



TENNESSEE
Reconnect
AMBASSADOR

Guidebook + Resources

www.TNReconnect.gov

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What is Tennessee Reconnect?

This quick overview will provide you the rationale and framework for the state's investment in adult learners, otherwise known as Tennessee Reconnect. This section will discuss the Drive to 55, the mission to increase Tennessee's educational attainment rate, the programs underneath this umbrella initiative, and how important this work is to Tennessee's economic growth and viability.

The Drive to 55

The Drive to 55 is the state's mission to increase the percentage of working adults with some kind of postsecondary degree or credential from 39 percent at present to 55 percent in the year 2025. The goal of the 55 percent education attainment rate is based on the estimated percent of jobs that will require a postsecondary credential in 2025. Responding to this demand will mean reduced unemployment and improved quality of life for Tennesseans.

Even if every Tennessee high school student who graduated between now and 2025 went to and graduated from college, we would still be far from our 55 percent educational attainment goal. Therefore, the recruitment, retention, and completion of adults in higher education will determine, in large part, significant progress toward our state's goal. Currently there are over 42,000 adult undergraduates enrolled in public 2- and 4-year schools, and the prospective adult student pool of Tennesseans with some college experience but no degree is over 750,000.



Tennessee Reconnect Efforts

Tennessee Reconnect is one major initiative of the Drive to 55, which is focused on helping adults 25 and older enter postsecondary education so that they may gain new skills, advance in the workplace, and fulfill lifelong dreams of completing a degree or credential.

The overarching Tennessee Reconnect initiative is made up of several state and local efforts that aim to increase support to and opportunities for adults returning to higher education through programs that work with institutions, communities, and employers. These programs include grants to institutions to improve the way they serve adult learners, financial assistance to adult learners to attend Tennessee Colleges of Applied Technology (TCATs) and community colleges and programmatic resources such as our TNReconnect.gov website. The Tennessee Reconnect Community initiative is one of those efforts.

Tennessee Reconnect Communities

One of the first – and most difficult – steps for an adult going back to college is reaching out to someone for information and help. Many adults who would have completed a degree won't because of the confusing maze of postsecondary options and requirements. Adults talk to people they know to learn about going back to college. Few go directly to admissions offices to explore the idea of going back to college. Community-based services give adults an opportunity to talk to navigators who are institution-neutral in order to ease the process of returning to higher education.

The Tennessee Reconnect Community (TRC) service model provides adults across Tennessee with free advising, navigation support, scholarship resources, and a personalized path to return to postsecondary education and complete their degree or credential. TRCs reach out to and support adults locally to re-enroll in postsecondary education and complete a postsecondary credential. These community programs also act as a connecting point for local employers, local institutions of higher education, and prospective adult learners, working to create awareness of the benefits of adult completion as a strategy for economic development and a source for workforce talent.

Communities are where the success of Drive to 55 will be decided. By localizing the Drive to 55, communities, including yours, will be engaged in assisting and supporting residents in the pursuit of postsecondary completion and will increase their overall economic development opportunities.

What support does Tennessee Reconnect offer to adult Tennesseans?

Start Now: The Tennessee Reconnect scholarship allows adults to earn an associate degree or technical certificate, tuition-free.

The Tennessee Reconnect Scholarship is a “last-dollar” scholarship that pays the remaining balance after other state and Pell Grants have been applied. This scholarship is available for adults who want to attend any of the state’s 13 community colleges, 27 colleges of applied technology, or other eligible institution.

Tennessee’s community colleges and TCATs have a high percentage of graduates finding viable jobs. Community colleges offer associate degrees and other technical training programs, while TCATs offer certificate and diploma programs in distinct occupational fields as well as customized training for business and industry. Tennessee Reconnect can also be used at some four-year institutions with eligible two-year programs. At a four year institution, the Tennessee Reconnect Grant will not be last-dollar, meaning it will not cover all tuition and fees. The amount of funding you may receive will be based on the average amount of tuition and fees at a community college.

The following eligibility requirements must be met for the Tennessee Reconnect Scholarship:

- Be a Tennessee resident for at least one year prior to the FAFSA submission date
- Complete the FAFSA and be classified as an independent student
- Not have previously earned an associate or baccalaureate degree*
- Be a U.S. Citizen or eligible non-citizen
- Comply with United States selective service requirements, if applicable
- Not be in default on a student loan program
- Not have an outstanding balance at an institution
- Not be incarcerated
- Be admitted to an eligible institution and enrolled at least part time (minimum 6 hours) in courses leading to a certificate or associate degree*
- Complete Reconnect Success Plan questionnaire*

**Only applicable for students seeking an associate degree*

Visit www.TNReconnect.gov to connect with a Navigator and learn more.

TCATs are located in the following cities:	
Athens	Livingston
Chattanooga	McKenzie
Covington	McMinnville
Crossville	Memphis
Crump	Morristown
Dickson	Murfreesboro
Elizabethton	Nashville
Harriman	Newbern
Hartsville	Oneida/Huntsville
Hohenwald	Paris
Jacksboro	Pulaski
Jackson	Ripley
Knoxville	Shelbyville
	Whiteville

Tennessee’s Community Colleges

- Chattanooga State Community College
- Cleveland State Community College
- Columbia State Community College
- Dyersburg State Community College
- Jackson State Community College
- Motlow State Community College
- Nashville State Community College
- Northeast State Community College
- Pellissippi State Community College
- Roane State Community College
- Southwest State Community College
- Volunteer State Community College
- Walters State Community College

TNReconnect.gov offers a one-stop shop to provide information and tools to help adults return to college or go for the first time

Connect to Navigators and institutional contacts: It is important for Reconnectors to talk to people with the knowledge to help them navigate the application and enrollment processes. Contact numbers for Tennessee Reconnect Community Navigators and adult student contacts at local colleges can be found on TNReconnect.gov.

Create a plan to pay for College: Reconnectors need to have a plan to pay for college. College costs will depend on many factors, including the school attended, number of classes taken, and aid received. TNReconnect.gov can provide resources about other ways to pay for school.

Compare options: Visit TNReconnect.gov to learn more about the different types of schools in Tennessee, who to contact, available flexible options, and if there's a campus near you.

Find out how to finish faster: If you attended college in the past, you have prior courses that your chosen college can evaluate and potentially apply to your current degree path. Create a student passport on TNReconnect.gov to see what programs your past credits may count towards.



TimewiseTN, also known as Prior Learning Assessment (PLA), is a method of evaluating

what you have learned outside school for college credit. Reconnectors' past experiences and knowledge (from work, hobbies, the military, volunteering, and other sources) may be shown to be equal to what they could learn in a college classroom. If they can demonstrate this knowledge at the college level, then many institutions in Tennessee will award them college credit for what they already know. Reconnectors can find out more by asking an admissions counselor about TimewiseTN or visiting tnreconnect.gov.

Tennessee Reconnect Community Navigators can guide adults through college processes

If a Reconnector doesn't know where they want to compete a degree, or they need some additional help in navigating their options, assistance filling out forms, and getting access to tools to help them manage their time as they attend college, they can talk to a Tennessee Reconnect Navigator in their community.

Tennessee Reconnect Community Navigators are single points of contact that can help Reconnectors navigate the path to college. They provide free advising, career exploration tools, assistance in understanding financial aid and college costs, and they can help Reconnectors select a college and a major that fits their interests and career goals. Once the Reconnectors enroll in college, Reconnect Navigators will continue to support, guide and encourage them until they graduate.





TENNESSEE
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The Role of Tennessee Reconnect Ambassadors



www.TNReconnect.gov

What is a Tennessee Reconnect Ambassador?

A Tennessee Reconnect Ambassador is an individual with ties to their neighbors, coworkers, and community members and who provides encouragement and support to adults they know who are interested in finishing a college credential. In addition to becoming an active player in an adult learner's support network, Ambassadors will ultimately connect interested adults to Reconnect Community Navigators, institutional representatives, or online resources to assist them with taking the next step of developing a plan of action for returning to college or going for the first time.



WHY YOUR ROLE AS AN AMBASSADOR IS SO IMPORTANT

One of the first – and most difficult – steps for an adult who is thinking about going back to college is reaching out to someone for information and help. Adults often feel more comfortable talking to someone that they can connect with, either in experience or in background. This is why community-based services are so important to guide adults through the process of returning to higher education. Adult learners who are successful in completing a credential often cite their support network as essential in helping them finish.

A Reconnect Ambassador is a(n)...	A Reconnect Ambassador is NOT a(n)...
Inspirer	Expert
Resource	Financial Aid Advisor
Referrer	Academic Advisor

As mentioned, your main goal as an Ambassador is to refer Reconnectors to college resources or a Reconnect Community Navigator. You are not expected to have all the answers. You are not expected to provide financial aid advice or help a Reconnector navigate the college enrollment process. In fact, if you're asked a question you don't know the answer to, don't guess – refer the person to a Reconnect Community Navigator or other resource. They are equipped to answer questions about going back to college.

As an Ambassador, you are opening the door to a conversation that someone has wanted to have, but didn't know how to start, or who to talk to. An Ambassador can support Reconnectors with encouragement and provide just enough information so they can take the next step on the path to college.

Reconnect AMBASSADORS...	Reconnect Community NAVIGATORS help Reconnectors...
Identify potential Reconnectors	Select colleges and programs
Have conversations with adults about Reconnecting and answer basic questions	Answer financial aid and enrollment questions
Encourage adults to Reconnect	Develop a personalized plan to and through college to graduation
Refer Reconnectors to Reconnect Navigators	Prepare for college by providing seminars and support on a variety of topics

The Three Tasks of a Reconnect Ambassador

As a Reconnect Ambassador, you will receive in-depth training on what an Ambassador can do and what an Ambassador needs to know. But the framework for a Reconnect Ambassador's work can be summed up in the Three Tasks:

1. Identify potential Reconnectors;
2. Talk to and encourage potential Reconnectors about completing college;
3. Refer potential Reconnectors to Reconnect Community Navigators, institutional representatives, and resources.

1. Identifying potential Reconnectors

How do you know that someone you know, or someone that you are talking to, is a potential Reconnector? What is a Reconnector?

A Reconnector is generally someone that has been to college (a Tennessee College of Applied Technology, a community college or a university) but never finished. A Reconnector has some college credit that can be applied to a new degree or to completing the degree they started. When you are talking with a friend, family member, or coworker that fits this description, you've probably heard them talk about wanting to finish what they started, either to improve their career opportunities or to make their family proud of them.

While a Reconnector is usually someone who has some college experience, there are plenty of adults who have never been to college but would like to go, and see the value in a college credential. For your work as a Reconnect Ambassador, an adult doesn't have to have any college experience for you to help them.

There are also no age restrictions when identifying an adult who is interested in pursuing a degree or credential so as long as the individual isn't currently in high school, feel free to discuss Tennessee Reconnect resources and opportunities with them.

2. Talking to potential Reconnectors about completing college

The thought of completing college brings with it many emotions – from hope to self-doubt. Often, misconceptions about going back to college or going to college for the first time as an adult guide personal decisions, when the facts may present more options for completion. In this Ambassador guide, beginning on page 15, we'll present some conversations you're likely to have with a potential Reconnector, and how to answer some basic questions and push back against the common misconceptions. The result of these conversations should encourage an adult to return to college based on the facts, not on empty promises.

3. Refer potential Reconnectors to Reconnect Community Navigators, institutional representatives, and resources.

Reconnectors enter the college going process with a variety of questions, potential barriers to overcome, and unique needs and preferences. As a Reconnect Ambassador you can help refer Reconnectors to the best resource to fit their circumstances. These resources include: Tennessee Reconnect Communities, the TSAC Call Center, colleges or universities, and TNReconnect.gov. The descriptions below and diagram on the following page provide more information about directing Reconnectors to the resource that best matches their needs and where they are in the college going process.

Reconnect Community Navigators are a great resource for potential Reconnectors. They have been trained on issues of financial aid and the college enrollment process, and have partnerships with local college and universities. They can help Reconnectors find a best-fit institution and program, brush up on study-skills, find ways to balance work, life, and college, and develop personalized college plans.

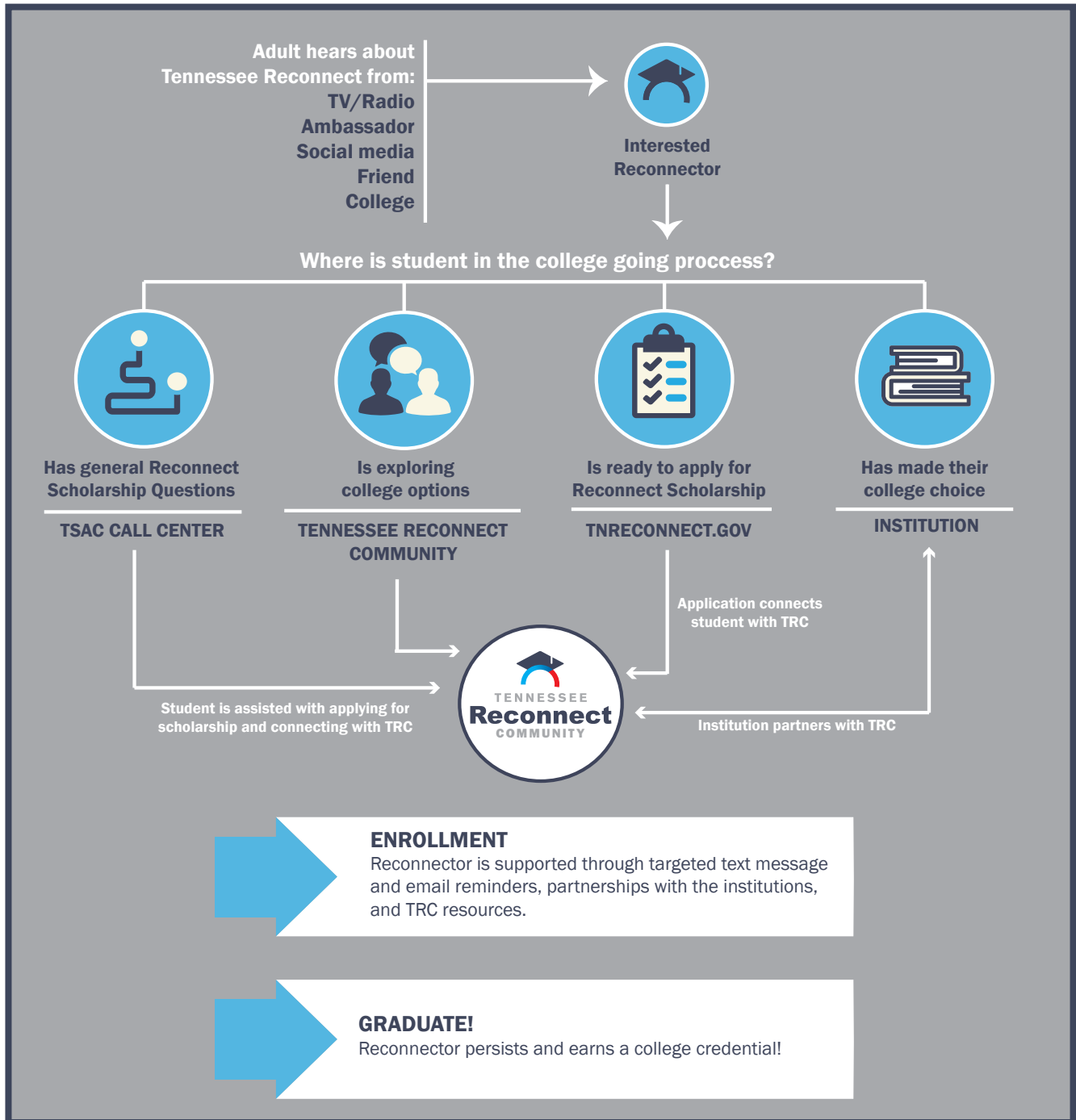
The TSAC Call Center is a resource for students with general questions about Reconnect and how to get started. The TSAC Call Center can assist Reconnectors with any issues related to the Tennessee Reconnect Scholarship application, accessing their eGRandS account, answering eligibility questions, and can connect students to other higher education resources.

Many Reconnectors have already thought about which institution they would like to attend and may have specific questions about program offerings, course schedules, or support resources available. Connecting students directly to the college or university provides them with the most up to date and accurate institution specific information to help them get started with the enrollment process.

TNReconnect.gov has a wealth of information available to students. If students are ready to apply for the Tennessee Reconnect Scholarship, this is where students can access the application.



Referring Reconnectors to Resources





Challenges and Motivators for Reconnectors

It's important to understand the context of a Reconnector's experience and how that might influence their decision about returning to school. THEC conducted studies to better understand the reasons people leave college, as well as the motivations and obstacles to returning. On the next pages, we'll provide some information about what we've learned and how it might impact the conversations you have with adults interested in completing a college credential.

Tennessee data shows that overall, adult learners tend to prefer attending community colleges, that they make up nearly half of the student body at TCATs, and that the majority of adult learners are eligible for federal Pell grants.

Adult Learner Snapshot

(enrollment as of Fall 2016)

42,504

adults are enrolled as undergraduates in Tennessee's public higher education systems

68.2%

adult undergraduates at TN public colleges and universities are Pell eligible.

Where are adult learners enrolled?

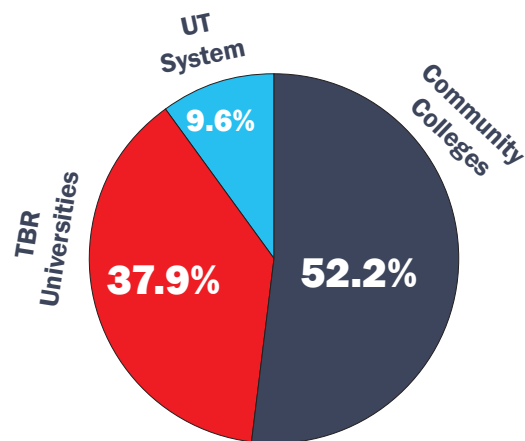
(among public two-year and four-year institutions)

23.3%

of total public university undergraduates that are adults (age 25+)

14,876

undergraduate awards earned by adult students in 2015-2016 academic year



31%

of total public community college undergraduates that are adults (age 25+).

TICUA Institutions

11,064

adults enrolled as undergraduates.

TCATs

Adults make up **45.7%** (**11,707**) of the total headcount.





Some groups indicate they are more likely to return to college than others, but don't limit yourself to these groups.

Of the respondents of the market research, women are more likely to re-enroll than men, and younger adults (25-34) are more likely to re-enroll than older adults (45-64). While there is a target audience that has indicated they are most likely to return, don't limit yourself to talking to only these adults because there is a larger audience of potential adult learners. Older adults often feel that they are "too old" or too set in their career. Let them know that many older adults have found success and increased career options after going back to school.

It's important to recognize that while many adults are motivated to return to college to improve their job opportunities, almost equally important to them is gaining a sense of personal accomplishment.

Remember that going back to school isn't a purely economic choice. For many people, it is about both job opportunities and completing something they started. Family plays a role in both the intrinsic and extrinsic motivators: often they want to make their families proud of them, and they want to be able to better provide financially for their families.

Adults feel that the biggest obstacle to returning to college is finances.

Paying for college can seem almost impossible to many adults. In addition, the opportunity cost of going to college (what they may have to give up) may weigh heavily on Reconnectors minds. For example, some wonder whether they will need to stop working to go to school, or whether they will lose time with their families or have to find childcare while they are taking classes or studying. These are very real concerns. However, there are financial aid options available for adults, and there are tools available – like TimewiseTN – that can help adults shorten the amount of time it can take to finish college. Go to TNReconnect.gov, click on the Finish Faster tab at the top of the screen and then select the blue TimewiseTN button in the middle of the page. We'll provide more information on these resources in the following pages.

Adults want to be sure that the value is worth the cost.

Adults have some cynicism and worry about the payoff of returning to school. Are the sacrifices they will make in terms of finances, time and lifestyle worth the benefits they hope to gain? Showing the outcomes of graduates can be a way to provide adults with information to make the best decision for themselves. LaunchMyCareerTN.org is a tool that uses higher education data and labor data to show the salary outcomes of Tennessee college graduates by institution and program.

Life obstacles are more often cited as reasons for leaving, rather than reasons not to return.

Of the respondents of the market research, jobs and children were cited as a reason for leaving college rather than a reason to not return. These responsibilities are huge concerns for adult learners and they want to know how school will fit into their life. It is important to highlight that that some institutions have campus resources that can ease the pressures of family and work, such as flexible class times, accelerated programs and convenient campus locations.





Engaging Reconnectors in Conversations

In the following section, we have provided you tips and guidance on having conversations regarding a variety of topics around Tennessee Reconnect and going back to school. These include introducing the idea of finishing a degree or credential, encouraging adults that there are supports to help them complete, addressing general questions about financial aid and connecting education to their career interests and path. We've included statements and questions you may hear from potential Reconnectors about their concerns regarding these topics and our recommendations on how to respond to them. Remember, you are not expected to be an expert, but to encourage adults that completing a degree or credential is possible and there are resources to support them.

Conversation: I am thinking about finishing a college degree or credential

Often adults who have attended college before without completing think about what it would be like to return and finish a credential. However, with competing demands on their time – like jobs, family and financial responsibilities—they may feel overwhelmed. As an Ambassador, you can open the door to a conversation about the possibilities and the benefits of completing. Sometimes just opening that door helps someone overcome the first psychological hurdle they may encounter on their journey back to college. Below are some questions and statements you might hear and recommendations on how to respond to them:

“I am just not the ‘college type.’”

When people think of college, they often think of universities, which offer four-year bachelor degrees to mostly traditional –aged students. However, students in Tennessee have the opportunity to attend many different kinds of institutions, which you may not be familiar:

Tennessee Colleges of Applied Technology (TCATs) offer specialized training in a particular industry or career. They offer more than 70 occupational programs to help job seekers train for a career. Local industry demand determines the programs each campus offers. Instructors are experienced in the occupation they teach and are expected to maintain occupational certifications or licenses. Adults can also receive the Tennessee Reconnect Scholarship to help them attend tuition-free.

Tennessee Community Colleges offer many types of educational programs, including those that lead to associate degrees and certificates. Certificates and some types of associate degrees focus on career readiness. Other types of associate degrees are good preparation for study at a four-year college where graduates can earn a bachelor’s degree. Community colleges are convenient and a lower cost than four-year colleges and universities. Adults can also receive the

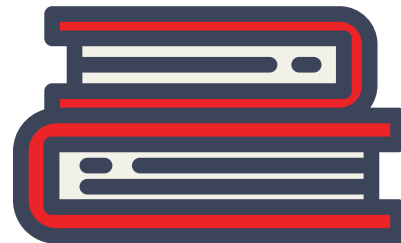
Tennessee Reconnect scholarship to help them attend tuition-free.

Four-Year Colleges and Universities offer four-year programs that lead to a bachelor’s degree. Students that want a well-rounded education and a flexible degree, attend four year colleges and universities. While four-year students are required to take a much broader range of courses than two-year vocational students, four-year students graduate with degrees that can be used for a wide spectrum of jobs. In addition to in-class learning, four-year institutions offer an enormous spectrum of on- and off-campus learning opportunities. On campus you can attend performances, cultural events, and guest lecture series, as well as participate in student-run clubs and honor societies. Students also often participate in service-learning projects, study abroad trips, internships, and cooperative education programs in the community.

There is a college for you in Tennessee, and a program that meets your needs and helps you reach your goals.

“I’m too old.” OR “I would be the oldest student in my classes.”

You will not be the only one on campus that has experienced life. In fact, nearly half of all TCAT students and one-third of all community college students are 25 years or older. Some colleges also have adult student groups on campus that can be a support system and connect you with other students with whom you share things in common. With Tennessee’s focus on getting adults back to college, more adults will be surrounded by students like themselves who are studying while working or caring for their families.



“I had a bad experience in college the first time around.”

You should know that many things have changed since you first attended college. First, you have changed. You may not have felt ready for college when you attended right out of high school, but at this point you’ve lived life, you have responsibilities and motivation, and you’ve made sacrifices along the way. That makes you more ready now than you’ve ever been.

Second, colleges have changed. Community colleges and universities in Tennessee are working on ways to make their campuses friendlier for adults. Many are offering support in the form of financial and academic planning, career assessments, peer advising, and web access to important campus resources such as financial aid and computer skills workshops.

“College just doesn’t fit into my life right now.”

There has never been a better time for adults in Tennessee to complete a certificate or degree. Tennessee institutions have a variety of flexible degree options and many are focused on supporting adult learners. Employers are also looking for individuals who can demonstrate concrete skills for their higher paying positions.

“I don’t have time to go back to college.”

There are many different programs and options when attending college. More than half of the students at Tennessee public community colleges attend part-time. And close to 1 of every 5 students attending four-year universities in Tennessee attend part-time. Institutions also have flexible course and degree offerings such as online classes, accelerated programs, adult degree completion programs and branch campuses which offer more convenience to fit your schedule.



Conversation: How long will it take to finish a degree? How can I shorten that time?

A common concern that most adults face is the length of time it will take to finish a credential. Since many adults who are working would attend part-time, the prospect of being in college for several years while sacrificing time spent with family and friends, as well as money and lifestyle, can seem daunting. However, there are ways to shorten the time spent in college to earn a credential, from types of institutions and programs an adult chooses, to accelerated programs and credits for prior learning that occurred outside the classroom. Below are conversations you may encounter regarding the time commitment to completing a degree or credential:

“How long will it take to finish a degree?”

It is difficult to know how long earning a degree will take without accounting for several factors, including what degree you will pursue, how many courses you will take, and how many credits you already have. Be sure to check out [TNReconnect.gov](https://www.tnreconnect.gov) which has a tool to simplify estimating your time to degree based on these varying factors.

Typically, for students studying full-time, bachelor’s degrees are designed to take four years to finish. Most associate degrees can be completed in two years if a student is full-time. Some certificate and credential programs are much shorter and include those offered at Tennessee Colleges of Applied Technology (TCATs). Depending on the program, these can take a year or less.

Remember, most adult learners in Tennessee are taking courses part-time while they work. There are also flexible degree programs and accelerated programs that can shorten your time to degree.

“Can I count my previous coursework for credit towards a degree?”

You may be able to transfer some credits you earned from any of your prior college attended. There is a tool available for you to estimate just how many credits may count towards a degree. Visit the [TNReconnect.gov](https://www.tnreconnect.gov), and create a profile. The site’s Transfer Check feature allows you to estimate which of your past courses Tennessee colleges might accept and the degree programs that they could be applied to. Once you are admitted to a college, a representative will conduct a formal degree audit and make the final determination on which of those past credits they will accept.

“How do I shorten the amount of time it takes to earn a degree?”

Your past experiences and knowledge (from work, hobbies, volunteering, the military and other sources) may be shown to be equal to what you could learn in a college classroom. If you can demonstrate this knowledge at the college level, through prior learning assessment (PLA), then many institutions in Tennessee will award you college credit for what you already know. Find out more by asking an admissions counselor about [TimewiseTN](https://www.timewisetn.com) or visiting [TNReconnect.gov](https://www.tnreconnect.gov).

“There are special programs geared toward adults like you.”

Some colleges offer special programs geared toward adult learners. Accelerated degree programs are also an option to shorten the time to completion. The common theme of these accelerated degree programs is that students can earn a degree in a shorter period of time than if they enroll in a traditional program. There are also Adult Degree Completion Programs (ADCP) which are designed for busy working adults who are seeking flexible and affordable offerings and evening and weekend classes.



Conversation: How do I pay for college? How much will it cost? What financial aid is available for me?

One of the most significant concerns about attending college is how much it will cost. An adult who is interested in returning to school will most likely ask you about the cost to attend and financial aid available. This is important information as they make a college decision. Be sure to listen to the adult's concerns, and encourage them that there are resources available to help them make financial decisions. Here you will find some language that can help you in beginning the conversations about college costs and financial aid. Since understanding college costs and financial aid can be overwhelming, we do not expect you to be an expert. You should be prepared to refer adults to a TRC Navigator and/or a higher education advisor who will be able to walk them through the process of understanding specific college costs and applying for financial aid. Below are some questions and statements you might hear and recommendations on how to respond to them:

“How much will college cost?”

Unfortunately, there is no perfect equation to figuring out how much college will cost you. That's because your college costs will depend on what school you choose to attend, what type of credential you choose to pursue and how much scholarships and financial aid you receive. Be sure to also check out “net price calculators” on a college's websites. Institutions are required to provide this information and these calculators provide an estimate of what your college costs might actually be at that college as it takes into account grants and scholarships you may receive.

“What is financial aid?”

Financial aid is money that the federal government or other organizations either give or loan you to help pay for college. In order to receive financial aid, you must apply. Financial aid comes from a variety of sources, including state and federal governments, colleges, organizations, companies, and banks. There are also three different types of financial aid and it's important to know the difference:

- **Grants:** Grants are free money — they don't have to be repaid. Grants come from the state and federal government as well as from colleges. Generally, grants are based on financial need, which means that they are given based on your family's size and financial circumstances.
- **Scholarships:** Scholarships are also free money and don't need to be repaid. Scholarships can come from a variety of places, from state and federal governments, to colleges, to private companies or your employer. Scholarships may be given based on your financial need, academic achievements, community service and many other factors.
- **Loans:** Loans are money that you borrow from a bank, government, or private lending company. A loan must be paid back with interest. Loans offered by the government often have lower interest rates and can be paid back over an extended period of time. Visit www.studentloans.gov for more information.

“I can't afford college. It's too expensive.”

Many adults who think that college is too expensive have not fully explored the cost of attending. Explore TNReconnect.gov and the institution's website in order to determine the actual cost of attending.

As you explore the cost of college, it is useful to know the difference between “sticker price” and “net price.” A college's sticker price is the full published cost of attendance. The net price of a college, however, is the cost of attending minus grants and scholarships that you receive. This difference is key, as most students don't pay the sticker price of a college.

Don't shy away from applying to a college because the “sticker price” seems too expensive. A college that may have high tuition might just offer you a generous financial aid package. It might end up being even more affordable than colleges that have a lower sticker price!

Colleges are required to have “net price calculators” on their websites. So when you're doing online research, make sure that you fill out the information on these calculators to see an estimate of what your college costs would be at that college.

It's never been a better time for adults to earn a degree or credential in Tennessee. With the Tennessee Reconnect Scholarship, adults who do not yet have a college degree can attend any of the state's community colleges or colleges of applied technology tuition free. See page 28 for details and specific eligibility requirements.

“I don’t know how to apply for financial aid. Where do I start?”

Completing the Free Application for Federal Student Aid (FAFSA) is the first step toward getting federal aid for school. The federal government issues more than \$150 billion in grants, work-study funds, and loans each year, but you have to complete a FAFSA first if you are eligible to receive these funds. The first step is to Create a FSA ID. This is a username and password and allows you to gain entry to certain U.S. Department of Education websites. This FSA ID also acts as your online signature which will allow you to submit your FAFSA once you’ve completed it online. This ID will also allow you check the status of your FAFSA later and to file again for next year. You can create your FSA ID by going to fsaid.ed.gov and apply for the FAFSA at fafsa.ed.gov. Visit studentaid.ed.gov to learn about the available federal programs.

“When do I apply for the FAFSA?”

The FAFSA becomes available online on October 1st of the year before you plan to go to college. For example, if you are entering college in the fall of 2018, the 2018-19 FAFSA is available October 1, 2017. It is important to note that college, state, and private financial aid deadlines vary — so make sure you check with your particular college to find out their FAFSA submission deadline. Regardless of the deadline, you should aim to complete the FAFSA as close to October 1st as possible because financial aid dollars are limited and often are awarded on a first-come, first-served basis.

“I don’t want to take out a loan. Are there other financial aid resources?”

Very few students get all of their financial aid for college from one source. When you are searching for financial aid, consider a wide variety of options and apply to as many programs as possible. Here are some additional types of organizations that offer financial aid:

- **Your college:** Colleges and universities offer financial aid programs for their students. Visit the financial aid webpages of every college you are considering, and apply for all of the scholarships you think you might be eligible to receive.
- **The community:** Non-profit organizations, foundations, and businesses often provide scholarships as a community service. To find these programs, talk to a TRC Navigator or check out the scholarship finder on www.CollegeforTN.org.
- **Your Employer:** You may be able to receive employer tuition assistance and educational benefits. Check with your human resources department on what resources are available to you.



ARE YOU A VETERAN?

The GI Bill provides educational assistance to service members, veterans and their dependents. The amount of aid you qualify for is dependent on the nature of your military service. Some service members may qualify for a percentage of their educational expenses to be covered, while others qualify for all of their expenses to be paid. If you are fully qualified, it means the GI Bill will cover all tuition and expenses. Make sure to ask about these benefits and to contact a Veterans Services coordinator for assistance in accessing these benefits. Check out gibill.va.gov for more information on accessing these benefits.

“What is Reconnect? Does Tennessee offer financial aid to Adult Learners?”

First remember, Tennessee Reconnect is made up of several different state and local efforts that aim to increase support to and opportunities for adults returning to higher education. Yes, it does include financial assistance but it also includes programmatic resources through the state, at colleges and within communities all to support adult learners.

But yes! There are Tennessee specific scholarships and financial aid to assist you as you pursue your education! For more information about Tennessee’s financial aid resources for adult learners, visit www.TNReconnect.gov and ask your TRC Navigator or college advisor about these opportunities during your application process. Please note that each of the following grants and scholarships have their own specific eligibility requirements, award amounts and guidelines.

- **Tennessee Reconnect Scholarship**
- **Tennessee HOPE Scholarship –Nontraditional**
- **Tennessee Student Assistance Award (TSAA)**

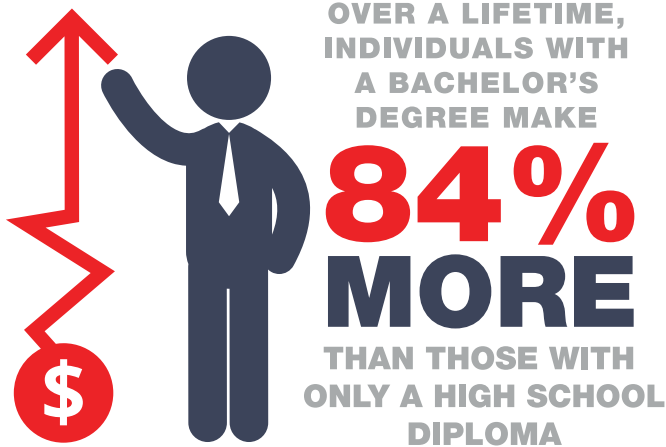
Please see page 28 for more details on these awards and their application and eligibility requirements.

Conversation: How will a degree affect my career and job prospects?

As a Reconnect Ambassador, you may have to introduce the various benefits of earning a college degree or certificate to an adult. While many people are familiar with the benefit of a higher income, there are many more benefits as well! Be advised, there are individuals who may have had a negative experience in a past college experience so it's important to remember to sympathize and listen before offering advice. If a Reconnector is unsure about what degree path they want to pursue, there are also resources to connect their career interests with specific programs. You may encounter some of the conversations below:

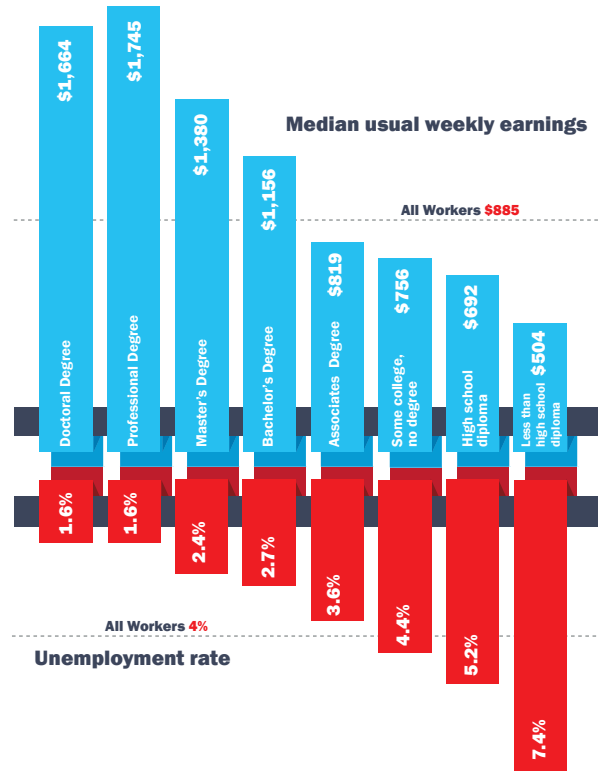
“What benefit is there to a college degree?”

Now more than ever, a degree or certificate is so important to earning higher wages and opening doors to new careers and job prospects. Employers are looking for individuals who can demonstrate concrete skills which a degree or certificate can provide you.



In 2016, individuals with only a high school diploma made about \$36,000. Compare this to individuals with associate degrees, who made about \$42,500, and individuals with bachelor's degrees, who made \$60,000.¹

Earnings and unemployment rates by educational attainment, 2016



Note: Data are for persons age 25 and over. Earnings are for full-time wage and salary workers. Source: U.S. Bureau of Labor Statistics, Current Population Survey

It's important to remember that any college experience, whether a credential, associate degree or bachelor's degree is a benefit when compared to no postsecondary education. Earnings increase, unemployment decreases and job satisfaction and job security increase. We also know that the future economy will demand a more educated workforce.

Individuals with a postsecondary degree or certificate also have a higher ability to withstand a poor economy with a secure job. In the country's most recent economic recession, workers with a high school education or less lost more than 5.6 million jobs, while workers with an associate degree or some college lost 1.75 million jobs⁴. Those who already had postsecondary education also recovered quicker from the recession. Currently, the unemployment rate for adults with only a high school diploma is 4.6%. The unemployment rate for adults with a bachelor's degree or higher is nearly half that, at 2.4%⁵.

College graduates also tend to have lower smoking rates, positive perceptions of personal health, and lower incarceration rates. Higher levels of education are also associated with increases in civic participation including volunteering, voting and participation in community, school and service organizations. Getting a degree can also have a generational effect: Children of mothers with bachelor's degrees as their highest education qualification averaged 1.95 more years of education than children of mothers with high school diplomas.⁶

Lastly, you may be motivated to return to college to improve your career prospects, but it could also be for a personal sense of accomplishment. Know that going back to school isn't a purely economic choice. It's also about finishing what you started, making your family proud and being able to better financially provide for your loved ones.

“How can a degree help me find a job?” OR “What can I do with a college degree?”

A degree or certificate provides you specific knowledge, skills and abilities that employers are looking for to fill their high-paying positions. Therefore, continuing your education can open doors to new careers and jobs. However, it can be difficult to determine what school or program is the right fit for you and how it will help you reach your goals. Luckily, there are many resources you can check out to determine how your chosen program will help you towards a specific career.

BY THE YEAR 2025



**OF ALL JOBS IN TENNESSEE WILL
REQUIRE POSTSECONDARY
EDUCATION AND TRAINING BEYOND
HIGH SCHOOL**

What you can do with a college degree depends on what you chose to study. Check out LaunchMyCareerTN.org to find what majors, jobs and industries are connected to each other and what your payoff could be after continuing your education. This resource will also show you what jobs and skills are hot right now! This means employers are looking to fill certain positions and looking for individuals with specific skills. This website will show you what majors and programs will provide you these skills in order to make you a possible candidate and land you a job.

Remember, “college” does not only mean a four-year, bachelor's degree from a university. Thousands of Tennesseans are studying towards relevant degrees or credentials that can take less than two years. Consider the possibility of earning a credential at one of Tennessee's 27 Colleges of Applied Technology. TCAT programs have a high percentage of graduates finding viable jobs. TCATs offer certificate and diploma programs in distinct occupational fields as

well as customized training for business and industry. These include programs such as automotive technology, pharmacy technology and machine tool technology. TCATs offer more than 70 occupational programs to help job seekers train for a career. Students 24 years old and older can also receive the Tennessee Reconnect Scholarship to help them attend tuition-free.

“Will earning a degree help me advance my current career?”

Even if you are currently satisfied with your career, a degree can open up new doors for promotion and increase your earning potential. We are here to help you build upon your previous experiences and knowledge so you can earn a degree in a way that best fits your needs.

Earning a degree or certificate could help you with advancing to the next step in your career. Some job promotions may be available where you currently work just by earning certain credentials or receiving particular training. Consider asking your supervisor or human resources department about the opportunities available to you and what credential you may need to advance in your current workplace.

“I don't know if I am ready to return to college.”

Going back to college as an adult can be a daunting (sometimes even scary), but a very worthwhile experience. There are many talented and accomplished individuals who never went to college or for some reason or another were not able to complete their degree. For many, earning that degree can make a significant difference in their professional and personal life (the achievement of a lifelong dream) - but the idea of returning to school after a long absence can present quite a challenge. In Tennessee, there are many resources within your community and at our public and private, not-for-profit institutions to help assist you in your decision and supporting you through to completion.

¹ Bureau of Labor Statistics, (2016) Earnings and unemployment rates by educational attainment, annualized. http://www.bls.gov/emp/ep_table_001.htm

² http://www.collegeboard.com/prod_downloads/press/cost04/EducationPays2004.pdf

³ <https://cew.georgetown.edu/wp-content/uploads/2014/11/collegepayoff-complete.pdf>

⁴ https://cew.georgetown.edu/wp-content/uploads/2014/11/Recovery2020.ES_Web_.pdf

⁵ <http://www.bls.gov/news.release/empsit.t04.htm>

⁶ It's not just the money: The benefits of college education to individuals and to society. Lumina Foundation. <https://www.luminafoundation.org/files/resources/its-not-just-the-money.pdf>

Resources

In this section, we've highlighted a variety of resources that we've discussed throughout this guidebook and that you can refer Reconnectors to. This includes:

- **TNReconnect.gov:** a website dedicated to providing adults information and resources on finishing a credential or starting college for the first time
- **Tennessee Aid & Scholarships for Adult Learners:** a listing of application and eligibility requirements for Tennessee specific aid and scholarships specifically for adult learners
- **Tennessee Reconnect Communities and Additional Resources:** Contact information for the Tennessee Reconnect Communities, TSAC Call Center, and Default Resolution Specialist
- **Tennessee Public & Private Institutions:** Contact information for TCATs, community colleges, and universities separated by state region
- **TCAT Top Programs for Adult Learners:** Listing of programs with largest number of adult learners earning awards at each TCAT

TNReconnect.gov Website

In early 2016, the State of Tennessee launched TNReconnect.gov, as a site to help address the specific needs of adult learners. The site includes tools to help answer common questions adults have about returning to college to finish a degree, going to college for the first time, and special guidance for veterans and service members.

As a Reconnect Ambassador, you may be in a position to refer an adult to TNReconnect.gov. When doing so, remember some of the site's most important functions, which are included with instructions on the following pages:

- Use TNReconnect.gov to find academic programs based on locations (pg. 24)
- Use TNReconnect.gov to see how previous coursework can be used towards a degree at Tennessee colleges (pg. 26)

Use TNReconnect.gov to find academic programs based on location

For students who do not know what they want to study, a long list of program offerings can be overwhelming. TNReconnect.gov has a search feature that is helpful in narrowing the options by location.

This feature is available by clicking **Choose a Degree/College Path** from the homepage.

Select **Search for Programs** from the tile in the middle of the page.

This produces a search page. Leave the box for "College" blank.

Under **Award Type**, options exist for associate, bachelor's, certificate, and seven other types of degrees. Leaving these boxes blank will result in the most inclusive listing of programs. If a student is specifically interested in a certain level of degree, then this selection will be useful.

Finally, input the **zip code**, and a distance of 5, 10, 25, or 50 miles.

The results are listed by institution (see Figure 2.)

Search for Programs

To search for Programs, enter some or all of the following and then click on the "Search" button

College:

Start typing to see results
(Type the name of a College or University)

Award Type:

Associate's No Degree
 Bachelor's Other
 Certificate Certification
 Doctorate Diploma
 Master's Minor

Major, Program, or Concentration:

Start typing to see results
(For example, Accounting, Psychology)

Distance:

Within 5 miles of Zip Code
(For example: Find all institutions within 5 miles of the selected Zip Code)

Search

Figure 1: Search for programs page

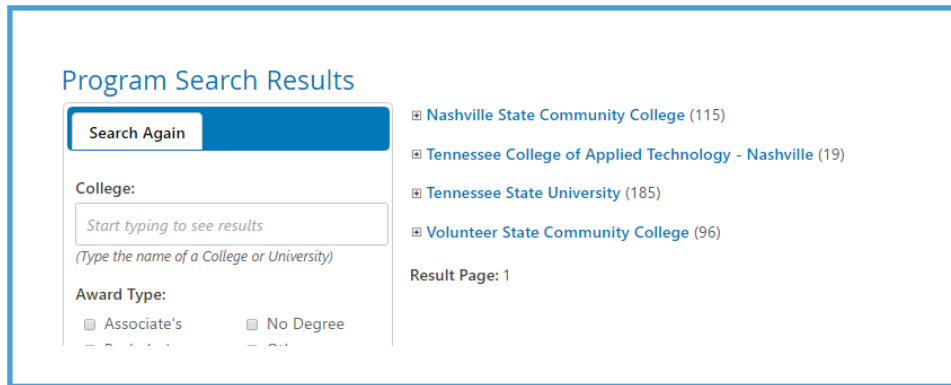


Figure 2: Program Results Search page

Click on the **+** box to expand the results (see Figure 3.)

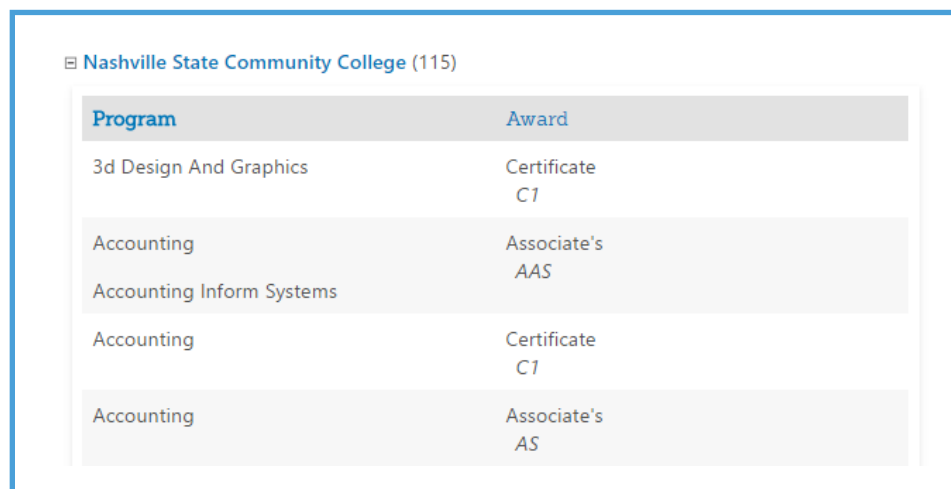


Figure 3: Detail-view of search results, by institution

Many of the search results will include links to program information from the institutions. The institutions will have the most updated information on their program offerings. Therefore, students should additionally talk to representatives about their chosen program.

If no programs appear as part of the search, consider changing the search radius in the distance category, or changing the award type and searching again.

Use TNReconnect.gov to see how previous coursework can be used towards a degree at Tennessee colleges

Adults with past academic experience can use TNReconnect.gov as a source to check how their previous courses might count towards a degree. **Institutions are the ultimate source for deciding what classes count toward a degree.** This tool can help by providing students an estimate of how their credits might count.

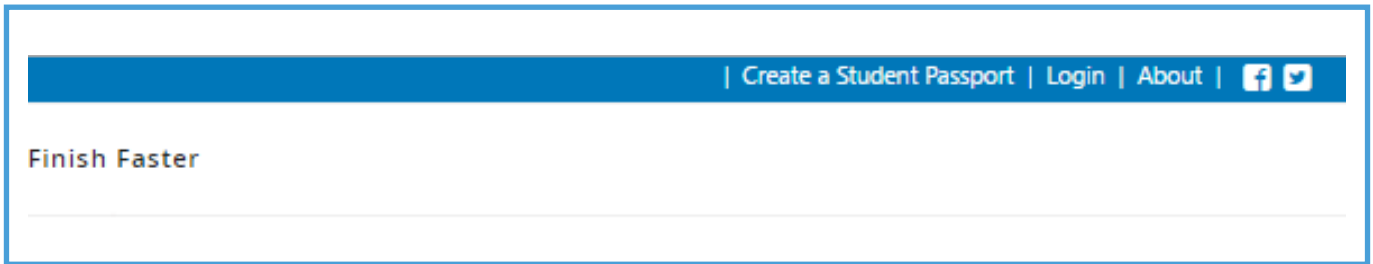


Figure 4: Tennessee Reconnect menu bar

Some features of the site are unavailable until a student creates a profile. When creating a profile, students need only provide their name, and email address to create a profile. This allows the site to save course information for adults to reference in the future.

To begin, click **Create a Student passport**, at the top right of the TNReconnect.gov homepage. Enter a name and email address in order to establish an account. Click **submit**.

A screenshot of a registration form titled 'Find Your Way With A Student Passport'. The form includes a paragraph of introductory text and four input fields, each with a red asterisk indicating a required field. The fields are for Username, First Name, Last Name, and Email. Below the Username field, there is a note: 'Username is not case sensitive.' The form is enclosed in a blue border.

Figure 5: Creating a Student Passport

On the next page, adults can enter the names of previous courses. Click on **Add Courses**, and a dialogue box appears (see Figure 6).

It is unlikely that an individual will remember each of the courses he or she has previously taken, but the adult can enter a “best guess” for the course name in the prefix search box. In Figure 13, for example the adult begins typing “Bio” and a list of courses populates below the box. The most accurate information concerning a student’s academic history is listed on transcripts that the student can request from previous institutions.

After the student has entered all the courses using the system dialogue, select **Find Transfer Institutions** to see where those credits will count.

Then, click **Show me all the institutions at which my past credits apply** (Figure 7.) This produces a list of institutions where the courses may transfer (see Figure 8.)

Figure 6: Adding Courses to “My course History”

Figure 7: Options for viewing institutions in which credits may apply

Explore institutions to which your courses may transfer.

The information presented is an unofficial guide to how your courses may transfer. Other factors to consider are grades received in the courses and the major you will pursue after transfer. In all instances, final decisions about acceptance of course credit will be made by the individual institution.

View Selected Institutions

The following suggestions are based on the course history (1 courses / 4.00 credits) that you have provided and information provided by member institutions. You can select up to three institutions for comparison to see which institution is the best fit for you. Select the institution's name to see its Profile.

Select	Institution Name	Last Viewed	Course	Credits
<input type="checkbox"/>	East Tennessee State University	7/12/2016	1 of 1	4.00
<input type="checkbox"/>	The University of Tennessee - Martin	7/12/2016	1 of 1	4.00
<input type="checkbox"/>	Middle Tennessee State University		1 of 1	4.00
<input type="checkbox"/>	Chattanooga State Community College		1 of 1	4.00
<input type="checkbox"/>	Jackson State Community College		1 of 1	4.00
<input type="checkbox"/>	Motlow State Community College		1 of 1	4.00
<input type="checkbox"/>	Northeast State Community College		1 of 1	4.00
<input type="checkbox"/>	Tennessee Technological University		1 of 1	4.00
<input type="checkbox"/>	The University of Tennessee - Chattanooga		1 of 1	4.00
<input type="checkbox"/>	The University of Tennessee - Knoxville		1 of 1	4.00
<input type="checkbox"/>	Austin Peay State University		1 of 1	4.00

Figure 8: Listing of possible institutions to accept transfer credit.

From this list, it is easy to identify which institutions are likely to take more credit than others. **Click on the credits column** to sort by which institutions will take the most credits.

Again, the information presented on TNReconnect.gov is an unofficial guide to how student courses may transfer. Remember, in all instances, the individual institution will make final decisions about which courses are counted towards a degree.

Tennessee Aid & Scholarships for Adult Learners

In Tennessee, adults make up roughly 23 percent of enrolled public undergraduate students, which equates to over 42,000 adult learners, and the prospective adult student pool of Tennesseans with some college but no degree is over 750,000. We know that to achieve the Drive to 55, we must bolster our focus on the recruitment, retention, and completion of adults in higher education. Know an adult and/or parent interested in returning to finish a degree or wants to go to college for the first time? There are Tennessee specific scholarships and financial aid to assist them! For more information about Tennessee's financial aid resources for adult learners, visit: www.TNReconnect.gov.

Tennessee Reconnect Scholarship

The Tennessee Reconnect Scholarship is a "last-dollar" scholarship that pays the remaining balance after other state and Pell Grants have been applied. This Grant is available for adults who want to attend any of the state's 13 community colleges, 27 colleges of applied technology, or other eligible institution.

Eligibility Requirements to attend a Community College:

- Be a Tennessee resident for at least one year
- Complete the FAFSA and be classified as an independent student
- Not have previously earned an associate or baccalaureate degree
- Be a U.S. Citizen or eligible non-citizen
- Comply with United States selective service requirements, if applicable
- Not be in default on a student loan program
- Not have an outstanding balance to an institution
- Not be incarcerated
- Be admitted to an eligible institution and enrolled at least part time (minimum 6 hours) in courses leading to a certificate or associate degree
- Complete the application and Reconnect Success Plan questionnaire in the TSAC portal www.tn.gov/tsacstudentportal

Eligibility Requirements to attend a TCAT:

- Be a Tennessee resident
- Complete the FAFSA and be classified as an independent student
- Enroll full time at a Tennessee College of Applied Technology
- Be in pursuit of a certificate or diploma
- Maintain continuous enrollment and satisfactory academic progress

Tennessee HOPE Scholarship – Nontraditional

Nontraditional students must meet the following

requirements:

- Apply by completing the FAFSA, available at www.fafsa.gov. Applications must be received by September 1st for fall semester, February 1st for spring and summer semesters. Early application is recommended
- Have been a Tennessee resident for one year by the application date. For students beginning spring and summer terms, residency determined by February 1 as of application date
- Be age 25 or older and:
 - Be an entering freshman in an eligible postsecondary institution;OR
 - Have not been enrolled for at least two (2) years after last attending any postsecondary institution and is now enrolled at an eligible postsecondary institution
- Must have student's and spouse's adjusted gross income of \$36,000 or less on IRS tax form
- Have a minimum cumulative GPA of 2.75 after 12 attempted semester hours or required GPA at subsequent benchmark.
- Attempted hours and college grades prior to re-enrollment at an eligible postsecondary institution after at least a two year break in enrollment are not considered
- Enroll in one of the Tennessee public colleges, universities, or private colleges
- Maintain continuous enrollment at an eligible postsecondary institution in the fall and spring semesters and maintain satisfactory academic progress
- A non-traditional student shall not be eligible for the Aspire Award or the General Assembly Merit Scholarship

Four easy steps to Reconnect:

- 1. Complete** Complete the **application** at **TNReconnect.gov**.
Complete the scholarship application and review your results from the Tennessee Reconnect Success Plan.
- 2. Apply** Apply to your local **community college or eligible Tennessee Reconnect institution**.
- 3. File** File the **FAFSA** at **FAFSA.ed.gov**.
Contact your local community college or Tennessee Reconnect Community if you need assistance with the FAFSA.
- 4. Enroll** Enroll in a degree or certificate program at least part-time and launch **your future**.

Award Amounts for the Tennessee HOPE Scholarship – Nontraditional

For entering freshmen beginning with fall 2015 and thereafter:

- Four-Year Institutions and two-year institutions with on-campus housing:
 - Up to \$1,750 per full-time enrollment semester as a freshman and sophomore; then up to \$2,250 per full-time enrollment semester as a junior and senior
- Two-Year Institutions (until Fall 2018, then funding will come through Tennessee Reconnect):
 - Up to \$1,500 per full-time enrollment semester as a freshman and sophomore
- Award amounts mentioned above are available for summer enrollment
- Class status is determined by the postsecondary institutions

For students who first received HOPE in fall 2009 through summer 2015:

- Four-Year Institutions and two-year institutions with on-campus housing:
 - Up to \$2,000 per full-time enrollment semester; including summer
- Two-Year Institutions (until Fall 2018, then funding will come through Tennessee Reconnect):
 - Up to \$1,000 per full-time enrollment semester; including summer

Tennessee HOPE Scholarship – Nontraditional Renewal

Criteria

- The student must have a minimum 2.75 cumulative GPA at the end of the semester in which the student attempted 24 and 48 semester hours.
- The student must have a minimum 3.0 cumulative GPA at the end of the semester in which the student attempted 72 and 96 semester hours.
 - If the student's program of study is greater than 120 semester hours in length (not to exceed 136 semester hours or the number of semester hours required to earn the degree), the student must have a minimum 3.0 at the end of the semester in which the student attempted 120 semester hours.
- If the student does not have a minimum 3.0 cumulative GPA at the end of the semester in which the student attempted 72, 96, or 120 semester hours, then the student must:
 - Have a minimum 2.75 – 2.99 cumulative GPA and have a semester GPA of at least 3.0 at the end of the semester in which the student attempted 72, 96, or 120 semester hours. The student's continued eligibility will be determined on a semester-by-semester basis and must maintain full-time enrollment.

- If a student ceases to be academically eligible for the HOPE Scholarship, the student may regain the award one time only. The award may be re-established once the student meets any of the above criteria and maintains continuous enrollment and satisfactory academic progress at an eligible postsecondary institution without the HOPE Scholarship.
- Must be continuously enrolled at an eligible postsecondary institution in the fall and spring semesters and maintain satisfactory academic progress

Adapted from: <http://tn.gov/collegepays/article/tennessee-hope-scholarship-nontraditional>

Tennessee Student Assistance Award (TSAA)

The Tennessee Student Assistance Award Program (TSAA) was established to provide non-repayable financial assistance to financially-needy undergraduate students who are residents of Tennessee. Applicants must be enrolled or accepted for enrollment, at least half time, at a public or an eligible non-public postsecondary institution in Tennessee. The TSAA is a state-funded grant program and includes funds from the Tennessee Education Lottery. The TSAA provides between \$1,000 and \$4,000 to qualified Tennessee residents based on the type of institution attended. Interested applicants should first complete the FAFSA. Please note that the TSAA is given on a first-come first serve basis, based on funding availability, to the neediest applicants.

Eligibility Requirements:

- Complete a FAFSA, and
- Have a valid Expected Family Contribution (EFC) of 2100 or less, and
- Be a Tennessee resident, if a dependent student, parents must also be a Tennessee resident, and
- Be enrolled at least half time at an eligible Tennessee postsecondary institution, and
- Maintain institutional satisfactory academic progress according to the standards and practices of the institution, and
- Not be in default on a loan or owe a refund on any grant previously received at any institution, and
- Have not received a baccalaureate degree.



Tennessee Reconnect Community Advising Services, Public and Private Institutions and Additional Resources

In the following pages, we have provided various contact information for resources to which you can refer potential Reconnectors. We have included a listing of public community colleges and universities, TCATs and their respective programs, private, not-for-profit institutions and any applicable branch campuses sorted by the region. We have also included a listing of additional resources including Tennessee Reconnect Communities, the TSAC Call Center, and the Default Resolution Specialist. Next is a description of these various resources and contacts and when you should refer a potential adult learner to them:

Tennessee Reconnect Communities:

Ambassadors will primarily refer potential Reconnectors to their local Tennessee Reconnect Community Navigators. These navigators will provide adults with free advising, career counseling, resources, and a personalized path to return to postsecondary education and complete their degree or credential. Students can locate their local TRC by visiting TNReconnect.gov.

Tennessee Student Assistance Corporation (TSAC) Call Center:

Understanding college costs and financial aid can be overwhelming, and Ambassadors are not expected to be experts on the financial aid process. Luckily, ambassadors have access to financial aid experts who can answer questions on federal and state financial aid resources. The TSAC Call Center can answer questions about accessing financial aid, applying for the FAFSA, and the various grants, scholarships and loans available (including the Tennessee Reconnect Scholarship) and their associated eligibility requirements and deadlines.

TSAC Call Center
1-800-342-1663

Default Resolution Specialist:

Default occurs when individuals consistently fail to make payments on student loans. This issue affects eligibility to receive federal financial aid, but options still exist for individuals who have defaulted on loans and want to return to college. While the TSAC Call Center can answer questions about accessing financial aid, applying for the FAFSA, and the various grants, Default Resolution Specialists work to address the specific issue of loan default. Default Resolution Specialists have experience working with both students currently in default, and students who are at risk of defaulting. Reconnectors can contact a Default Resolution Specialist to begin addressing issues with their defaulted loans. Ambassadors can also contact a Default Resolution Specialist for more information on addressing loan default.

Default Resolution Specialist

Don Lewis
Don.Lewis@tn.gov
615-532-3511

Tennessee Public and Private Institutions:

Many Reconnectors have already thought about which institution they would like to attend and may have specific questions about program offerings, course schedules, or support resources available. Connecting students directly to the college or university provides them with the most up to date and accurate institution specific information to help them get started with the enrollment process. Beginning on page 36 is a listing of public and private community colleges, universities and TCATs in Tennessee. Institutions are listed by Tennessee Region.

East Tennessee Institutions

Public Universities

East Tennessee State University

1276 Gilbreath Drive
Johnson City, TN
etsu.edu/admissions/

The University of Tennessee at Chattanooga

615 McCallie Ave.
Chattanooga, TN
Utc.edu/apply

The University of Tennessee, Knoxville

527 Andy Holt Tower
Knoxville, TN
admissions.utk.edu

Public Community Colleges and Branch Campuses

Chattanooga State Community College

4501 Amnicola Hwy
Chattanooga, TN
chattanoogastate.edu/admissions/

Chattanooga State Community College at Dayton

200 4th Avenue
Dayton, TN
<https://www.chattanoogastate.edu/our-campus/sites>

Chattanooga State Community College East Campus

7158 Lee Highway
Chattanooga, TN
<https://www.chattanoogastate.edu/our-campus/sites>

Chattanooga State Community College at Kimball

2100 Main Street
Kimball, TN
<https://www.chattanoogastate.edu/our-campus/sites>

Cleveland State Community College

3535 Adkisson Drive
Cleveland, TN
clevelandstatecc.edu/admissions/

Cleveland State Community College at Athens

2580 Ingleside Avenue
Athens, TN
clevelandstatecc.edu/about/locations.html

Cleveland State Community College, Monroe County Center

121 Grand Vista
Vonore, TN
clevelandstatecc.edu/about/locations.html

Northeast State Community College

2425 Hwy 75
Blountville, TN
northeaststate.edu/Admission/Office-of-Admissions-and-Records/

Northeast State Community College at Bristol

620 State Street
Bristol, TN
northeaststate.edu/Multi-Campus-Programs/Campuses/Northeast-State-at-Bristol/

Northeast State Community College at Elizabethton

386 Highway 91N
Elizabethton, TN
northeaststate.edu/Multi-Campus-Programs/Campuses/Northeast-State-at-Elizabethton/

Northeast State Community College at Gray

120 Dillon Court
Gray, TN
northeaststate.edu/Multi-Campus-Programs/Campuses/Northeast-State-at-Gray/

Northeast State Community College at Kingsport

300 W. Market Street
Kingsport, TN
northeaststate.edu/Multi-Campus-Programs/Campuses/Northeast-State-at-Kingsport/

Pellissippi State Community College

10915 Hardin Valley Road
Knoxville, TN
pstcc.edu/admissions/

Pellissippi State Community College at Blount County

2731 W. Lamar Alexander Parkway
Friendsville, TN
pstcc.edu/blount/index.php

Pellissippi State Community College at Division Street

3435 Division Street
Knoxville, TN
pstcc.edu/division/index.php

Pellissippi State Community College at Magnolia Avenue

1610 E. Magnolia Avenue
Knoxville, TN
pstcc.edu/magnolia/index.php

Pellissippi State Community College at Strawberry Plains

7201 Strawberry Plains Pike
Knoxville, TN
pstcc.edu/strawberry/index.php

Roane State Community College

276 Patton Lane
Harriman, TN
roanestate.edu/?5355-Admissions-Office

Roane State Community College at Campbell County

201 Independence Lane
LaFollette, TN
roanestate.edu/?6259-Campbell-County-Center

Roane State Community College at Cumberland County

2567 Cook Road
Crossville, TN
roanestate.edu/?6260-Cumberland-County-Center

Roane State Community College at Knox County Center for Health Sciences

132 Hayfield Road
Knoxville, TN
roanestate.edu/?6262-Knox-County-Center-for-Health-Sciences

Roane State Community College at Loudon County

100 West Broadway, Suite 131
Lenoir City, TN
roanestate.edu/?6263-Loudon-County-Center

Roane State Community College at Morgan County

150 Longview Drive
Wartburg, TN
roanestate.edu/?6264-Morgan-County-Center

Roane State Community College at Oak Ridge

701 Briarcliff Avenue
Oak Ridge, TN
roanestate.edu/?6258-Oak-Ridge-Campus

Roane State Community College at Scott County

410 W.H. Swain Boulevard
Huntsville, TN
roanestate.edu/?6265-Scott-County-Center

Walters State Community College

500 South Davy Crockett Parkway
Morristown, TN
ws.edu/admissions/

Walters State Community College at Claiborne County

1325 Claiborne St.
Tazewell, TN
ws.edu/campuses/claiborne/

Walters State Community College at Greeneville/Greene County

215 N. College St.
Greeneville, TN
ws.edu/campuses/greeneville/

Walters State Community College at Sevier County

1720 Old Newport Hwy
Sevierville, TN
ws.edu/campuses/sevier/

Private TICUA Institutions**Bryan College**

721 Bryan Drive
Dayton, TN
bryan.edu/admissions

Carson Newman

1646 S Russell Ave
Jefferson City, TN
cn.edu/admissions

Johnson University

7900 Johnson Dr
Knoxville, TN
johnsonu.edu/Tennessee/Future-Students.aspx

King University

1350 King College Rd
Bristol, TN
admissions.king.edu

Lee University

1120 N Ocoee St
Cleveland, TN
leeuniversity.edu/admissions

Lincoln Memorial University

6965 Cumberland Gap Pkwy
Harrogate, TN
lmunet.edu/admissions

Maryville College

502 E Lamar Alexander Pky
Maryville, TN
Maryvillecollege.edu/admissions

Milligan College

1 Blowers Blvd.
Milligan College, TN
milligan.edu/admission/index.html

Southern Adventist University

4881 Taylor Cir
Collegedale, TN
southern.edu/enrollment/

Tennessee Wesleyan University

204 East College Street
Athens, TN
twcnet.edu/admissions/

Tusculum College
60 Shiloh Road
Greeneville, TN
home.tusculum.edu/apply/

Tennessee Colleges of Applied Technology

Tennessee College of Applied Technology Athens

1635 Vo Tech Dr
Athens, TN
tcatathens.edu/

Tennessee College of Applied Technology Chattanooga

4501 Amnicola Highway
Chattanooga, TN
chattanoogaastate.edu/tcat/apply

Tennessee College of Applied Technology Crossville

910 Miller Avenue
Crossville, TN
tcatcrossville.edu

Tennessee College of Applied Technology Elizabethton

426 Highway 91
Elizabethton, TN
tcatelizabethton.edu

Tennessee College of Applied Technology Harriman

1745 Harriman Highway
Harriman, TN
tcatharriman.edu

Tennessee College of Applied Technology Jacksboro

265 Elkins Rd
Jacksboro, TN
tcatjacksboro.edu

Tennessee College of Applied Technology Knoxville

1100 Liberty Street
Knoxville, TN
tcatknoxville.edu/

Tennessee College of Applied Technology Morristown

821 W Louise Ave
Morristown, TN
tcatmorristown.edu

Tennessee College of Applied Technology Oneida-Huntsville

355 Scott High Drive
Huntsville, TN
tcatoneida.edu

Middle Tennessee Institutions

Public Universities

Austin Peay State University

601 College St
Clarksville, TN
apsu.edu/admissions

Austin Peay State University Center at Ft. Campbell

Ft. Campbell, KY
apsu.edu/apfc
Austin Peay State University at Highland Crest

Austin Peay State University Center for Extended and Distance Education

McReynolds Building Box 4395
Clarksville, TN
apsu.edu/online

Middle Tennessee State University

1301 East Main Street
Murfreesboro, TN
mtsu.edu/how-to-apply/

Tennessee State University

3500 John A. Merritt Blvd
Nashville, TN
tnstate.edu/admissions/

Tennessee Technological University

1 William L. Jones Drive
Cookeville, TN
tntech.edu/admissions/

Public Community Colleges and Branch Campuses

Columbia State Community College

1665 Hampshire Pike
Columbia, TN
columbiastate.edu/admissions

Columbia State Community College at Clifton

795 Main St
Clifton, TN
columbiastate.edu/campuses/clifton-campus

Columbia State Community College at Lawrence County

1620 Springer Rd
Lawrenceburg, TN
columbiastate.edu/campuses/lawrence-county-campus

Columbia State Community College at Lewisburg

980 South Ellington Pwky
 Lewisburg, TN
columbiastate.edu/campuses/lewisburg-campus

Columbia State Community College- Williamson County Campus

104 Claude Yates Dr
 Franklin, TN
columbiastate.edu/campuses/williamson-campus

Cookeville Higher Education Campus

1000 Neal Street
 Cookeville, TN
<http://cookevillecampus.org/>

Motlow State Community College

6015 Ledford Mill Road
 Tullahoma, TN
mscc.edu/admissions

Motlow State Community College at Fayetteville Center

1802 Winchester Highway
 Fayetteville, TN
mscc.edu/fayetteville/

Motlow State Community College at McMinnville Center

225 Cadillac Lane
 McMinnville, TN
mscc.edu/mcminnville/

Motlow State Community College- Smyrna Center

5002 Motlow College Blvd.
 Smyrna, TN
mscc.edu/smyrna/

Nashville State Community College

120 White Bridge Rd
 Nashville, TN
nsc.edu/admissions/

Nashville State Community College at Clarksville

1760 Wilma Rudolph Blvd.
 Clarksville, TN
nsc.edu/campuses/clarksville

Nashville State Community College at Dickson

855 Highway 46 South
 Dickson, TN
nsc.edu/campuses/dickson

Nashville State Community College at Humphreys County

695 Holly Lane
 Waverly, TN
nsc.edu/campuses/humphreys-county

Nashville State Community College - East Davidson Campus

2845 Elm Hill Pike
 Nashville, TN
nsc.edu/campuses/east-davidson-campus

Nashville State Community College- Southeast Campus

5248 Hickory Hollow Parkway
 Nashville, TN
nsc.edu/campuses/southeast-campus

Roane State Community College at Fentress County

632 N. Main Street
 Jamestown, TN
roanestate.edu/?6261-Fentress-County-Center

Volunteer State Community College

1480 Nashville Pike
 Gallatin, TN
volstate.edu/Admissions/

Volunteer State Community College at Highland Crest

150 Laureate Avenue
 Springfield, TN
 Springfield, Tennessee
volstate.edu/HighlandCrest/

Volunteer State Community College at Livingston Campus

113 Windle Community Road
 Livingston, TN
volstate.edu/Livingston/

Volunteer State Community College at Wilson Central High School

419 Wildcat Way
 Lebanon, TN
volstate.edu/OffCampus/

Private TICUA institutions**Belmont University**

1900 Belmont Blvd
 Nashville, TN
belmont.edu/prospectivestudents

Cumberland University

1 Cumberland Square
 Lebanon, TN
cumberland.edu/admissions/

Fisk University

1000 17th Ave North
 Nashville, TN
fisk.edu/admissions

Lipscomb University
One University Park Drive
Nashville, TN
lipscomb.edu/admissions

Martin Methodist College
433 West Madison Street
Pulaski, TN
martinmethodist.edu/admissions

Meharry Medical College
1005 DB Todd Blvd.
Nashville, TN
mmc.edu/prospectivestudents/admissions/index.html

Middle Tennessee School of Anesthesia Inc
315 Hospital Drive
Madison, TN
mtsa.edu

Sewanee-The University of the South
735 University Avenue
Sewanee, TN
admission.sewanee.edu/

Trevecca Nazarene University
333 Murfreesboro Rd
Nashville, TN
trevecca.edu/admissions

Vanderbilt University
2101 West End Avenue
Nashville, TN
vanderbilt.edu/Admissions/

Watkins College of Art Design & Film
2298 Rosa L Parks Blvd
Nashville, TN
watkins.edu/admissions/

Welch College
3606 West End Ave
Nashville, TN
welch.edu/admissions/apply/

Tennessee College of Applied Technology Hohenwald
813 West Main
Hohenwald, TN
tcathohenwald.edu

Tennessee College of Applied Technology Livingston
740 Hi Tech Dr
Livingston, TN
tcatlivingston.edu

Tennessee College of Applied Technology McMinnville
241 Vo Tech Dr
McMinnville, TN
tcatmcminnville.edu

Tennessee College of Applied Technology Murfreesboro
1303 Old Fort Pky
Murfreesboro, TN
tcatmurfreesboro.edu/admissions

Tennessee College of Applied Technology Nashville
100 White Bridge Rd
Nashville, TN
tcatnashville.edu/admissions-information

Tennessee College of Applied Technology Pulaski
1233 E College St
Pulaski, TN
tcatpulaski.edu/

Tennessee College of Applied Technology Shelbyville
1405 Madison St
Shelbyville, TN
tcatshelbyville.edu

Tennessee Colleges of Applied Technology

Tennessee College of Applied Technology Dickson
740 Hwy 46
Dickson, TN
tcatdickson.edu

Tennessee College of Applied Technology Hartsville
716 McMurry Blvd East
Hartsville, TN
tcathartsville.edu

West Tennessee Institutions

Public Universities

University of Memphis

Southern Avenue
Memphis, TN
memphis.edu/admissions

The University of Memphis - Lambuth Campus

705 Lambuth Blvd,
Jackson, TN 38301
memphis.edu/lambuth/

The University of Tennessee - Martin

544 University Street
Martin, TN
utm.edu/admis.php

The University of Tennessee- Martin - Jackson Center

3031 Hwy 45 Bypass
Jackson, TN
utm.edu/departments/jackson/

The University of Tennessee - Martin - Ripley Center

315 South Washington Street
Ripley, TN
utm.edu/departments/ripley/

The University of Tennessee-Martin- Selmer Center

1269 Tennessee Ave.
Selmer, TN
utm.edu/departments/selmer/

University of Tennessee- Martin- Somerville Center

13085 North Main Street
Somerville, TN
utm.edu/departments/somerville/

Public Community Colleges and Branch Campuses

Dyersburg State Community College

1510 Lake Rd
Dyersburg, TN
dsc.edu/admissions

Dyersburg State Community College at Gibson County Center

2071 Hwy 45 N. Bypass
Trenton, TN
dsc.edu/about-dsc/locations/trenton

Dyersburg State Community College at Jimmy Naifeh Center at Tipton County

3149 Hwy 51 S.
Covington, TN
dsc.edu/about-dsc/locations/covington

Jackson State Community College

2046 North Pky
Jackson, TN
jscc.edu/admissions/

Jackson State Community College at Humboldt

1751 East Main Street
Humboldt, TN
jscc.edu/about-jackson-state/locations/humboldt/

Jackson State Community College at Lexington-Henderson County

932 East Church St
Lexington, TN
jscc.edu/about-jackson-state/locations/lexington/

Jackson State Community College at Savannah-Hardin County

840 South Pickwick St
Savannah, TN
jscc.edu/about-jackson-state/locations/savannah/

Southwest Tennessee Community College

737 Union Avenue
Memphis, TN
southwest.tn.edu/admissions/

Southwest Tennessee Community College at Fayette Site

121 West Court Square
Somerville, TN
southwest.tn.edu/fayette/

Southwest Tennessee Community College at Gill Center

3833 Mountain Terrace
Memphis, TN
southwest.tn.edu/gill/

Southwest Tennessee Community College at Maxine A. Smith Center

8800 East Shelby Drive
Memphis, TN
southwest.tn.edu/smith/

Southwest Tennessee Community College at Millington Center

6500 Navy Road
Millington, TN
southwest.tn.edu/millington/

**Southwest Tennessee Community College at Union Avenue
Campus**

737 Union Avenue
Memphis, TN
southwest.tn.edu/union/

**Southwest Tennessee Community College at Whitehaven
Center**

3035 Directors Row, Building 6
Memphis, TN
southwest.tn.edu/whitehaven/

Private TICUA institutions

Baptist Memorial College of Health Sciences

1003 Monroe Ave
Memphis, TN
bchs.edu/admissions

Bethel University

325 Cherry Ave
McKenzie, TN
bethelu.edu/admissions

Christian Brothers University

650 East Parkway South
Memphis, TN
cbu.edu/admissions/home.html

Freed-Hardeman University

158 E Main St
Henderson, TN
fhu.edu/admissions

Lane College

545 Lane Ave
Jackson, TN
lanecollege.edu

Le Moyne-Owen College

807 Walker Ave
Memphis, TN
loc.edu/enrollment-management/admission-recruitment.asp

Memphis College of Art

1930 Poplar Ave
Memphis, TN
mca.edu/admissions/

Rhodes College

2000 North Parkway
Memphis, TN
rhodes.edu/admission/

Southern College of Optometry

1245 Madison Ave
Memphis, TN
sco.edu/admissions

Union University

1050 Union University Dr
Jackson, TN
uu.edu/admissions

Tennessee Colleges of Applied Technology

Tennessee College of Applied Technology - Covington

1600 Hwy 51 South
Covington, TN
tcatcovington.edu/

Tennessee College of Applied Technology Crump

3070 Hwy. 64 West
Crump, TN
tcatcrump.edu

Tennessee College of Applied Technology Jackson

2468 Technology Center Drive
Jackson, TN
tcatjackson.edu/

Tennessee College of Applied Technology McKenzie

16940 Highland Dr
McKenzie, TN
tcatmckenzie.edu/

Tennessee College of Applied Technology - Memphis

550 Alabama Ave
Memphis, TN
tcatmemphis.edu/

Tennessee College of Applied Technology - Newbern

340 Washington Street
Newbern, TN
tcatnewbern.edu

Tennessee College of Applied Technology Paris

312 S Wilson Street
Paris, TN
tcatparis.edu/

Tennessee College of Applied Technology - Ripley

127 Industrial Drive
Ripley, TN
tcatripley.edu/

Tennessee College of Applied Technology Whiteville

1685 Highway 64
Whiteville, TN
tcatwhiteville.edu

Tennessee Colleges of Applied Technology, Top Programs for Adult Learners

Note: Program names are based on NCES Classification of Instructional Programs (CIP) codes

East Tennessee TCATs

Tennessee College of Applied Technology Athens Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Basic Skills (Technology Foundations)	30	53
Industrial Mechanics and Maintenance Technology	26	42
Licensed Practical/Vocational Nurse Training	20	34
Nursing Assistant	12	26
Business Operations Support and Secretarial Services	8	22
Electrician	8	17
Welding Technology	6	16
Machine Tool Technology	6	17
Industrial Electronics Technology	6	13
Automotive Mechanics Technology	4	14
Pharmacy Technician	4	14

Tennessee College of Applied Technology Chattanooga Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Truck and Bus Driver/Commercial Vehicle Operation	100	110
Licensed Practical/Vocational Nurse Training	71	100
Industrial Mechanics and Maintenance Technology	45	72
Heating, Air Conditioning, Ventilation and Refrigeration Maintenance Technology	30	41
Welding Technology	22	48
Electrical and Power Transmission Installation	21	34
Machine Tool Technology	16	24
Master Aesthetician/Esthetician	12	17
Cosmetology	10	22
Automotive Mechanics Technology	10	20
Computer Installation and Repair Technology	10	17
Motorcycle Maintenance and Repair Technology	9	13
Medical Office Management/Administration	8	25
Surgical Technology	7	22
Massage Therapy	7	17
Autobody/Collision and Repair Technology	7	19

Tennessee College of Applied Technology Crossville Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Truck and Bus Driver/Commercial Vehicle Operation	30	36
Logistics and Materials Management	25	25
Licensed Practical/Vocational Nurse Training	22	34
Nursing, Other	20	31
Heating, Air Conditioning, Ventilation and Refrigeration Maintenance Technology	18	31
Industrial Mechanics and Maintenance Technology	16	24
Executive Assistant/Executive Secretary	15	24
Welding Technology	11	38
Computer Installation and Repair Technology	6	14
Automotive Mechanics Technology	5	12
Autobody/Collision and Repair Technology	4	13
Building Construction Technology	4	10
Machine Tool Technology	4	13

Tennessee College of Applied Technology Elizabethton Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Licensed Practical/Vocational Nurse Training	61	113
Dietitian Assistant	33	37
Executive Assistant/Executive Secretary	22	37
Phlebotomy	20	32
Nursing Assistant	19	37
Electrical/Electronics Equipment Installation and Repair	13	24
Welding Technology	9	21
Industrial Mechanics and Maintenance Technology	9	14
Heating, Air Conditioning, Ventilation and Refrigeration Maintenance Technology	9	12
Automotive Mechanics Technology	6	11
Pipefitting	6	14
Diesel Mechanics Technology	6	21

Tennessee College of Applied Technology Harriman Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Licensed Practical/Vocational Nurse Training	65	99
Executive Assistant/Executive Secretary	19	25
Welding Technology	18	57
Nursing Assistant	14	37
Cosmetology	12	38
Automotive Mechanics Technology	9	20
Phlebotomy	8	14
Industrial Mechanics and Maintenance Technology	7	43
Construction Trades, Other	6	15
Machine Tool Technology	5	18

Tennessee College of Applied Technology Jacksboro Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Licensed Practical/Vocational Nurse Training	27	49
Executive Assistant/Executive Secretary	10	23
Electrician	6	13
Business Operations Support and Secretarial Services	5	5
Practical Nursing - IV Therapy	5	8
Automotive Mechanics Technology	4	18
Machine Tool Technology	4	10

Tennessee College of Applied Technology Knoxville Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Medical/Clinical Assistant	139	231
Licensed Practical/Vocational Nurse Training	110	162
Nursing Assistant	86	175
Medical Office Assistant/Specialist	45	69
Dental Assisting	40	67
Industrial Mechanics and Maintenance Technology	26	32
Welding Technology	19	51
Electrician	17	21
Surgical Technology	16	23
Truck and Bus Driver/Commercial Vehicle Operation	16	17
Executive Assistant/Executive Secretary	14	18
Cosmetology	14	55
Heating, Air Conditioning, Ventilation and Refrigeration Maintenance Technology	13	27
Business Operations Support and Secretarial Services	12	16

Tennessee College of Applied Technology Morristown Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Nursing Assistant	44	57
Licensed Practical/Vocational Nurse Training	36	58
Machine Tool Technology	25	48
Executive Assistant/Executive Secretary	25	39
Industrial Mechanics and Maintenance Technology	24	46
Heating, Air Conditioning, Ventilation and Refrigeration Maintenance Technology	18	28
Aircraft Powerplant Technology	10	15
Electrician	9	25
Welding Technology	8	33
Graphic and Printing Equipment Operator	6	10
Drafting and Design Technology	6	11

Tennessee College of Applied Technology Oneida-Huntsville Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Licensed Practical/Vocational Nurse Training	34	67
Executive Assistant/Executive Secretary	9	20
Truck and Bus Driver/Commercial Vehicle Operation	9	10
Pharmacy Technician	7	12
Computer Installation and Repair Technology	6	10
Cosmetology	6	31
Machine Tool Technology	5	16
Practical Nursing, Other	4	10

Middle Tennessee TCATs

Tennessee College of Applied Technology Dickson Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Licensed Practical/Vocational Nurse Training	98	152
Machine Tool Technology	68	74
Welding Technology	45	72
Industrial Mechanics and Maintenance Technology	40	52
Executive Assistant/Executive Secretary	22	32
Heating, Air Conditioning, Ventilation and Refrigeration Maintenance Technology	18	32
Cosmetology	13	39
Automotive Mechanics Technology	9	26
Health Information/Medical Records Technology	7	8
Computer Installation and Repair Technology	7	19
Heavy Equipment Maintenance Technology	7	13

Tennessee College of Applied Technology Hartsville Top Programs for Adult Students	Adult Student Graduates (2015)	Total Graduates (2015)
Executive Assistant/Executive Secretary	130	142
Licensed Practical/Vocational Nurse Training	24	44
Nursing Assistant	16	32
Welding Technology	12	35
Machine Tool Technology	8	44
Computer Installation and Repair Technology	7	17
Industrial Mechanics and Maintenance Technology	6	27

Tennessee College of Applied Technology Hohenwald Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Basic Skills (Technology Foundations)	33	122
Licensed Practical/Vocational Nurse Training	29	55
Industrial Mechanics and Maintenance Technology	13	56
Automotive Mechanics Technology	8	52
Executive Assistant/Executive Secretary	8	11
Cosmetology	6	36
Computer Installation and Repair Technology	5	11
Surgical Technology	4	13

Tennessee College of Applied Technology Livingston Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Industrial Mechanics and Maintenance Technology	446	620
Licensed Practical/Vocational Nurse Training	266	324
Nursing Assistant	20	43
Pharmacy Technician	10	25
Executive Assistant/Executive Secretary	7	14
Cosmetology	6	22
Business/Office Automation/Technology	4	9

Tennessee College of Applied Technology McMinnville Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Basic Skills (Technology Foundations)	98	144
Executive Assistant/Executive Secretary	74	83
Licensed Practical/Vocational Nurse Training	24	39
Industrial Mechanics and Maintenance Technology	23	38
Computer Installation and Repair Technology	8	30
Automotive Mechanics Technology	6	12
Machine Tool Technology	5	8
Welding Technology	4	15

Tennessee College of Applied Technology Murfreesboro Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Licensed Practical/Vocational Nurse Training	91	146
Business Operations Support and Secretarial Services	78	92
Industrial Mechanics and Maintenance Technology	41	65
Computer Installation and Repair Technology	21	29
Phlebotomy	15	25
Basic Skills (Technology Foundations)	12	17
Business/Office Automation/Technology	10	11
Machine Tool Technology	8	15
Drafting and Design Technology	8	11
Web Page, Digital/Multimedia and Information Resources Design	7	14

Tennessee College of Applied Technology Nashville Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Licensed Practical/Vocational Nurse Training	74	98
Aesthetician/Esthetician and Skin Care Specialist	27	35
Heating, Air Conditioning, Ventilation and Refrigeration Maintenance Technology	26	47
Truck and Bus Driver/Commercial Vehicle Operation	22	22
Phlebotomy	20	33
Computer Installation and Repair Technology	17	31
Welding Technology	17	35
Aircraft Powerplant Technology	16	26
Cosmetology	15	42
Practical Nursing - IV Therapy	12	14
Machine Tool Technology	10	19
Autobody/Collision and Repair Technology	10	30
Automotive Mechanics Technology	9	30
Dental Laboratory Technology	8	13
Executive Assistant/Executive Secretary	7	13
Dental Assisting	7	22

Tennessee College of Applied Technology Pulaski Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Hazardous Materials Management and Waste Technology	107	111
Industrial Electronics Technology	18	24
Industrial Mechanics and Maintenance Technology	16	23
Basic Skills, Other	15	25
Executive Assistant/Executive Secretary	14	242
Welding Technology	14	65
Licensed Practical/Vocational Nurse Training	10	70
Heating, Air Conditioning, Ventilation and Refrigeration Maintenance Technology	8	18
Solar Energy Technology	7	13
Ground Transportation	7	9

Tennessee College of Applied Technology Shelbyville Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Licensed Practical/Vocational Nurse Training	70	131
Computer Installation and Repair Technology	68	102
Executive Assistant/Executive Secretary	24	34
Industrial Mechanics and Maintenance Technology	22	63
Business and Social Skills	18	18
Dental Assisting	11	23
Machine Tool Technology	11	22
Truck and Bus Driver/Commercial Vehicle Operation	8	8
Drafting and Design Technology	8	12
Nursing Assistant	7	15

West Tennessee TCATs

Tennessee College of Applied Technology Covington Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Licensed Practical/Vocational Nurse Training	19	23
Executive Assistant/Executive Secretary	11	17
Machine Tool Technology	6	15
Industrial Mechanics and Maintenance Technology	6	9
Computer Installation and Repair Technology	5	8
Heating, Air Conditioning, Ventilation and Refrigeration Maintenance Technology	5	12
Welding Technology	4	14
Automotive Mechanics Technology	4	11

Tennessee College of Applied Technology Crump Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Executive Assistant/Executive Secretary	11	22
Welding Technology	8	24
Graphic Design	8	10
Licensed Practical/Vocational Nurse Training	7	17
Machine Tool Technology	6	11
Heating, Air Conditioning, Ventilation and Refrigeration Maintenance Technology	6	11
Industrial Mechanics and Maintenance Technology	4	23
Autobody/Collision and Repair Technology	4	14
Electrical/Electronics Equipment Installation and Repair	4	15
Health Information/Medical Records Technology	4	14

Tennessee College of Applied Technology Jackson Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Licensed Practical/Vocational Nurse Training	49	77
Electrician	22	48
Executive Assistant/Executive Secretary	17	181
Truck and Bus Driver/Commercial Vehicle Operation	15	17
Industrial Mechanics and Maintenance Technology	11	22
Industrial Electronics Technology	11	11
Surgical Technology	10	12
Heating, Air Conditioning, Ventilation and Refrigeration Maintenance Technology	9	15
Tool and Die Technology	8	19
Autobody/Collision and Repair Technology	8	14
Computer Installation and Repair Technology	8	19
Welding Technology	7	52

Tennessee College of Applied Technology McKenzie Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Welding Technology	25	46
Heating, Air Conditioning, Ventilation and Refrigeration Maintenance Technology	21	29
Executive Assistant/Executive Secretary	16	26
Industrial Mechanics and Maintenance Technology	8	12
Computer Installation and Repair Technology	7	12

Tennessee College of Applied Technology Memphis Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Industrial Electronics Technology	52	63
Truck and Bus Driver/Commercial Vehicle Operation	44	45
Phlebotomy	40	44
Ground Transportation	39	48
Aircraft Powerplant Technology	39	87
Licensed Practical/Vocational Nurse Training	31	38
Barbering	25	42
Computer Installation and Repair Technology	14	24
Building Construction Technology	14	22
Health Information/Medical Records Technology	12	16
Heating, Air Conditioning, Ventilation and Refrigeration Maintenance Technology	12	17
Cosmetology	11	41
Executive Assistant/Executive Secretary	11	17
Machine Tool Technology	10	14
Masonry	9	16
Dental Assisting	9	20
Dental Laboratory Technology	9	14
Welding Technology	8	18
Pharmacy Technician	7	22
Diesel Mechanics Technology	7	12

Tennessee College of Applied Technology Newbern Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Machine Tool Technology	29	41
Licensed Practical/Vocational Nurse Training	16	33
Practical Nursing - IV Therapy	13	25
Welding Technology	12	30
Heating, Air Conditioning, Ventilation and Refrigeration Maintenance Technology	12	19
Drafting and Design Technology	7	17
Truck and Bus Driver/Commercial Vehicle Operation	7	7
Cosmetology	7	14
Executive Assistant/Executive Secretary	6	6
Nursing Assistant	5	12
Industrial Mechanics and Maintenance Technology	4	6

Tennessee College of Applied Technology Paris Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Licensed Practical/Vocational Nurse Training	40	64
Practical Nursing, Other	28	40
Executive Assistant/Executive Secretary	18	23
Cosmetology	13	24
Motorcycle Maintenance and Repair Technology	12	21
Building/Property Maintenance and Management	12	22
Industrial Mechanics and Maintenance Technology	12	21
Metal Fabricator	7	24
Computer Installation and Repair Technology	7	14
Machine Tool Technology	6	12
Health Information/Medical Records Technology	6	12
Autobody/Collision and Repair Technology	5	23
Nursing Assistant	5	12

Tennessee College of Applied Technology Ripley Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Licensed Practical/Vocational Nurse Training	21	31
Executive Assistant/Executive Secretary	12	24
Practical Nursing - IV Therapy	11	14
Nursing Assistant	8	17
Computer Installation and Repair Technology	5	20
Electrician	5	7

Tennessee College of Applied Technology Whiteville Top Programs for Adult Learners	Adult Awards (2015)	Total Awards (2015)
Licensed Practical/Vocational Nurse Training	17	25
Health Information/Medical Records Technology	10	13
Welding Technology	10	17
Executive Assistant/Executive Secretary	6	16
Nursing Assistant	5	11
Computer Installation and Repair Technology	5	17
Heating, Air Conditioning, Ventilation and Refrigeration Maintenance Technology	4	14