

Tennessee Higher Education Commission - Division of Postsecondary State Authorization
Annual Performance Report, FY 2016-17
Lab Four Professional Development Center, Memphis, TN (1405)

	Overall	Business Operations Professional, Certificate of Completion	Cisco Systems: CCNA, Certificate of Completion	Desktop Support Specialist, Certificate of Completion	IT Security Professional, Certificate of Completion	IT Support Professional, Certificate of Completion
Program Enrollment	428	60	49	25	1	179
Number Still Enrolled	47	3	16	2	0	17
Percent Still Enrolled	11.0%	5.0%	32.7%	8.0%	0.0%	9.5%
WITHDRAWAL SUMMARY						
Special Circumstance Withdrawals	3	1	0	0	0	2
Number of Withdrawals	60	13	5	4	0	35
Withdrawal Rate	13.3%	20.0%	10.2%	16.0%	0.0%	18.4%
COMPLETION SUMMARY						
Number Not Currently Enrolled	381	57	33	23	1	162
Number of Completions	321	44	28	19	1	127
Completion Rate	84.9%	78.6%	84.8%	82.6%	100.0%	79.4%
PLACEMENT SUMMARY						
Special Circumstance Non-Placements	0	0	0	0	0	0
Placed In-Field Withdrawals	21	2	2	1	0	15
Number Placeable	342	46	30	20	1	142
Total Placed In-Field	239	28	29	12	0	97
In-Field Placement Rate	69.9%	60.9%	96.7%	60.0%	0.0%	68.3%
Number Placed	296	38	29	16	1	125
Placement Rate	86.5%	82.6%	96.7%	80.0%	100.0%	88.0%
STUDENT DEMOGRAPHICS						
Race						
Caucasian	63	9	9	3	N/A	19
Percent Caucasian	14.7%	15.0%	18.4%	12.0%	N/A	10.6%
African-American	338	49	36	20	N/A	150
Percent African-American	79.0%	81.7%	73.5%	80.0%	N/A	83.8%
Hispanic	10	1	1	2	N/A	3
Percent Hispanic	2.3%	1.7%	2.0%	8.0%	N/A	1.7%
Other/Unknown	17	1	3	0	N/A	7
Percent Other/Unknown	4.0%	1.7%	6.1%	0.0%	N/A	3.9%
Subtotal Race	428	60	49	25	N/A	179
Gender						
Male	241	6	33	19	N/A	111
Percent Male	56.3%	10.0%	67.3%	76.0%	N/A	62.0%
Female	187	54	16	6	N/A	68
Percent Female	43.7%	90.0%	32.7%	24.0%	N/A	38.0%
Subtotal Gender	428	60	49	25	N/A	179
Age						
Under 25	67	5	3	6	N/A	43
Percent Under 25	15.7%	8.3%	6.1%	24.0%	N/A	24.0%
25 and Over	361	55	46	19	N/A	136
Percent 25 and Over	84.3%	91.7%	93.9%	76.0%	N/A	76.0%
Subtotal Age	428	60	49	25	N/A	179

NOTE: Reporting fiscal year spans July 1, 2016 thru June 30, 2017. N/A: Not applicable for less than 10 students enrolled in program.

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	ITIL Foundation, Certificate of Completion	Microsoft IT Professional, Certificate of Completion	PMP/CAPM Project Management Professional, Certificate of Completion	Six Sigma Certification Preparation, Certificate of Completion	Solar Photovoltaic Installer, Certificate of Completion
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Program Enrollment	93	6	5	9	1
Number Still Enrolled	2	4	1	2	0
Percent Still Enrolled	2.2%	66.7%	20.0%	22.2%	0.0%

WITHDRAWAL SUMMARY

Special Circumstance Withdrawals	0	0	0	0	0
Number of Withdrawals	1	2	0	0	0
Withdrawal Rate	1.1%	33.3%	0.0%	0.0%	0.0%

COMPLETION SUMMARY

Number Not Currently Enrolled	91	2	4	7	1
Number of Completions	90	0	4	7	1
Completion Rate	98.9%	0.0%	100.0%	100.0%	100.0%

PLACEMENT SUMMARY

Special Circumstance Non-Placements	0	0	0	0	0
Placed In-Field Withdrawals	0	1	0	0	0
Number Placeable	90	1	4	7	1
Total Placed In-Field	65	1	3	4	0
In-Field Placement Rate	72.2%	100.0%	75.0%	57.1%	0.0%
Number Placed	77	1	4	5	0
Placement Rate	85.6%	100.0%	100.0%	71.4%	0.0%

STUDENT DEMOGRAPHICS

Race					
Caucasian	18	N/A	N/A	N/A	N/A
Percent Caucasian	19.4%	N/A	N/A	N/A	N/A
African-American	68	N/A	N/A	N/A	N/A
Percent African-American	73.1%	N/A	N/A	N/A	N/A
Hispanic	2	N/A	N/A	N/A	N/A
Percent Hispanic	2.2%	N/A	N/A	N/A	N/A
Other/Unknown	5	N/A	N/A	N/A	N/A
Percent Other/Unknown	5.4%	N/A	N/A	N/A	N/A
Subtotal Race	93	N/A	N/A	N/A	N/A

Gender					
Male	55	N/A	N/A	N/A	N/A
Percent Male	59.1%	N/A	N/A	N/A	N/A
Female	38	N/A	N/A	N/A	N/A
Percent Female	40.9%	N/A	N/A	N/A	N/A
Subtotal Gender	93	N/A	N/A	N/A	N/A

Age					
Under 25	10	N/A	N/A	N/A	N/A
Percent Under 25	10.8%	N/A	N/A	N/A	N/A
25 and Over	83	N/A	N/A	N/A	N/A
Percent 25 and Over	89.2%	N/A	N/A	N/A	N/A
Subtotal Age	93	N/A	N/A	N/A	N/A

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