



# TennCare Vision and Mission Statements

## **Vision**

A healthier Tennessee.

## **Mission**

Improving lives through high-quality cost-effective care.

## **TennCare Core Values**

**Commitment:** Ensuring that Tennessee taxpayers receive value for their tax dollars.

**Agility:** Be nimble when situations require change.

**Respect:** Treat everyone as we would like to be treated.

**Integrity:** Be truthful and accurate.

**New approaches:** Identify innovative solutions.

**Great customer service:** Exceed expectations.

## **Agency Priorities**

1. Submit waiver renewal application.
2. Develop MCO procurement that includes innovative approaches to improve the health of TennCare members.
3. Improve access to care.
4. Delivery system transformation.
5. Enhance and promote TennCare Connect to become the primary application tool for Tennesseans seeking Medicaid services.
6. Assess AWS utilization to determine if there are opportunities to evolve.