

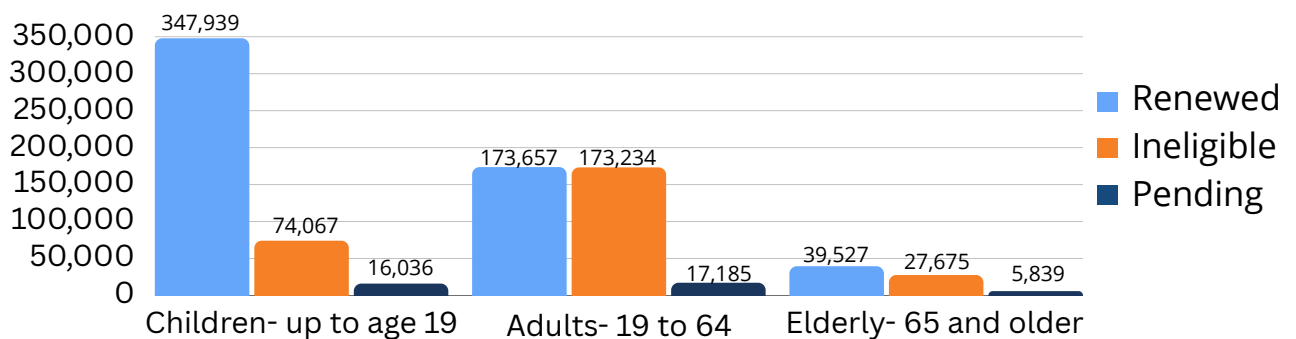
RENEWAL PROCESS SUMMARY

During the federal public health emergency (PHE), the federal government temporarily paused required annual renewals for Medicaid coverage resulting in TennCare membership increasing by more than 25%. With the ending of the PHE, previous Medicaid eligibility laws and rules are now in effect and required TennCare renewals have resumed. For the month of October, more than 140,000 TennCare members were due for renewal. The numbers below reflect the outcomes for those renewals started in October and the seventh month of the unwinding process.

OCTOBER RENEWAL NUMBERS			CUMULATIVE RENEWAL NUMBERS		
Renewed	Auto Renewed	60,402	Renewed	Auto Renewed	366,115
	Responded & Approved	18,990		Responded & Approved	195,008
Ineligible	Responded & Ineligible-referred to federal marketplace	9,609	Ineligible	Responded & Ineligible-referred to federal marketplace	66,992
	Failed to return required renewal packet*	33,258		Failed to return required renewal packet	194,922
	Failed to return required requested additional information*	1,635		Failed to return required requested additional information	13,062
Pending		16,265	Pending		39,060
Total		140,159	Total		875,159

*Subject to 90-day reconsideration period

CUMULATIVE RENEWAL DATA BY AGE



The data is valid as of the report date (2/20/24) and is subject to change.