

## TennCare PCMH Program Update: 3.19.2021

**March 2021 Virtual Delivery Systems Transformation Conference:** Registration is open for the first virtual Delivery Systems Transformation conference of 2021! Join us on **March 30<sup>th</sup> from 2:00 – 4:30 PM CT and March 31<sup>st</sup> 8:30 AM – 1:00 PM CT** as we take you “Back to the Basics!” We’ll have COVID-19 pandemic updates, a CCT demonstration, and a continuation of our Minority Health Series. Subject matter experts from PCMH, THL, and EOC will share their knowledge and answer your questions. See the attached flyer for more information about the conference. You don’t want to miss this *free* event! Register at <https://www.cvent.com/d/s7qbhk> by 5 PM CT on Friday, March 26<sup>th</sup>.

**Upcoming April Webinar “Person-Centered Care Planning” on Friday, April 23<sup>rd</sup> at 11 AM CT | 12 PM ET:** A member’s care plan informs interactions with the care coordinators and other professionals involved in their care. This process should include shared decision making and collaboration. Developing person-centered care plans can be challenging; however, is a critical component in both THL and PCMH. Join us in April as BlueCare hosts a THL webinar titled *Person-Centered Care Planning*. Subject matter experts from the MCOs will be discussing the connection with initial assessments, how to develop SMART goals, and overall expectations. Webinar information is below, and a calendar invitation will be sent today. The webinar slides and recording will be posted to the website following the presentation.

### **April Webinar: Person-Centered Care Planning**

Friday, April 23, 2021

11 AM CT | 12 PM ET

[Join Meeting](#) (*join at the correct start time*)

Meeting number (access code): 185 781 0230

Meeting password: gKRkDmsY275

To join by phone, dial: 877-690-7094

**NCQA-Sponsored Webinar:** Join NCQA on Thursday, March 25<sup>th</sup> at 12 PM CT/1 PM ET to learn about how their proposed Telehealth Distinction can help improve how you provide care virtually and demonstrate to stakeholders that you are a trusted partner in virtual care delivery. Visit [www.ncqa.org/distinction](http://www.ncqa.org/distinction) for more information and register [here](#) for the webinar.