

RENEWAL PROCESS SUMMARY

During the federal public health emergency (PHE), the federal government temporarily paused required annual renewals for Medicaid coverage resulting in TennCare membership increasing by more than 25%. With the ending of the PHE, previous Medicaid eligibility laws and rules are now in effect and required TennCare renewals have resumed. For the month of November, more than 150,000 TennCare members were due for renewal. The numbers below reflect the outcomes for those renewals started in November and the eighth month of the unwinding process.

NOVEMBER RENEWAL NUMBERS			CUMULATIVE RENEWAL NUMBERS		
Renewed	Auto Renewed	53,367	Renewed	Auto Renewed	419,482
	Responded & Approved	32,754		Responded & Approved	256,876
Ineligible	Responded & Ineligible-referred to federal marketplace	13,269	Ineligible	Responded & Ineligible-referred to federal marketplace	100,606
	Failed to return required renewal packet*	35,454		Failed to return required renewal packet	202,116
	Failed to return required requested additional information	3,896		Failed to return required requested additional information	24,844
Pending		11,359	Pending		21,334
Total		150,099	Total		1,025,258

CUMULATIVE RENEWAL DATA BY AGE

