

TennCare PCMH Program Update: 5.21.2021

New Date for June PCMH Webinar! Please join us on **Friday, June 25th from 11 AM – 12 PM CT (12 PM – 1 PM ET)** for a PCMH webinar, “Improving Member Outreach and Engagement at the Practice Level.” This webinar will focus on strategies to improve member outreach and engagement at the practice level and will feature presentations by subject matter experts on topics such as clinical engagement techniques, improving no-show rates, vaccine hesitancy, and working with hard to reach and transient populations. Webinar information is below, and a calendar invitation will be sent today. Pre-registration is not required. The webinar slides and recording will be posted to the website following the presentation.

June Webinar: Improving Member Outreach and Engagement at the Practice Level

Friday, June 25, 2021

11 AM CT | 12 PM ET

Webinar Link (*join at correct start time*):

<https://anthem.webex.com/anthem/onstage/g.php?MTID=e48307b328c28b843af63f33bebafed87>

Save the Date for July 2021 Virtual Delivery Systems Transformation Conference: TennCare and the MCOs are preparing for the second round of the virtual Delivery Systems Transformation conferences of 2021. Join us on **July 27th from 1 PM – 3:30 PM CT (2 PM – 4:30 PM ET) and July 28th from 9 AM – 12:15 PM CT (10 AM – 1:15 PM ET)** to hear from subject matter experts on a range of topics, including a continuation of our minority health series focusing on Native American disparities and the importance of deconstructing anxiety as part of Mental Health Month. Additionally, attendees will be invited to attend breakout sessions on specific topics of interest to PCMH, THL, and EOC providers. Save those dates and be on the lookout for more information about the conference and a registration link. You don’t want to miss this *free* event!

Reminder – May 2021 PCMH & THL Provider Performance Reports Delayed in Order to Include W30 & WCV Thresholds: In order to include the W30 & WCV thresholds in the upcoming PCMH & THL Provider Performance Reports, the delivery of the reports will be delayed until **June 22nd**. This delay will allow the MCOs to incorporate the W30 and WCV thresholds, your organization’s performance on those measures, and your organization’s potential outcome payment for PY 2020 (THL and PCMH waves 1 – 4 only) in the upcoming reports. The final PY 2020 PCMH & THL Provider Performance Reports, as well as the first PY 2021 PCMH & THL Provider Performance Reports, will be delivered on the regular schedule of August 31, 2021. Please contact me or your MCO representative with any questions.