

What You Need to Know About TennCare Connect

What is TennCare Connect?

TennCare Connect will help serve the 1.3 million people covered by TennCare and CoverKids.

TennCare Connect is a self-service website for Tennesseans to apply for, renew, and manage their coverage including Medicaid, CoverKids and Medicare Savings Program.

What can you do on

TennCare Connect?

On TennCare Connect you can:

- Fill out an application (online from your computer only)
- Fill out your renewal every year (online only)
- Look at eligibility notices
- Ask to end your coverage
- Upload information TennCare asks for:
 - > copy of your paystubs
 - > copy of your driver's license
- Update personal information such as:
 - > your address
 - > your phone number
 - > the number of people in your house

Do you have to use TennCare Connect to apply for Medicaid in TN?

No. You can still apply using a paper application or by phone. But, if you use TennCare Connect you will get a quicker decision on if you are eligible to get services. And with TennCare Connect you will have access to your TennCare information faster.

How do you sign up for TennCare Connect?

If you have a computer or smart phone, go to www.tennconnect.tn.gov.

The first time you visit you will need to create an account.

- You will need to have an email address.
- You will use your email and password to sign in each time you visit TennCare Connect online.

After you create an account and have logged in, select **Link My Case** from the menu option at the top.

- You'll need to enter your Social Security Number (SSN) to link your case to your TennCare Connect account.
- You can also enter your Person ID if you have that. Your Person ID will be included on any notices you get from TennCare.

You can also download the mobile application to your smart phone, if you have one. Go to the Apple App Store or Google Play to download the FREE TennCare Connect app.



If you do not have a computer or smart phone you can go to your local Department of Human Services office to sign up. Each office has a kiosk computer you can use to access TennCare Connect.

What if I need help applying for TennCare?

You can call TennCare Connect at 855-259-0701.