

Tennessee Higher Education Commission - Division of Postsecondary State Authorization
Annual Performance Report, FY 2017-18
Lab Four Professional Development Center, Memphis, TN (1405)

	Overall	Cisco Systems: CCNA, Certificate of Completion	CompTIA A+, Certificate of Completion	CompTIA Security+, Certificate of Completion	ITIL Foundation, Certificate of Completion	Microsoft Certified Professional (MCP) Windows 10, Certificate of Completion
Program Enrollment	445	77	15	1	114	1
Number Still Enrolled	71	0	1	1	10	0
Percent Still Enrolled	16.0%	0.0%	6.7%	100.0%	8.8%	0.0%
WITHDRAWAL SUMMARY						
Special Circumstance Withdrawals	0	0	0	0	0	0
Number of Withdrawals	68	16	3	0	5	0
Withdrawal Rate	15.3%	20.8%	20.0%	0.0%	4.4%	0.0%
COMPLETION SUMMARY						
Number Not Currently Enrolled	374	77	14	0	104	1
Number of Completions	306	61	11	0	99	1
Completion Rate	81.8%	79.2%	78.6%	N/A	95.2%	100.0%
PLACEMENT SUMMARY						
Special Circumstance Non-Placements	0	0	0	0	0	0
Placed In-Field Withdrawals	38	14	0	0	4	0
Number Placeable	344	75	11	0	103	1
Total Placed In-Field	299	69	7	0	96	1
In-Field Placement Rate	86.9%	92.0%	63.6%	N/A	93.2%	100.0%
Number Placed	323	73	8	0	98	1
Placement Rate	93.9%	97.3%	72.7%	N/A	95.1%	100.0%
STUDENT DEMOGRAPHICS						
Race						
Caucasian	69	15	0	N/A	19	N/A
Percent Caucasian	15.5%	19.5%	0.0%	N/A	16.7%	N/A
African-American	351	57	14	N/A	90	N/A
Percent African-American	78.9%	74.0%	93.3%	N/A	78.9%	N/A
Hispanic	4	0	0	N/A	0	N/A
Percent Hispanic	0.9%	0.0%	0.0%	N/A	0.0%	N/A
Other/Unknown	21	5	1	N/A	5	N/A
Percent Other/Unknown	4.7%	6.5%	6.7%	N/A	4.4%	N/A
Subtotal Race	445	77	15	N/A	114	N/A
Gender						
Male	264	54	9	N/A	74	N/A
Percent Male	59.3%	70.1%	60.0%	N/A	64.9%	N/A
Female	181	23	6	N/A	40	N/A
Percent Female	40.7%	29.9%	40.0%	N/A	35.1%	N/A
Subtotal Gender	445	77	15	N/A	114	N/A
Age						
Under 25	65	5	7	N/A	9	N/A
Percent Under 25	14.6%	6.5%	46.7%	N/A	7.9%	N/A
25 and Over	380	72	8	N/A	105	N/A
Percent 25 and Over	85.4%	93.5%	53.3%	N/A	92.1%	N/A
Subtotal Age	445	77	15	N/A	114	N/A

NOTE: Reporting fiscal year spans July 1, 2017 thru June 30, 2018. N/A: Not applicable for less than 10 students enrolled in program.

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	Microsoft Certified Solutions Associate (MCSA) Windows 10, Certificate of Completion	Microsoft Certified Solutions Associate (MCSA) Windows Server 2016, Certificate of Completion	Microsoft Office Specialist (MOS), Certificate of Completion	PMP/CAPM Project Management Professional, Certificate of Completion	Six Sigma Green Belt Certification, Certificate of Completion
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Program Enrollment	172	4	43	10	8
Number Still Enrolled	44	0	15	0	0
Percent Still Enrolled	25.6%	0.0%	34.9%	0.0%	0.0%

WITHDRAWAL SUMMARY

Special Circumstance Withdrawals	0	0	0	0	0
Number of Withdrawals	29	0	9	2	4
Withdrawal Rate	16.9%	0.0%	20.9%	20.0%	50.0%

COMPLETION SUMMARY

Number Not Currently Enrolled	128	4	28	10	8
Number of Completions	99	4	19	8	4
Completion Rate	77.3%	100.0%	67.9%	80.0%	50.0%

PLACEMENT SUMMARY

Special Circumstance Non-Placements	0	0	0	0	0
Placed In-Field Withdrawals	13	0	4	1	2
Number Placeable	112	4	23	9	6
Total Placed In-Field	92	4	17	7	6
In-Field Placement Rate	82.1%	100.0%	73.9%	77.8%	100.0%
Number Placed	105	4	19	9	6
Placement Rate	93.8%	100.0%	82.6%	100.0%	100.0%

STUDENT DEMOGRAPHICS

Race

Caucasian	23	N/A	8	2	N/A
Percent Caucasian	13.4%	N/A	18.6%	20.0%	N/A
African-American	137	N/A	34	8	N/A
Percent African-American	79.7%	N/A	79.1%	80.0%	N/A
Hispanic	3	N/A	0	0	N/A
Percent Hispanic	1.7%	N/A	0.0%	0.0%	N/A
Other/Unknown	9	N/A	1	0	N/A
Percent Other/Unknown	5.2%	N/A	2.3%	0.0%	N/A
Subtotal Race	172	N/A	43	10	N/A

Gender

Male	111	N/A	3	5	N/A
Percent Male	64.5%	N/A	7.0%	50.0%	N/A
Female	61	N/A	40	5	N/A
Percent Female	35.5%	N/A	93.0%	50.0%	N/A
Subtotal Gender	172	N/A	43	10	N/A

Age

Under 25	34	N/A	9	0	N/A
Percent Under 25	19.8%	N/A	20.9%	0.0%	N/A
25 and Over	138	N/A	34	10	N/A
Percent 25 and Over	80.2%	N/A	79.1%	100.0%	N/A
Subtotal Age	172	N/A	43	10	N/A

NOTE: Reporting fiscal year spans July 1, 2017 thru June 30, 2018. N/A: Not applicable for less than 10 students enrolled in program.