

**SUPERSEDING PAGES OF  
STATE PLAN MATERIAL**

**TRANSMITTAL NUMBER:**

TN-13-0001-MM4

**STATE:**

Tennessee

**PAGE NUMBER OF THE PLAN SECTION OR  
ATTACHMENT:**

A1 – A3

**COMPLETE PAGES  
SUPERSEDED:**

Page 1  
Section 1.1 (pages 2-6)  
Section 1.2 (page 7)  
Section 1.3 (page 8)  
Section 1.4 (page 9)  
Attachment 1.1-A (Attorney  
General certification)  
Attachment 1.2-A  
(Organizational chart)  
Attachment 1.2-B (Description  
of the functions of the single  
state agency)  
Attachment 1.2-C (Description  
of professional medical and  
supporting staff)  
Attachment 1.2-D

A2

Notwithstanding any other provisions of the Medicaid State Plan,  
the agencies designated in A2 will determine eligibility for  
coverage to the extent specified in A2.



# Medicaid Administration

State Name:

OMB Control Number: 0938-1148

Transmittal Number: TN - 17 - 0002

**State Plan Administration Designation and Authority** **A1**

42 CFR 431.10

**Designation and Authority**

State Name:

As a condition for receipt of Federal funds under title XIX of the Social Security Act, the single state agency named below submits the following state plan for the medical assistance program, and hereby agrees to administer the program in accordance with the provisions of this state plan, the requirements of titles XI and XIX of the Act, and all applicable Federal regulations and other official issuances of the Department.

Name of single state agency:

Type of Agency:

- Title IV-A Agency
- Health
- Human Resources
- Other

Type of Agency

The above named agency is the single state agency designated to administer or supervise the administration of the Medicaid program under title XIX of the Social Security Act. (All references in this plan to "the Medicaid agency" mean the agency named as the single state agency.)

The state statutory citation for the legal authority under which the single state agency administers the state plan is:

The single state agency supervises the administration of the state plan by local political subdivisions.

- Yes
- No

The certification signed by the state Attorney General identifying the single state agency and citing the legal authority under which it administers or supervises administration of the program has been provided.

**An attachment is submitted.**

The state plan may be administered solely by the single state agency, or some portions may be administered by other agencies.

The single state agency administers the entire state plan under title XIX (i.e., no other agency or organization administers any portion of it).

- Yes
- No



# Medicaid Administration

Waivers of the single state agency requirement have been granted under authority of the Intergovernmental Cooperation Act of 1968.

The waivers are still in effect.

Yes  No

Enter the following information for each waiver:

Remove

Date waiver granted (MM/DD/YY):

The type of responsibility delegated is (check all that apply):

- Determining eligibility
- Conducting fair hearings
- Other

Name of state agency to which responsibility is delegated:

Describe the organizational arrangement authorized, the nature and extent of responsibility for program administration delegated to the above named agency, and the resources and/or services of such agency to be utilized in administration of the plan:

The Department of Finance & Administration (F&A) is the single state agency responsible for administration of the Medicaid program in Tennessee. F&A delegates to the Department of State authority to sit as trier of fact and issue initial orders for fair hearings pertaining to services or benefits, including appeals related to the preadmission evaluation (PAE) process and level of care criteria for nursing facility services. Under the terms of this delegation, evidentiary hearings are held before impartial Administrative Law Judges (ALJs) housed within the Department of State. The Department of State's ALJs issue initial orders. After an ALJ has issued an initial order, either the appellant or F&A may request a review of the decision by the Commissioner of F&A or his designee. F&A retains the authority to review all decisions made by ALJs to determine whether their decisions are contrary to applicable law, regulations, or policies. The Commissioner's Designee is responsible for reviewing conclusions of law contained in ALJs' orders to determine if they conflict with TennCare rules or policies. The Commissioner's Designee has the authority to set aside conclusions of law if the record contains evidence that the conclusions of law are misapplied or incorrectly written. If the Commissioner's Designee modifies or overturns an ALJ's decision, the Commissioner's Designee's decision constitutes final agency action. Pursuant to *Doe v. Ferguson*, F&A cannot overturn an ALJ's decision pertaining to nursing facility services.

The methods for coordinating responsibilities among the agencies involved in administration of the plan under the alternate organizational arrangement are as follows:

The Department of State's role in benefit-related Medicaid fair hearings is provided for in state law, at Tennessee Code Annotated § 4-5-301 and § 71-5-113. F&A retains oversight over the State Plan, and the development and issuance of policies, rules, and regulations on Medicaid program matters. The role and authority of the Department of State's ALJs are dictated by the Tennessee Uniform Administrative Procedures Act.

When an individual experiences a denial or an adverse action, F&A requires that the individual be informed in writing of the fair hearing process and about how to pursue an appeal. F&A is also responsible for ensuring that individuals know how they can directly contact F & A to obtain information about appeals.

F&A provides assurance that it oversees the fair hearing process delegated to the Department of State to ensure



# Medicaid Administration

compliance with federal and state Medicaid law, regulations and policies including: issuing fair hearing decisions, conflicts of interest and improper incentives, and the safeguarding of confidentiality. F&A will institute corrective action, as needed, which could include modifying or reversing hearing decisions, as well as taking more systemic action such as providing training for the hearing officers and issuing clarifications of policy.

Add

- The agency that administers or supervises the administration of the plan under Title X of the Act as of January 1, 1965, has been separately designated to administer or supervise the administration of that portion of this plan related to blind individuals.

The entity or entities that have responsibility for determinations of eligibility for families, adults, and for individuals under 21 are:

- The Medicaid agency
- Single state agency under Title IV-A (in the 50 states or the District of Columbia) or under Title I or XVI (AABD) in Guam, Puerto Rico, or the Virgin Islands
- An Exchange that is a government agency established under sections 1311(b)(1) or 1321(c)(1) of the Affordable Care Act

The entity that has responsibility for determinations of eligibility for the aged, blind, and disabled are:

- The Medicaid agency
- Single state agency under Title IV-A (in the 50 states or the District of Columbia) or under Title I or XVI (AABD) in Guam, Puerto Rico, or the Virgin Islands
- An Exchange that is a government agency established under sections 1311(b)(1) or 1321(c)(1) of the Affordable Care Act
- The Federal agency administering the SSI program

Indicate which agency determines eligibility for any groups whose eligibility is not determined by the Federal agency:

- Medicaid agency
- Title IV-A agency
- An Exchange

The entity or entities that have responsibility for conducting fair hearings with respect to denials of eligibility based on the applicable modified adjusted gross income standard are:

- Medicaid agency
- An Exchange that is a government agency established under sections 1311(b)(1) or 1321(c)(1) of the Affordable Care Act
- An Exchange appeals entity, including an entity established under section 1411(f) of the Affordable Care Act

Name of entity:

The agency has established a review process whereby the agency reviews appeals decisions made by the Exchange or Exchange appeals entity or other state agency, but only with respect to conclusions of law, including interpretations of state or federal policies.

- Yes  No



# Medicaid Administration

42 CFR 431.10

42 CFR 431.11

## Organization and Administration

Provide a description of the organization and functions of the Medicaid agency.

### Department of Finance and Administration

The Department of Finance and Administration is the Single State Agency. There are a number of divisions within the Department, most of which support the maintenance and improvement of the State's fiscal health (Accounts, Budget, Administration); manage State-provided insurance benefits (Benefits Administration); manage the State's information needs (Information Resources, Enterprise Resource Planning); oversee certain public health programs and initiatives (Health Care Finance and Administration); or manage other State resources.

### Bureau of TennCare

The Bureau of TennCare is the unit within the Single State Agency with responsibility for administering the State Medicaid program. As the program that accounts for the single largest portion of the state budget, it is appropriate that the Bureau of TennCare be housed within the Department of Finance and Administration. The Director of the Bureau is a Deputy Commissioner of Finance and Administration who reports directly to the Commissioner and to the Governor.

The Bureau of TennCare is organized into units with responsibilities for specified aspects of the TennCare program. The director of each of the units within the Bureau reports to the Bureau Director and his Deputy Director. The Bureau of TennCare currently consists of the following major organizational units: Communications, Financial Operations, Information Systems, Long-Term Services and Supports, Managed Care Operations, Member Services, Non-Discrimination Compliance/Health Care Disparities, Office of the General Counsel, Office of the Medical Director, Operations, and Policy.

### Communications.

This unit coordinates all communications – internal and external – for the TennCare program. This unit serves as point of contact for the news media with TennCare, and coordinates media and other communications-related matters with other state departments that have relevance to TennCare. In addition to media engagements, the Communications Division oversees communications with external stakeholders, including health care associations, advocates, members of the General Assembly, and others as needed. This unit develops and writes all news releases, media advisories, public service announcements, and public communications, including the TennCare website. The Communications Director and Public Information Officer coordinate all media interactions and communications and the Webmaster oversees the Bureau's external website and the intranet.

### Financial Operations.

The Chief Financial Officer oversees this Division, which is responsible for developing and monitoring TennCare's budget and for working with actuaries to implement fiscal forecasting and to develop actuarially sound rates for risk-based contracts. This Division is responsible for preparing and submitting fiscal reports to CMS, such as the CMS-64, and for monitoring budget neutrality for the TennCare Demonstration. Fiscal Operations oversees the processing of all contracts and contract amendments between TennCare and its vendors, including the Managed Care Contractors (MCCs), and monitors sub-recipient contracts and grants. This Division is responsible for a wide variety of administrative activities including supply and equipment invoice payment, revenue collection, processing payment for all TennCare contracts and grants, and other administrative activities. This unit includes an Office of HealthCare Informatics/Statistics that provides reports and analytical support to TennCare's business operations and decision making in the areas of financial management, medical management, contracting, and operations. Areas of particular interest include cost and utilization reporting, cost-driver and outlook analysis, statistical support and methodology development, information technology solutions of decision support applications, and data warehousing. Responsibility for third party liability collections is housed within this Division.

### Information Systems (IS).



# Medicaid Administration

IS is responsible for the activities of the TennCare Management Information System (TCMIS), including the recording of eligibility and enrollment information, claims/encounter processing, data analysis, data reporting, and other system functions. In the performance of these duties, the IS Division serves as contract administrator for the MMIS facilities management contractor. IS is responsible for electronic data interchange (EDI) generally and for processing provider updates from the MCCs and production of drug rebate data. The Medicaid Eligibility Unit within IS serves as a liaison with CMS and the MCCs on various operations and functions and maintains the TCMIS Recipient Eligibility file. This unit is also responsible for monitoring batch updates of files received from the FFM and the Social Security Administration, as well as monitoring internal jobs and reviewing daily outbound 834 plan enrollment files. The Notification Unit ensures the quality of a variety of outgoing TCMIS production enrollee notices. The Claims Processing Unit is composed of three distinct areas of responsibility, consisting of fee-for-service claims processing (such as processing of Medicare crossover claims), MCC monthly capitation payments, and the mailing of Daniels notices. In addition, the Claims Processing Unit is responsible for developing and processing all system enhancements and modifications to both fee-for-service processing and MCC capitation payments. An infrastructure team provides support for end-user access, meaning ensuring that users have desktops and peripherals needed to perform day-to-day activities and that systems are installed and maintained correctly.

## Long-Term Services and Supports (LTSS).

This Division oversees TennCare's LTSS programs and services, including institutional services and home- and community-based service (HCBS) alternatives. The LTSS Operations Unit is responsible for level of care determinations for long-term services and supports, compliance with federal PASRR regulations, IT liaison and project management of all LTSS initiatives, as well as the Division's business analysis, process improvement and training activities. The LTSS Quality and Administration Unit provides administrative oversight and conducts quality monitoring activities of entities contracted to operate the State's Medicaid-reimbursed LTSS programs and services, including the CHOICES Managed LTSS program, three Section 1915(c) waivers for individuals with intellectual disabilities, Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICFs/IID), a Money Follows the Person (MFP) Rebalancing Demonstration, and the Program of All-Inclusive Care for the Elderly (PACE). The LTSS Audit and Compliance Unit performs critical oversight and monitoring of contracted entities to ensure compliance with federal and state program requirements. Core responsibilities include data collection, validation and analysis, and desk and on-site audit processes to ensure program integrity, identify and correct deficiencies in a timely manner, and provide actionable information to program staff in order to support continuous quality improvement.

## Managed Care Operations.

The Division of Managed Care Operations is responsible for overseeing TennCare's contracts with the Managed Care Organizations (MCOs) providing medical services, behavioral health services, and most long-term care services and supports to TennCare enrollees. This includes developing and finalizing contracts and contract amendments and monitoring contract compliance, as well as reviewing subcontracts, reviewing marketing materials disseminated by the MCOs, and assessing sanctions for contract non-compliance when appropriate. In addition, this office is responsible for working with the Attorney General's Office to identify and follow up on instances of provider fraud and abuse.

## Member Services.

TennCare's Division of Member Services oversees functions related to eligibility and enrollment, eligibility renewals, and communication with program enrollees and applicants. The Member Services Division determines eligibility for applicants eligible on a basis other than MAGI or SSI. (MAGI-based eligibility determinations are conducted by the FFM, and SSI-based eligibility determinations are conducted by the Social Security Administration.) The Member Services Division coordinates the drafting and mailing of all notices sent to program enrollees on TennCare-related matters.

## Non-discrimination Contract Compliance/Health Care Disparities.

The Office of Non-Discrimination Contract Compliance/Health Care Disparities is responsible for the coordination and monitoring of TennCare's compliance with Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, Title II of the Americans with Disabilities Act of 1990, and the Age Discrimination Act of 1975. This Office's monitoring applies to TennCare and its contractors. It is this Office's responsibility to document, investigate, and resolve all allegations of discrimination received by TennCare related to the provision of covered services for enrollees with regard to federal and state civil rights laws. It



# Medicaid Administration

is the responsibility of this Office to draft contract language applicable to the compliance of TennCare contractors with federal civil rights laws. This Office also provides technical non-discrimination compliance training for TennCare and its contractors.

## Office of the General Counsel (OGC).

TennCare's OGC is responsible for providing legal counsel to the Bureau. This includes the legal oversight of the development, implementation, and monitoring of TennCare's contracts with its MCCs and other contractors, grantees, subcontractors, and vendors. OGC attorneys and staff also work with other TennCare units to ensure compliance with federal/state laws, regulations, court rulings, and consent decrees. OGC reviews all nondiscrimination, HIPAA and program integrity matters. OGC is vested with ensuring compliance with all litigation hold and document retention requirements. OGC ensures all public records requests are timely responded to. OGC assists in researching and drafting TennCare rules and policies, and assists in providing explanations for rules and policies to the General Assembly. OGC works with the Office of the Attorney General, other state agencies, and outside counsel on legal proceedings involving TennCare. OGC litigates at administrative hearings for persons requesting admission to nursing facilities or home- and community-based waiver programs, makes statewide Probate Court appearances to defend TennCare claims to recover funds from estates of persons who received LTSS coverage, and provides claims information to courts or plaintiffs' counsel to recover funds paid by TennCare for medical care provided when another person is liable for the injury. OGC is responsible for conducting fair hearings related to MAGI and non-MAGI eligibility determinations.

## Office of the Chief Medical Officer.

The Office of the Chief Medical Officer provides medical direction for the TennCare program and provides oversight of the medical, pharmacy, and dental services delivered through a network of managed care contractors. This Office's key activities include the development of medical policy and monitoring access to care, service quality, and health outcomes. This unit monitors provider network adequacy and serves as a resource to providers throughout the state in regard to the operation of the TennCare program. This Office also processes all appeals for medical, behavioral health, pharmacy, and dental services filed by TennCare enrollees. This includes assessing the timeliness of appeals, processing requests for continuation of benefits while appeals are pending, requiring TennCare's managed care organizations to take corrective action when appropriate, and preparing cases for hearing before an Administrative Law Judge (ALJ) as needed. With respect to ensuring quality of care, this unit works with the External Quality Review Organization (EQRO) to monitor MCC performance. Areas of particular focus include compliance with EPSDT standards, analysis of appeals data, and comparison of quality indicators and satisfaction across MCOs. This Office also serves as the Bureau's primary liaison with the Department of Children's Services and assists in the development and review of children's services and behavioral health policy.

## Operations.

TennCare's Operations division is responsible for all facilities management, administrative services, project management, executive support, and is the audit liaison. The Operations division also contains a legislative unit that monitors state legislative activity affecting TennCare by reviewing bills and analyzing their potential impact on the TennCare program, meeting with legislative offices and General Assembly Members to convey TennCare's position on pending legislation, and maintaining working knowledge of state and federal laws, rules, and regulations. The Office of Human Resources is contained in this division as well and is responsible for providing effective and efficient customer-focused service and support in the areas of personnel transactions and organizational development, including benefits, payroll, and employee development.

## Policy.

TennCare's Policy Office prepares program proposals with CMS regarding waiver-related matters; ensures that appropriate rules are filed to support the TennCare program; maintains the Medicaid State Plan by ensuring that State Plan Amendments are filed appropriately; conducts policy research and produces policy statements to interpret program activity; and is responsible for ensuring that all reports required by the demonstration waiver agreement with CMS are produced accurately and on time.

## Office of Inspector General

The Office of Inspector General (OIG) is an independent office within the Department of Finance and Administration that is tasked with identifying, investigating, and prosecuting persons who commit fraud against TennCare. OIG furnishes information to educate the public about fraud and abuse laws pertaining to health care in Tennessee, cooperates with other local, state, and federal agencies



# Medicaid Administration

in order to effectuate its mission and assists in the criminal prosecution of individuals and the civil recovery of funds that are a result of health care fraud and abuse.

Upload an organizational chart of the Medicaid agency.

**An attachment is submitted.**

Provide a description of the structure of the state's executive branch which includes how the Medicaid agency fits in with other health, human service and public assistance agencies.

There are a number of other executive departments which directly contribute to the successful operation of Tennessee's Title XIX Medicaid Demonstration project. These departments are mentioned both to clarify roles and responsibilities and to reinforce the complexity and interconnectedness of the entities that administer healthcare for the citizens of Tennessee.

## DEPARTMENT OF HUMAN SERVICES

The Department of Human Services (DHS) maintains offices in each of Tennessee's 95 counties. TennCare contracts with DHS to provide application assistance and to facilitate the application process through the availability of computer kiosks located in all 95 counties.

## DEPARTMENT OF INTELLECTUAL AND DEVELOPMENTAL DISABILITIES

The Tennessee Department of Intellectual and Developmental Disabilities (DIDD) is responsible for providing services and supports to Tennesseans with intellectual disabilities. DIDD provides services directly or through contracts with community providers in a variety of settings. These settings range from institutional care to individual supported living arrangements in the community. DIDD provides services to TennCare enrollees participating in home and community based waiver and self-determination waiver programs, and provides services related to the Preadmission and Resident Review.

## DEPARTMENT OF MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES

The Department of Mental Health and Substance Abuse Services (DMHSAS) plans for and promotes the availability of a comprehensive array of high-quality prevention, early intervention, treatment, habilitation, and rehabilitation services and supports for individuals and families needing mental health or substance abuse services. DMHSAS provides consultation on the behavioral health component of the TennCare program, and obtains attestations from psychiatric residential facilities on compliance with CMS standards on the use of seclusion and restraint.

## DEPARTMENT OF HEALTH

The Department of Health coordinates activities in the health departments in each of Tennessee's 95 counties, which provide significant care to the TennCare population. In addition, the Department of Health conducts outreach and screening for TennCare's EPSDT program. The Department of Health contributes significantly to the success of the TennCare dental program by conducting a statewide, school-based, oral health evaluation and screening program. The Department of Health makes determinations of presumptive eligibility for pregnant women and individuals needing treatment for breast and/or cervical cancer. The Department oversees licensing for hospitals, nursing facilities, ambulatory surgical centers, and other health care facilities in Tennessee.

## DEPARTMENT OF COMMERCE AND INSURANCE

The Tennessee Department of Commerce and Insurance (TDCI) protects the integrity of the TennCare program by overseeing, examining, and monitoring the Managed Care Organizations (MCOs) participating in the TennCare program. TDCI's TennCare Oversight Division ensures that the MCOs under contract with the state are in compliance with statutory and contractual requirements relating to their financial responsibility, stability, and integrity. The responsibilities of this division include reviewing and analyzing financial status, market conduct activities, and compliance with federal and state law, rules, and regulations as they apply to TennCare's MCO operations. The division also oversees the independent review of provider claims denial program.

## DEPARTMENT OF CHILDREN'S SERVICES



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The Tennessee Department of Children's Services (DCS) is Tennessee's Title IV-E agency. DCS coordinates care for children who are in the custody of the state of Tennessee or at risk of being in the custody of the state. DCS provides residential treatment and targeted case management services for TennCare-eligible children in state custody, and conducts EPSDT outreach activities. Under an agreement with the state Medicaid agency, DCS makes eligibility determinations for children entering state custody or in adoption assistance agreements.

## DEPARTMENT OF EDUCATION

The Tennessee Department of Education oversees Tennessee's K-12 public school system. The Department supports TennCare by conducting EPSDT outreach activities.

## DEPARTMENT OF STATE

Administrative Law Judges (ALJs) housed within the Department of State sit as triers of fact and issue initial orders for fair hearings pertaining to services and benefits, including appeals related to the preadmission evaluation (PAE) process and level of care criteria for nursing facility services.

### Entities that determine eligibility other than the Medicaid Agency (if entities are described under Designation and Authority)

Remove

Type of entity that determines eligibility:

- Single state agency under Title IV-A (in the 50 states or the District of Columbia) or under Title I or XVI (AABD) in Guam, Puerto Rico, or the Virgin Islands
- An Exchange that is a government agency established under sections 1311(b)(1) or 1321(c)(1) of the Affordable Care Act
- The Federal agency administering the SSI program

Provide a description of the staff designated by the entity and the functions they perform in carrying out their responsibility.

The Federally Facilitated Marketplace (FFM) determines eligibility for Medicaid for groups of individuals whose income eligibility is determined based on MAGI income methodology and who apply through the FFM. The FFM does not assign an individual who is determined eligible for Medicaid using MAGI methodology to a specific eligibility group, determine cost-sharing (if applicable), or assign a benefits package; these functions are performed by the single state agency.

Remove

Type of entity that determines eligibility:

- Single state agency under Title IV-A (in the 50 states or the District of Columbia) or under Title I or XVI (AABD) in Guam, Puerto Rico, or the Virgin Islands
- An Exchange that is a government agency established under sections 1311(b)(1) or 1321(c)(1) of the Affordable Care Act
- The Federal agency administering the SSI program

Provide a description of the staff designated by the entity and the functions they perform in carrying out their responsibility.

Pursuant to a 1634 agreement, the Social Security Administration determines Medicaid eligibility for Supplemental Security Income recipients.

Add

### Entities that conduct fair hearings other than the Medicaid Agency (if are described under Designation and Authority)



# Medicaid Administration

Remove

Type of entity that conducts fair hearings:

- An Exchange that is a government agency established under sections 1311(b)(1) or 1321(c)(1) of the Affordable Care Act
- An Exchange appeals entity, including an entity established under section 1411(f) of the Affordable Care Act

Provide a description of the staff designated by the entity and the functions they perform in carrying out their responsibility.

The HHS appeals entity conducts Medicaid fair hearings for individuals whose Medicaid eligibility has been determined and found ineligible for Medicaid by the Federally-facilitated Marketplace (FFM). These are individuals whose income eligibility is determined based on MAGI income methodology and who applied for health coverage through the FFM.

Add

Supervision of state plan administration by local political subdivisions (if described under Designation and Authority)

Is the supervision of the administration done through a state-wide agency which uses local political subdivisions?

- Yes
- No

## State Plan Administration

A3

### Assurances

- 42 CFR 431.10
- 42 CFR 431.12
- 42 CFR 431.50

### Assurances

- The state plan is in operation on a statewide basis, in accordance with all the requirements of 42 CFR 431.50.
- All requirements of 42 CFR 431.10 are met.
- There is a Medical Care Advisory Committee to the agency director on health and medical services established in accordance with meeting all the requirements of 42 CFR 431.12.
- The Medicaid agency does not delegate, to other than its own officials, the authority to supervise the plan or to develop or issue policies, rules, and regulations on program matters.

Assurance for states that have delegated authority to determine eligibility:

- There is a written agreement between the Medicaid agency and the Exchange or any other state or local agency that has been delegated authority to determine eligibility for Medicaid eligibility in compliance with 42 CFR 431.10(d).

Assurances for states that have delegated authority to conduct fair hearings:

- There is a written agreement between the Medicaid agency and the Exchange or Exchange appeals entity that has been delegated authority to conduct Medicaid fair hearings in compliance with 42 CFR 431.10(d).
- When authority is delegated to the Exchange or an Exchange appeals entity, individuals who have requested a fair hearing are given the option to have their fair hearing conducted instead by the Medicaid agency.

Assurance for states that have delegated authority to determine eligibility and/or to conduct fair hearings:



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The Medicaid agency does not delegate authority to make eligibility determinations or to conduct fair hearings to entities other than government agencies which maintain personnel standards on a merit basis.

## PRA Disclosure Statement

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1148. The time required to complete this information collection is estimated to average 40 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

V.20160722

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT  
MEDICAL ASSISTANCE PROGRAM

State of Tennessee

ATTORNEY GENERAL'S CERTIFICATION

I certify that:

TENNESSEE DEPARTMENT OF FINANCE AND ADMINISTRATION is the single State agency responsible for:

  X   administering the plan.

The legal authority under which the agency administers the plan on a Statewide basis is

STATE OF TENNESSEE EXECUTIVE ORDER NO. 23  
(statutory citation)

       supervising the administration of the plan by local political subdivisions.

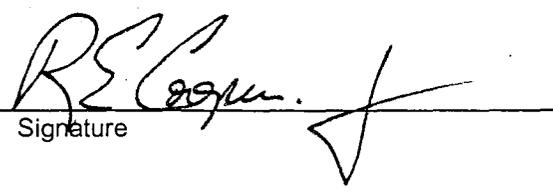
The legal authority under which the agency supervises the administration of the plan on a Statewide basis is contained in

\_\_\_\_\_  
(statutory citation)

The agency's legal authority to make rules and regulations that are binding on the political subdivisions administering the plan is

\_\_\_\_\_  
(statutory citation)

11-16-06  
DATE

  
Signature

Attorney General of Tennessee  
Title

D1016312

TN # 06-015  
Supersedes  
TN # 99-6

Approval Date 12/01/06

Effective Date 11/01/06

# BUREAU OF TENNCARE ORGANIZATIONAL CHART

