

Reverse Transfer System User Roles & Contact List (2022)

Campus	Name	Email Address	Phone Number	Role/Title	RTS User Role
University of Tennessee (UT) Institutions					
UT Knoxville	Wendolyn Davis	wdavis54@utk.edu	865-974-9026	Transfer Center Director	Institution Administrator,
	Mary Beth Burlison	mmitch20@utk.edu	865-974-5174	Associate Director,	Institution Administrator,
	Kim Hughes	khughe24@utk.edu	865-974-1908	IT Support/Banner	Institution Data Exchange
	Cindy Thom	cthom@utk.edu	865-974-8133	IT Support/Banner	Institution Data Exchange
	John Parks	jwparks@utk.edu	865-974-5884	IT Support/Banner	Institution Data Exchange
	Stephanie Workman	workmss@utk.edu	865-974-8108	IT Support/Banner	Institution Data Exchange
	Daniel Thomas	daniel.thomas@utk.edu	865-974-1440	IT Support/Banner	Institution Data Exchange
UT Chattanooga	Diana Fryar	diana-fryar@utc.edu	423-425-4900	Assistant Registrar	Institution Administrator
	Jamie Walden	jamie-walden@utc.edu	423-425-2909	Dir of Banner Support	Institution Data Exchange
	Elizabeth Johnson	elizabeth-j-johnson@utc.edu	423-425-4573	Dir of Advisement	Institution Report Viewer
	Joanne Tetzner	joanne-tetzner@utc.edu	423-425-4436	Banner Systems Coordinator	Institution Report Viewer, Institution Data Exchange
	Joel Wells	joel-wells@utc.edu	423-425-4420	Registrar	Institution Administrator
UT Martin	Martha Barnett*	mbarne37@utm.edu	731-881-7050	Registrar	Institution Administrator
	Larry Holder	lholder@utm.edu	731-881-7894	IT/Script Writer	Institution Data Exchange
	Jamie Mantooth	jdmantooth@utm.edu	731-881-7053	Exec Dir Enrollment Services	Institution Administrator
	Carah Hooten**	chooten@utm.edu	731-881-7050	Records Office Transfer Coordinator	Institution Report Viewer
UT Southern	Chris Mattingly	cmattin3@utsouthern.edu	931-424-4060	Registrar	Institution Administrator, Data Exchange, Report Viewer
Locally-Governed Institutions (LGIs)					
Austin Peay State University	Catherine Winn	winnc@apsu.edu	931-221-7842	Associate Registrar	Institution Administrator
	Melissa Johnson	johnsonm@apsu.edu			Institution Administrator
	Sherry Kendrick	kendricks@apsu.edu			Institution Administrator
	Allen Barger	bargera@apsu.edu	931-221-1021	Director, Freshman	Institution Report Viewer

	John Wood	woodjh@apsu.edu	931-221-7689	Assistant Dir Enterprise Applications	Institution Data Exchange
	Patrice Cheatham*	cheathamp@apsu.edu	931-221-7216	Assistant Registrar/Transfer Credit	Institution Report Viewer
	Towanja Williams**	williamst@apsu.edu	931-221-6448	Transfer	Degree Award Reviewer
East TN State University	Teresa Williams	williata@etsu.edu	423-439-6940	Dir Advising	Institution Report Viewer
	Michele Williams	willmd01@etsu.edu	423-439-6862	Associate Director, Admissions	Institution Report Viewer
	Tom Donohoe	donohoe@etsu.edu	423-439-6818	Registrar	Institution Administrator
	Janet Green	greenjh@etsu.edu	423-439-6811	Records Coordinator	Institution Data Exchange, Institution Report Viewer
Middle Tennessee State University	Tyler Henson	Tyler.Henson@mtsu.edu			Institution Administrator
	Peggy Carpenter*	peggy.carpenter@mtsu.edu	615-904-8092	Assistant Dean, Academic Outreach	Institution Report Viewer
	Teresa Thomas	teresa.thomas@mtsu.edu	615-898-2603	IT Support/Banner	Institution Administrator
	ITD Operations	ITD.Operations@mtsu.edu			Institution Data Exchange
	Rick Henegar	Rick.Henegar@mtsu.edu			Institution Data Exchange, Institution Report Viewer
	Rick Henegar	rick.henegar@mtsu.edu	615-898-2727		Institution Data Exchange, Institution Report Viewer
	Jackie Owens	jackie.owens@mtsu.edu	615-904-8574	Associate Director, Undergraduate Admissions	Institution Report Viewer
	Brian Hinote	brian.hinote@mtsu.edu	615-898-2488	Associate Vice Provost, Data Analysis & Student Success	Institution Report Viewer
	Rick Sluder	richard.sluder@mtsu.edu	615-898-2324	Vice Provost for Student Success	Institution Report Viewer
	Kelsey Townsell	Kelsey.Townsell@mtsu.edu			Institution Administrator
	Joshua Webb	Joshua.Webb@mtsu.edu			Institution Data Exchange
Tennessee State University	Thelria Hardaway*	thardaway@tnstate.edu	615-963-5137	Registrar	Institution Administrator
	Adrian Miller	amiller9@tnstate.edu	----	Coordinator of Student Support Services	----
	Cindy Donnelly	cdonnelly@tnstate.edu	615-963-2924	Senior Program Analyst	Institution Data Exchange, Institution Report Viewer
	Verontae Deams**	vdeams@tnstate.edu	615-963-7552	Associate Registrar	Institution Data Exchange
Tennessee Technological University	Brandi Fletcher	bmfletcher@tntech.edu	931-372-3419	Registrar	Institution Administrator
	Brittany Copley	bcopley@tntech.edu	931-372-6806	Associate Registrar	Institution Administrator
	Mary Mccaskey	MAMcCaskey@tntech.edu		Assistant Registrar	
	Matt Silva	msilva@tntech.edu			Institution Data Exchange, Institution Report Viewer

	Trey Hassler	thassler@tntech.edu		ITS Support Group	Institution Data Exchange
	Tracy Farris	Tfarris@tntech.edu			Institution Data Exchange, Institution Report Viewer
	Judy Riggsbee	Jriggsbee@tntech.edu	931-372-3641	Dir of Admissions	Institution Report Viewer
	Penny Milton	pmilton@tntech.edu	931-372-3417	System Analyst I ITS	Institution Data Exchange, Institution Report Viewer
	Tracie Murray	tmurray@tntech.edu		ITS Department	upload success/failure emails
University of Memphis	Ryan Crews	rccrews@memphis.edu	901-678-5791	Student Academic Success	Institution Administrator
	Darla Keel**	darkeel@memphis.edu	901-678-5755	Registrar	Institution Administrator
	Sheynah Craft*	scraft@memphis.edu	901-678-2389	Assistant Registrar, Student Records	Institution Administrator
	Todd Deese	tdeese@memphis.edu	901-678-3983	Associate Registrar	Institution Report Viewer
Tennessee Board of Regents (TBR) Community Colleges					
Chattanooga State Community College	Shawn Gilbreath	shawn.gilbreath@chattanoogastate.edu	423-697-2475	Assistant Director, Records	Institution Administrator
	Nancy Raby	nancy.raby@chattanoogastate.edu	423-697-2479	IT Support/Banner	Institution Data Exchange, Institution Report Viewer
	Ruth Kirkendall	Ruth.Kirkendall@chattanoogastate.edu	423-697-2490	Graduation Specialist	Institution Administrator
	Terry Lee	Terry.lee@chattanoogastate.edu	423-697-4453	IT Support/Banner	Institution Data Exchange, Institution Report Viewer
Cleveland State Community College	Kelli Roach	kroach01@clevelandstatecc.edu			Institution Administrator
	Lindsey Mowery	lmowery@clevelandstatecc.edu	423-472-7141	Graduation Audit Analyst	Institution Administrator
	Ted Lee	tlee@clevelandstatecc.edu	423-472-7141	IT Support/Banner	Institution Data Exchange
Columbia State Community College	Jill Riley	jriley9@columbiastate.edu			Institution Administrator
	Sonja McCormick	smccormick@columbiastate.edu	931-540-2549	Asst. Dir of Records	Institution Data Exchange, Institution Report Viewer, Degree Award Reviewer
	Jennifer Duncan	jduncan2@Columbiastate.edu	931-540-2505		Institution Data Exchange, Institution Report Viewer
	Richard Lingford	rlingford@columbiastate.edu	931-540-2646	IT Support/Banner	Institution Administrator
	Michael Sztapka	msztapka@Columbiastate.edu	931-540-2581	Records Coordinator	Institution Data Exchange, Institution Report Viewer, Degree Award Reviewer

	Tre'Yana Ogilvie	togilvie1@Columbiastate.edu	931-540-2542	Transcript Analyst	Institution Data Exchange, Institution Report Viewer,
Dyersburg State Community College	April Boals	aboals@dsc.edu	731-286-3246	Graduation Audit Analyst	Institution Report Viewer
	Ken Pittman	pittman@dsc.edu	731-286-3339	Student IT Support	Institution Data Exchange
	Pat Walker	walker@dsc.edu	731-286-3331	Director of Records	Institution Administrator,
Jackson State Community College	Linda Davis	ldavis4@jsc.edu	731-424-3520, ex50772	IT Support/Banner	Institution Data Exchange
	Ruthea Coleman*	rcoleman@jsc.edu	731-424-3520, ex50358	Graduation Audit Analyst	Degree Award Reviewer
	Colin Perry	cperry18@jsc.edu ; oitban@jsc.edu	731-424-3520, ex50350		Institution Data Exchange
Motlow State Community College	Cindy Logan	clogan@mscc.edu	(931) 393-1588	Information Technology	
	Lara McKinnon	lmckinnon@mscc.edu	931-393-1585	Database Administrator	Institution Data Exchange
	Maegan (Mae) Sanders	msanders@mscc.edu	931-393-1530	Director of Admissions/Records	Institution Administrator
Nashville State Community College	Taryn Butler	Taryn.butler@nsc.edu		Asst. Registrar, Grad Specs Supervisor	Institution Data Exchange, Institution Report Viewer,
	Laura Moran	laura.moran@nsc.edu	615-353-3217	Dir of Admissions	Institution Report Viewer
	Chuck Hackney	chuck.hackney@nsc.edu	615-353-3397	IT Support/Banner	Institutional Data Exchange
	Carol Martin-Osorio	Carol.Martin-Osorio@nsc.edu	615-353-3268	Interim VP, Student Affairs & Enrollment Management	Institution Report Viewer
	Kevin Thomas	Kevin.Thomas@nsc.edu	615-353-3399	Assistant Director of Records	Institution Administrator
Northeast State Community College	Deidra Close	dlclose@northeaststate.edu	423-354-2405	Registrar	Institution Administrator
	Samantha Rowlett*	sfrowlett@northeaststate.edu	423-354-2419	Graduation Specialist	Degree Award Reviewer
	Margaret Lester	mclester@northeaststate.edu	423-323-0202	IT Support/Banner	Institution Data Exchange
	Connie Marshall	cmarshall@northeaststate.edu	-----	Interim VP Academic Affairs	-----
	Lisa Rowland	lrowland@northeaststate.edu	423-354-2500	Programmer/Analyst, Student Enrollment	Institution Data Exchange
Pellissippi State Community College	Melanie Paradise	mmparadise@pstcc.edu	865-539-7130	Registrar	Institution Administrator
	Terri Strader*	tstrader@pstcc.edu	865-539-7154	Manager of Records	Institution Administrator
	Dean Copple	jdcopple@pstcc.edu	865-694-6536	Director, Application Programming Support	Institution Administrator

	Judy Gosch	jagosch@pstcc.edu	865-539-7233	Curriculum/New Program Development	Institution Administrator
	Nancy Henninger*	ndhenninger@pstcc.edu	865-694-6723	Graduation Specialist	Institution Administrator
Roane State Community College	Amy Keeling	keelinga@roanestate.edu	-----	Advising/Curriculum	-----
	Abbie Salisbury		(865) 354-3000 ext. 4209	Technical Clerk	Institution Administrator, Institution Report Reviewer,
	Jessica Hunsaker	hunsakerjl@roanestate.edu	865-354-3000, ex4367	Assistant Dir Admissions & Records (Interim Registrar)	Institution Administrator
	James Humphreys	humphreysjr@roanestate.edu	865-354-3000	Programmer	Institution Data Exchange
	Sandra Brock	brocksk@roanestate.edu	865-354-3000, ex4755	Graduation Analyst	Institution Administrator
	Keri Phillips	phillipska@roanestate.edu	865-882-4548	Lead Programmer/Systems Analyst	-----
Southwest TN Community College	Tracie Johnson	tjohnson214@southwest.tn.edu		Registrar	Institution Administrator
	Alvin Coleman III	acoleman40@southwest.tn.edu	901-333-4414	Interim Associate Registrar	Institution Administrator
	Renee Hancock	rhancock@southwest.tn.edu	901-333-4206	IT Support/Banner	Institution Data Exchange
	Jeremy Burnett	jburnett@southwest.tn.edu	901-333-4524	Dean of Faculty Support	Institution Report Viewer, Degree Award Reviewer
	John Stephenson	jstephenso1@southwest.tn.edu	901-333-4430	Academic Advisor	Institution Report Viewer, Degree Award Reviewer
	Leslie Russell	lrussell5@southwest.tn.edu	901-333-4662	System Analyst	Institution Data Exchange
Volunteer State Community College	Tim Amyx	tim.amyx@volstate.edu	615-230-3614	Registrar	Institution Administrator
	Teresa Carter*	teresa.carter@volstate.edu	615-230-3475	Graduation Assistant	Institution Administrator
Walters State Community College	Linda Mason	linda.mason@ws.edu	423-585-6809	Registrar	Institution Administrator
	Pamela McKee	pamela.mckee@ws.edu			
	James Lamb	james.lamb@ws.edu	423-585-6869	IT Support/Banner	Institution Report Viewer
	Donna Seagle	donna.seagle@ws.edu	423-318-2336	VP Academic Affairs	-----
Tennessee Independent Colleges and Universities Association (TICUA) Institutions					
Bryan College	Janet Piatt	piattja@bryan.edu	423-775-7237	Registrar	Institution Administrator
	Bob Barger	bob@bryan.edu	423-775-7166	Senior Database Administrator	Institution Data Exchange, Institution Report Viewer

	Andrew Smith	asmith2831@bryan.edu	423-775-7218	Assistant Director of Admissions	Institution Data Exchange, Institution Report Viewer
Carson-Newman University	Jessica Swiney	jswiney@cn.edu		Registrar	Institution Administrator
	Ande Munsey	amunsey@cn.edu	865-471-3532	Coordinator of Institution Research and	Institution Data Exchange, Institution Report Viewer
	Clay Wilkerson**	swilkerson@cn.edu	865-471-4652	Director of Transfer and Dual Enrollment	-----
Freed-Hardeman University	Stephanie Duncan	sduncan@fhu.edu			Institution Administrator
	Micah Smith	msmith@fhu.edu	731-989-6005	Dir Institutional Research	Institution Report Viewer
	Redonna White	rwhite@fhu.edu	731-989-6237	Dir Administrative Systems	Institution Administrator, Institution Data Exchange
King University	Jon Harr	jharr@king.edu	423-652-4773	Interim Vice President, Enrollment Management	Institution Administrator
	Erika Brammer	eebrammer@king.edu	423-652-6325	Associate Dean of Academic Affairs and Institutional Effectiveness	Institution Administrator, Institution Data Exchange, Institution Report Viewer
		registrar@king.edu			
Lipscomb University	Angel Bebout	Angel.Bebout@lipscomb.edu	615-966-6128	Registrar	Institution Administrator
	Matt Rehbein	matt.rehbein@lipscomb.edu	615-966-6043	IT Support/SIS	Institution Data Exchange, Institution Report Viewer
Maryville College	Liz Evans				Institution Administrator
	Liz Evans	liz.evans@maryvillecollege.edu	865-981-8146	IT Support/SIS	Institution Administrator
	Lisa Vitale	lisa.vitale@maryvillecollege.edu	-----	Interim Registrar	-----
Tennessee Wesleyan	Julie McCaslin	jmccaslin@tnwesleyan.edu	423-746-5214	Registrar	Institution Administrator
	Stephanie Smallen	ssmallen@tnwesleyan.edu	423-746-5213	Associate VP Institutional Effectiveness	Institution Administrator
	Patrick Collins	pcollins@tnwesleyan.edu			Institution Administrator
Tusculum University	Casey Reagan	creagan@tusculum.edu	423-636-7300, ex5708	Registrar	Institution Administrator
	Amanda Kyker	akyker@tusculum.edu			Institution Data Exchange
	Travis Crabtree	webmaster@tusculum.edu			Institution Data Exchange

	Jill Oberfeiting	joberfeiting@tusculum.edu	-----	Dir Academic Advising	-----
System/State Level Administration					
	Tracy Comer	tracy.comer@tn.gov	615-253-5184	Director of Articulation and Transfer, THEC	Statewide Administrator
Main Contact for ALL Transfers					
*Main Reverse Transfer Contact					
**Main Transfer Contact (non-RT)					