Division of TennCare

STATE OF TENNESSEE

2024 PCMH Program Enhancements

12/6/2023

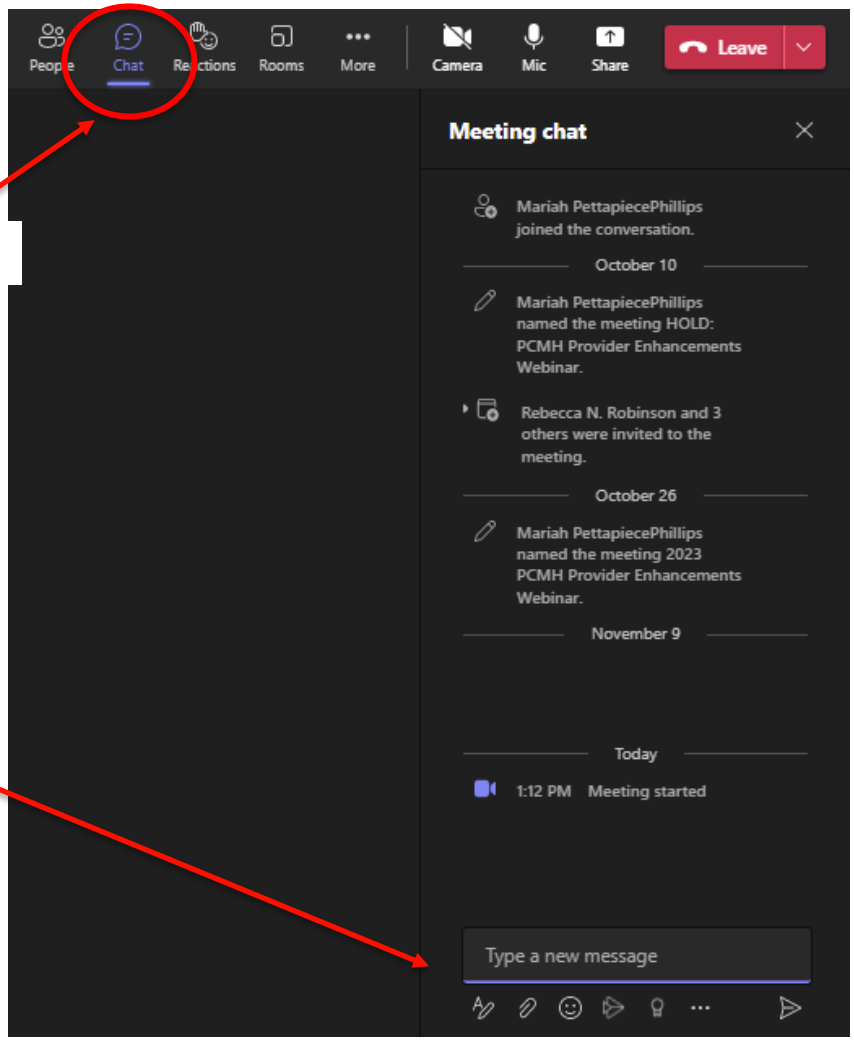
Agenda

- General Updates
  - Primary Care Quality Team
  - Potential PCMH Funding Increase
  - PCMH Program Stats
- Quality Updates
  - PY 2024 PCMH Quality Metrics
  - PY 2024 PCMH Quality Metric Resources
- Program Updates
  - PY 2024 MCO Educational Support
  - CCT Outage Update
- Conclusion
  - Dates & Announcements
  - Questions

Interactive Webinar

Communicating during the webinar:

- For questions or comments during the presentation, please click on the **chat box** function
- Comments will automatically be sent to **everyone** in call
- This will also be used during all Q&A portions of the presentation



General Updates

Primary Care Quality (PCQ) Team

- **Anna Chandler**, Primary Care Quality Director
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- **Allyson Newer,** Primary Care Quality THL Lead
  - Allyson.D.Newer@tn.gov
- **Shana Atkins,** Primary Care Quality PCMH Lead
  - Shana.R.Atkins@tn.gov
- **Michelle Bryant**, Primary Care Quality Provider Outreach & Engagement Coordinator
  - Michelle.A.Bryant@tn.gov
- **Ginny Cooper**, Primary Care Quality Program Coordinator
  - Virginia.E.Cooper@tn.gov
- **Alexandra (Ali) Hulten-Stroop**, Digital Quality Specialist, Care Coordination Tool
  - Alexandra.E.Hultenstroop@tn.gov

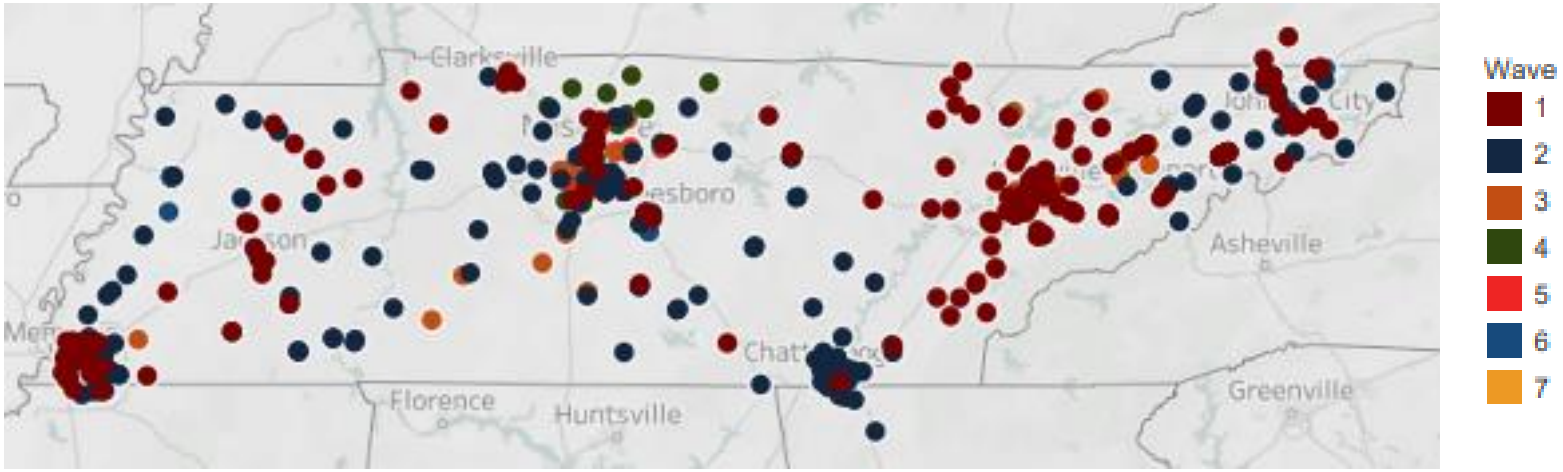
Potential PCMH Funding Increase

- To support the incredible work our PCMH practices continue to do, TennCare leadership has requested an average $1.00 increase to all PCMH Activity Payments (Per Member Per Month payments).
- TennCare has presented this request for consideration and inclusion in the Governor's SFY 2025 budget
- If included, TennCare's budget will then be reviewed and approved by Tennessee's General Assembly in Spring 2024. (SFY 2025 begins July 1, 2024 and ends June 30, 2025)
- If you are in support of this increase, feel free to reach out to your state representatives

PCMH Program Stats

Current Statistics for TennCare PCMH as of November 2023

Number of PCMH organizations	**83**
Number of sites	**508**
	783,552



The MCOs are expected to have all contracting completed by the end of December 2023 for Program Year 2024. A full list of organizations will be released after all contracting has been completed.

Program Year 2024 Updates: PCMH Core Quality Measures

2024 PCMH Quarterly Report Data Timeframes

- Each MCO will send providers reports quarterly, detailing their efficiency and quality stars, total cost of care, and potential payments for the relevant performance period.
- Below is a timeline of when you can expect to receive these reports:

2024 PCMH Quarterly Report Data Timeframes					
Release Date	**Q1 February**	**Q2 May**	**Q3 August**		**Q4 November**
Performance Year	**PY2023 Report 3**	**PY2023 Report 4**	**PY2023 Final Report 5**	**PY2024 Report 1**	**PY2024 Report 2**
TCOC Data	**Jan 1 – Sep 30, 2023**	**Jan 1 – Dec 31, 2023 + Runout**	**Jan 1 – Dec 31, 2023 + Runout**	**Jan 1 – Mar 31, 2024**	**Jan 1 – Jun 30, 2024**
Quality & Efficiency Data	**Jan 1 – Dec 31, 2023**	**Jan 1 – Dec 31, 2023**	**Jan 1 – Dec 31, 2023**	**Jan 1 – Jun 31, 2024**	**Jan 1 – Sep 30, 2024**

PCMH Adult Organizations – Core Quality Measures

Core Measures PY 2024	Threshold
1. Antidepressant Medication Management (AMM) - Continuation phase	≥ 40.00%
2. Blood Pressure Control for Patients With Diabetes (BPD)	≥ 62.00%
3. Eye Exam for Patients With Diabetes (EED)	≥ 51.00%
4. Glycemic Status Assessment for Patients with Diabetes (GSD) • Glycemic Status <8.0%	≥ 47.00%
5. Child and Adolescent Well-Care Visits (WCV) • Ages 12 – 17 years • Ages 18 – 21 years	≥ 57.00% ≥ 39.00%

Updated measures/thresholds are in red

PCMH Pediatric Organizations – Core Quality Measures

Core Measures PY 2024	Threshold
1. Upper Respiratory Infection (URI) • 3 months – 17 years	≥ 93.00%
2. Childhood Immunization Status (CIS) - Combination 10	≥ 42.00%
3. Child and Adolescent Well-Care Visits (WCV) • Ages 3 – 11 years • Ages 12 – 17 years • Ages 18 – 21 years	≥ 65.00% ≥ 57.00% ≥ 39.00%
4. Well-Child Visits in the First 30 Months of Life (W30) • Well-Child Visits in the First 15 Months • Well-Child Visits for Age 15 Months – 30 Months	≥ 61.00% ≥ 71.00%
5. Immunizations for Adolescents (IMA) - Combination 2	≥ 26.00%

Updated measures/thresholds are in red

PCMH Family Organizations – Core Quality Metrics

Core Measures PY 2024	Threshold
1. Antidepressant Medication Management (AMM) - Effective Continuation Phase	≥ 40.00%
	≥ 47.00%
3. Controlling High Blood Pressure (CBP)	≥ 60.00%
4. Childhood Immunization Status (CIS) - Combination 10	≥ 42.00%
5. Blood Pressure Control for Patients With Diabetes (BPD)	≥ 62.00%
6. Eye Exam for Patients With Diabetes (EED)	≥ 51.00%
7. Glycemic Status Assessment for Patients with Diabetes (GSD) • Glycemic Status <8.0%	≥ 47.00%
8. Child and Adolescent Well-Care Visits (WCV) • Ages 3 – 11 years • Ages 12 – 17 years • Ages 18 – 21 years	 ≥ 65.00% ≥ 57.00% ≥ 39.00%
9. Well-Child Visits in the First 30 Months of Life (W30) • Well-Child Visits in the First 15 Months • Well-Child Visits for Age 15 Months – 30 Months	 ≥ 61.00% ≥ 71.00%
10. Immunizations for Adolescents (IMA) - Combination 2	≥ 26.00%

Glycemic Status Assessment for Patients with Diabetes (GSD)

Description

The percentage of members 18–75 years of age with diabetes (types 1 and 2) whose most recent glycemic status (hemoglobin A1c [HbA1c] or glucose management indicator [GMI]) was at the following levels during the measurement year:

- Glycemic Status <8.0%.

Threshold: ≥ 47%

Applicable for Family and Adult practices only

Appropriate Treatment for Upper Respiratory Infection (URI)

Description

The percentage of episodes for members 3 months of age and older with a diagnosis of upper

respiratory infection (URI) that did not result in an antibiotic dispensing event.

Threshold: ≥ 93%

Applicable for Pediatric practices only

Breast Cancer Screening- Electronic (BCS-E)

Description

The percentage of members 50–74 years of age who were recommended for routine breast cancer screening and had a mammogram to screen for breast cancer.

Electronic measures allow health plans to use data from EHRs/PHPs, HIEs/Clinical registry, and case management systems in addition to the administrative claims data.

Threshold: ≥ 47%

Applicable for Family practices only

Program Year 2024 Updates:
PCMH Reporting-Only Quality Measures

PY2024 PCMH Reporting Only Measures

Reporting Only: Quality
Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis (AAB) Adult & Family
Statin Therapy for Patients with Cardiovascular Disease (SPC) Adult & Family
Cervical Cancer Screening (CCS) Adult & Family
Breast Cancer Screening ECDS (BCS-E) Adult
Colorectal Cancer Screening (COL-E) Adult & Family
Kidney Health Evaluation for Patients with Diabetes (KED) Adult & Family
Depression Screening and Follow-up for Adolescents and Adults (DSF-E) Adult, Family, Pediatric
Topical Fluoride for Children (TFC) Pediatric & Family
Social Need Screening and Intervention (SNS-E) Adult, Family, Pediatric

PY2024 PCMH Reporting Only Measures

Reporting Only Efficiency
Inpatient Average Length of Stay – General Hospital/Acute Care (IPU)
Plan All Cause Readmissions (PCR)
Diagnosed Mental Health Disorders (DMH)
Avoidable ED or Emergency Room Visits for Ambulatory Care Sensitive Condition (TennCare)

PCMH Quality Measure Resources

- **2024 PCMH Provider Operating Manual – To Be Released in December 2023**
  - Provider Operating Manuals are updated in late fall and released in December of every year.
  - The updated PCMH Provider Operating Manual is located on the PCMH website.
    - https://www.tn.gov/tenncare/health-care-innovation/primary-care-transformation/patient-centered-medical-homes-pcmh.html
- **2024 PCMH Quality Measure One-Page Documents – To Be Released in December 2023**
  - One-page documents with updated quality measures are updated in late fall and released in December.
  - The updated quality metric one-pages are located on the PCMH website.
- **2024 Coding Reference Guides – Released Quarter 1, 2024**

Program Year 2024:
Other Program Updates

Key Program Updates

- ✓ PY 2024 MCO Educational Offerings and Support
- ✓ CCT Updates

2024 MCO Educational Offerings and Support: Coaching and Collaboratives

- PCMH Coaching
  - MCO staff will continue to offer ongoing primary care transformation support to PCMH organizations.
  - For those organizations that receive coaching, primary coaches will conduct an annual review in December or January to assess the needs of the organization.
- 2024 Webinars
  - Each MCO will host one statewide webinar

2024 Webinars

- Each MCO will host one webinar per year.
- There will be **3** webinars in total:
  - Amerigroup: March 2024
  - UHC: July: 2024
  - BlueCare: September 2024

2024 MCO Educational Offerings and Support: Collaboratives

- In 2024 each MCO will host two small scale, in-person regional collaboratives focusing on:
  - Networking
  - Sharing best practices & lessons learned
  - Collaborative learning
  - Tangible takeaways
- Invitations & details on dates, topics and location provided by MCOs

2024 Collaboratives

- Amerigroup: April 2024 (Knoxville & Cookeville)
- UHC: May 2024 (Jackson) August 2024 (Murfreesboro)
- BlueCare: October (Memphis & Chattanooga)

Care Coordination Tool Outage Update

- The CCT has been down since mid-July. We are likely facing a continued and extended CCT outage.

- We are working with MCOs on contingencies in the interim, including improving alignment in the interim ADT & attribution reports you receive from each of the MCOs.

- We would like to hear your feedback on data you feel is either missing or would be helpful to have provided by MCOs.

- Please send comments to TennCare.CCT@tn.gov

Dates & Announcements

- **December 22nd-25th & 29th**: State offices closed
- **January 1st and 15th:** State offices closed
- Keep an eye out for the first collaborative and webinar details!

Division of TennCare

THANK YOU

Questions?