



CoverRx

Tennessee CoverRx  
OptumRx, Inc.  
P.O. Box 2135  
Mission, Kansas 66201  
Fax: 1-800-424-5766



NEW APPLICATION     RE-ENROLLMENT APPLICATION

Please note: All fields must be completed (unless noted as optional). Please see above to mail or fax completed form.

LAST NAME		FIRST NAME			MI
GENDER <input type="checkbox"/> Male <input type="checkbox"/> Female		DATE OF BIRTH		SOCIAL SECURITY NUMBER	
# OF PEOPLE IN HOUSEHOLD	YEARLY HOUSEHOLD INCOME (PLEASE ENTER AN AMOUNT)		HOME PHONE NUMBER (WRITE N/A IF YOU DO NOT HAVE A PHONE)		
EMAIL ADDRESS			CELL PHONE NUMBER (WRITE N/A IF YOU DO NOT HAVE A PHONE)		
By signing below, you agree to receive CoverRx text-messages sent to the phone number listed above. You may opt out of text messages upon receipt of first message.					
HOUSE ADDRESS		CITY	STATE	ZIP	COUNTY
MAILING ADDRESS (IF DIFFERENT FROM ABOVE):		CITY	STATE	ZIP	COUNTY
RACE (FOR TITLE VI PURPOSES):			LANGUAGE SPOKEN (OPTIONAL)		
<input type="checkbox"/> Black <input type="checkbox"/> American Indian or Alaskan <input type="checkbox"/> White <input type="checkbox"/> Hispanic <input type="checkbox"/> Asian or Pacific Islander <input type="checkbox"/> Other:			<input type="checkbox"/> English <input type="checkbox"/> Spanish <input type="checkbox"/> Other:		
<input type="checkbox"/> Yes <input type="checkbox"/> No		ARE YOU A U.S. CITIZEN OR QUALIFIED LEGAL ALIEN?			
<input type="checkbox"/> Yes <input type="checkbox"/> No		HAVE YOU LIVED IN TENNESSEE FOR AT LEAST THE LAST SIX MONTHS?			
<input type="checkbox"/> Yes <input type="checkbox"/> No		DO YOU HAVE HEALTH INSURANCE (INCLUDING TENNCARE)?			
<input type="checkbox"/> Yes <input type="checkbox"/> No		DO YOU HAVE ANY PRESCRIPTION DRUG COVERAGE OTHER THAN COVERRX? THIS INCLUDES MEDICARE, TENNCARE OR DRUG COVERAGE PROVIDED BY YOUR EMPLOYER. (DISCOUNT DRUG PROGRAMS OR PATIENT ASSISTANCE PROGRAMS PROVIDING FREE OR LOW-COST MEDICATIONS DO NOT COUNT.)			
<input type="checkbox"/> Yes <input type="checkbox"/> No		DO YOU HAVE MEDICARE (ANY PART INCLUDING A, B, C, OR D)?			
<input type="checkbox"/> Yes <input type="checkbox"/> No		ARE YOU HOMELESS OR LIVING IN A SHELTER? (OPTIONAL)			
<input type="checkbox"/> Yes <input type="checkbox"/> No		ARE YOU EMPLOYED (INCLUDING SELF-EMPLOYED)? (OPTIONAL)			
<input type="checkbox"/> Yes <input type="checkbox"/> No		DO YOU WORK 20 HOURS OR MORE IN A SEVEN DAY WORK WEEK? (OPTIONAL)			

**Terms and Conditions**

While you are in CoverRx, you must follow the program rules. By signing the front of this form, you agree that:

**You will pay your co-pay for each prescription filled.**

**You will notify CoverRx by submitting an updated application when:**

- You move to a new address
- Your household income changes significantly
- The number of people in your household changes
- You have other prescription drug coverage



**Tennessee CoverRx**  
 OptumRx, Inc.  
 P.O. Box 2135  
 Mission, Kansas 66201  
**Fax: 1-800-424-5766**



**You will help with any investigations.** CoverRx may ask you for proof of your household income. CoverRx may also ask you to provide proof that you live in Tennessee and/or that you are a U.S. citizen or qualified alien. You agree to provide this information to CoverRx. If you do not help, then you could lose your pharmacy assistance.

**You allow CoverRx to get information about you.** I understand that I have certain privacy rights with respect to my medical information under the Health Insurance Portability and Accountability Act (HIPAA), CFR Parts 160 and 164 ("Privacy Rule"). The Privacy Rule permits CoverRx to use and disclose my protected health information for purposes of treatment, payment and health care operations, including determining my eligibility for benefits.

**You can report fraud or abuse.** If you suspect someone of fraud or abuse please call OptumRx at 1-800-424-5815.

**Authorization: I want to apply for CoverRx pharmacy assistance. By signing below, I certify that the information contained in the application is true and accurate. I know that if I give any false information, I may be breaking the law. I know that CoverRx will check my information. I agree to help with any investigations. I also agree to follow the rules for the CoverRx program. I have read and understand these rules, which are on the back of this form.**

Signature: \_\_\_\_\_

Date: \_\_\_\_\_



**Eligibility**

To be eligible to participate in CoverRx, you must meet the following eligibility guidelines:

- Age 18 through 64
- Household income must be below the FPL income guidelines listed below
- U.S. citizen or qualified alien
- Tennessee resident for at least the last six months
- No prescription drug coverage including TennCare or employer-sponsored drug coverage. (Discount drug programs or patient assistance programs providing free or low cost medications do not count.)
- Cannot have Medicare (any part including A, B, C or D)

**How Much You Will Have to Pay**

If you are enrolled, CoverRx will help you pay for up to five prescriptions each month. Diabetic supplies and insulin do not count toward the prescription limit. You must pay a small co-payment for your first five prescriptions each month. (Note: A 90-day prescription will count as one prescription per month for three consecutive months.) Co-pay ranges are listed in the table to the right.

Co-payments are subject to change.

Type of Prescription	What You Will Pay
First five (5) prescriptions per month of Drugs on the <i>CoverRx Covered Drug List</i> . Diabetic supplies and insulin do not count against the five (5) script limit.	<p><b>Generic Drugs:</b> 30-day = \$3 *90-day = \$5</p> <p><b>Brand Drugs:</b> 30-day = \$5</p> <p><b>Insulin/Diabetic Supplies:</b> 30-day (or up to covered limits) = \$5 *90-day supplies are only available through mail order.</p>
<ul style="list-style-type: none"> <li>• Drugs NOT on the <i>CoverRx Covered Drug List</i></li> <li>• ALL prescriptions after the five (5) prescription per month limit</li> </ul>	Full price (price varies by drug), plus any pharmacy discounts available.

- You can purchase your prescriptions at participating local community retail pharmacies and mail-order pharmacies.
- Upon enrollment in CoverRx, a welcome packet will be sent to you with information about how to use the program.

**Income Guidelines**

To qualify for the CoverRx program, your yearly household income must be below the FPL levels listed in the table to the right.

Based on 2022 federal poverty guidelines. For families/households with more than 8 persons, add \$4,720 for each additional person.

Persons in Household	Yearly Household Income
1	\$18,754
2	\$25,268
3	\$31,781
4	\$38,295
5	\$44,809
6	\$51,322
7	\$57,836
8	\$64,349

**Contact Information**

Mail or fax completed form to: **Tennessee CoverRx**  
OptumRx  
P.O. Box 2135  
Mission, Kansas 66201  
1-800-424-5766 (Fax)

For questions about enrolling in CoverRx: 1-800-424-5815 (Phone)

**Definitions**

“Discount” means a price reduction offered to participants for certain prescriptions.

“Household Income” is the combined income of all household members 18 years old and over who maintain a single economic unit, as well as any income received by the household for the personal medical and other obligations of the participant(s) in the household.

“Household” is comprised of all persons living in the same residence maintaining a single economic unit.

“Qualified alien” means that you are not a U.S. citizen, but you live in the United States legally. To be a qualified alien, you must also meet other conditions. These conditions are defined in the federal law at 8 U.S.C. § 1622(b). If you are not a U.S. citizen or qualified alien, then you cannot enroll in CoverRx.



CoverRx

Tennessee CoverRx  
OptumRx, Inc.  
P.O. Box 2135  
Mission, Kansas 66201  
Fax: 1-800-424-5766



**Do you need free help with this letter?**

**If you speak a language other than English, help in your language is available for free. This page tells you how to get help in a language other than English. It also tells you about other help that's available.**

**Spanish: Español**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-259-0701 (TTY: 1-800-848-0298).

**Kurdish: کوردۆکی**

یڕاداکانی: رەگەژێ هە پنامزێ یدروک تێ مەگە دەسەن، پناکە پێرازوگە ئەم زۆخێ یەمەرای یێ، زۆخەب، نە نامز، زۆب زۆت هەنس دەردەب. یێ دەنەوێ هەب هەب. TTY (1-800-848-0298) (1-855-259-0701) مەب.

**Arabic: ربيّة علة**

وظة حلة: اذا ملكتتة علة ات مدخة دة عاسملا وية علة رة فوتة لك انجامة. اتصل مقبر: 1-855-259-0701  
مقر فتاه صملا و مكلبا: 1-800-848-0298

**Chinese: 繁體中文**

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-855-259-0701 (TTY 1-800-848-0298)。

**Vietnamese: Tiếng Việt**

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-259-0701 (TTY: 1-800-848-0298).

**Korean: 한국어**

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-259-0701 (TTY: 1-800-848-0298) 번으로 전화해 주십시오.

**French: Français**

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-259-0701 (ATS : 1-800-848-0298).

**Amharic: አማርኛ**

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 1-855-259-0701 (ማስማት ለተሳናቸው: 1-800-848-0298)።

**Gujarati: ગુજરાતી**

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નન:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે.  
ફોન કરો  
1-855-259-0701 (TTY: 1-800-848-0298).

**Laotian: ພາສາລາວ**

ໂປດຊາບ: ຖ້າວາ ທານເວາພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດານພາສາ, ໂດຍບໍ່ຄ່າ, ແມ່ນມາພ້ອມໃຫ້ທານ. ໂທ 1-855-259-0701 (TTY: 1-800-848-0298).

**German: Deutsch**

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-259-0701 (TTY: 1-800-848-0298).

**Tagalog: Tagalog**

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-259-0701 (TTY: 1-800-848-0298).

**Hindi: हिंदी**

ध्यान दें: यदि आप हिंदी बोलते तो आपको दलए मफ्त में भाषा सहायता सेवाए उपलब्ध । 1-855-259-0701 (TTY: 1-800-848-0298) पर कॉल कर।



CoverRx

Tennessee CoverRx  
OptumRx, Inc.  
P.O. Box 2135  
Mission, Kansas 66201  
Fax: 1-800-424-5766



**Serbo-Croatian: Srpsko-hrvatski**

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-855-259-0701 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 1- 800-848-0298).

**Russian: Русский**

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-259-0701 (телетайп: 1-800-848-0298).

**Nepali: नेपाली**

ध्यान ददन ासः तपाइल नेपाली बोलनहुन्छ भन तपाइको दनमि भाषा स ायता सवा रू दनीशल्क रूपमा उपलब्ध छ । फोन गन ास 1-855-259-0701 (दिदिवारः 1-800-848-0298) ।

**Persian:**

هجوؤ: رگا هب نابز يسراه يم وگننگ ديزک، ينابز تلايهست تروصب نابگهار امش يارب يم مهارف دشاب. اب سامٔ رگب ديز. 1-855-259-0701 (TTY: 1-800-848-0298)

- **Do you need help talking with us or reading what we send you?**
- **Do you have a disability and need help getting care or taking part in one of our programs or services?**
- **Or do you have more questions about your health care?**

**Call us for free at 1-855-259-0701. We can connect you with the free help or service you need. (For TTY call: 1-800-848-0298)**

We obey federal and state civil rights laws. We do not treat people in a different way because of their race, color, birth place, language, age, disability, religion, or sex. Do you think we did not help you or you were treated differently because of your race, color, birth place, language, age, disability, religion, or sex? You can file a complaint by mail, by e-mail, or online. Here are three places where you can file a complaint:

<p><b>Health Care Finance and Administration Office of Civil Rights Compliance</b> 310 Great Circle Road, Floor 4W Nashville, Tennessee 37243 <b>Email:</b></p> <p><a href="mailto:HCFA.Fairtreatment@tn.gov">HCFA.Fairtreatment@tn.gov</a> <b>Phone:</b> 855-857-1673 (TRS 711) <b>You can get a complaint form online at:</b> <a href="http://www.tn.gov/hcfa/article/civil-rights-compliance">http://www.tn.gov/hcfa/article/civil-rights-compliance</a></p>	<p><b>U.S. Department of Health &amp; Human Services Office for Civil Rights</b> 200 Independence Ave SW, Rm 509F, HHH Bldg Washington, DC 20201 <b>Phone:</b> 800-868-1019 <b>(TDD):</b> 800-537-7697</p> <p><b>You can get a complaint form online at:</b> <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a> <b>Or you can file a complaint online at:</b> <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a></p>	<p><b>OptumRx Compliance &amp; Ethics HelpCenter Corporate Compliance Department</b></p> <p><b>Phone:</b> 800-455-4521 <b>Email:</b></p> <p><a href="mailto:Govcompliance@uhc.com">Govcompliance@uhc.com</a></p>
---	--	--