

## TennCare PCMH Program Update: 9.17.2021

**2021 PCMH/THL Survey: Your opinion counts!** TennCare continually strives to improve our programs, and your feedback on this annual survey will assist us in this process. The 2021 Provider Mid-Year PCMH/THL Survey is currently available [here](#) until **9.27.21**. Last year, we received valuable input from you and would appreciate your thoughts on how things are going this year. Both TennCare and the Managed Care Organizations (MCOs) teams have been focusing on addressing several areas of opportunity for improvement.

**Joint PCMH & THL Webinar on September 29<sup>th</sup> from 11 AM – 12 PM CT:** Medication management and adherence are critical components of wellness. Members enrolled in PCMH and/or THL are impacted when either are not in alignment. The HEDIS<sup>®</sup> metric, Antidepressant Medication Management (AMM), intersects both programs and is influential with other quality metrics. Join us on September 29<sup>th</sup> for a combined webinar titled, *Antidepressant Medication Management (AMM) HEDIS: Why Is It Important?* exploring this measure. The presentation will focus on how providers can be successful with this integral HEDIS metric. The subject matter experts will also delve into the impact COVID-19 and provide tangible strategies for improvement. Mark your calendars and grab a notebook! Webinar information is listed below, and the webinar slides and recording will be posted to the website following the presentation. For additional information, please feel to contact TennCare or an MCO representative.

### **PCMH & THL Webinar: Antidepressant Medication Management (AMM) HEDIS: Why Is It Important?**

Wednesday, September 29, 2021

11 AM CT | 12 PM ET

Webinar Link:

<https://uhc.webex.com/uhc/onstage/g.php?MTID=ef566313c53be607e09c7621fac322c21>

**October Delivery Systems Transformation Conference – Save-the-Date:** Fall season in Tennessee is a wonderful time of year! The color on the leaves change, we can pull out those boots we bought on sale, and of course...Pumpkin Spice lattes!!! This time of year is also associated with harvest. Seasoned and newly minted farmers begin gathering crop preparing for what's to come. The act of harvesting can translate into other areas of life and we want to help you explore those! Join us on **October 20<sup>th</sup> & 21<sup>st</sup>** for the final Delivery Systems Transformation (DST) conference of the year as we delve into #CulturalHarvest. Our Minority Health Series continues with Asian American and Pacific Islander Health Disparities. Other topics include: *Men's Health, Emergency Medicine Groups as Quarterbacks, and Identifying and Addressing Implicit Bias in Patient Care*. We've got an assortment of subject matter experts ready to help you reap the benefits of this season. Grab your candy corn, pumpkin flavored coffee (or not), and your favorite scarf! Spread the word to your co-workers and ask, "What's in your harvest?"

**Free Virtual Prenatal Class:** Centerstone (a Health Link organization) will be offering free, virtual prenatal classes this fall for families in Fentress, Jackson, Marshall, Moore, Warren, Wayne, and Van Buren counties. Please see the attached flyer for more information and to register.

**Extra TennCare Kids Flyers Available:** During back to school, the TennCare Kids program distributed fliers and posters to every public school in the state with information on TennCare Kids, CoverKids, Well-Child Checkups and Immunizations. We have extra flyers and posters to offer PCMH and THL providers. Please contact Ginny Cooper at [TennCareKids.Help@tn.gov](mailto:TennCareKids.Help@tn.gov) with a contact name, shipping address, and quantity needed. These orders will be filled on a first-come-first-served basis as quantities last. The two designs below are available:

**Healthy kids are ready to learn!**  
 Catch up now with immunizations and well child check-ups!

**Do you need insurance? Apply for TennCare or CoverKids.**  
 Visit [www.tennconnect.tn.gov](http://www.tennconnect.tn.gov) or call 1-855-259-0701 to apply.

Check-ups, vaccines, dental care, eye exams, and more are all covered through TennCare and CoverKids.

For more info about the COVID-19 Vaccine, please visit [tn.gov/health/cedep/ncov](http://tn.gov/health/cedep/ncov)

OR scan here: 




We do not allow certain treatments in TennCare or CoverKids. We are required by a different law because of race, color, religion, language use, age, weight or disability, marital status and insurance status and how it affects the way we deliver care. TennCare is subject to 1-855-259-0701.

Tennessee Department of Health  
 2020-2021 School Year  
 1-855-259-0701

**It's back to school season!**  
**Pencil in your checkup today!**

Do you need insurance? Apply for **TennCare** or **CoverKids**. It's **FREE** health insurance!  
 Visit [www.tennconnect.tn.gov](http://www.tennconnect.tn.gov) to apply online.  
 Or call 1-855-259-0701 to apply by phone.  
**Getting insurance is good for you AND your family.**

Remember to visit your doctor for a checkup at least once a year. **TennCare Kids** and **CoverKids** checkups are **FREE!**  
 And visit your **DENTIST** every 6 months for a **FREE** TennCare Kids or CoverKids dental checkup!

We do not allow certain treatments in TennCare or CoverKids. We are required by a different law because of race, color, religion, language use, age, weight or disability, marital status and insurance status and how it affects the way we deliver care. TennCare is subject to 1-855-259-0701.

A parent's role is to ensure their child has adequate health insurance. Visit [www.tennconnect.tn.gov](http://www.tennconnect.tn.gov) for more information. Call 1-855-259-0701 for assistance. Call today and let us help you get the care you need. Visit our website at [www.tennconnect.tn.gov](http://www.tennconnect.tn.gov).



