

TennCare PCMH Program Update: 5.13.2021

W30 & WCV Thresholds Announced!

Thank you for your patience as the appropriate thresholds were determined for the Well-Child Visits in the first 30 Months of Life (W30) and the Child and Adolescent Well-Care Visits (WCV) measures for the Patient Centered Medical Home (PCMH) program. We are pleased to announce that the thresholds have been finalized and are available below. These thresholds are also applicable for Program Year (PY) 2021.

Sub-measure	Threshold	Practices that will be assessed on each sub-measure
W30, First 15 Months	≥61.00%	PCMH Family, PCMH Pediatric
W30, Age 15 – 30 Months	≥71.00%	PCMH Family, PCMH Pediatric
WCV, Ages 3 – 11 years	≥65.00%	PCMH Family, PCMH Pediatric
WCV, Ages 12 – 17 years	≥57.00%	PCMH Adult, PCMH Family, PCMH Pediatric
WCV, Ages 18 – 21 years	≥39.00%	PCMH Adult, PCMH Family, PCMH Pediatric

Please find below an overview of the background, process used to determine the rates, and other programmatic details for your information.

Background: The PCMH program includes various NCQA HEDIS quality measures to ensure that PCMHs are meeting specified quality performance levels and to provide them with information they can use to improve the quality of care they provide. The timing of the HEDIS measure specifications release for the 2020 program year in July 2020 required that the PCMH program update those measures to ensure alignment with NCQA. As part of this process, new thresholds for each sub-measure also needed to be determined. Following the release of the final NCQA HEDIS measure specifications in October 2020, and operational updates to certify data in February and March 2021, the MCOs and TennCare were able to begin analyzing performance in April 2021 to set thresholds.

Process: Calendar year 2019 data used to assess performance on the 2020 HEDIS specifications for W30 & WCV. Calendar year 2019 data was used because it was not impacted by COVID-19 related factors and provided the most stable data for thresholding purposes. Next, several threshold models were taken into consideration, including average provider performance and statewide performance on the 2020 HEDIS specifications, along with TennCare Delivery System Transformation goals. After reviewing performance data in combination with program objectives, thresholds were set at levels that best align with the care provided by PCMH organizations and to progress higher levels of quality care.

Updated Programmatic Documents: Please find attached the updated PCMH quality metric one-pagers for adult, family, and pediatric organizations. These can also be found on the website; click [here](#) for adult organizations, click [here](#) for family organizations, and click [here](#) for pediatric organizations. In addition, the PCMH Provider Operating Manual (POM) has been updated with the new thresholds, as well as two addendums that detail information about the 2021 payment reconsideration process and PY 2020 performance measurement and outcome payment approach. The updated POM can also be found on the website, [here](#). Furthermore, thresholds will be exposed in the Care Coordination Tool on

Monday, May 17th and in the PCMH Provider & Preview Performance Reports delivered on June 22nd (delayed from May 31st).

An FAQ will be developed to answer questions about the thresholding process; please submit your questions to Rachel Hauber at Rachel.E.Hauber@tn.gov by May 21st. Responses will then be circulated by the end of May.