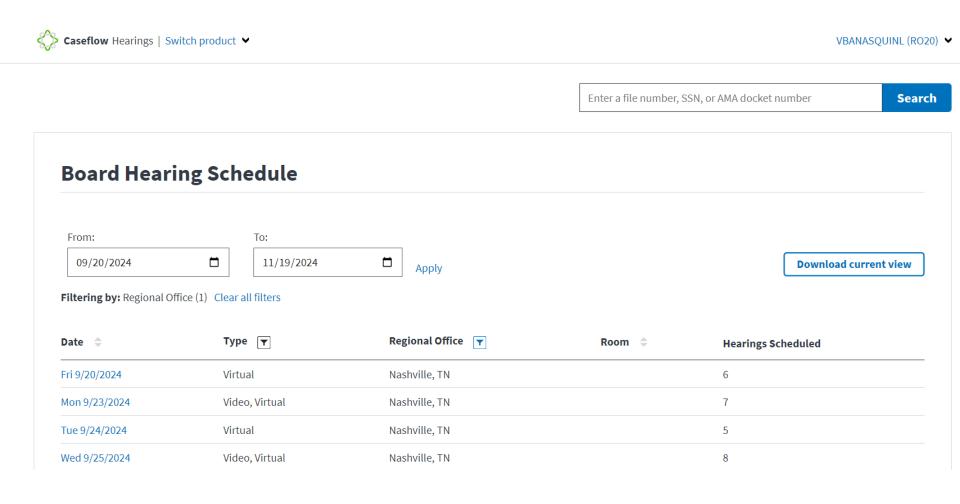
Website: <u>https://appeals.cf.ds.va.gov/hearings/schedule</u>

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Caseflow hearings	V VetraSpec 🔞 BVA Virtual Hearing Por 💁 Mail - Liza Quinn - Outl VIA The Board of Veterans A	» Other bookmarks 📰 Reading list
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Sign in using VA credentials



Search for a Case





Search for a Case

Veteran Case Search

Please enter a valid claims file number to search for all available cases.

Enter a Veteran ID	123456789	Search
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1 case found for "Nola L Stroman (994806951)"

Appeals

	Docket	Appellant Name	Status	Type(s)	Decision Date	Assigned To
H	L 3462916	Veronica	Active	Post Remand		AABSHIRE

Higher Level Reviews & Supplemental Claims

This Veteran has no higher level reviews or supplemental claims at this time.



Case Details

ola L Stı	roman Veteran II	994806951 🗇	View all cases	
DOCKET	VETERAN DOCUMENTS View 19 docs	TYPE Post Remand	DECISION DOCUMENT ID 173401836.290	
Currently a	ctive tasks			
No active tasks				

Issues	>	Issues	
Power of Attorney Hearings	>	Issue 1	Issue 2
-		PROGRAM: Compensation	PROGRAM: Compensation
About the Veteran	>	ISSUE: TDIU	ISSUE: TDIU
About the Appellant	>	Entitlement	Entitlement
Case Timeline	χ	NOTE: <i>Perspiciatis veniam sed non.</i> DISPOSITION: 1 - Allowed	NOTE: Perspiciatis veniam sed non. DISPOSITION: 4 - Denied
		Issue 3	

PROGRAM: Compensation



Case Details

Hearings

Scheduled Hearings (Newest to Oldest):

Hearing 2:

Type: Video

Disposition: None

Date: 11/16/21

Hearing 1:

Type: Virtual

Disposition: Scheduled in Error

Date: 11/8/21



Viewing the Hearing Schedule

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Board Hea	ring Schedule				
From:	To:				
10/20/2021	12/19/	2021 🗖 Apply	Click the funnel icon and select	Download current view	
Date 💠	Туре 🔻	Regional Office 🝸 🖡	the desired Regional Office from the dropdown menu	Hearings Scheduled	
Wed 10/20/2021	Video, Virtual	New Orleans, LA Clear Regional office filt	er Wasik, Glenn	7	
Wed 10/20/2021	Virtual	Salt Lake City, UT 📃 < slank>> (12)	Blackwelder, Matthew	6	
Wed 10/20/2021	Video, Virtual	Manchester, NH 🗌 Albuquerque, NM	Dilorenzo, Paula	7	
Wed 10/20/2021	Video, Virtual	Cleveland, OH (7)	Hager, Jonathan	8	
Wed 10/20/2021	Virtual	Nashville, TN 🗌 Atlanta, GA (26)	Rein, Lesley	5	
Wed 10/20/2021	Video, Virtual	Atlanta, GA 🛛 Baltimore, MD (1)	Brenningmeyer, David	5	
Wed 10/20/2021	Travel	Philadelphia, PA 📄 Boston, MA (8)	Velez, Estela	7	
Wed 10/20/2021	Video, Virtual	Atlanta, GA Buffalo, NY (6)	Cryan, Lauren	5	
Wed 10/20/2021	Travel	St. Petersburg, FL Chicago, IL (19)	Walker, Helena	9	
Wed 10/20/2021	Video, Virtual	Montgomery, AL	Kordich, Kelli	7	
Wed 10/20/2021	Video, Virtual	Los Angeles, CA	Hyland, Marti	7	
Wed 10/20/2021	Travel	Milwaukee, WI	Marcus, Shereen	8	
			Smith, Tanya		



Viewing the Hearing Schedule

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Caseflow hearing	ngs V VetraSpec 🔮	8VA Virtual Hearing Por	Mail - Liza Quinn - Outl VA The Board of	Veterans A 😵 State of TN Edison 📙 Imported	d 📲 Direct upload 🛛 👋 🧧 Other bookmarks	Reading list
	Board Heari	ng Schedule				
	From:	To:				
	10/20/2021	12/19/20	21 🗖 Apply		Download current view	
	Filtering by: Regional Of	flice (1) Clear all filters				
	Date 0	Туре 💌	Regional Office	Room : VLJ Y	Hearings Scheduled	
	Wed 10/20/2021	Virtual	Nashville, TN	Rein, Lesley	5	
	Fri 10/22/2021	Video, Virtual	Nashville, TN	Kennerly, Karen	4	
	Fri 10/22/2021	Video, Virtual	Nashville, TN	Gratz, David	8	
	Mon 10/25/2021	Virtual	Nashville, TN	Sorisio, Mary	5	
	Mon 10/25/2021	Video, Virtual	Nashville, TN	Johnson, Dana	7	
	Thu 10/28/2021	Video, Virtual	Nashville, TN	Hwa, Jennifer	6	
	Thu 10/28/2021	Video	Nashville, TN	Sorisio, Mary	7	
	Mon 11/01/2021	Video, Virtual	Nashville, TN	Caracciolo, Angel	7	
	Tue 11/02/2021	Video, Virtual	Nashville, TN	Rein, Lesley	7	
	Wed 11/03/2021	Video	Nashville, TN	Rein, Lesley	7	
	Wed 11/03/2021	Video, Virtual	Nashville, TN	Johnson, Dana	8	



Viewing the Daily Docket

1	7127 AMERICAN LEGION	Virtual 9:30 AM EST / 8:30 AM CST 5 issues	Virtual Hearing Link 🖉 Disposition Select Copy Requested by Appellant/Rep Transcript Requested	Regional Office Nashville regional office Hearing Location Nashville, TN (RO) 34.6 miles away Hearing Day Tue 11/16/2021
			Notes This veteran was rescheduled because he was on a BOD date This is the correct date. Veteran requested to have a virtual hearing. 868 characters left	Hearing Time 8:30 AM Central Time (US & Canada) / 9: 🗸
2		Video 10:30 AM EST / 9:30 AM CST	Disposition Select Copy Requested by Appellant/Rep	Regional Office Nashville regional office Hearing Location Nashville, TN (RO) 41.64 miles away



VSO Virtual Hearing Opt-in

- Ability to convert scheduled hearing from nonvirtual hearing type to virtual
- Must have an email address to send link
- Email link can be sent to veteran or VSO
- Docket is locked ten days prior to hearing. Only BVA can convert the hearing within ten days of hearing



Convert to Virtual Hearing

 Click on the Veteran/Appellant's name to view the Case Details page

		I DOCUMENTS TYPE DECISION DOCUM	ENT ID	
Currently act	ive ta	sks		
No active tasks				
Issues	>	1		
Power of Attorney	>	Issues		
		Issue 1	Issue 2	
Hearings	>	PROGRAM: Compensation	PROGRAM: Compensation	
About the Veteran	>	ISSUE: TDIU	ISSUE: TDIU	
About the Appellant	>	Entitlement	Entitlement	
Case Timeline	X	NOTE: Perspiciatis veniam sed non.	NOTE: Perspiciatis veniam sed non.	
		DISPOSITION: 1 - Allowed	DISPOSITION: 4 - Denied	
		Issue 3		
		PROGRAM: Compensation		
		ISSUE: Increased rating		



Convert to Virtual hearing

Hearings

Scheduled Hearings (Newest to Oldest):

Hearing 2: Type: Video Convert to virtual Disposition: None Date: 10/11/23



Convert to Virtual Hearing

Convert to Virtual Hearing

Please work with the Veteran / Appellant to confirm that they have access to a phone or computer with internet access on the day of the virtual hearing. The Veteran, Appellant's email address will be used to send notifications for this hearing only.

Veteran

Veteran Name

MATHEW IVEY

Veteran Email

Required

Please enter a valid email address. (e.g. johndoe@gmail.com)

An incorrect email address will impact the ability to access the hearing.

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Confirm Veteran Email Required

Veteran Timezone

Required

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11.00



Convert to Virtual Hearing

 Green success banner appears at top of screen informing user opt-in was successful. Hearing will show as virtual

💽 You have successfully converted Roselia Turner's hearing to virtual

Please make sure the Veteran / Appellant has access to a computer, tablet, or mobile device with a reliable internet connection, a camera, and a microphone on the day of the virtual hearing.

Hearings

Hearing:

Type: Virtual

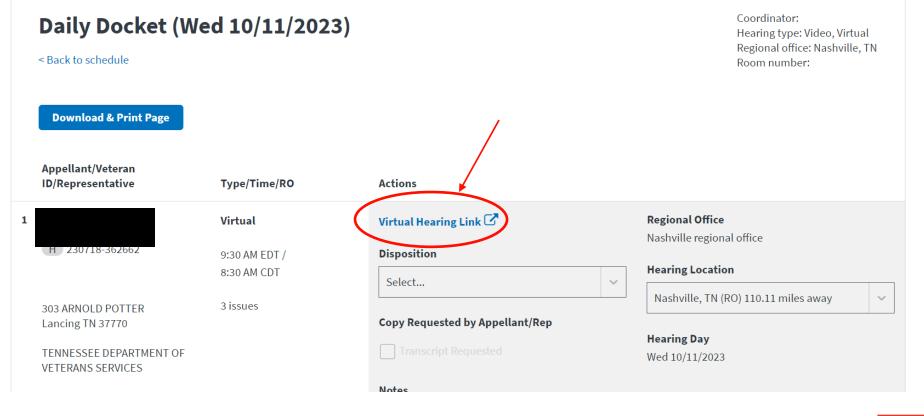
Disposition: None

Date: 10/11/23



Virtual Hearing Link

- Link will be sent via email from Board of Veterans' Appeals
- Can access link via Caseflow from Daily Docket





Questions?



