



# **STRATEGIC PLANNING & INNOVATION**

Provider Stakeholder Group

February 28, 2018

# Agenda

- Primary Care Transformation (PCT) - ADT Update
- Episodes of Care - Annual Episodes Design Feedback Sessions
- Episodes of Care - February Reports Released
- Care Coordination Tool – Service Outage

# Care Coordination Tool Admissions, Discharges, and Transfers (ADT) Update

As of 2/20/18, the following amount of hospitals are sending ADT feeds to the State for distribution in the Care Coordination Tool (CCT)

- 63% of hospitals
- 69% of licensed hospital beds
- 18 health systems live
- 100 hospitals live
- 17,359 hospitals beds live

## List of hospitals currently submitting ADT information as of 2/20/18:

<b>Health System</b>	<b>Hospital</b>	<b>Bed Count</b>
N/A	Decatur County General Hospital	40
N/A	NorthCrest Medical Center	109
N/A	Cookeville Regional Medical Center	247
West Tennessee Healthcare	Bolivar General Hospital	51
West Tennessee Healthcare	Camden General Hospital	25
West Tennessee Healthcare	Jackson-Madison County General	635
West Tennessee Healthcare	Milan General Hospital	70
West Tennessee Healthcare	Pathways of Tennessee	25
Erlanger Health System	Erlanger – Bledsoe	25
Erlanger Health System	Erlanger – East	113
Erlanger Health System	Erlanger – Baroness Hospital	495
Erlanger Health System	Erlanger – North	57
Erlanger Health System	Erlanger – TCT Children’s	118
Erlanger Health System	Erlanger – Sequatchie	5
Maury Regional Health System	Marshall Medical Center	25
Maury Regional Health System	Maury Regional Medical Center	255
Maury Regional Health System	Wayne Medical Center	80
Methodist Le Bonheur Healthcare	Methodist University Hospital	617
Methodist Le Bonheur Healthcare	Methodist South Hospital	156
Methodist Le Bonheur Healthcare	Methodist North Hospital	246
Methodist Le Bonheur Healthcare	Methodist Le Bonheur Germantown Hospital	319
Methodist Le Bonheur Healthcare	Le Bonheur Children’s Hospital	255
N/A	Lincoln Medical Center	59
N/A	Henry County Medical Center	142
HCA	Parkridge East Hospital	128
HCA	Parkridge Medical Center	275
HCA	Parkridge Valley Adult & Senior Campus	64
HCA	Parkridge Valley Child & Adolescent Campus	84
HCA	Parkridge West Hospital	70
HCA	Tristar Ashland City Medical Center	12
HCA	Tristar Centennial Medical Center	621
HCA	Tristar Hendersonville Medical Center	110
HCA	Tristar Horizon Medical Center	149

HCA	Tristar Natchez Emergency Department	8
HCA	Tristar Portland Medical Center	38
HCA	Tristar Skyline Madison Campus	395
HCA	Tristar Skyline Medical Center	213
HCA	Tristar Southern Hills Medical Center	126
HCA	Tristar Spring Hill Emergency Department	12
HCA	Tristar StoneCrest Medical Center	126
HCA	Tristar Summit Medical Center	200
N/A	Jellico	54
N/A	Ridgeview Psychiatric Hospital	16
Wellmont	Bristol	312
Wellmont	Hancock County	10
Wellmont	Hawkins County	50
Wellmont	Holston Valley	505
Vanderbilt	Vanderbilt University Medical Center	762
Vanderbilt	Vanderbilt Children's Hospital	267
N/A	Laughlin Memorial	140
Mountain States Health Alliance	Franklin Woods Community Hospital	80
Mountain States Health Alliance	Johnson City Medical Center	516
Mountain States Health Alliance	Johnson County Community Hospital	2
Mountain States Health Alliance	Niswanger Children's Hospital	69
Mountain States Health Alliance	Woodridge Psychiatric Hospital	84
Mountain States Health Alliance	Indian Path Medical Center	239
Mountain States Health Alliance	Sycamore Shoals Hospital	121
Baptist Memorial Health Care	Baptist – Huntingdon	70
Baptist Memorial Health Care	Baptist – Union City	137
Baptist Memorial Health Care	Baptist – Tipton	100
Baptist Memorial Health Care	Baptist for Women	128
Baptist Memorial Health Care	Baptist – Collierville	81
Baptist Memorial Health Care	Baptist – Memphis	732
Baptist Memorial Health Care	Baptist Memorial Restorative Care Hospital	30
Baptist Memorial Health Care	Spence and Becky Wilson Baptist Children's	12

LifePoint	Livingston Regional Hospital	114
<b>LifePoint</b>	Riverview Regional Medical Center	25
<b>LifePoint</b>	Southern Tennessee Regional – Lawrence	99
<b>LifePoint</b>	Southern Tennessee Regional – Pulaski	95
<b>LifePoint</b>	Southern Tennessee Regional – Sewanee	21
<b>LifePoint</b>	Southern Tennessee Regional – Winchester	152
<b>LifePoint</b>	Starr Regional Medical Center – Athens	118
<b>LifePoint</b>	Starr Regional Medical Center – Etowah	72
<b>LifePoint</b>	Sumner Regional Medical Center	155
<b>LifePoint</b>	Trousdale Medical Center	25
<b>St. Thomas Health</b>	St. Thomas DeKalb Hospital	71
<b>St. Thomas Health</b>	St. Thomas Hickman Hospital	25
<b>St. Thomas Health</b>	St. Thomas Highlands Hospital	60
<b>St. Thomas Health</b>	St. Thomas Midtown Hospital	683
<b>St. Thomas Health</b>	St. Thomas River Park Hospital	125
<b>St. Thomas Health</b>	St. Thomas Rutherford Hospital	286
<b>St. Thomas Health</b>	St. Thomas Stones River Hospital	60
<b>St. Thomas Health</b>	St. Thomas West Hospital	541
<b>N/A</b>	East Tennessee Children’s Hospital	152
<b>N/A</b>	University of TN Medical Center	609
<b>Mountain States</b>	Unicoi	48
<b>N/A</b>	Sweetwater	59
<b>Wellmont</b>	Takoma	100
<b>N/A</b>	Rhea	25
<b>Williamson</b>	Williamson	161
<b>N/A</b>	Hardin	58
<b>N/A</b>	Nashville General	150
<b>CHI</b>	CHI Memorial – Chattanooga	405
<b>CHI</b>	CHI Memorial - Hixson	69
<b>Acadia</b>	TrustPoint Hospital	101
<b>Tenet</b>	St. Francis Hospital	479
<b>Tenet</b>	St. Francis Hospital – Bartlett	196
<b>UHS</b>	Lakeside	319
<b>UHS</b>	Rolling Hills	80
<b>N/A</b>	Blount Memorial Hospital	304

# Annual Episodes Design Feedback Sessions

**Save the Date: May 22, 2018**

- The Annual Feedback sessions provide the opportunity for the public to comment on what is working well with each episode's clinical design and where providers would suggest changes for next year.
- **29 episodes of care in performance** (Waves 1 - 6) will be open for public feedback.
- This event will take place simultaneously in **six locations** across the state linking clinicians, administrators, payers and other stakeholders by video-conference in **Nashville, Chattanooga, Knoxville, Johnson City, Jackson and Memphis.**



## More details coming soon:

- Schedule for the day
- Additional location details and parking information
- Official invitations with the link to RSVP will be sent with the newsletter

# Annual Episodes Design Feedback Locations

Location	Address
<b>NASHVILLE – HOST SITE</b>	<b>Tennessee Department of Health</b> Mid-Cumberland Regional Office 710 Hart Lane Nashville, TN
<b>JOHNSON CITY</b>	<b>Tennessee Department of Health</b> NE Regional Office 185 Treasure Lane Johnson City, TN
<b>JACKSON</b>	<b>Lowell Thomas State Office Building</b> 225 Dr. Martin Luther King Jr Drive Jackson, TN
<b>KNOXVILLE</b>	<b>Tennessee Department of Health</b> East TN Regional Office 2101 Medical Center Way Knoxville, TN
<b>MEMPHIS</b>	<b>One Commerce Square</b> 40 South Main Street Memphis, TN
<b>CHATTANOOGA</b>	<b>Tennessee Department of Environment &amp; Conservation</b> 1301 Riverfront Parkway Suite 206 Chattanooga, TN



# Reminder: February Reports were released on February 22, 2018.

The February TennCare Episodes Performance and Preview reports became available through the Managed Care Organization's (MCO) portals on Thursday, February 22<sup>nd</sup>.

## Preview Reports

*Data Included:* Episodes ending between October 1, 2016 and September 30, 2017

1. Anxiety
2. Tonsillectomy
3. Non-Emergent Depression
4. Breast Biopsy
5. Otitis Media
6. Skin and Soft Tissue Infection
7. HIV
8. Pancreatitis
9. Diabetes Acute Exacerbation
10. Attention Deficit and Hyperactivity Disorder (ADHD)

## Performance Reports

*Data Included:* Episodes ending between January 1, 2017 and September 30, 2017 (Quarter 1, Quarter 2, Quarter 3)

- |  |   |
|--|---|
| <ol style="list-style-type: none"> <li>1. Perinatal</li> <li>2. Total Joint Replacement</li> <li>3. Asthma Acute Exacerbation</li> <li>4. Acute Percutaneous Coronary Intervention (PCI)</li> <li>5. Non-acute Percutaneous Coronary Intervention (PCI)</li> <li>6. Outpatient and Non-Acute Inpatient Cholecystectomy</li> <li>7. Screening and Surveillance Colonoscopy</li> <li>8. Chronic Obstructive Pulmonary Disease (COPD) Acute Exacerbation</li> <li>9. Gastrointestinal Hemorrhage (GIH)</li> </ol> | <ol style="list-style-type: none"> <li>10. Upper GI Endoscopy (EGD)</li> <li>11. Respiratory Infection</li> <li>12. Pneumonia (PNA)</li> <li>13. Urinary Tract Infection (UTI) - Outpatient</li> <li>14. Urinary Tract Infection (UTI) - Inpatient</li> <li>15. Congestive Heart Failure (CHF) Acute Exacerbation</li> <li>16. Oppositional Defiant Disorder (ODD)</li> <li>17. Coronary Artery Bypass Graft (CABG)</li> <li>18. Valve Repair and Replacement</li> <li>19. Bariatric Surgery</li> </ol> |
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# Contact Information for Episodes Reports Questions

For questions about your TennCare episode reports, contact your MCO representatives:

- Amerigroup: 615-232-2160
- BCBST: 800-924-7141 (Option 4) or Contact your PRC:  
<http://www.bcbst.com/providers/mycontact/?nav=calltoaction>.
- United Healthcare: 615-372-3509
- For questions about Cigna episode reports, call 615-595-3663 or email [Megan.Higdon@Cigna.com](mailto:Megan.Higdon@Cigna.com)

# CCT Service Outages

- Altruista recently experienced service outages on Friday, February 23 and Monday, February 26 which affected access to the Care Coordination Tool (CCT).
- In both cases, the issues were resolved within a few hours.
- All CCT users were contacted via email about these outages and resolutions.
- We are continuing to work with Altruista to determine the cause of each outage and prevent future outages.



**THANK YOU!**