



SERVICE SATISFACTION



- **95%** LIKE THEIR JOB
- **96%** BELIEVE SERVICES HELP THEM LIVE A GOOD LIFE

Source: 2019 NCI

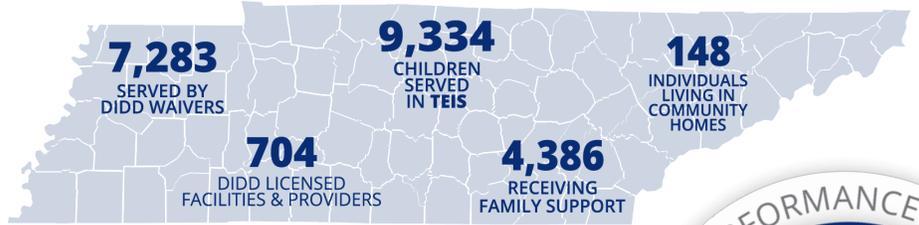
104 INDIVIDUALS PARTICIPATING
521 VISITORS @
 TECH MODEL HOMES
ENABLING TECHNOLOGY

SEATING & POSITIONING



3 CLINICS + **1** MOBILE
500+ PIECES
 MANUFACTURED
58 MOBILE CLINIC VISITS

ACROSS TENNESSEE



ACCREDITATION

25 SELF-ADVOCATE MENTORS **22** PERSON CENTERED ORGANIZATIONS

EMPLOYMENT

8TH YEAR AS A NATIONAL LEADER IN EMPLOYMENT FIRST



17.6% EMPLOYMENT

2012 CQL KICKOFF

2013-14 DATA COLLECTION

2015 1ST ACCREDITATION AWARD

2019 2ND ACCREDITATION EVENT

2020+ CONTINUED GROWTH