



TennCare Vision and Mission Statements

Vision

A healthier Tennessee.

Mission

Improving lives through high-quality cost-effective care.

TennCare Core Values

Commitment: Ensuring that Tennessee taxpayers receive value for their tax dollars.

Agility: Be nimble when situations require change.

Respect: Treat everyone as we would like to be treated.

Integrity: Be truthful and accurate.

New approaches: Identify innovative solutions.

Great customer service: Exceed expectations.

Agency Priorities

1. Launch of a new eligibility determination system, known as TEDS
2. Multi-payer health care payment reform
3. Opioid epidemic response
4. Design of new community engagement requirements