

**Tennessee Higher Education Commission - Division of Postsecondary State Authorization**  
**Annual Performance Report, Reporting Year 2018-2019**  
**Lab Four Professional Development Center, Nashville, TN (1556)**

	Overall	Business Customer Service, Certificate of Completion	Certified IT Project Management Expert: ITIL Foundation, Certificate of Completion	Certified IT Project Management Expert: PMP/CAPM Project Management Professional, Certificate of Completion	Certified IT Project Management Expert: Six Sigma Green Belt Certification, Certificate of Completion
Program Enrollment	110	0	1	5	0
Number Still Enrolled	23	0	0	0	0
Percent Still Enrolled	20.9%	N/A	0.0%	0.0%	N/A
<b>WITHDRAWAL SUMMARY</b>					
Special Circumstance Withdrawals	0	0	0	0	0
Number of Withdrawals	14	0	0	1	0
Withdrawal Rate	12.7%	0%	0.0%	20.0%	0%
<b>COMPLETION SUMMARY</b>					
Number Not Currently Enrolled	87	0	1	5	0
Number of Completions	73	0	1	4	0
Completion Rate	83.9%	N/A	100.0%	80.0%	N/A
<b>PLACEMENT SUMMARY</b>					
Special Circumstance Non-Placements	0	0	0	0	0
Placed In-Field Withdrawals	5	0	0	0	0
Number Placeable	78	0	1	4	0
Total Placed In-Field	54	0	1	3	0
In-Field Placement Rate	69.2%	N/A	100.0%	75.0%	N/A
Number Placed	65	0	1	3	0
Placement Rate	83.3%	N/A	100.0%	75.0%	N/A
<b>STUDENT DEMOGRAPHICS</b>					
<b>Race</b>					
Caucasian	22	N/A	N/A	N/A	N/A
Percent Caucasian	20.0%	N/A	N/A	N/A	N/A
African-American	47	N/A	N/A	N/A	N/A
Percent African-American	42.7%	N/A	N/A	N/A	N/A
Hispanic	1	N/A	N/A	N/A	N/A
Percent Hispanic	0.9%	N/A	N/A	N/A	N/A
Other/Unknown	40	N/A	N/A	N/A	N/A
Percent Other/Unknown	36.4%	N/A	N/A	N/A	N/A
Subtotal Race	110	N/A	N/A	N/A	N/A
<b>Gender</b>					
Male	70	N/A	N/A	N/A	N/A
Percent Male	63.6%	N/A	N/A	N/A	N/A
Female	40	N/A	N/A	N/A	N/A
Percent Female	36.4%	N/A	N/A	N/A	N/A
Subtotal Gender	110	N/A	N/A	N/A	N/A
<b>Age</b>					
Under 25	10	N/A	N/A	N/A	N/A
Percent Under 25	9.1%	N/A	N/A	N/A	N/A
25 and Over	100	N/A	N/A	N/A	N/A
Percent 25 and Over	90.9%	N/A	N/A	N/A	N/A
Subtotal Age	110	N/A	N/A	N/A	N/A

NOTE: Reporting year spans July 1, 2018 thru June 30, 2019. N/A: Not applicable for less than 10 students enrolled in program.

Report Date: 1/15/2019

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	Cisco Certified Expert: CCNA, Certificate of Completion	Cisco Certified Expert: CCNP, Certificate of Completion	CompTIA Certified Expert: A+, Certificate of Completion	CompTIA Certified Expert: Data Cabling Installer, Certificate of Completion	CompTIA Certified Expert: Linux+, Certificate of Completion	CompTIA Certified Expert: Network+, Certificate of Completion
Program Enrollment	24	0	0	0	0	4
Number Still Enrolled	5	0	0	0	0	2
Percent Still Enrolled	20.8%	N/A	N/A	N/A	N/A	50.0%
<b>WITHDRAWAL SUMMARY</b>						
Special Circumstance Withdrawals	0	0	0	0	0	0
Number of Withdrawals	3	0	0	0	0	0
Withdrawal Rate	12.5%	0%	0%	0%	0%	0.0%
<b>COMPLETION SUMMARY</b>						
Number Not Currently Enrolled	19	0	0	0	0	2
Number of Completions	16	0	0	0	0	2
Completion Rate	84.2%	N/A	N/A	N/A	N/A	100.0%
<b>PLACEMENT SUMMARY</b>						
Special Circumstance Non-Placements	0	0	0	0	0	0
Placed In-Field Withdrawals	3	0	0	0	0	0
Number Placeable	19	0	0	0	0	2
Total Placed In-Field	13	0	0	0	0	2
In-Field Placement Rate	68.4%	N/A	N/A	N/A	N/A	100.0%
Number Placed	15	0	0	0	0	2
Placement Rate	78.9%	N/A	N/A	N/A	N/A	100.0%
<b>STUDENT DEMOGRAPHICS</b>						
<b>Race</b>						
Caucasian	6	N/A	N/A	N/A	N/A	N/A
Percent Caucasian	25.0%	N/A	N/A	N/A	N/A	N/A
African-American	10	N/A	N/A	N/A	N/A	N/A
Percent African-American	41.7%	N/A	N/A	N/A	N/A	N/A
Hispanic	0	N/A	N/A	N/A	N/A	N/A
Percent Hispanic	0.0%	N/A	N/A	N/A	N/A	N/A
Other/Unknown	8	N/A	N/A	N/A	N/A	N/A
Percent Other/Unknown	33.3%	N/A	N/A	N/A	N/A	N/A
Subtotal Race	24	N/A	N/A	N/A	N/A	N/A
<b>Gender</b>						
Male	16	N/A	N/A	N/A	N/A	N/A
Percent Male	66.7%	N/A	N/A	N/A	N/A	N/A
Female	8	N/A	N/A	N/A	N/A	N/A
Percent Female	33.3%	N/A	N/A	N/A	N/A	N/A
Subtotal Gender	24	N/A	N/A	N/A	N/A	N/A
<b>Age</b>						
Under 25	2	N/A	N/A	N/A	N/A	N/A
Percent Under 25	8.3%	N/A	N/A	N/A	N/A	N/A
25 and Over	22	N/A	N/A	N/A	N/A	N/A
Percent 25 and Over	91.7%	N/A	N/A	N/A	N/A	N/A
Subtotal Age	24	N/A	N/A	N/A	N/A	N/A

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	CompTIA Certified Expert: Security+, Certificate of Completion	Cybersecurity Certified Associate, Certificate of Completion	Cybersecurity Certified Expert: Certified Ethical Hacker (CEH), Certificate of Completion	Cybersecurity Certified Expert: Certified Information Systems Security Professional (CISSP), Certificate of Completion	Cybersecurity Certified Professional, Certificate of Completion
Program Enrollment	7	0	0	1	0
Number Still Enrolled	3	0	0	1	0
Percent Still Enrolled	42.9%	N/A	N/A	100.0%	N/A
<b>WITHDRAWAL SUMMARY</b>					
Special Circumstance Withdrawals	0	0	0	0	0
Number of Withdrawals	0	0	0	0	0
Withdrawal Rate	0.0%	0%	0%	0.0%	0%
<b>COMPLETION SUMMARY</b>					
Number Not Currently Enrolled	4	0	0	0	0
Number of Completions	4	0	0	0	0
Completion Rate	100.0%	N/A	N/A	N/A	N/A
<b>PLACEMENT SUMMARY</b>					
Special Circumstance Non-Placements	0	0	0	0	0
Placed In-Field Withdrawals	0	0	0	0	0
Number Placeable	4	0	0	0	0
Total Placed In-Field	3	0	0	0	0
In-Field Placement Rate	75.0%	N/A	N/A	N/A	N/A
Number Placed	3	0	0	0	0
Placement Rate	75.0%	N/A	N/A	N/A	N/A
<b>STUDENT DEMOGRAPHICS</b>					
<b>Race</b>					
Caucasian	N/A	N/A	N/A	N/A	N/A
Percent Caucasian	N/A	N/A	N/A	N/A	N/A
African-American	N/A	N/A	N/A	N/A	N/A
Percent African-American	N/A	N/A	N/A	N/A	N/A
Hispanic	N/A	N/A	N/A	N/A	N/A
Percent Hispanic	N/A	N/A	N/A	N/A	N/A
Other/Unknown	N/A	N/A	N/A	N/A	N/A
Percent Other/Unknown	N/A	N/A	N/A	N/A	N/A
Subtotal Race	N/A	N/A	N/A	N/A	N/A
<b>Gender</b>					
Male	N/A	N/A	N/A	N/A	N/A
Percent Male	N/A	N/A	N/A	N/A	N/A
Female	N/A	N/A	N/A	N/A	N/A
Percent Female	N/A	N/A	N/A	N/A	N/A
Subtotal Gender	N/A	N/A	N/A	N/A	N/A
<b>Age</b>					
Under 25	N/A	N/A	N/A	N/A	N/A
Percent Under 25	N/A	N/A	N/A	N/A	N/A
25 and Over	N/A	N/A	N/A	N/A	N/A
Percent 25 and Over	N/A	N/A	N/A	N/A	N/A
Subtotal Age	N/A	N/A	N/A	N/A	N/A

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	Introduction to Business Computing, Certificate of Completion	Medical Office Assistant, Certificate of Completion	Microsoft Certified Expert: Microsoft 365 Certified Modern Desktop Administrator Associate, Certificate of Completion	Microsoft Certified Expert: Microsoft 365 Certified Security Administrator Associate, Certificate of Completion	Microsoft Certified Expert: Microsoft Certified Cloud Developer (C# and .NET), Certificate of Completion
Program Enrollment	0	0	49	1	0
Number Still Enrolled	0	0	9	1	0
Percent Still Enrolled	N/A	N/A	18.4%	100.0%	N/A
<b>WITHDRAWAL SUMMARY</b>					
Special Circumstance Withdrawals	0	0	0	0	0
Number of Withdrawals	0	0	8	0	0
Withdrawal Rate	0%	0%	16.3%	0.0%	0%
<b>COMPLETION SUMMARY</b>					
Number Not Currently Enrolled	0	0	40	0	0
Number of Completions	0	0	32	0	0
Completion Rate	N/A	N/A	80.0%	N/A	N/A
<b>PLACEMENT SUMMARY</b>					
Special Circumstance Non-Placements	0	0	0	0	0
Placed In-Field Withdrawals	0	0	1	0	0
Number Placeable	0	0	33	0	0
Total Placed In-Field	0	0	22	0	0
In-Field Placement Rate	N/A	N/A	66.7%	N/A	N/A
Number Placed	0	0	29	0	0
Placement Rate	N/A	N/A	87.9%	N/A	N/A
<b>STUDENT DEMOGRAPHICS</b>					
<b>Race</b>					
Caucasian	N/A	N/A	5	N/A	N/A
Percent Caucasian	N/A	N/A	10.2%	N/A	N/A
African-American	N/A	N/A	23	N/A	N/A
Percent African-American	N/A	N/A	46.9%	N/A	N/A
Hispanic	N/A	N/A	1	N/A	N/A
Percent Hispanic	N/A	N/A	2.0%	N/A	N/A
Other/Unknown	N/A	N/A	20	N/A	N/A
Percent Other/Unknown	N/A	N/A	40.8%	N/A	N/A
Subtotal Race	N/A	N/A	49	N/A	N/A
<b>Gender</b>					
Male	N/A	N/A	28	N/A	N/A
Percent Male	N/A	N/A	57.1%	N/A	N/A
Female	N/A	N/A	21	N/A	N/A
Percent Female	N/A	N/A	42.9%	N/A	N/A
Subtotal Gender	N/A	N/A	49	N/A	N/A
<b>Age</b>					
Under 25	N/A	N/A	8	N/A	N/A
Percent Under 25	N/A	N/A	16.3%	N/A	N/A
25 and Over	N/A	N/A	41	N/A	N/A
Percent 25 and Over	N/A	N/A	83.7%	N/A	N/A
Subtotal Age	N/A	N/A	49	N/A	N/A

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	Microsoft Certified Expert: Microsoft Certified Windows Server, Certificate of Completion	Microsoft Office Specialist, Certificate of Completion	Microsoft Office Specialist (MOS), Certificate of Completion	Weatherization Auditor, Certificate of Completion
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Program Enrollment	1	0	17	0
Number Still Enrolled	0	0	2	0
Percent Still Enrolled	0.0%	N/A	11.8%	N/A

**WITHDRAWAL SUMMARY**

Special Circumstance Withdrawals	0	0	0	0
Number of Withdrawals	0	0	2	0
Withdrawal Rate	0.0%	0%	11.8%	0%

**COMPLETION SUMMARY**

Number Not Currently Enrolled	1	0	15	0
Number of Completions	1	0	13	0
Completion Rate	100.0%	N/A	86.7%	N/A

**PLACEMENT SUMMARY**

Special Circumstance Non-Placements	0	0	0	0
Placed In-Field Withdrawals	0	0	1	0
Number Placeable	1	0	14	0
Total Placed In-Field	1	0	9	0
In-Field Placement Rate	100.0%	N/A	64.3%	N/A
Number Placed	1	0	11	0
Placement Rate	100.0%	N/A	78.6%	N/A

**STUDENT DEMOGRAPHICS**

<b>Race</b>				
Caucasian	N/A	N/A	4	N/A
Percent Caucasian	N/A	N/A	23.5%	N/A
African-American	N/A	N/A	7	N/A
Percent African-American	N/A	N/A	41.2%	N/A
Hispanic	N/A	N/A	0	N/A
Percent Hispanic	N/A	N/A	0.0%	N/A
Other/Unknown	N/A	N/A	6	N/A
Percent Other/Unknown	N/A	N/A	35.3%	N/A
Subtotal Race	N/A	N/A	17	N/A

<b>Gender</b>				
Male	N/A	N/A	10	N/A
Percent Male	N/A	N/A	58.8%	N/A
Female	N/A	N/A	7	N/A
Percent Female	N/A	N/A	41.2%	N/A
Subtotal Gender	N/A	N/A	17	N/A

<b>Age</b>				
Under 25	N/A	N/A	0	N/A
Percent Under 25	N/A	N/A	0.0%	N/A
25 and Over	N/A	N/A	17	N/A
Percent 25 and Over	N/A	N/A	100.0%	N/A
Subtotal Age	N/A	N/A	17	N/A

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