

**Tennessee Higher Education Commission - Division of Postsecondary State Authorization**  
**Annual Performance Report, Reporting Year 2021-2022**  
**Goodwill Industries-Knoxville, Inc., Knoxville, TN (1283)**

	Overall	Certified Nursing Assistant Training, Certificate of Completion	Clerical Skills Training, Certificate of Completion	GoodTech Customer Service Core Training, Certificate of Completion	GoodTech Customer Service Technical Training, Certificate of Completion	Self-Paced Applications in the Computer Environment (Advanced), Certificate of Completion
Program Enrollment	45	37	0	5	3	0
Number Still Enrolled	7	6	0	0	1	0
Percent Still Enrolled	15.6%	16.2%	N/A	0.0%	33.3%	N/A
<b>WITHDRAWAL SUMMARY</b>						
Special Circumstance Withdrawals	1	1	0	0	0	0
Number of Withdrawals	4	4	0	0	0	0
Withdrawal Rate	6.7%	8.1%	N/A	0.0%	0.0%	N/A
<b>COMPLETION SUMMARY</b>						
Number Not Currently Enrolled	38	31	0	5	2	0
Number of Completions	34	27	0	5	2	0
Completion Rate	91.9%	90.0%	N/A	100.0%	100.0%	N/A
<b>PLACEMENT SUMMARY</b>						
Special Circumstance Non-Placements	9	7	0	1	1	0
Placed In-Field Withdrawals	0	0	0	0	0	0
Number Placeable	25	20	0	4	1	0
Total Placed In-Field	21	18	0	3	0	0
In-Field Placement Rate	84.0%	90.0%	N/A	75.0%	0.0%	N/A
Number Placed	21	18	0	3	0	0
Placement Rate	84.0%	90.0%	N/A	75.0%	0.0%	N/A
<b>STUDENT DEMOGRAPHICS</b>						
<b>Race</b>						
Caucasian	23	17	N/A	N/A	N/A	N/A
Percent Caucasian	51.1%	45.9%	N/A	N/A	N/A	N/A
African-American	17	15	N/A	N/A	N/A	N/A
Percent African-American	37.8%	40.5%	N/A	N/A	N/A	N/A
Hispanic	3	3	N/A	N/A	N/A	N/A
Percent Hispanic	6.7%	8.1%	N/A	N/A	N/A	N/A
Other/Unknown	2	2	N/A	N/A	N/A	N/A
Percent Other/Unknown	4.4%	5.4%	N/A	N/A	N/A	N/A
Subtotal Race	45	37	N/A	N/A	N/A	N/A
<b>Gender</b>						
Male	7	2	N/A	N/A	N/A	N/A
Percent Male	15.6%	5.4%	N/A	N/A	N/A	N/A
Female	38	35	N/A	N/A	N/A	N/A
Percent Female	84.4%	94.6%	N/A	N/A	N/A	N/A
Subtotal Gender	45	37	N/A	N/A	N/A	N/A
<b>Age</b>						
Under 25	9	9	N/A	N/A	N/A	N/A
Percent Under 25	20.0%	24.3%	N/A	N/A	N/A	N/A
25 and Over	36	28	N/A	N/A	N/A	N/A
Percent 25 and Over	80.0%	75.7%	N/A	N/A	N/A	N/A
Subtotal Age	45	37	N/A	N/A	N/A	N/A

NOTE: Reporting year spans July 1, 2021 thru June 30, 2022. N/A: Not applicable for less than 10 students enrolled in program.

Report Date: 10/25/2022

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	<b>Self-Paced Applications in the Computer Environment (Basic), Certificate of Completion</b>
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Program Enrollment	0
Number Still Enrolled	0
Percent Still Enrolled	N/A

**WITHDRAWAL SUMMARY**

Special Circumstance Withdrawals	0
Number of Withdrawals	0
Withdrawal Rate	N/A

**COMPLETION SUMMARY**

Number Not Currently Enrolled	0
Number of Completions	0
Completion Rate	N/A

**PLACEMENT SUMMARY**

Special Circumstance Non-Placements	0
Placed In-Field Withdrawals	0
Number Placeable	0
Total Placed In-Field	0
In-Field Placement Rate	N/A
Number Placed	0
Placement Rate	N/A

**STUDENT DEMOGRAPHICS**

<b>Race</b>	
Caucasian	N/A
Percent Caucasian	N/A
African-American	N/A
Percent African-American	N/A
Hispanic	N/A
Percent Hispanic	N/A
Other/Unknown	N/A
Percent Other/Unknown	N/A
Subtotal Race	N/A

<b>Gender</b>	
Male	N/A
Percent Male	N/A
Female	N/A
Percent Female	N/A
Subtotal Gender	N/A

<b>Age</b>	
Under 25	N/A
Percent Under 25	N/A
25 and Over	N/A
Percent 25 and Over	N/A
Subtotal Age	N/A

NOTE: Reporting year spans July 1, 2021 thru June 30, 2022. N/A: Not applicable for less than 10 students enrolled in program.  
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