

**Tennessee Higher Education Commission - Division of Postsecondary State Authorization**  
**Annual Performance Report, Reporting Year 2019-2020**  
**Lab Four Professional Development Center, Nashville, TN (1556)**

	Overall	Amazon AWS Certified: Solutions Architect - Associate, Certificate of Completion	Amazon AWS Certified: SysOps Administrator - Associate, Certificate of Completion	Business Customer Service, Certificate of Completion	Certified IT Project Management Expert: ITIL Foundation, Certificate of Completion
Program Enrollment	318	0	0	0	1
Number Still Enrolled	208	0	0	0	0
Percent Still Enrolled	65.4%	N/A	N/A	N/A	0.0%
<b>WITHDRAWAL SUMMARY</b>					
Special Circumstance Withdrawals	0	0	0	0	0
Number of Withdrawals	25	0	0	0	0
Withdrawal Rate	7.9%	N/A	N/A	N/A	0.0%
<b>COMPLETION SUMMARY</b>					
Number Not Currently Enrolled	110	0	0	0	1
Number of Completions	85	0	0	0	1
Completion Rate	77.3%	N/A	N/A	N/A	100.0%
<b>PLACEMENT SUMMARY</b>					
Special Circumstance Non-Placements	0	0	0	0	0
Placed In-Field Withdrawals	2	0	0	0	0
Number Placeable	87	0	0	0	1
Total Placed In-Field	59	0	0	0	1
In-Field Placement Rate	67.8%	N/A	N/A	N/A	100.0%
Number Placed	66	0	0	0	1
Placement Rate	75.9%	N/A	N/A	N/A	100.0%
<b>STUDENT DEMOGRAPHICS</b>					
<b>Race</b>					
Caucasian	119	N/A	N/A	N/A	N/A
Percent Caucasian	37.4%	N/A	N/A	N/A	N/A
African-American	154	N/A	N/A	N/A	N/A
Percent African-American	48.4%	N/A	N/A	N/A	N/A
Hispanic	26	N/A	N/A	N/A	N/A
Percent Hispanic	8.2%	N/A	N/A	N/A	N/A
Other/Unknown	19	N/A	N/A	N/A	N/A
Percent Other/Unknown	6.0%	N/A	N/A	N/A	N/A
Subtotal Race	318	N/A	N/A	N/A	N/A
<b>Gender</b>					
Male	255	N/A	N/A	N/A	N/A
Percent Male	80.2%	N/A	N/A	N/A	N/A
Female	63	N/A	N/A	N/A	N/A
Percent Female	19.8%	N/A	N/A	N/A	N/A
Subtotal Gender	318	N/A	N/A	N/A	N/A
<b>Age</b>					
Under 25	18	N/A	N/A	N/A	N/A
Percent Under 25	5.7%	N/A	N/A	N/A	N/A
25 and Over	300	N/A	N/A	N/A	N/A
Percent 25 and Over	94.3%	N/A	N/A	N/A	N/A
Subtotal Age	318	N/A	N/A	N/A	N/A

NOTE: Reporting year spans July 1, 2019 thru June 30, 2020. N/A: Not applicable for less than 10 students enrolled in program.  
Report Date: 1/15/2021

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	Certified IT Project Management Expert: PMP/CAPM Project Management Professional, Certificate of Completion	Certified IT Project Management Expert: Six Sigma Green Belt Certification, Certificate of Completion	Cisco Certified Expert: CCNA, Certificate of Completion	Cisco Certified Expert: CCNP, Certificate of Completion	Cloud Security, Associate of Applied Science
Program Enrollment	10	0	13	0	0
Number Still Enrolled	0	0	1	0	0
Percent Still Enrolled	0.0%	N/A	7.7%	N/A	N/A
<b>WITHDRAWAL SUMMARY</b>					
Special Circumstance Withdrawals	0	0	0	0	0
Number of Withdrawals	1	0	1	0	0
Withdrawal Rate	10.0%	N/A	7.7%	N/A	N/A
<b>COMPLETION SUMMARY</b>					
Number Not Currently Enrolled	10	0	12	0	0
Number of Completions	9	0	11	0	0
Completion Rate	90.0%	N/A	91.7%	N/A	N/A
<b>PLACEMENT SUMMARY</b>					
Special Circumstance Non-Placements	0	0	0	0	0
Placed In-Field Withdrawals	1	0	0	0	0
Number Placeable	10	0	11	0	0
Total Placed In-Field	8	0	9	0	0
In-Field Placement Rate	80.0%	N/A	81.8%	N/A	N/A
Number Placed	9	0	10	0	0
Placement Rate	90.0%	N/A	90.9%	N/A	N/A
<b>STUDENT DEMOGRAPHICS</b>					
<b>Race</b>					
Caucasian	5	N/A	6	N/A	N/A
Percent Caucasian	50.0%	N/A	46.2%	N/A	N/A
African-American	3	N/A	7	N/A	N/A
Percent African-American	30.0%	N/A	53.8%	N/A	N/A
Hispanic	1	N/A	0	N/A	N/A
Percent Hispanic	10.0%	N/A	0.0%	N/A	N/A
Other/Unknown	1	N/A	0	N/A	N/A
Percent Other/Unknown	10.0%	N/A	0.0%	N/A	N/A
Subtotal Race	10	N/A	13	N/A	N/A
<b>Gender</b>					
Male	9	N/A	9	N/A	N/A
Percent Male	90.0%	N/A	69.2%	N/A	N/A
Female	1	N/A	4	N/A	N/A
Percent Female	10.0%	N/A	30.8%	N/A	N/A
Subtotal Gender	10	N/A	13	N/A	N/A
<b>Age</b>					
Under 25	0	N/A	2	N/A	N/A
Percent Under 25	0.0%	N/A	15.4%	N/A	N/A
25 and Over	10	N/A	11	N/A	N/A
Percent 25 and Over	100.0%	N/A	84.6%	N/A	N/A
Subtotal Age	10	N/A	13	N/A	N/A

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	Cloud Security Certified Professional: Azure and AWS, Certificate of Completion	CompTIA Certified Expert: A+, Certificate of Completion	CompTIA Certified Expert: Data Cabling Installer, Certificate of Completion	CompTIA Certified Expert: Linux+, Certificate of Completion	CompTIA Certified Expert: Network+, Certificate of Completion	CompTIA Certified Expert: Security+, Certificate of Completion
Program Enrollment	0	64	0	2	65	5
Number Still Enrolled	0	44	0	0	43	1
Percent Still Enrolled	N/A	68.8%	N/A	0.0%	66.2%	20.0%
<b>WITHDRAWAL SUMMARY</b>						
Special Circumstance Withdrawals	0	0	0	0	0	0
Number of Withdrawals	0	5	0	1	6	0
Withdrawal Rate	N/A	7.8%	N/A	50.0%	9.2%	0.0%
<b>COMPLETION SUMMARY</b>						
Number Not Currently Enrolled	0	20	0	2	22	4
Number of Completions	0	15	0	1	16	4
Completion Rate	N/A	75.0%	N/A	50.0%	72.7%	100.0%
<b>PLACEMENT SUMMARY</b>						
Special Circumstance Non-Placements	0	0	0	0	0	0
Placed In-Field Withdrawals	0	0	0	1	0	0
Number Placeable	0	15	0	2	16	4
Total Placed In-Field	0	5	0	2	11	3
In-Field Placement Rate	N/A	33.3%	N/A	100.0%	68.8%	75.0%
Number Placed	0	7	0	2	13	3
Placement Rate	N/A	46.7%	N/A	100.0%	81.3%	75.0%
<b>STUDENT DEMOGRAPHICS</b>						
<b>Race</b>						
Caucasian	N/A	19	N/A	N/A	22	N/A
Percent Caucasian	N/A	29.7%	N/A	N/A	33.8%	N/A
African-American	N/A	34	N/A	N/A	29	N/A
Percent African-American	N/A	53.1%	N/A	N/A	44.6%	N/A
Hispanic	N/A	7	N/A	N/A	9	N/A
Percent Hispanic	N/A	10.9%	N/A	N/A	13.8%	N/A
Other/Unknown	N/A	4	N/A	N/A	5	N/A
Percent Other/Unknown	N/A	6.3%	N/A	N/A	7.7%	N/A
Subtotal Race	N/A	64	N/A	N/A	65	N/A
<b>Gender</b>						
Male	N/A	46	N/A	N/A	55	N/A
Percent Male	N/A	71.9%	N/A	N/A	84.6%	N/A
Female	N/A	18	N/A	N/A	10	N/A
Percent Female	N/A	28.1%	N/A	N/A	15.4%	N/A
Subtotal Gender	N/A	64	N/A	N/A	65	N/A
<b>Age</b>						
Under 25	N/A	2	N/A	N/A	4	N/A
Percent Under 25	N/A	3.1%	N/A	N/A	6.2%	N/A
25 and Over	N/A	62	N/A	N/A	61	N/A
Percent 25 and Over	N/A	96.9%	N/A	N/A	93.8%	N/A
Subtotal Age	N/A	64	N/A	N/A	65	N/A

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	Cybersecurity Certified Associate, Certificate of Completion	Cybersecurity Certified Expert: Certified Ethical Hacker (CEH), Certificate of Completion	Cybersecurity Certified Expert: Certified Information Systems Security Professional (CISSP), Certificate of Completion	Cybersecurity Certified Professional, Certificate of Completion	Data Science Architect Bootcamp, Certificate of Completion
Program Enrollment	98	0	4	16	0
Number Still Enrolled	98	0	1	15	0
Percent Still Enrolled	100.0%	N/A	25.0%	93.8%	N/A
<b>WITHDRAWAL SUMMARY</b>					
Special Circumstance Withdrawals	0	0	0	0	0
Number of Withdrawals	0	0	1	1	0
Withdrawal Rate	0.0%	N/A	25.0%	6.3%	N/A
<b>COMPLETION SUMMARY</b>					
Number Not Currently Enrolled	0	0	3	1	0
Number of Completions	0	0	2	0	0
Completion Rate	N/A	N/A	66.7%	0.0%	N/A
<b>PLACEMENT SUMMARY</b>					
Special Circumstance Non-Placements	0	0	0	0	0
Placed In-Field Withdrawals	0	0	0	0	0
Number Placeable	0	0	2	0	0
Total Placed In-Field	0	0	2	0	0
In-Field Placement Rate	N/A	N/A	100.0%	N/A	N/A
Number Placed	0	0	2	0	0
Placement Rate	N/A	N/A	100.0%	N/A	N/A
<b>STUDENT DEMOGRAPHICS</b>					
<b>Race</b>					
Caucasian	42	N/A	N/A	7	N/A
Percent Caucasian	42.9%	N/A	N/A	43.8%	N/A
African-American	43	N/A	N/A	9	N/A
Percent African-American	43.9%	N/A	N/A	56.3%	N/A
Hispanic	6	N/A	N/A	0	N/A
Percent Hispanic	6.1%	N/A	N/A	0.0%	N/A
Other/Unknown	7	N/A	N/A	0	N/A
Percent Other/Unknown	7.1%	N/A	N/A	0.0%	N/A
Subtotal Race	98	N/A	N/A	16	N/A
<b>Gender</b>					
Male	83	N/A	N/A	16	N/A
Percent Male	84.7%	N/A	N/A	100.0%	N/A
Female	15	N/A	N/A	0	N/A
Percent Female	15.3%	N/A	N/A	0.0%	N/A
Subtotal Gender	98	N/A	N/A	16	N/A
<b>Age</b>					
Under 25	3	N/A	N/A	0	N/A
Percent Under 25	3.1%	N/A	N/A	0.0%	N/A
25 and Over	95	N/A	N/A	16	N/A
Percent 25 and Over	96.9%	N/A	N/A	100.0%	N/A
Subtotal Age	98	N/A	N/A	16	N/A

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	Front-End Web Designer/Developer, Certificate of Completion	Introduction to Business Computing, Certificate of Completion	Medical Office Assistant, Certificate of Completion	Microsoft Certified Expert: Microsoft 365 Certified Modern Desktop Administrator Associate, Certificate of Completion	Microsoft Certified Expert: Microsoft 365 Certified Security Administrator Associate, Certificate of Completion
Program Enrollment	0	0	0	30	0
Number Still Enrolled	0	0	0	4	0
Percent Still Enrolled	N/A	N/A	N/A	13.3%	N/A
<b>WITHDRAWAL SUMMARY</b>					
Special Circumstance Withdrawals	0	0	0	0	0
Number of Withdrawals	0	0	0	8	0
Withdrawal Rate	N/A	N/A	N/A	26.7%	N/A
<b>COMPLETION SUMMARY</b>					
Number Not Currently Enrolled	0	0	0	26	0
Number of Completions	0	0	0	18	0
Completion Rate	N/A	N/A	N/A	69.2%	N/A
<b>PLACEMENT SUMMARY</b>					
Special Circumstance Non-Placements	0	0	0	0	0
Placed In-Field Withdrawals	0	0	0	0	0
Number Placeable	0	0	0	18	0
Total Placed In-Field	0	0	0	13	0
In-Field Placement Rate	N/A	N/A	N/A	72.2%	N/A
Number Placed	0	0	0	14	0
Placement Rate	N/A	N/A	N/A	77.8%	N/A
<b>STUDENT DEMOGRAPHICS</b>					
<b>Race</b>					
Caucasian	N/A	N/A	N/A	9	N/A
Percent Caucasian	N/A	N/A	N/A	30.0%	N/A
African-American	N/A	N/A	N/A	17	N/A
Percent African-American	N/A	N/A	N/A	56.7%	N/A
Hispanic	N/A	N/A	N/A	3	N/A
Percent Hispanic	N/A	N/A	N/A	10.0%	N/A
Other/Unknown	N/A	N/A	N/A	1	N/A
Percent Other/Unknown	N/A	N/A	N/A	3.3%	N/A
Subtotal Race	N/A	N/A	N/A	30	N/A
<b>Gender</b>					
Male	N/A	N/A	N/A	20	N/A
Percent Male	N/A	N/A	N/A	66.7%	N/A
Female	N/A	N/A	N/A	10	N/A
Percent Female	N/A	N/A	N/A	33.3%	N/A
Subtotal Gender	N/A	N/A	N/A	30	N/A
<b>Age</b>					
Under 25	N/A	N/A	N/A	7	N/A
Percent Under 25	N/A	N/A	N/A	23.3%	N/A
25 and Over	N/A	N/A	N/A	23	N/A
Percent 25 and Over	N/A	N/A	N/A	76.7%	N/A
Subtotal Age	N/A	N/A	N/A	30	N/A

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	Microsoft Certified Expert: Microsoft Certified Cloud Developer (C# and .NET), Certificate of Completion	Microsoft Certified Expert: Microsoft Certified Windows Server, Certificate of Completion	Microsoft Certified Expert: Microsoft Certified Azure Administrator Associate, Certificate of Completion	Microsoft Office Specialist, Certificate of Completion	Microsoft Office Specialist (MOS), Certificate of Completion
Program Enrollment	2	0	0	0	8
Number Still Enrolled	1	0	0	0	0
Percent Still Enrolled	50.0%	N/A	N/A	N/A	0.0%
<b>WITHDRAWAL SUMMARY</b>					
Special Circumstance Withdrawals	0	0	0	0	0
Number of Withdrawals	0	0	0	0	1
Withdrawal Rate	0.0%	N/A	N/A	N/A	12.5%
<b>COMPLETION SUMMARY</b>					
Number Not Currently Enrolled	1	0	0	0	8
Number of Completions	1	0	0	0	7
Completion Rate	100.0%	N/A	N/A	N/A	87.5%
<b>PLACEMENT SUMMARY</b>					
Special Circumstance Non-Placements	0	0	0	0	0
Placed In-Field Withdrawals	0	0	0	0	0
Number Placeable	1	0	0	0	7
Total Placed In-Field	0	0	0	0	5
In-Field Placement Rate	0.0%	N/A	N/A	N/A	71.4%
Number Placed	0	0	0	0	5
Placement Rate	0.0%	N/A	N/A	N/A	71.4%
<b>STUDENT DEMOGRAPHICS</b>					
<b>Race</b>					
Caucasian	N/A	N/A	N/A	N/A	N/A
Percent Caucasian	N/A	N/A	N/A	N/A	N/A
African-American	N/A	N/A	N/A	N/A	N/A
Percent African-American	N/A	N/A	N/A	N/A	N/A
Hispanic	N/A	N/A	N/A	N/A	N/A
Percent Hispanic	N/A	N/A	N/A	N/A	N/A
Other/Unknown	N/A	N/A	N/A	N/A	N/A
Percent Other/Unknown	N/A	N/A	N/A	N/A	N/A
Subtotal Race	N/A	N/A	N/A	N/A	N/A
<b>Gender</b>					
Male	N/A	N/A	N/A	N/A	N/A
Percent Male	N/A	N/A	N/A	N/A	N/A
Female	N/A	N/A	N/A	N/A	N/A
Percent Female	N/A	N/A	N/A	N/A	N/A
Subtotal Gender	N/A	N/A	N/A	N/A	N/A
<b>Age</b>					
Under 25	N/A	N/A	N/A	N/A	N/A
Percent Under 25	N/A	N/A	N/A	N/A	N/A
25 and Over	N/A	N/A	N/A	N/A	N/A
Percent 25 and Over	N/A	N/A	N/A	N/A	N/A
Subtotal Age	N/A	N/A	N/A	N/A	N/A

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	<b>Weatherization Auditor, Certificate of Completion</b>
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Program Enrollment	0
Number Still Enrolled	0
Percent Still Enrolled	N/A

**WITHDRAWAL SUMMARY**

Special Circumstance Withdrawals	0
Number of Withdrawals	0
Withdrawal Rate	N/A

**COMPLETION SUMMARY**

Number Not Currently Enrolled	0
Number of Completions	0
Completion Rate	N/A

**PLACEMENT SUMMARY**

Special Circumstance Non-Placements	0
Placed In-Field Withdrawals	0
Number Placeable	0
Total Placed In-Field	0
In-Field Placement Rate	N/A
Number Placed	0
Placement Rate	N/A

**STUDENT DEMOGRAPHICS**

<b>Race</b>	
Caucasian	N/A
Percent Caucasian	N/A
African-American	N/A
Percent African-American	N/A
Hispanic	N/A
Percent Hispanic	N/A
Other/Unknown	N/A
Percent Other/Unknown	N/A
Subtotal Race	N/A

<b>Gender</b>	
Male	N/A
Percent Male	N/A
Female	N/A
Percent Female	N/A
Subtotal Gender	N/A

<b>Age</b>	
Under 25	N/A
Percent Under 25	N/A
25 and Over	N/A
Percent 25 and Over	N/A
Subtotal Age	N/A

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