



# Episodes of Care Annual Feedback Session

May 1, 2025

 *This session is being recorded.*

# Agenda

- Welcome and Introductions
- Episodes of Care Highlights
- Practice Success Stories
- Overview of Feedback Process
- Feedback from Providers

# Clinical Support Team



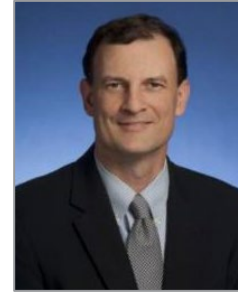
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Associate Medical Director



**Victor Wu, MD, MPH**  
Chief Medical Officer



**Ronya Green, MD, MPH, MBA**  
Associate Medical Director



**Vaughn Frigon, MD**  
Associate Medical Director



**Jona Bandyopadhyay, MD, MPH**  
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# Innovation Team



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# MCO Program Partners



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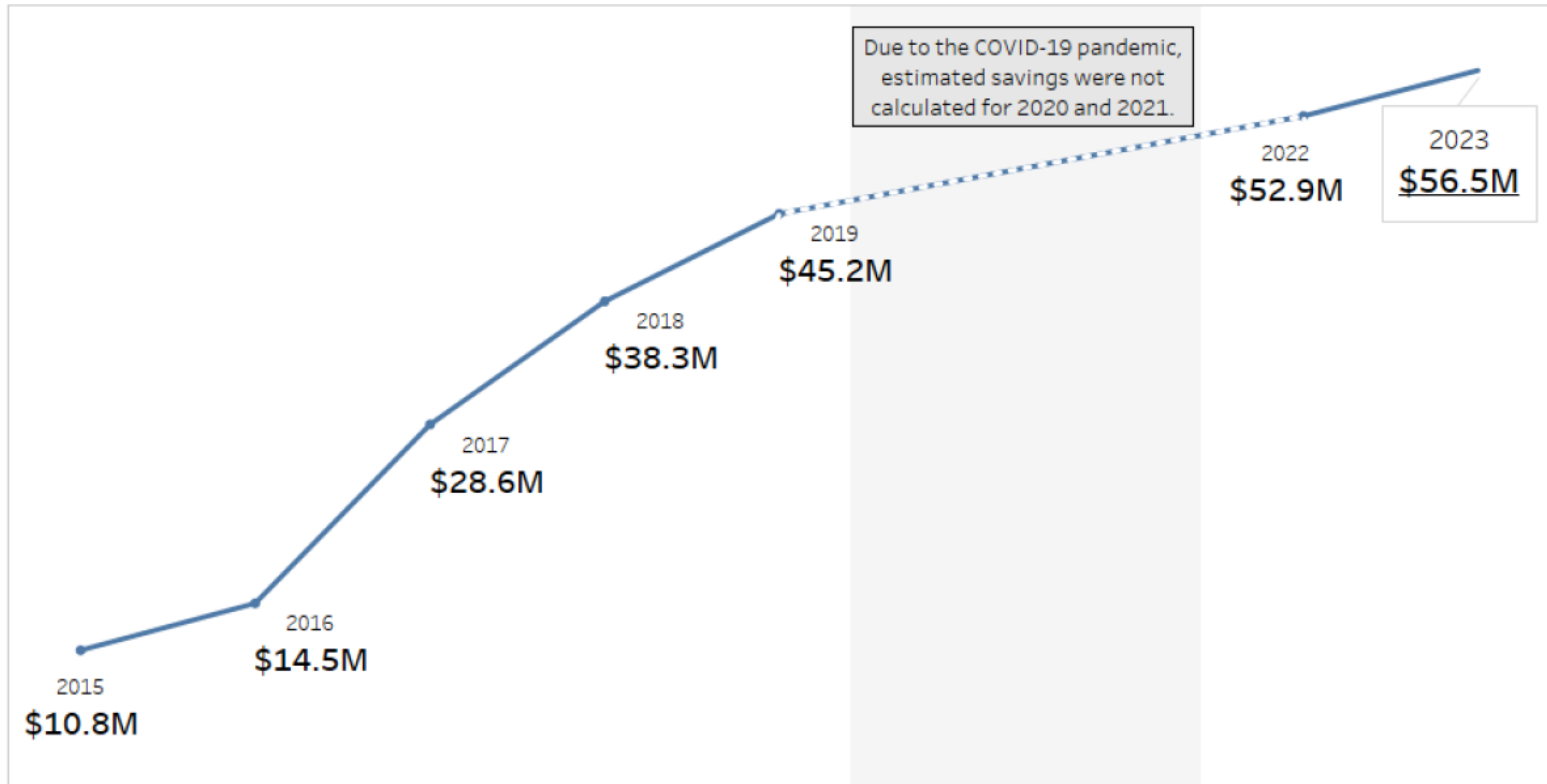




# Program Highlights

# Estimated Annual Savings\*

2015-2023



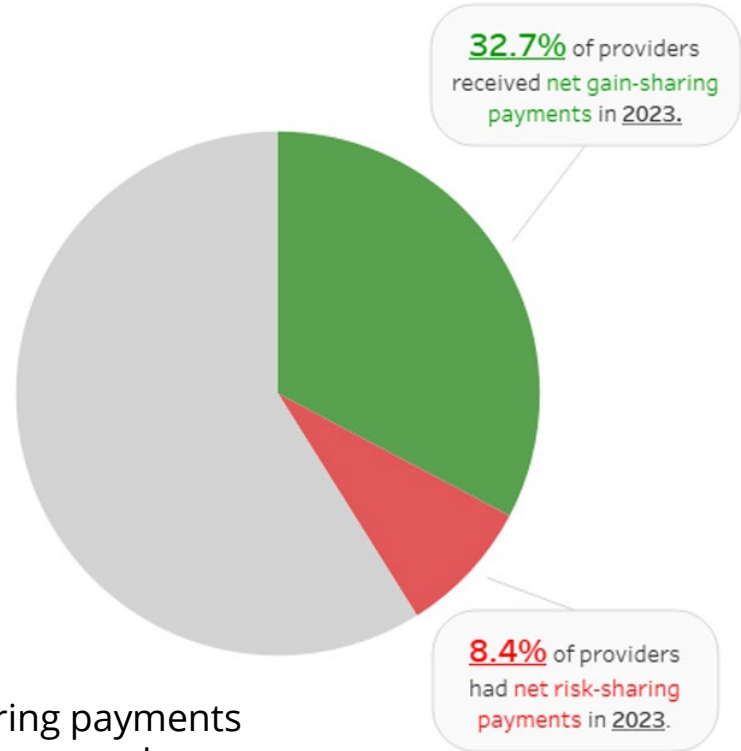
\*Estimated savings based on 3% annual medical inflation rate



# Net\* Provider Incentive Payments

2023

Provider Category	Total #
Individual Episodes	799,445
Provider Quarterbacks	2,343
Quarterbacks with <b>Net Gain-Sharing</b>	767
Quarterbacks with <b>Net Risk-Sharing</b>	196



\*Some providers had both gain-sharing and risk-sharing payments in different episode types or with different MCOs. These results report the providers' net incentive payment outcomes.

# Improved Quality

## Oppositional Defiant Disorder:

Minimum care requirement  
increased from  
26.7% to 33.7%  
(2016 – 2023)



## Breast Biopsy:

Core needle biopsy  
increased from  
77.5% to 87.1%  
(2017 – 2023)



## Acute Kidney & Ureter Stones:

Related ED Visit  
decreased from  
18.9% to 14.5%  
(2019 – 2023)

## Acute Asthma Exacerbation:

Patient on appropriate  
medication increased from  
60.3% to 65.8%  
(2016 – 2023)

## Pediatric Pneumonia:

Utilization of Narrow Spectrum  
Antibiotics increased from  
52.0% to 66.8%  
(2018 – 2023)

## Bariatric Surgery:

Follow-up care in the post-  
trigger window increased from  
35.6% to 49.3%  
(2016 – 2023)



# Success Stories



# Feedback Process Overview

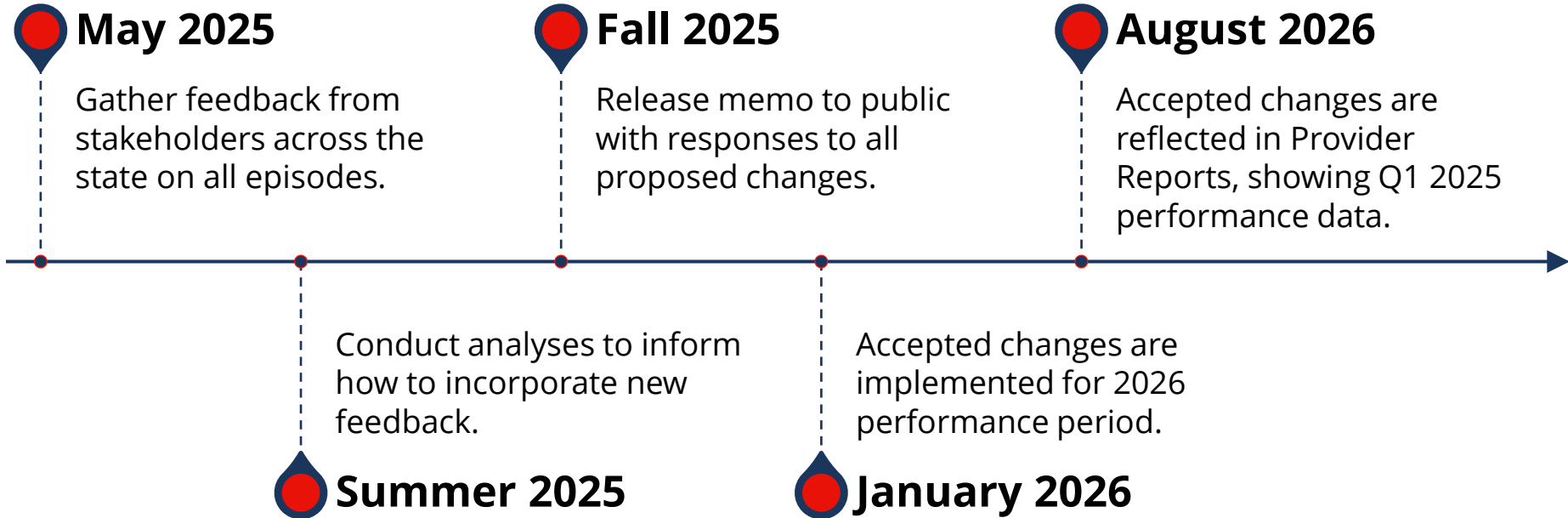
# We want to hear from you!

## Ways to Share your Feedback:

- **Now:** Use the **Q&A function** to ask a question or make a comment. We will respond in the order that feedback is received.
- **Always:** Send an email to [Payment.Reform@tn.gov](mailto:Payment.Reform@tn.gov).
- **Always:** Contact your MCO representative.



# Feedback Timeline and Process



# 2025 Program Changes

Episode Type(s) Impacted	Change to Episode Design
All Episodes	Removal of invalidated codes and the addition of new or revised codes related to configuration file maintenance.
ADHD	TennCare will move the quality metric 'Utilization of therapy for members aged 4 and 5' from gain-sharing to informational only. Additional codes will be added to include Comprehensive Child and Family Therapy (CCFT) and Intensive Infant and Early Childhood Mental Health (IECMH) Services in the informational quality metric.
Otitis Media	TennCare will change the language of quality metric 'non-OME episodes with amoxicillin filled' to 'non-OME episodes with amoxicillin filled if an antibiotic is filled.'
Perinatal	The state will remove codes 59425 and 59426 from the trigger logic for the perinatal episode.

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# Other Ways to Engage

- Attend Regional Collaboratives and Webinars hosted by each MCO.
- Visit TennCare's [Episodes of Care Website](#)
- [Subscribe](#) to the Episodes of Care Newsletter
- Email the Innovation Team at [Payment.Reform@tn.gov](mailto:Payment.Reform@tn.gov)



# Stakeholder Feedback

# We want to hear from you!

- **Now:** Use the **Q&A function** to indicate that you would like to speak. Include the following items in your message:
  - Your name
  - Your practice/organization name
- We will call on each speaker in the order that messages are received. When prompted, please unmute your mic to give feedback.





# Thank You!

Please fill out our Feedback Session Survey

Questions? Contact [Payment.Reform@tn.gov](mailto:Payment.Reform@tn.gov).