

NADSP E-Badge Academy Communications Tool Kit

TennCare is partnering with the National Alliance for Direct Support Professionals (NADSP) to offer the NADSP E-Badge Academy. The academy offers Direct Support Professionals (DSPs) and Frontline Supervisors (FLSs) the ability to earn national certification through stackable electronic badges. These badges demonstrate the knowledge, skills, and values that direct care professionals in Tennessee utilize every day.

All TennCare Home and Community Based Service (HCBS) provider organizations in Tennessee (i.e. CHOICES, ECF CHOICES, 1915c, and Katie Beckett) can now participate in the NADSP E-Badge Academy.

Template Messages

We've created some templates to make it easier for you to share how DSPs and FLSs can participate in this new program. Please feel free to use these in your communications.

Email DSP/FLS Email:

Subject: Exciting Opportunity to Boost Your Career!
[Name],

I wanted to share some exciting news with you. TennCare has recently launched the E-Badge Academy, a program through the National Alliance for Direct Support Professionals (NADSP) for Direct Support Professionals (DSP) and Front Line Supervisors (FLS).

The E-Badge Academy is a fantastic opportunity to earn nationally recognized certification, boost your career, and earn generous bonuses. This innovative platform is tailored to recognize and reward your commitment to excellence. The program allows you to certify at your own pace, on your terms, and is designed to seamlessly integrate into your busy schedule, allowing you to balance work and professional development.

Upon completion of E-badge certifications, you become eligible for generous bonuses! It's not just about recognition, it's about rewarding your skills.

If you are interested in participating, please contact [Your teams preferred point of contact] and ask them about the E-Badge Academy.

To find out more about the E-Badge Program, you can visit TN.gov/tenncare/long-term-services-supports/systems-transformation/e-badge-academy. If you have any questions, please contact [your preferred person on your staff's contact information].

Thank you for your time, and I hope you take advantage of this fantastic opportunity.

Newsletter Blurb:

Elevate Your Career through the E-Badge Academy

TennCare has introduced the E-Badge Academy, a program through the National Alliance for Direct Support Professionals (NADSP) for Direct Support Professionals (DSP) and Front Line Supervisors (FLS). The E-Badge Academy is an innovative platform tailored to recognize and reward your commitment to excellence.

What Sets E-Badge Academy Apart?

- 1. Recognize Your Knowledge:** Your hard work and dedication deserve acknowledgment. The E-Badge Academy ensures you receive the credit you deserve, transforming your valuable experience into official certifications.
- 2. Flexible Certification:** Certify at your own pace, on your terms. The program is designed to seamlessly integrate into your busy schedule, allowing you to balance work and professional development.
- 3. Bonuses & Incentives:** After completing an E-badge certification, you become eligible for generous bonuses of \$750 to \$1,500. It's not just about recognition; it's about rewarding your skills.

How to Participate?

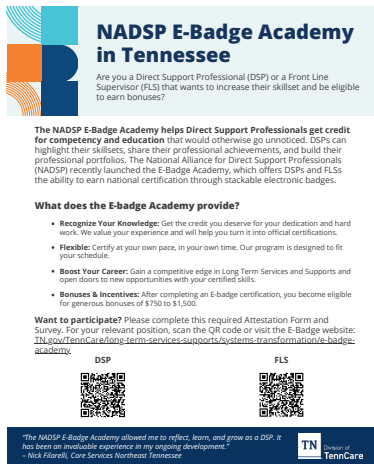
Contact your supervisor and ask them about the E-Badge Academy. Take control of your professional development and elevate your career to new heights.

To find out more about the E-Badge Program, visit [TN.gov/tenncare/long-term-services-supports/systems-transformation/e-badge-academy](https://www.tn.gov/tenncare/long-term-services-supports/systems-transformation/e-badge-academy).

"The E-Badge Academy allowed me to reflect, learn, and grow as a DSP. It has been an invaluable experience in my ongoing development."

– Nick Filarelli, Core Services Northeast Tennessee

Resources (click to download):



NADSP E-Badge Academy in Tennessee

Are you a Direct Support Professional (DSP) or a Front Line Supervisor (FLS) that wants to increase their skillset and be eligible to earn bonuses?

The NADSP E-Badge Academy helps Direct Support Professionals get credit for competency and education that would otherwise go unnoticed. DSPs can highlight their skillsets, share their professional achievements, and build their professional portfolios. The National Alliance for Direct Support Professionals (NADSP) recently launched the E-Badge Academy, which offers DSPs and FLSs the ability to earn national certification through stackable electronic badges.

What does the E-Badge Academy provide?

- **Recognize Your Knowledge:** Get the credit you deserve for your dedication and hard work. We value your experience and will help you turn it into official certifications.
- **Flexible:** Certify at your own pace, in your own time. Our program is designed to fit your schedule.
- **Boost Your Career:** Gain a competitive edge in Long Term Services and Supports and open doors to new opportunities with your certified skills.
- **Bonuses & Incentives:** After completing an E-Badge certification, you become eligible for generous bonuses of \$750 to \$1,500.

Want to participate? Please complete this required Attestation Form and Survey. For your relevant position, scan the QR code or visit the E-Badge website: [TN.gov/tenncare/long-term-services-supports/systems-transformation/e-badge-academy](https://www.tn.gov/tenncare/long-term-services-supports/systems-transformation/e-badge-academy).

DSP FLS

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– Nick Filarelli, Core Services Northeast Tennessee

TN Division of TennCare

One page Flyer: A 8 1/2 X 11 in flyer or poster to display.



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DSP FLS

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One Half Page Flyer: A small handout 2 per page.

DSP get started guide: A walkthrough guide for DSP's.

FLS get started guide: A walkthrough guide for FLS's.



Social media frame: An image border with a transparent section that you can use to insert staff images for social media.

Other Resources:

Informational videos from NADSP:

- <https://vimeo.com/884551456>
- <https://vimeo.com/889225541/b034b887c4>

Link to administrator training presentation:

- <https://youtu.be/fSQ3m6F-l7I>

The [provider quick start guide](#)

Metrics/Incentives

Metrics	DSP Bonus	Provider Incentives
DSP – 1 Certification	\$500 bonus \$500 training time	\$1,000 (reimbursed for training if needed) \$250 per DSP - 1
DSP – 2 Certification	\$1000 bonus \$500 training time	\$500 per DSP - 2
DSP – 3 Certification	\$1500 bonus \$150 training time	\$750 per DSP - 3
FLS Certification	\$750 bonus	

*CMS approved November 2023

If you have further questions or want to learn how to begin this program for your staff, please feel free to reach out to MCO Leads— Christian Ceccotti, Nichelle Johnson or Simone Stewart — who are working jointly on the E-Badge Program with TennCare. There are still a lot of incentive dollars available for both DSPs/Caregivers and provider agencies.

- BlueCare- Christian_Ceccotti@bcbst.com
- United Health Care- nichelle_h_johnson@uhc.com
- Wellpoint- Stewart@wellpoint.com

E-Badge Academy Tableau Dashboard-

- TN.gov/tenncare/long-term-services-supports/systems-transformation/e-badge-academy