

TennCare managed care organizations (MCOs) are reimbursing physical, speech, and occupational therapy (PT/ST/OT) that are appropriate to be delivered via telehealth. Please see the attached guidance from each health plan as it relates to telehealth PT/ST/OT services for TennCare, *TennCareSelect*, and CoverKids enrollees.

The guidance includes billing and coding procedures issued by the MCOs. Note, this policy applies to qualifying services provided March 18 through June 18, 2020.

For additional public health and provider guidance from the TN Department of Health, please visit: <https://www.tn.gov/health/cedep/ncov.html>

For additional TennCare notices or future guidance from TennCare, please visit: <https://www.tn.gov/tenncare/information-statistics/tenncare-information-about-coronavirus.html>

TennCare MCO Telehealth Guidance for Skilled Therapies
 (updated March 27, 2020)

Specific outpatient PT/OT/ST CPT codes are included as part of the temporary expansion of telehealth services as a result of the COVID-19 public health emergency.

- Effective for dates of service March 18 through June 18, 2020
- Providers supported by this exception are licensed physical therapists, occupational therapists, and speech-language pathologists .
- All services provided are medically appropriate and necessary.
- The patient must be present at the time of service.
- The services must take place in real time and the patient and provider are connected via an interactive audio and video telecommunications system.
- All relevant online communications about the member’s medical care and follow-up are included in their medical record.
- Any existing visit limitations and/or prior –authorization requirements continue to apply .
- When billing for telehealth, applicable service codes, diagnostic codes, modifiers and units should be reported with Place of Service-02 to indicate a telehealth service.

Category	CPT Code	Description
Physical Therapy	97161	Physical therapy evaluation - low complexity
Physical Therapy	97162	Physical therapy evaluation - moderate complexity
Physical Therapy	97163	Physical therapy evaluation - high complexity
Physical Therapy	97164	Physical Therapy Re-evaluation
Physical Therapy	97110	Therapeutic procedure, one or more areas, each 15 minutes
Physical Therapy	97116	Gait training
Physical Therapy	97530	Therapeutic activities, one-to-one patient contact, each 15 minutes
Physical Therapy	97112	Therapeutic procedure, one or more areas, each 15 minutes
Physical Therapy	97535	Self-care/home management training, each 15 minutes
Occupational Therapy	97165	Occupational therapy evaluation - low complexity
Occupational Therapy	97166	Occupational therapy evaluation - moderate complexity

Occupational Therapy	97167	Occupational therapy evaluation - high complexity
Occupational Therapy	97168	Occupational therapy re-evaluation
Occupational Therapy	97110	Therapeutic procedure, one or more areas, each 15 minutes
Occupational Therapy	97530	Therapeutic activities, one-to-one patient contact, each 15 minutes
Occupational Therapy	97112	Therapeutic procedure, one or more areas, each 15 minutes
Occupational Therapy	97535	Self-care/home management training, each 15 minutes Speech Therapy
Category	CPT Code	Description
Speech Therapy	92507	Treatment of speech, language, voice, communication, and/or auditory processing disorder
Speech Therapy	92521	Evaluation of speech fluency
Speech Therapy	92522	Evaluation of speech sound production
Speech Therapy	92523	Evaluation of speech sound production
Speech Therapy	92526	Treatment of swallowing dysfunction and/or oral function for feeding
Speech Therapy	96105	Assessment of Aphasia and Cognitive Performance Testing
Speech Therapy	97129	Therapeutic interventions that focus on cognitive function
Speech Therapy	97130	Each additional 15 minutes (use in conjunction with 97129)

Excluded from this temporary expansion of Telehealth services:

- Any treatment that requires specialized hands on care or specialized equipment, such as whirlpools, etc. This includes Athletic Trainings (97169 – [97172](#)), Modalities (97010 – [97039](#)) and Group Therapies. Any member currently receiving group therapy should be considered for individual therapy via telehealth.