

TennCare PCMH Program Update: 3.4.2021

March 2021 Virtual Delivery Systems Transformation Conference: Registration is now open for the first virtual Delivery Systems Transformation conference of 2021! Join us on **March 30th from 2:00 – 4:30 PM CT and March 31st 8:30 AM – 1:00 PM CT** as we take you “Back to the Basics!” We’ll have COVID-19 pandemic updates, a CCT demonstration, and a continuation of our Minority Health Series. Subject matter experts from PCMH, THL, and EOC will share their knowledge and answer your questions. See the attached flyer for more information about the conference. You don’t want to miss this *free* event! Register at <https://www.cvent.com/d/s7qbhk> by 5 PM CT on Friday, March 26.

April webinar: A member’s care plan informs interactions with the care coordinators and other professionals involved in their care. This process should include shared decision making and collaboration. Developing person-centered care plans can be challenging; however, is a critical component in both THL and PCMH. Join us in April as BlueCare hosts a THL webinar titled *Person-Centered Care Planning*. Subject matter experts from the MCOs will be discussing the connection with initial assessments, how to develop SMART goals, and overall expectations. Be on the lookout for additional details, including date, time, and webinar information.

CCT Survey Reminder: On February 26th, a CCT survey was sent regarding user experience. Please take a moment to complete this found [here](#). We value your input and look forward to your feedback. In addition, the CCT February update email is attached to this email for your reference.

If you have any questions or concerns related to the CCT, please contact us at TennCare.CCT@tn.gov.