Verifying Eligibility

Subscribe for Online TennCare Eligibility Verification

- Navigate to https://www.tn.gov/tenncare/tenncare-online-services.html
- Under TennCare Online Services – click "Register for TennCare Online Services."
- Create a TN.gov account.
    - Fill out Group/Provider name.
    - Fill out Account and Contact Information.
    - Input Email Address, Telephone Number and Fax Number.
    - Input Provider Medicaid ID, Tax Identification Number, NPI and Taxonomy.
    - Input Staff User Name.
    - Click Yes or No for Add a 2nd User?
    - Read Terms and Conditions.
    - Click Submit Form.
    - Setup Username, Password, and Security Questions – click "Continue."
    - Complete Billing information – click "Continue."
    - Print the Service Agreement. Sign and mail the agreements to the address indicated within 7 days (or the account will be disabled).

TennCare Eligibility Verification

- Navigate to https://www.tn.gov/content/tn/tenncare.html
- Click "Providers" in the middle of the page.
- Click "Verify Eligibility" under Providers.
- In the middle of the page, click the "Log In Page for TennCare Online Eligibility" link.
- You will then be redirected to TennCare Online Services.
- If you are not, type in: https://tcmisweb.tenncare.tn.gov/tcmis/tennessee/Security/logon.asp
- Type in your User ID and Password midway down the page.
- Click "Log In."
- Select "Eligibility Verification."
- Enter either the "Recipient ID" or "Recipient SSN and Recipient Date of Birth."