

**Tennessee Health Link Clinical Audit Tool**

**Provider ID:** \_\_\_\_\_  
**Reviewer Name:** \_\_\_\_\_  
**Member Record ID:** \_\_\_\_\_  
**Member DOB:** \_\_\_\_\_  
**DSM5 diagnoses:** \_\_\_\_\_  
**Reason for MCO Review:** \_\_\_\_\_  
**Date of Review:** \_\_\_\_\_

Enrollment Criteria		Yes	No	N/A
1	The reasons for initiation of THL service is clearly documented and identified by a licensed clinician within 30 days of enrollment.			
<b>Comments:</b>				
2	There is evidence of the member's consent to participate in the THL (or evidence of not opting out).			
<b>Comments:</b>				
3	3. There is clear evidence of functional need, based upon the DLA or other equivalent functional need assessment, within 30 days of enrollment.			
<b>Comments:</b>				
4	For children with DCS involvement, the record supports THL eligibility by verification the child meets DCS Level 1 or 2 status (THL eligibility is suspended for levels 3, 4, and 4+)*.			
<b>Comments:</b>				
Person-Centered Care Plan				
5	There is evidence of a completed person-centered care plan within 30 days of THL enrollment.			
<b>Comments:</b>				
6	The person-centered care plan is updated every six months or earlier as needed to address the care coordination needs of the member.			
<b>Comments:</b>				
7	All person-centered care plans are signed by Coordinator, Licensed Clinician and Member/Guardian.			
<b>Comments:</b>				
8	All person-centered care plans are specific, measurable, attainable, relevant, and time-based.			
<b>Comments:</b>				
9	The functional need assessment is updated at a minimum of every six months.			
<b>Comments:</b>				
10	All person-centered care plans are comprehensive and reflective of data from the most recent functional need assessment, gaps in care, and any other applicable service provider.			
<b>Comments:</b>				
11	The updated person-centered care plans clearly addresses barriers to progress with relevant updated interventions.			
<b>Comments:</b>				
Coordination of Services				
12	The record documentation demonstrates efforts to provide member and family support such as: providing high-touch in- person support, provide caregiver psychoeducation or training, identify resources to assist individuals and family supporters, and check-ins with member.			
<b>Comments:</b>				
13	The record documentation demonstrates collaborative efforts from the member's primary and specialty care providers to incorporate into the comprehensive person-centered care plan, as appropriate per assessment.			
<b>Comments:</b>				
14	There have been active attempts to facilitate access to community supports, communicate member needs to community partners (e.g. schools, food banks, etc.), and provide information and assistance in accessing services.			
<b>Comments:</b>				
15	If member has received inpatient or ER services, the THL has provided transitional care to include assistance in discharge planning, support in crisis situations, and/or establishing and/or confirming follow-up care post discharge.			
<b>Comments:</b>				
16	There is documented evidence in the record that the THL is supporting health promotion with the member.			
<b>Comments:</b>				

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**DSM diagnoses:** \_\_\_\_\_

**Reason for MCO Review:** \_\_\_\_\_

**Date of Review:** \_\_\_\_\_

Continuation of Services		Yes	No	N/A
<b>1</b>	Per MCO review of the provider documentation and/or MCO data, member demonstrates progress toward targeted goals within the past 6 months or barriers to their progress have been addressed.			
<b>Comments:</b>				
<b>2</b>	Member has current BH treatment needs, or other specialty care needs, that require THL Care Coordination Services?			
<b>Comments:</b>				
<b>3</b>	There is documented evidence in the record that demonstrates the THL provider conducted appropriate and/or varied efforts to engage the member during the most recent 3-6 months (F2F visits, CM reassignment, utilizing MI/MET strategies, appropriate incentives, enlisting a Peer Specialist).			
<b>Comments:</b>				
<b>4</b>	Demonstrated care coordination attempts to close THL quality medical and behavioral gaps/measures.			
<b>Comments:</b>				
<b>5</b>	There is documented evidence in the record that the THL is supporting recovery and resilience through strategies to assist the member with utilizing supports in their natural environment.			
<b>Comments:</b>				