

AUGUST 2020



Incentive News

TENNCARE EHR PROVIDER INCENTIVE PAYMENT PROGRAM
A CMS "Promoting Interoperability" Program

Reminders:

Information which will assist you —and any new update — is available on the [TennCare EHR Incentive website](#).

JULY 31

Final Day to Submit Corrected Attestations

So you submitted your 2019 Incentive attestation before this year's June 1 deadline. But was it returned to you to correct? Were you asked to make a change to any page of your attestation? Don't forget **July 31** is the final day you can submit these corrections.

Want to Attest for 2020 By Year End? Complete Your Risk Assessment First!

Providers wanting to submit their Program Year (PY) 2020 TennCare EHR Incentive attestation in the last two months of this year must complete the required Security Risk Assessment (SRA) prior to doing so.

State providers who remain eligible to participate in the Provider Incentive Payment Program (PIPP) have the unusual opportunity this Fall to attest during the same calendar year as the attestation period. This is due to a CMS rule for PY 2020 allowing providers to attest with as few as 90 days of Meaningful Use and Clinical Quality Measure data, and to the opening of our PIPP attestation software in November.

But before you submit, CMS is requiring that your SRA be completed. You cannot submit your PY 2020 attestation until you have completed the SRA. If you have not or cannot complete your SRA until the end of Calendar Year 2020, *then you must wait to submit your attestation* until after January 1 (but no later than March 31, 2021).



In order to qualify for an EHR incentive payment, a provider must meet the SRA requirements outlined in the Security Standards of **45 CFR 164.306 – 316**. The following guidance will assist you in performing your annual risk assessment:

[Security Rule Guidance Material](#)

Source: Office for Civil Rights

[Security Risk Assessment Tool and Video](#)

Source: Office of the National Coordinator for Health IT

[Security Standards for the Protection of Electronic Protected Health Information](#)

Source: Code of Federal Regulations Title 45: Public Welfare Part 164 – Security and Privacy Subpart C – 164.302 – 164.318 & Appendix



Do You Have
Questions
About

The EHR Incentive
Program?

Meaningful Use
Measures?

Electronic Clinical
Quality Measures?

Your attestation?

Email [TennCare.
EHRIncentive
@tn.gov](mailto:TennCare.EHRIncentive@tn.gov)

**Always include
the Provider's
Name and NPI
when
communicating
with TennCare.**

Can You Attest Again? Here's How You Can Check Your PIPP Participation Status



At minimum*, a provider must have completed and received an incentive payment for one payment year in Program Year (PY) 2016 or earlier in order to participate for future years.

Providers uncertain about their participation status are encouraged to reach out to the TennCare Medicaid EHR Incentive Program support team for assistance. Program participation status can be verified and reviewed using the provider's National Provider Identifier (NPI) and may assist in determining a provider's eligibility to attest in PY 2020 and/or 2021. Providers who wish to check their participation status should contact the support team via email at TennCare.EHRIncentive@tn.gov.

*Providers must also meet all other relevant program requirements and metrics to be eligible to participate in the TennCare EHR Incentive Program.

ONC Act Final Rule Retires All 2014 CEHRT Editions

The CMS Office of the National Coordinator's (ONC) 21st Century Cures Act Final Rule retires the 2014 Edition of all certified EHR technologies (CEHRT) from ONC's Health IT Certification Program as of the rule effective date, June 30, 2020. This includes all 2014 Edition certification criteria and related standards, terms, and requirements, which will be removed from the Code of Federal Regulations (CFR). Visit HealthIT.gov for additional guidance.



Please note: any developers who were only certified to the 2014 Edition and had not yet updated to the 2015 Edition prior to June 30, 2020, are no longer considered active under ONC's Health IT Certification Program.

Get Ready to Attest for 2020!

TennCare's Electronic Health Records Incentive attestation software, the Provider Incentive Payment Program (PIPP), is set to open in November of this year for the submission of Program Year (PY) 2020 attestations.

All eligible professionals (EPs) attesting to PY 2020 will need only a period of at least 90 days of Meaningful Use (MU) and Clinical Quality Measure (CQM) data. Choose your period now, and it's possible you could attest before year's end.

For instance, you might decide to start your 2020 MU period on August 10. A 90-day period would then end on November 8, and you'd be able to attest in that same month.

The deadline for submitting PY 2020 attestations will be March 31, 2021, but why wait? The sooner you complete your 2020 attestation, the sooner you'll be able to begin your PY 2021 attestation. That's important because you will be required to submit 2021 attestations by September 30, 2021, as the TennCare EHR Provider Incentive Payment Program ends that year.

All EPs attesting for PY 2020 will be required to attest to MU Stage 3 and demonstrate use of a 2015 edition of certified EHR technology (CEHRT). EPs may use any continuous 90-day period from calendar year 2020 for which MU can be successfully demonstrated.

In addition CMS has updated its Promoting Interoperability Program website with details regarding PY 2020 objectives and measures, and PY 2020 eCQMs are available for review on the [eCQI website](#).

You may be already aware that the EHR Provider Incentive Payment Program ends December 31, 2021. On that date TennCare **must** have the last EHR Incentive Payment out the door. This means the final two submission periods are going to be

different from those in the past, with CMS encouragement and approval.

Providers participating in the EHR Incentive Program who are still eligible to receive an EHR Incentive Payment can begin submitting their PY 2020 attestations effective November 1, 2020 **IF** you are ready.

What you need to know:

- Patient Volume will come from a 90-day period in **2019**.
- MU and eCQM data will come from a 90-day period in **2020**. CMS encourages eCQM data for the full year but will accept 90-days for PY 2020.
- **"IF** you are ready" means that you **must have completed** your 2020 Security Risk Assessment (SRA) **prior** to submission. See page one of this issue for links to help you prepare your 2020 SRA.

The submission period for Program Year 2020 extends from November 1, 2020 through March 31, 2021, 11:59 p.m., Central.

NOTE: This means that the resubmission period for returned attestations will be tighter than in years past. This is because the attestation period for PY 2021 will begin July 1, 2021. You will not be able to attest for PY 2021 until your PY 2020 attestation has been approved or denied, therefore all PY 2020 attestations that are submitted timely by March 31, 2021 must have any requested corrections resolved by June 30, 2021.

If you have any questions, please do not hesitate to immediately send them to TennCare.EHRIncentive@tn.gov. And remember, **ALWAYS include the provider name and NPI** in the body of the message when sending email.

TPR Provides MU Active Engagement Supporting Documentation

According to the Centers for Medicare and Medicaid Services (CMS) participating Eligible Professional (EPs) and Eligible Hospitals (EHs) are responsible for maintaining proof of active engagement with public health. Active engagement options are: Registration of Intent, Testing/On-Boarding, or Production. The Tennessee Department of Health's [Trading Partner Registration \(TPR\)](#) system manages active engagement statuses, generates emails and letters as proof of public health reporting for registered users.



Please ensure that your TPR registration is up to date. It ensures that the correct staff member receives TPR emails. In addition your organization will have access to the active engagement documents needed for attestations and audits. TDH staff can assist your organization with online registration or to update your registration.

Note: Trading Partners should check the [TDH Public Declaration of Readiness](#) to see the public health reporting options for Tennessee.

TDH has [declared readiness](#) to support Promoting Interoperability (PI) Programs for the public health reporting options below:

1. Cancer Case Reporting (Eligible professionals only)
2. Electronic Lab Reporting (Eligible hospitals only)
3. Immunization Registry Reporting (Eligible professionals and eligible hospitals)
4. Syndromic Surveillance Messaging (Eligible hospitals w/emergency room)
5. Electronic Case Reporting (Eligible Hospitals only)

TPR training is available to assist users with the registration process on these dates and times:

- **Thursday, August 6, 12:00 -1:00 pm CT**
- **Friday, August 21, 11:00 am -12:00 pm CT**

You must complete the online registration form to receive the [TPR webinar details](#). You can also request a date and time that is not listed. Enter a date/time using the select a date calendar. If the requested date/time is available you will receive an email invitation with the WebEx details to join the meeting. If you do not receive an email within 3-4 days, please email the TDH Partner Engagement Team at MU.Health@tn.gov. You may also contact the [Partner Engagement Team](#) for additional training options or for training questions.

If you would like to learn more about Public Health Reporting in Tennessee, visit the [TDH Public Health Reporting using Certified Electronic Health Record Technology \(CEHRT\) web page](#).



Division of
TennCare

EHR Incentive News **AUGUST 2020**

Medicaid EPs and EHRs should submit questions about the Medicaid Promoting Interoperability (PI) Program (in Tennessee also known as the TennCare EHR Provider Incentive Payment Program) to TennCare.EHRIncentive@tn.gov; including questions about

- Eligibility (first 4 attestation pages)
- Meaningful Use
- Clinical Quality Measures
- Program Participation

ALWAYS include the provider's name and NPI when contacting us. We will respond to your inquiry as quickly as possible.

Should you have issues with a CMS website, contact the QualityNet help desk for assistance at qnetssupport@hcqis.org or 1-866-288-8912.

View TennCare Medicaid EHR Incentive Program online assistance at

- [Program website](#)
- How-to [PowerPoint Presentations](#)
- [FAQs](#)
- [Acronyms & Glossary](#)
- [Previous issues](#) of EHR Incentive News

TennCare E-Newsletters: If you choose to unsubscribe from this list at any time, you may do so by sending a message to: listserv@listserv.tn.gov, (no subject) and unsubscribe MedicaidHIT. You will receive an email confirming your removal.

Changed Your Practice Location(s) Recently?

Maybe your office changed this summer, or maybe you found yourself in a strange new place because of changes related to the COVID-19 pandemic. But whatever the reason for the change, make sure TennCare has information on each location where you practice.

Before the 2020 attestation period begins, take advantage of this time to update your practice location(s) in the following systems:

1. CMS EHR Registration and Attestation website
2. CAQH ProView
3. TennCare Provider Registration Portal
4. NPPES NPI Registry

We stress having the correct, up-to-date, and **EXACT** address for all locations because we now check the practice addresses listed on your

attestation against the addresses in these system profiles. If there is not an **EXACT** match, we return your attestation.

Not sure of your correct address(es)? Check with your local post office or mail carrier, as they can provide your correct address. If your address is a post office box, ask for the physical address.

Unsure what practice locations are on file for you now in CAQH and the TennCare Provider Registration System? You may contact provider.registration@tn.gov for that information.

Don't know how to update your profiles? Obtain our free PDF resource, [How to Update Your Practice Address](#). This simple, easy-to-follow guide will instruct you on making changes in each system.