

MARCH 2020

Incentive News

TENNCARE EHR PROVIDER INCENTIVE PAYMENT PROGRAM
A CMS "Promoting Interoperability" Program

Reminders:

Information which will assist you —and the latest updates — is available on the [TennCare EHR Incentive website](#).

Have Yet to Begin for 2019?

If you have yet to begin your attestation(s) for Program Year 2019 attestation, we've got a quick start help for you! You'll find getting underway to be easier with our comprehensive [Pre-attestation Checklist](#). Just click the link above to download.

Don't forget, the deadline for submitting your 2019 attestation is March 31, 2020.

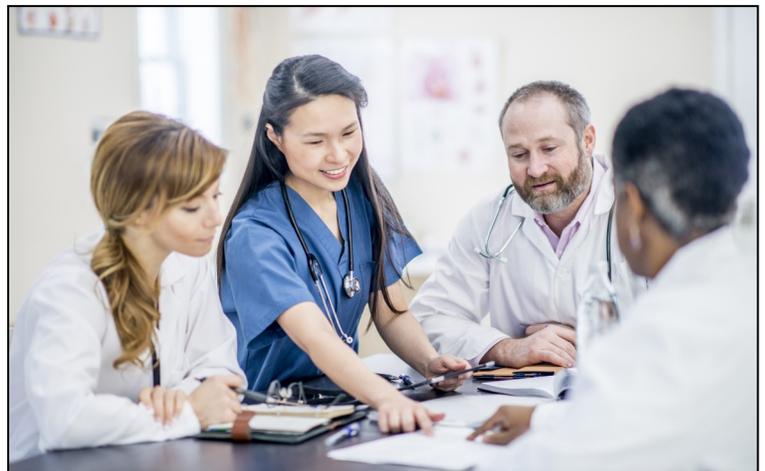
Only One Month Remaining to Submit 2019 Attestations!

Do you have your 2019 EHR Incentive attestation(s) ready to submit? You have only until the March 31 to complete and submit attestations in order to meet the deadline.

Please note that the later into March you wait to submit, the longer it will take for your attestation to be processed. With each new day this month, the number of attestations we receive will increase significantly. Because we can only review a finite number of attestations daily, the sooner you submit, the better your position in our review queue!

Each provider submitting an attestation must attest using Stage 3 Meaningful Use criteria. Providers also must be using the 2015 Edition of their certified EHR technology (CEHRT).

As you work through your 2019 attestation(s), you can find help via our online User Manual. Just look on the left side of each attestation page for the "Help / User Manual" link.



Should you get stuck or find something you don't understand in the User Manual, send your questions to TennCare.EHRIncentive@tn.gov.

The DEADLINE for submitting Program Year 2019 EHR Provider Incentive Attestations is March 31, 2020, 11:59 P.M. Central Time.

If your attestation is returned for correction, please resubmit the corrected attestation as soon as possible. If you do not understand why your attestation was returned, please contact us immediately. Failure to correct and resubmit your attestation timely will result in a denial.



Do You Have Questions About

The EHR Incentive Program?

Meaningful Use Measures?

Electronic Clinical Quality Measures?

Your attestation?

Email TennCare.EHRIncentive@tn.gov

Always include the Provider's Name and NPI when communicating with TennCare.

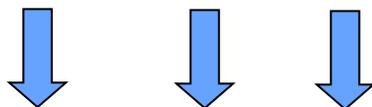
Guess What? You completed the EHR Incentive Payment Program!

The TennCare EHR Incentive office has received numerous emails since the first of this year from providers who are wanting to attest but can't. "The system has locked me out!" "I can't open my attestation!" "What do I do?"

After investigating why these providers were having problems, the most common answer we reported back to them was "You have completed the six years of participation in the TennCare EHR Provider Incentive Payment Program!"

When the program began in 2011, Eligible Professionals could attest for up to six years of EHR Incentive payments. A provider who successfully attested to all six years of eligibility would receive the maximum allowable amount of \$63,750. A pediatrician who attested using their lower Patient Volume standard received a slightly lower max of \$42,700. Once a provider receives a sixth payment they have received both the maximum number of payments they can receive and the maximum dollar amount they can receive.

So, if you open your Current Case page and see "Payment Complete"



Status	Action	Program Year
PaymentComplete	Payment Complete	1
PaymentComplete	Payment Complete	2
PaymentComplete	Payment Complete	3
PaymentComplete	Payment Complete	4
PaymentComplete	Payment Complete	5
PaymentComplete	Payment Complete	6

for a total of six years, then you have completed your participation in the EHR Provider Incentive Payment Program. You do not have to send us any more data, and we are not going to send you any more money! (If you are a dual Medicare/Medicaid provider, the CMS MIPS program still requires your submission of data to CMS.)

To providers who have earned all six available payments in the program, we greatly appreciate your participation and hope that the move to Electronic Health Record technology has benefited both you and your patients.

To providers who have yet to attest for all six payments, only three more program years remain. This includes Program Year (PY) 2019, for which attestations may be submitted only through March 31. Attestations for both PY 2020 and PY 2021 must be submitted during calendar year 2021.

To allow time for review, correction, and payment, deadlines for submitting applications will not follow the pattern established in previous years of the program, Instead the "usual" schedule will be adjusted.

PY 2020 will open in November 2020 to receive PY 2020, if you are ready. PY 2021 will follow the most unusual schedule, as PIPP will open for attestations beginning July 1, 2021.

Trading Partner Registration (TPR) System Training Dates

The Tennessee Department of Health (TDH) onboarding process for public health reporting begins when a potential trading partner registers their intent to report using the Trading Partner Registration (TPR) system. TPR manages active engagement statuses, generates emails and letters as proof of public health reporting for registered users.

TDH has declared readiness to support Promoting Interoperability (PI) Programs for the public health reporting options listed below:

- Electronic Case Reporting (**Eligible hospitals only**)
- Electronic Lab Reporting (**Eligible hospitals only**)
- Cancer Case Reporting (**Eligible professionals only**)
- Immunization Registry Reporting
- Syndromic Surveillance Messaging (**Eligible hospitals w/emergency room**)

Additional public health reporting not included in incentive programs:

- Drug Overdose Reporting (**hospitals only**)

TDH staff will provide registration instructions to help your organization complete the online registration. TPR training is available on the following dates and times:

- Wednesday, March 4, 11:00 a.m.-12:00 p.m.
Central Time
- Thursday, March 19, 9:30 -10:30 a.m.
-Central Time



- Friday, April 10 10:00 - 11:00 a.m.-
Central Time
- Tuesday, May 12, 11:00 a.m.--12:00 PM
Central Time

You must complete the online registration form to receive the [TPR webinar details](#). If the requested date/time is available you will receive an email invitation with the WebEx details to join the meeting. If you do not receive an email within 3-4 days, please email the TDH Partner Engagement Team at MU.Health@tn.gov.

You may also contact the [Partner Engagement Team](#) for additional training options or for training questions.

If you would like to learn more about the Public Health Reporting requirements for national Public Health reporting objectives and/or measures in Tennessee visit the [TDH Meaningful Use Summary web page](#).

State Issuing 1099s to EPs for Incentive Payments

The State of Tennessee is issuing individual 1099s to individual Eligible Professionals (EPs) who have received EHR Incentive Payments during 2019. The mailing was set to occur by the end of January. EPs have the option to assign their EHR Incentive Payment to their group practice or clinic, however, IRS guidelines require the issuance of Form 1099 to the EP.

The 1099 is an informational document that is also provided to the IRS. To determine if payments are taxable, you must consult your tax professional. The EP is responsible for

selecting in the CMS Registration and Attestation website the option to receive the EHR Incentive Payment or to pay it to a designated Payee NPI (one with which the EP has a contractual relationship).

CMS, the Division of TennCare, and the EHR Provider Incentive Payment Program are not responsible for decision-making or mediation regarding the assignment of EHR Incentives.

When the Incentive is distributed to the group practice, it is the responsibility of the EP to report the payment on Form 1099-MISC to the employer or entity which bills

for the EP's services. Contact your employer to obtain the tax ID number to be entered on the Form 1099-MISC.

Again, EPs are encouraged to contact a tax professional on the proper handling of this matter.

EPs who lose a 1099 or need a replacement should contact F&A Accounts, Supplier Maintenance at F_A.Accounts@tn.gov. (There is an underscore [] between the F and the A.) Provide the tax year for which the 1099 is needed, tax ID number, name, and an email address, fax number, or current mailing address where the replacement 1099 can be sent.

CMS to Allow Flexibility on 2019 MU Objective 5

It has come to the attention of CMS that the language in the Meaningful Use Stage 3 regulation and 2019 specification sheet for Objective 5, Measure 1 is unclear. CMS has determined that in the interest of fairness, they will allow flexibility in meeting the measure for 2019 attestations.

Objective 5, Measure 1 states that for more than 80 percent of all unique patients seen by the EP:

- (1) The patient (or the patient-authorized representative) is provided timely access to view online, download, and transmit his or her health information; and
- (2) The provider ensures the patient's health information is

available for the patient (or patient-authorized representative) to access using any application of their choice that is configured to meet the technical specifications of the Application Programming Interface (API) in the provider's certified electronic health record technology (CEHRT).

CMS understands that it is not clear that the word "timely" is intended to apply to the availability of data via an API in (2), as well as the video display terminal in (1). The intent of this measure is that EPs must make a patient's health data available and must offer all four functionalities (view, download, transmit, and access through API) within 48 hours of the information being available to the EP.

Due to the confusion, CMS is

allowing states to give EPs flexibility on meeting the second part of this measure for 2019 only. EPs may meet this measure if they (1) have enabled an API during the calendar year of the reporting period, (2) make data available via that API for 80% of the patients seen during their reporting period, (3) provide those patients with detailed instructions on how to authenticate their access through the API and with supplemental information on available applications that leverage the API, and (4) maintain availability of the API, i.e., it can't be turned on for one day and then disabled.

CMS believes that this flexibility meets the intent of the measure while not penalizing EPs for the vagueness of the specifications, which will be updated for 2020.



Division of
TennCare

EHR Incentive News MARCH 2020

Medicaid EPs and EHRs should submit questions about the Medicaid Promoting Interoperability (PI) Program (in Tennessee also known as the TennCare EHR Provider Incentive Payment Program) to TennCare.EHRIncentive@tn.gov; including questions about

- Eligibility (first 4 attestation pages)
- Meaningful Use
- Clinical Quality Measures
- Program Participation

ALWAYS include the provider's name and NPI when contacting us. We will respond to your inquiry as quickly as possible.

Should you have issues with a CMS website, contact the QualityNet help desk for assistance at qnetsupport@hcgis.org or 1-866-288-8912.

View TennCare Medicaid EHR Incentive Program online assistance at

- [Program website](#)
- How-to [PowerPoint Presentations](#)
- [FAQs](#)
- [Acronyms & Glossary](#)
- [Previous issues](#) of EHR Incentive News

TennCare E-Newsletters: If you choose to unsubscribe from this list at any time, you may do so by sending a message to: listserv@listserv.tn.gov, (no subject) and unsubscribe MedicaidHIT. You will receive an email confirming your removal.

A Return to CMS RNA Likely Means a Password Reset

Will completing your 2019 attestation require you to return to the CMS HITECH Registration System (RNA) website to make a profile change? If you haven't been to the site since December 28, 2019, you will be required to reset your password.

CMS has alerted TennCare that they are implementing Multi-Factor Authentication (MFA) in I&A to better protect the information there. For more information about MFA implementation, view this [PDF presentation](#). The first phase of the implementation on the RNA site was completed December 28, 2019.

This password update applies to **EVERY** user of the RNA, even if they recently reset their RNA password less than 60 days ago. Also, be aware resetting your password on or before the date will not eliminate the mandatory password reset required after December 28, 2019.

After entering the current password to sign into the RNA, this error message will appear: *"The account's password has expired. Please [go to I&A](#) to change the password now".*

Selecting the link will open up the Identity & Access Management System interface.

1. Read the Terms and Conditions and click 'Accept'

2. Enter the User ID and current password, and click 'Sign In'

3. The 'User Information Integrity Check' message will appear as shown below. Click 'Continue To Start'

4. The system then prompts the user to create a new password.

Only one password change is permitted in a 24-hour period.

If assistance is required, contact the NLR Production Support Desk at 833-238-0203.